

DEPARTMENT OF HEALTH AND HUMAN SERVICES  
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 10/30/2024  
FORM APPROVED  
OMB NO. 0938-0391

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| STATEMENT OF DEFICIENCIES<br>AND PLAN OF CORRECTION                                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | (X1) PROVIDER/SUPPLIER/CLIA<br>IDENTIFICATION NUMBER:<br><br><b>205086</b> | (X2) MULTIPLE CONSTRUCTION<br>A. BUILDING <b>01</b><br><br>B. WING _____                                                 |                            | (X3) DATE SURVEY<br>COMPLETED<br><br><b>10/29/2024</b> |
| NAME OF PROVIDER OR SUPPLIER<br><br><b>PINNACLE HEALTH &amp; REHAB AT N BERWICK</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                            | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>47 ELM ST<br/>NORTH BERWICK, ME 03906</b>                                    |                            |                                                        |
| (X4) ID<br>PREFIX<br>TAG                                                            | SUMMARY STATEMENT OF DEFICIENCIES<br>(EACH DEFICIENCY MUST BE PRECEDED BY FULL<br>REGULATORY OR LSC IDENTIFYING INFORMATION)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | ID<br>PREFIX<br>TAG                                                        | PROVIDER'S PLAN OF CORRECTION<br>(EACH CORRECTIVE ACTION SHOULD BE<br>CROSS-REFERENCED TO THE APPROPRIATE<br>DEFICIENCY) | (X5)<br>COMPLETION<br>DATE |                                                        |
| E 000                                                                               | Initial Comments<br><br>Federal Recertification Survey<br>Survey Date: 10.29.2024<br><br>Pinnacle Health North Berwick, a long-term care<br>facility, is not in substantial compliance with 42<br>Code of Federal Regulations Part 483.73<br>Requirement for Long Term Care Facilities for<br>Emergency Preparedness.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | E 000                                                                      |                                                                                                                          |                            |                                                        |
| E 006<br>SS=F                                                                       | Plan Based on All Hazards Risk Assessment<br>CFR(s): 483.73(a)(1)-(2)<br><br>§403.748(a)(1)-(2), §416.54(a)(1)-(2),<br>§418.113(a)(1)-(2), §441.184(a)(1)-(2),<br>§460.84(a)(1)-(2), §482.15(a)(1)-(2), §483.73(a)<br>(1)-(2), §483.475(a)(1)-(2), §484.102(a)(1)-(2),<br>§485.68(a)(1)-(2), §485.542(a)(1)-(2),<br>§485.625(a)(1)-(2), §485.727(a)(1)-(2),<br>§485.920(a)(1)-(2), §486.360(a)(1)-(2),<br>§491.12(a)(1)-(2), §494.62(a)(1)-(2)<br><br>[(a) Emergency Plan. The [facility] must develop<br>and maintain an emergency preparedness plan<br>that must be reviewed, and updated at least every<br>2 years. The plan must do the following:]<br><br>(1) Be based on and include a documented,<br>facility-based and community-based risk<br>assessment, utilizing an all-hazards approach.*<br><br>(2) Include strategies for addressing emergency<br>events identified by the risk assessment.<br><br>* [For Hospices at §418.113(a):] Emergency Plan.<br>The Hospice must develop and maintain an<br>emergency preparedness plan that must be<br>reviewed, and updated at least every 2 years. The<br>plan must do the following: | E 006                                                                      |                                                                                                                          |                            |                                                        |

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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| NAME OF PROVIDER OR SUPPLIER<br><br><b>PINNACLE HEALTH &amp; REHAB AT N BERWICK</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                            | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>47 ELM ST<br/>NORTH BERWICK, ME 03906</b>                                    |  |                                                        |
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| E 006                                                                               | <p>Continued From page 1</p> <p>(1) Be based on and include a documented, facility-based and community-based risk assessment, utilizing an all-hazards approach.</p> <p>(2) Include strategies for addressing emergency events identified by the risk assessment, including the management of the consequences of power failures, natural disasters, and other emergencies that would affect the hospice's ability to provide care.</p> <p>*[For LTC facilities at §483.73(a):] Emergency Plan. The LTC facility must develop and maintain an emergency preparedness plan that must be reviewed, and updated at least annually. The plan must do the following:</p> <p>(1) Be based on and include a documented, facility-based and community-based risk assessment, utilizing an all-hazards approach, including missing residents.</p> <p>(2) Include strategies for addressing emergency events identified by the risk assessment.</p> <p>*[For ICF/IIDs at §483.475(a):] Emergency Plan. The ICF/IID must develop and maintain an emergency preparedness plan that must be reviewed, and updated at least every 2 years. The plan must do the following:</p> <p>(1) Be based on and include a documented, facility-based and community-based risk assessment, utilizing an all-hazards approach, including missing clients.</p> <p>(2) Include strategies for addressing emergency events identified by the risk assessment.</p> <p>This REQUIREMENT is not met as evidenced by:</p> <p>Based on observation, interview and record review, the long term care facility failed to maintain a risk assessment for Emergency</p> | E 006                                                                      |                                                                                                                          |  |                                                        |

