

Office of Inspector General

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 100190	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED R-C 02/02/2026
NAME OF PROVIDER OR SUPPLIER MADISONVILLE REST HOME I LLC		STREET ADDRESS, CITY, STATE, ZIP CODE 140 GIVENS STREET MADISONVILLE, KY 42431		
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P 000	Initial Comments Based upon implementation of the acceptable Plan of Correction (PoC), the facility was deemed to be in compliance with health on 01/08/2026, as alleged.	P 000		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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P 000	INITIAL COMMENTS A Complaint Survey investigating KY00047719 was initiated on 12/11/2025 and concluded on 12/12/2025. KY00047719 was substantiated with a deficiency cited. Survey Dates: 12/11/2025 through 12/12/2025 Facility census: 52 Sample size: 8	P 000	Facility Administrator will ensure 1 thermostates are set on 72 and working order. Administrator will perform daily checks on eac occupied area to ensure that a minimum temperature of 72 is maintained in all occupied areas during the winter months. Administrator will notify Phoenix Heating in the event of the facility furnaces not working properly and have any nessecary repairs made as soon as possible. POC Completion Date 12/31/25	
P 128	902 KAR 20:031-14(2)(a) Section 14. Mechanical Requirements (2) Temperature and ventilating systems. (a) Temperature. A minimum temperature of seventy-two (72) degrees Fahrenheit shall be provided for in occupied areas in winter conditions. This requirement is not met as evidenced by: Based on observation, interview, and review of facility policy, it was determined the facility failed to ensure maintenance of the physical environment so that occupied areas of the facility remained at a minimum of 72 degrees Fahrenheit in winter conditions. This had the potential to affect all fifty-two (52) residents. The findings include: The facility provided an undated letter from Phoenix Heating and Air that stated that a 5 ton Package Rheem Unit was purchased this year, which replaced a defective York unit with the work carried out in late September. It further stated that	P 128		

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P 128	Continued From page 1 as of 11/05/2025 all 4 furnaces were functioning normally and the package unit was functioning normally. Prior heating maintenance records/logs were requested but were not provided. Review of the facility's document titled, "Subject: Policy on Facility Temperatures during winter months", updated 03/12/2022, revealed that it was policy to keep the thermostats in the facility at 72 degrees to ensure that the facility and the residents were maintained in a comfortable living environment at all times. Observations of the facility on 12/11/2025 and 12/12/2025 revealed the facility had one room (207) closed off and unoccupied due to no heat. Further observation revealed R2 was wearing a puffy winter jacket and R5 was wearing a knit hat and a fuzzy blanket/shawl inside the facility on 12/11/2025. Observations on 12/11/2025 revealed temperature measurements in occupied areas within the facility revealed the following (all measurements in degrees Fahrenheit): Activities Room was 69.8 degrees on 12/11/2025 at 3:41 PM; Resident Room 213 was 71 degrees on 12/11/2025 at 3:42 PM; Dining Room was 71.9 degrees on 12/11/2025 at 3:45 PM; Resident Room 107 was 69 degrees on 12/11/2025 at 3:55 PM; Resident Room 111 was 71 degrees on 12/11/2025 at 4:02 PM; Resident Room 212 was 71 degrees on 12/11/2025 at 04:05 PM; Resident Room 208 was 66.8 degrees on 12/11/2025 at 4:08 PM; Resident Room 104 was 71 degrees on 12/11/2025 at 4:13 PM; Resident Room 209 measured 67.8 degrees on 12/11/2025 at 04:15 PM and 69.8 degrees on 12/12/2025 at 1:20 PM. Readings next to the 5 thermostats (all set at 72 degrees) were 71.4 degrees, 71.2 degrees, 71.6	P 128	Room 207 is closed off and unoccupied due to no heat in that room. A split unit has been order and is currently on back order for heat to Rm 207 and Activities once split unit is installed rm 207 will ne used as a residential room.. R2 wears a jacket all year round. R5 just received fuzzy hat and blanket as a gift and was wearing. Will continue to monitor residents and wait for split unit to arrive. All occupied areas will be monitored daily by Administrator to ensure a temperature of 72 degrees is maintained in resident rooms during the winter months. Facility Administrator will contact Phoenix Heating and Air in the event there is issues with the heat or air facility. POC 12/31/25		

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P 128	Continued From page 2 degrees, 71.7 degrees, and 71.6 degrees on 12/12/2025 at 12:00 PM. The facility provided an undated letter from Phoenix Heating and Air that stated that a 5 ton Package Rheem Unit was purchased this year, which replaced a defective York unit with the work carried out in late September. It further stated that as of 11/05/2025 all 4 furnaces were functioning normally and the package unit was functioning normally. Prior heating maintenance records/logs were requested but were not provided. Review of the facility's document labeled, "Subject: Policy on Facility Temperatures during winter months", updated 03/12/2022, revealed that it was policy to keep the thermostats in the facility at 72 degrees to ensure that the facility and the residents were maintained in a comfortable living environment at all times. During an interview with the Administrator on 12/11/2025 at 2:58 PM, she stated that the maintenance person quit a few months ago and that if there was something that needed to be fixed, she and other staff tend to do it. She stated she was not aware of any problems with the heating system. During an interview with R8 on 12/11/2012 at 4:15 PM, he stated that his room was cold all the time and that no heat comes out of his vent. He stated that he used 2 blankets and a quilt at night to stay warm. During an interview with R7 on 12/11/2025 at 4:13 PM, she stated that she does not stay warm enough in the facility and that she used 3 to 4 blankets on her bed to stay warm at night.	P 128	R8 who is in Rm 209 was found to have no heat as his vent was stuffed closed with towels. Administrator removed these items. R8 Rm now maintains a temperature of a 76 degrees. Facility Administrator will continue to monitor temperature in this Rm. R7 continuously opens Rm window stating it gets stuffy at night. R7 encouraged to keep window closed. Facility Administrator will continue to monitor temperature in this Rm.	

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P 128	Continued From page 3 During a second interview with the Administrator on 12/12/2025 at 10:45 AM, she stated that she offered to move R8 to another room that morning but he refused. She also stated she planned to seal the drafty windows with plastic sheets that were ordered that morning. During a second interview with R8 on 12/12/2025 at 1:20 PM, he confirmed that the Administrator offered to move him to another room that morning but he stated that all of the other rooms available were cold as well. During a third interview with the Administrator on 12/12/2025 at 1:40 PM, she stated that she expected the building to be at least 72 degrees during the winter. She counted 5 open rooms that were available to move residents into if any further residents complained of being cold and wished to be relocated. She stated that she planned to encourage corporate to schedule Phoenix Heating and Air to recheck their system and believed corporate should do what's necessary as well as give her the resources she needed to make everyone comfortable.	P 128	R8 was offered to move Rms and refused to Move. R8 option to move is still open Phoenix Heating and Air were contacted to come to facility and recheck the system. Estimated date of arrival 12/31/2025 POC 1/8/26		