

F558: Reasonable Accommodations Needs/Preferences

How corrective action will be accomplished for those residents found to have been affected by the deficient practice;

On 12/10/24; employees working with resident's #2, #3 & #4; were educated on the Call Bell policy. A walk through of all resident rooms was complete to assure all residents had call bells within reach.

How the facility will identify other residents having the potential to be affected by the same deficient practice;

Beginning the week of 12/30/25; weekly audits will be completed by DNS (or designee). Audits will be conducted weekly for 4-weeks, then monthly for 3 months.

What measures will be in put into place, or systemic changes made, to ensure that the deficient practice will not reoccur;

By 1/03/25, all staff will be educated on the facility call bell policy. This will also be a part of the orientation check list. At the January 2025, Resident Council Meeting, call bell usage will be reviewed with residents.

How the facility will monitor its corrective actions to ensure that the deficient practice is being corrected and will not recur;

Audits will be reviewed at the quarterly QAPI meetings; 1/2/2025 and 2/6/2025.

Compliance Date: 1/3/25