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| E 006                                                                               | Continued From page 2<br>Preparedness Plan in accordance with 42 CFR<br>483.73<br><br>Finding:<br><br>On October 29, 2024, between 09:00 AM and<br>12:00 PM, a surveyor, with the Administrator<br>present, observed the following:<br><br>1. The was no evidence in the emergency<br>preparedness plan of a risk assessment<br>documented, facility-based and community-based<br>risk assessment, utilizing an all-hazards<br>approach.<br><br>The surveyor confirmed this finding with the<br>Administrator at the time of the observation.                                                                                                                                                                                                                                                                                                                   | E 006                                                                      |                                                                                                                          |                            |                                                        |
| E 009<br>SS=F                                                                       | Local, State, Tribal Collaboration Process<br>CFR(s): 483.73(a)(4)<br><br>§403.748(a)(4), §416.54(a)(4), §418.113(a)(4),<br>§441.184(a)(4), §460.84(a)(4), §482.15(a)(4),<br>§483.73(a)(4), §483.475(a)(4), §484.102(a)(4),<br>§485.68(a)(4), §485.542(a)(4), §485.625(a)(4),<br>§485.727(a)(5), §485.920(a)(4), §486.360(a)(4),<br>§491.12(a)(4), §494.62(a)(4)<br><br>[(a) Emergency Plan. The [facility] must develop<br>and maintain an emergency preparedness plan<br>that must be reviewed, and updated at least every<br>2 years [annually for LTC facilities]. The plan must<br>do the following:]<br><br>(4) Include a process for cooperation and<br>collaboration with local, tribal, regional, State, and<br>Federal emergency preparedness officials' efforts<br>to maintain an integrated response during a<br>disaster or emergency situation. * | E 009                                                                      |                                                                                                                          |                            |                                                        |

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| E 009                                                                               | Continued From page 3<br><br>* [For ESRD facilities only at §494.62(a)(4)]: (4)<br>Include a process for cooperation and<br>collaboration with local, tribal, regional, State, and<br>Federal emergency preparedness officials' efforts<br>to maintain an integrated response during a<br>disaster or emergency situation. The dialysis<br>facility must contact the local emergency<br>preparedness agency at least annually to confirm<br>that the agency is aware of the dialysis facility's<br>needs in the event of an emergency.<br>This REQUIREMENT is not met as evidenced<br>by:<br>Based on observation and interview, the<br>long-term care facility failed to develop and<br>implement the process for cooperation and<br>collaboration with local, tribal, regional, State, and<br>Federal emergency preparedness officials' efforts<br>to maintain an integrated response during a<br>disaster or emergency situation.<br><br>Finding:<br><br>On October 29, 2024, between 9:00 AM and<br>12:00 PM, a surveyor, with the Administrator<br>present, observed the following:<br><br>1. The administrator was unable to provide<br>documentation ensuring cooperation and<br>collaboration with local, tribal, regional, State, and<br>Federal emergency preparedness officials' efforts<br>to ensure an integrated response during a<br>disaster or emergency situation.<br><br>The surveyor confirmed this finding with the<br>Administrator at the time of the observation. | E 009                                                                      |                                                                                                                          |                            |                                                        |
| E 013<br>SS=F                                                                       | Development of EP Policies and Procedures<br>CFR(s): 483.73(b)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | E 013                                                                      |                                                                                                                          |                            |                                                        |

