

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

Printed: 04/03/2025
FORM APPROVED
OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 17E197		(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____		(X3) DATE SURVEY COMPLETED 03/12/2025	
NAME OF PROVIDER OR SUPPLIER ROOKS CO SENIOR SERVICES INC DBA REDBUD V				STREET ADDRESS, CITY, STATE, ZIP CODE 1000 S WASHINGTON STREET PLAINVILLE, KS 67663			
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F 000	INITIAL COMMENTS			F 000			
	The following citations represent the findings of a health resurvey. The 2567 was sent electronically on 04/03/25.						
F 658 SS=D	Services Provided Meet Professional Standards CFR(s): 483.21(b)(3)(i) §483.21(b)(3) Comprehensive Care Plans The services provided or arranged by the facility, as outlined by the comprehensive care plan, must- (i) Meet professional standards of quality. This Requirement is not met as evidenced by: The facility had a census of 31 residents. The sample included 12 residents. Based on observation, record review, and interview, the facility failed to meet professional standards of quality when administering insulin (a hormone that lowers the level of glucose in the blood) with an insulin pen (an injection device used to deliver preloaded insulin). This placed the seven residents who received insulin at risk of receiving an inaccurate dose. Findings included: - On 03/11/25 at 08:00 AM, Licensed Nurse (LN) G administered Lantus and Aspart (manufacturer named) insulin subcutaneously (beneath the skin) without priming the insulin pen to Resident (R) 11. LN G verified she had not primed the insulin prior to administration of the insulin and was unaware of the manufacturer or facility policy to do so. On 03/11/25 at 09:59 AM, Administrative Nurse D stated she was unaware of the need to prime the insulin pens prior to dialing the ordered units of insulin.			F 658			

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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F 658	Continued From page 1 The facility's "Insulin Administration" policy, dated 09/2014, documented that the nursing staff will have access to specific instructions (from the manufacturer, if appropriate) on all forms of insulin delivery system (s) prior to their use. The policy lacked instructions regarding the need to prime insulin pens prior to giving the dose. The manufacturer's instructions of use for Lantus and Aspart insulin pens direct the user to prime the insulin pens with two units of waste insulin prior to dialing the physician ordered dose. The facility failed to ensure professional standards of quality when preparing and administering insulin, using insulin pens, which placed the residents at risk of receiving inaccurate doses of insulin.	F 658			
F 880 SS=E	Infection Prevention & Control CFR(s): 483.80(a)(1)(2)(4)(e)(f) §483.80 Infection Control The facility must establish and maintain an infection prevention and control program designed to provide a safe, sanitary and comfortable environment and to help prevent the development and transmission of communicable diseases and infections. §483.80(a) Infection prevention and control program. The facility must establish an infection prevention and control program (IPCP) that must include, at a minimum, the following elements: §483.80(a)(1) A system for preventing, identifying, reporting, investigating, and controlling infections and communicable diseases for all residents, staff, volunteers, visitors, and other individuals providing services under a contractual	F 880			

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F 880	Continued From page 2 arrangement based upon the facility assessment conducted according to §483.71 and following accepted national standards; §483.80(a)(2) Written standards, policies, and procedures for the program, which must include, but are not limited to: (i) A system of surveillance designed to identify possible communicable diseases or infections before they can spread to other persons in the facility; (ii) When and to whom possible incidents of communicable disease or infections should be reported; (iii) Standard and transmission-based precautions to be followed to prevent spread of infections; (iv) When and how isolation should be used for a resident; including but not limited to: (A) The type and duration of the isolation, depending upon the infectious agent or organism involved, and (B) A requirement that the isolation should be the least restrictive possible for the resident under the circumstances. (v) The circumstances under which the facility must prohibit employees with a communicable disease or infected skin lesions from direct contact with residents or their food, if direct contact will transmit the disease; and (vi) The hand hygiene procedures to be followed by staff involved in direct resident contact. §483.80(a)(4) A system for recording incidents identified under the facility's IPCP and the corrective actions taken by the facility. §483.80(e) Linens. Personnel must handle, store, process, and transport linens so as to prevent the spread of infection.	F 880			

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F 880	Continued From page 3 §483.80(f) Annual review. The facility will conduct an annual review of its IPCP and update their program, as necessary. This Requirement is not met as evidenced by: The facility had a census of 31 residents. The sample included 12 residents. Based on observation, record review, and interview, the facility failed to disinfect a glucometer (blood sugar reading machine) between resident use and sort soiled laundry in a sanitary manner. This placed the residents at risk for infectious disease processes. Findings included: - On 03/11/25 at 07:31 AM, Licensed Nurse (LN) G obtained a blood sugar reading for Resident (R) 6 by using a multiuse glucometer. LN G then placed the glucometer on top of the treatment cart. LN G then left the glucometer on the top of the cart and went on to perform other nursing tasks. On 03/11/25 at 07:52 AM, LN G returned to the treatment cart and retrieved the glucometer to obtain another resident's blood sugar level. LN G then took the unsanitized glucometer into another resident's room to obtain a blood sugar reading. LN G stated she had not sanitized the glucometer between resident use. On 03/11/25 at 10:01 AM, Administrative Nurse D verified the glucometer should be cleaned with appropriate sanitizing wipes between each resident use. The facility's "Shared Glucometer Cleaning Protocol" dated 03/21/22 documented that glucometers shared by multiple residents will be	F 880			

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F 880	Continued From page 4 thoroughly wiped with Sani-Cloths and allowed to air dry for two minutes after every use and between residents. The facility failed to ensure the multiuse glucometer was sanitized between resident use, which placed the residents at risk for infectious disease processes. - On 03/11/25 at 10:27 AM, Housekeeping/Laundry Staff V reported wearing only gloves as personal protective equipment (PPE - gowns, face shields and/or eyeglasses/goggles, and gloves) while sorting soiled laundry. Housekeeping/Laundry Staff V stated he was new to the position and had not been informed he was to use a gown and gloves to sort soiled laundry. On 03/11/25 at 11:26 AM, Housekeeping/Laundry Supervisor U stated Housekeeper/Laundry Staff V should wear a gown and gloves while sorting soiled laundry. She stated she had gotten busy with other tasks and forgotten to replenish the supply of gowns for sorting of soiled laundry. The facility's undated "Soiled Landry and Bedding" policy documented that soiled laundry/bedding shall be handled, transported, and processed according to the best practice for infection prevention and control. All used laundry is handled as potentially contaminated using standard precautions (e.g., gloves and gowns when sorting). Hand hygiene products, as well as appropriate PPE (i.e. gloves and gowns), are available and used while sorting and handling contaminated linens. The facility failed to sort soiled laundry by using appropriate PPE, which placed the residents at	F 880			

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F 880	Continued From page 5 risk for infectious disease processes.	F 880			
F 883 SS=D	Influenza and Pneumococcal Immunizations CFR(s): 483.80(d)(1)(2) §483.80(d) Influenza and pneumococcal immunizations §483.80(d)(1) Influenza. The facility must develop policies and procedures to ensure that- (i) Before offering the influenza immunization, each resident or the resident's representative receives education regarding the benefits and potential side effects of the immunization; (ii) Each resident is offered an influenza immunization October 1 through March 31 annually, unless the immunization is medically contraindicated or the resident has already been immunized during this time period; (iii) The resident or the resident's representative has the opportunity to refuse immunization; and (iv) The resident's medical record includes documentation that indicates, at a minimum, the following: (A) That the resident or resident's representative was provided education regarding the benefits and potential side effects of influenza immunization; and (B) That the resident either received the influenza immunization or did not receive the influenza immunization due to medical contraindications or refusal. §483.80(d)(2) Pneumococcal disease. The facility must develop policies and procedures to ensure that- (i) Before offering the pneumococcal immunization, each resident or the resident's representative receives education regarding the benefits and potential side effects of the immunization; (ii) Each resident is offered a pneumococcal	F 883			

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F 883	Continued From page 6 immunization, unless the immunization is medically contraindicated or the resident has already been immunized; (iii) The resident or the resident's representative has the opportunity to refuse immunization; and (iv) The resident's medical record includes documentation that indicates, at a minimum, the following: (A) That the resident or resident's representative was provided education regarding the benefits and potential side effects of pneumococcal immunization; and (B) That the resident either received the pneumococcal immunization or did not receive the pneumococcal immunization due to medical contraindication or refusal. This Requirement is not met as evidenced by: The facility had a census of 31 residents. The sample included 12 residents, with five residents reviewed for immunizations. Residents (R) 11 and R13 lacked the pneumococcal vaccination (helps protect against serious illnesses like pneumonia). Based on record review, and interview, the facility failed to follow the latest guidance from the Centers for Disease Control and Prevention (CDC) to administer a pneumococcal vaccine following written consent. This deficient practice placed the R11 and R13 at risk of acquiring, spreading, and experiencing complications from the pneumococcal disease. Findings included: - A review of immunization records revealed R11 and R13 lacked the CDC recommended pneumococcal immunizations. On 09/03/24 R11 and 08/27/24 R13 had signed consent on the "Consent Form for Flu and Pneumonia Vaccine" to receive the pneumonia vaccine. Both R11 and R13 lacked documentation of having received the	F 883			

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F 883	Continued From page 7 CDC recommended pneumococcal immunizations. Administrative Nurse D was unable to provide documentation R11 and R13 had received the appropriate pneumococcal vaccinations. On 03/12/25 at 12:19 PM, Administrative Nurse D reported the local medical clinic had obtained the consents and would have administered immunizations. The facility's "Pneumococcal Vaccine" policy, dated 10/2019, documented that administration of pneumococcal vaccinations or revaccination will be made in accordance with current Centers for Disease Control and Prevention (CDC) recommendations at the time of the vaccination. This deficient practice placed the R11 and R13 at risk of acquiring, spreading, and experiencing complications from the pneumococcal disease.	F 883			