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| E 013                                                                               | Continued From page 4<br><br>§403.748(b), §416.54(b), §418.113(b),<br>§441.184(b), §460.84(b), §482.15(b), §483.73(b),<br>§483.475(b), §484.102(b), §485.68(b),<br>§485.542(b), §485.625(b), §485.727(b),<br>§485.920(b), §486.360(b), §491.12(b),<br>§494.62(b).<br><br>(b) Policies and procedures. [Facilities] must<br>develop and implement emergency preparedness<br>policies and procedures, based on the emergency<br>plan set forth in paragraph (a) of this section, risk<br>assessment at paragraph (a)(1) of this section,<br>and the communication plan at paragraph (c) of<br>this section. The policies and procedures must<br>be reviewed and updated at least every 2 years.<br><br>*[For LTC facilities at §483.73(b):] Policies and<br>procedures. The LTC facility must develop and<br>implement emergency preparedness policies and<br>procedures, based on the emergency plan set<br>forth in paragraph (a) of this section, risk<br>assessment at paragraph (a)(1) of this section,<br>and the communication plan at paragraph (c) of<br>this section. The policies and procedures must<br>be reviewed and updated at least annually.<br><br>*Additional Requirements for PACE and ESRD<br>Facilities:<br><br>*[For PACE at §460.84(b):] Policies and<br>procedures. The PACE organization must<br>develop and implement emergency preparedness<br>policies and procedures, based on the emergency<br>plan set forth in paragraph (a) of this section, risk<br>assessment at paragraph (a)(1) of this section,<br>and the communication plan at paragraph (c) of<br>this section. The policies and procedures must | E 013                                                                      |                                                                                                                          |  |                                                        |

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| E 013                                                                               | <p>Continued From page 5</p> <p>address management of medical and nonmedical emergencies, including, but not limited to: Fire; equipment, power, or water failure; care-related emergencies; and natural disasters likely to threaten the health or safety of the participants, staff, or the public. The policies and procedures must be reviewed and updated at least every 2 years.</p> <p>*[For ESRD Facilities at §494.62(b):] Policies and procedures. The dialysis facility must develop and implement emergency preparedness policies and procedures, based on the emergency plan set forth in paragraph (a) of this section, risk assessment at paragraph (a)(1) of this section, and the communication plan at paragraph (c) of this section. The policies and procedures must be reviewed and updated at least every 2 years. These emergencies include, but are not limited to, fire, equipment or power failures, care-related emergencies, water supply interruption, and natural disasters likely to occur in the facility's geographic area.</p> <p>This REQUIREMENT is not met as evidenced by:</p> <p>Based on observation and interview, the long-term care facility failed to develop and implement emergency preparedness policies and procedures, based on the emergency plan set forth in paragraph (a) of this section, risk assessment at paragraph (a)(1) of this section, and the communication plan at paragraph (c) of this section. The policies and procedures must be reviewed and updated at least annually.</p> <p>Finding:</p> <p>On October 29, 2024, between 9:00 AM and 12:00 PM, a surveyor, with the Administrator present, observed the following:</p> | E 013                                                                      |                                                                                                                          |                            |                                                        |

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| E 013                                                                               | Continued From page 6                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | E 013                                                                      |                                                                                                                          |                            |                                                        |
| K 000                                                                               | 1. There were no policies and procedures were developed based on the facility- and community-based risk assessment and communication plan, utilizing an all-hazards approach.<br><br>The surveyor confirmed this finding with the Administrator at the time of the observation.<br><br>INITIAL COMMENTS<br><br>Federal Recertification Survey:<br>Date: 10.29.2024<br><br>Pinnacle Health North Berwick, a Long Term Care Facility, was surveyed to the National Fire Protection Association 101 Life Safety Code 2012 Edition as reference on 42 CFR 483.90 (a-d) physical environment and is not in substantial compliance.                                           | K 000                                                                      |                                                                                                                          |                            |                                                        |
| K 222<br>SS=D                                                                       | Egress Doors<br>CFR(s): NFPA 101<br><br>Egress Doors<br>Doors in a required means of egress shall not be equipped with a latch or a lock that requires the use of a tool or key from the egress side unless using one of the following special locking arrangements:<br>CLINICAL NEEDS OR SECURITY THREAT LOCKING<br>Where special locking arrangements for the clinical security needs of the patient are used, only one locking device shall be permitted on each door and provisions shall be made for the rapid removal of occupants by: remote control of locks; keying of all locks or keys carried by staff at all times; or other such reliable means available | K 222                                                                      |                                                                                                                          |                            |                                                        |

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| NAME OF PROVIDER OR SUPPLIER<br><br><b>PINNACLE HEALTH &amp; REHAB AT N BERWICK</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                            | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>47 ELM ST<br/>NORTH BERWICK, ME 03906</b>                                    |                            |                                                        |
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| K 222                                                                               | <p>Continued From page 7<br/>to the staff at all times.<br/>18.2.2.2.5.1, 18.2.2.2.6, 19.2.2.2.5.1, 19.2.2.2.6<br/><b>SPECIAL NEEDS LOCKING ARRANGEMENTS</b><br/>Where special locking arrangements for the<br/>safety needs of the patient are used, all of the<br/>Clinical or Security Locking requirements are<br/>being met. In addition, the locks must be<br/>electrical locks that fail safely so as to release<br/>upon loss of power to the device; the building is<br/>protected by a supervised automatic sprinkler<br/>system and the locked space is protected by a<br/>complete smoke detection system (or is<br/>constantly monitored at an attended location<br/>within the locked space); and both the sprinkler<br/>and detection systems are arranged to unlock the<br/>doors upon activation.<br/>18.2.2.2.5.2, 19.2.2.2.5.2, TIA 12-4<br/><b>DELAYED-EGRESS LOCKING<br/>ARRANGEMENTS</b><br/>Approved, listed delayed-egress locking systems<br/>installed in accordance with 7.2.1.6.1 shall be<br/>permitted on door assemblies serving low and<br/>ordinary hazard contents in buildings protected<br/>throughout by an approved, supervised automatic<br/>fire detection system or an approved, supervised<br/>automatic sprinkler system.<br/>18.2.2.2.4, 19.2.2.2.4<br/><b>ACCESS-CONTROLLED EGRESS LOCKING<br/>ARRANGEMENTS</b><br/>Access-Controlled Egress Door assemblies<br/>installed in accordance with 7.2.1.6.2 shall be<br/>permitted.<br/>18.2.2.2.4, 19.2.2.2.4<br/><b>ELEVATOR LOBBY EXIT ACCESS LOCKING<br/>ARRANGEMENTS</b><br/>Elevator lobby exit access door locking in<br/>accordance with 7.2.1.6.3 shall be permitted on<br/>door assemblies in buildings protected throughout</p> | K 222                                                                      |                                                                                                                          |                            |                                                        |



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| K 222                                                                               | <p>Continued From page 8</p> <p>by an approved, supervised automatic fire detection system and an approved, supervised automatic sprinkler system.<br/>18.2.2.2.4, 19.2.2.2.4<br/>This REQUIREMENT is not met as evidenced by:</p> <p>Based on Observation and Interview, the facility failed to provide exit access in 4 of 4 wings of the facility, that were readily accessible at all times by having special locking arrangements (coded key exit egress) with staff being the only people with access to exits regardless of resident independent cognitive ability which is not in accordance with LSC Section 19.2.2.2.4, 19.2.2.2.5, 19.2.2.2.5.2 and 7.2.1.6. This deficient practice could affect exiting from all facility designated exits, as well as an indeterminable number of residents, staff and visitors.</p> <p>Findings Include:</p> <p>Observation on October 29, 2024, at approximately 9:00AM to 12:00PM during the facility tour identified the facility designated exits at all exits had a coded exit by key code controlled by staff without any means to provide visitors or oriented residents access to the means of exit. Interview on October 29, 2024, at approximately 9:00AM to 12:00PM during the facility tour with the Administrator and Maintenance Director stated the doors were all key code controlled, and residents did not have the codes. Observation and Interview with the Administrator and Maintenance Director at the time of observation confirmed the exit doors had key code that could only be accessed by staff. The facility failed to provide exit access that was readily accessible at all times by having special</p> | K 222                                                                      |                                                                                                                          |                            |                                                        |

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| K 222                                                                               | Continued From page 9<br>locking arrangements in accordance with LSC<br>Section 19.2.2.2.4, 19.2.2.2.5, 19.2.2.2.5.2 and<br>7.2.1.6.<br><br>The findings were verified by the Administrator<br>and Maintenance Director at the time of<br>observation.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | K 222                                                                      |                                                                                                                          |                                                        |
| K 321<br>SS=E                                                                       | Hazardous Areas - Enclosure<br>CFR(s): NFPA 101<br><br>Hazardous Areas - Enclosure<br>Hazardous areas are protected by a fire barrier<br>having 1-hour fire resistance rating (with 3/4 hour<br>fire rated doors) or an automatic fire extinguishing<br>system in accordance with 8.7.1 or 19.3.5.9.<br>When the approved automatic fire extinguishing<br>system option is used, the areas shall be<br>separated from other spaces by smoke resisting<br>partitions and doors in accordance with 8.4.<br>Doors shall be self-closing or automatic-closing<br>and permitted to have nonrated or field-applied<br>protective plates that do not exceed 48 inches<br>from the bottom of the door.<br>Describe the floor and zone locations of<br>hazardous areas that are deficient in REMARKS.<br>19.3.2.1, 19.3.5.9<br><br>Area                      Automatic Sprinkler<br>Separation N/A<br>a. Boiler and Fuel-Fired Heater Rooms<br>b. Laundries (larger than 100 square feet)<br>c. Repair, Maintenance, and Paint Shops<br>d. Soiled Linen Rooms (exceeding 64 gallons)<br>e. Trash Collection Rooms<br>(exceeding 64 gallons)<br>f. Combustible Storage Rooms/Spaces<br>(over 50 square feet)<br>g. Laboratories (if classified as Severe) | K 321                                                                      |                                                                                                                          |                                                        |

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| K 321                                                                               | Continued From page 10<br>Hazard - see K322)<br>This REQUIREMENT is not met as evidenced<br>by:<br>Based on observation and interview, the<br>long-term care facility failed to maintain the doors<br>to the hazard areas in the basement level in<br>accordance with NFPA 101, Life Safety Code,<br>2012 edition, Section 19.3.2.1<br><br>Findings:<br><br>On October 29, 2024, between 9:00 AM and<br>12:00 PM, a surveyor, with the Maintenance<br>Director present, observed the following:<br><br>1. The 90-minute door to the Nursing storage<br>room didn't self-close and latch at it was held<br>open with a rope.<br><br>2. The 90-minute door to the Business/General<br>storage room did not self-close fully or positive<br>latch as required.<br><br>3. The 90-minute door to the Business/General<br>storage room is missing the center hinge<br>assembly.<br><br>The surveyor confirmed these findings with the<br>Maintenance Director at the time of the<br>observation. | K 321                                                                      |                                                                                                                          |  |                                                        |
| K 353<br>SS=F                                                                       | Sprinkler System - Maintenance and Testing<br>CFR(s): NFPA 101<br><br>Sprinkler System - Maintenance and Testing<br>Automatic sprinkler and standpipe systems are<br>inspected, tested, and maintained in accordance<br>with NFPA 25, Standard for the Inspection,<br>Testing, and Maintaining of Water-based Fire                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | K 353                                                                      |                                                                                                                          |  |                                                        |

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| K 353                                                                               | <p>Continued From page 11</p> <p>Protection Systems. Records of system design, maintenance, inspection and testing are maintained in a secure location and readily available.</p> <p>a) Date sprinkler system last checked _____</p> <p>b) Who provided system test _____</p> <p>c) Water system supply source _____</p> <p>Provide in REMARKS information on coverage for any non-required or partial automatic sprinkler system.<br/>9.7.5, 9.7.7, 9.7.8, and NFPA 25<br/>This REQUIREMENT is not met as evidenced by:<br/>Based on observation, documentation review, and interview, the long-term care facility failed to maintain the sprinkler system in accordance with NFPA 25, Standard for Water-Based Fire Protection Systems, 2010 edition, Section</p> <p>Findings:</p> <p>On October 29, 2024, between 9:00 AM and 12:00 PM, a surveyor, with the Maintenance Director present, observed the following:</p> <ol style="list-style-type: none"> <li>1. The tamper switch was damaged due to an over filled bathtub and it has been causing the fire alarm to be in a silenced, trouble mode since last Tuesday 10/22/2024 to present.</li> <li>2. According to the sprinkler report and a telephone call from the sprinkler inspector the standard response heads dated 1965 have not had their 50-year testing.</li> <li>3. According to the sprinkler report dated 06/11/2024, and a telephone call from the sprinkler inspector, the antifreeze loop was not</li> </ol> | K 353                                                                      |                                                                                                                          |                            |                                                        |

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| K 353                                                                               | Continued From page 12<br>left in a serviceable condition due to the rating of the antifreeze in the administrative attic loop being zero degrees.<br>4. According to the sprinkler report dated 06/11/2024, and a telephone call from the sprinkler inspector, the antifreeze loop was not left in a serviceable condition due to the rating of the antifreeze in the boiler room loop being -4 degrees.<br>5. According to the sprinkler report dated 06/11/2024, and a telephone call from the sprinkler inspector, no signage was left on the piping for the antifreeze loop.<br><br>The surveyor confirmed these findings with the Maintenance Director at the time of the observation.                                                                                                                                                                                                                        | K 353                                                                      |                                                                                                                          |                            |                                                        |
| K 363<br>SS=F                                                                       | Corridor - Doors<br>CFR(s): NFPA 101<br><br>Corridor - Doors<br>Doors protecting corridor openings in other than required enclosures of vertical openings, exits, or hazardous areas resist the passage of smoke and are made of 1 3/4 inch solid-bonded core wood or other material capable of resisting fire for at least 20 minutes. Doors in fully sprinklered smoke compartments are only required to resist the passage of smoke. Corridor doors and doors to rooms containing flammable or combustible materials have positive latching hardware. Roller latches are prohibited by CMS regulation. These requirements do not apply to auxiliary spaces that do not contain flammable or combustible material. Clearance between bottom of door and floor covering is not exceeding 1 inch. Powered doors complying with 7.2.1.9 are permissible if provided with a device capable of keeping the door closed | K 363                                                                      |                                                                                                                          |                            |                                                        |

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| K 363                                                                               | Continued From page 14<br>2. Resident Room #27, a 20-minute rated wood door in the A-wing doesn't latch and has a 7/16 gap on the top latch side.<br>3. Resident Room #28, a 20-minute rated wood door in the A-wing is delaminating on the bottom hinge side observed from the corridor side.<br>4. Resident Room #28, a 20-minute rated wood door in the A-wing has a 7/16-inch gap on the top latch side of the door.<br>5. Resident Room #28, a 20-minute rated wood door in the A-wing would not latch in the closed position.<br>6. Resident Room #31, a 20-minute rated wood door in the A-wing would not latch in the closed position.<br>7. Resident Room #18, in the B-Wing has a 3/8 gap at the top of the door on the top latch side.<br>8. Resident Room #19, in the B-Wing has a 3/8 gap at the top of the door on the top latch side.<br>9. Resident Room #13, in the C-Wing has a 1/2 inch gap at the top of the door on the top latch side and a 5/16 gap on the latch side.<br>10. Resident Room #4 in the C-Wing is unable to fully close as it is contacting the floor.<br><br>The surveyor confirmed these findings with the Maintenance Director at the time of the observation. | K 363                                                                      |                                                                                                                          |                            |                                                        |
| K 761<br>SS=F                                                                       | Maintenance, Inspection & Testing - Doors<br>CFR(s): NFPA 101<br><br>Maintenance, Inspection & Testing - Doors<br>Fire doors assemblies are inspected and tested annually in accordance with NFPA 80, Standard for Fire Doors and Other Opening Protectives. Non-rated doors, including corridor doors to patient rooms and smoke barrier doors, are routinely inspected as part of the facility                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | K 761                                                                      |                                                                                                                          |                            |                                                        |

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| K 363                                                                               | <p>Continued From page 13</p> <p>when a force of 5 lbf is applied. There is no impediment to the closing of the doors. Hold open devices that release when the door is pushed or pulled are permitted. Nonrated protective plates of unlimited height are permitted. Dutch doors meeting 19.3.6.3.6 are permitted. Door frames shall be labeled and made of steel or other materials in compliance with 8.3, unless the smoke compartment is sprinklered. Fixed fire window assemblies are allowed per 8.3. In sprinklered compartments there are no restrictions in area or fire resistance of glass or frames in window assemblies.</p> <p>19.3.6.3, 42 CFR Parts 403, 418, 460, 482, 483, and 485</p> <p>Show in REMARKS details of doors such as fire protection ratings, automatics closing devices, etc.</p> <p>This REQUIREMENT is not met as evidenced by:</p> <p>Based on observation, documentation review, and interview, the long-term care facility failed to maintain the corridor doors to resist the passage of smoke in all three resident care wings per NFPA 101, Life Safety Code, 2012 Edition, Sections 19.3.6.3., and NFPA 80, Standard for Fire Doors and Other Opening Protectives, 2010 edition, Section 6.3.1.7.1.</p> <p>Findings:</p> <p>On 10/29/2024, between 09:00 AM and 12:00 PM, a surveyor, with the Maintenance Director present, observed the following:</p> <p>1 Resident room #25, a 20-minute rated wood door in the A-wing has a ¾ gap on the top latch side.</p> | K 363                                                                      |                                                                                                                          |  |                                                        |

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| K 761                                                                               | <p>Continued From page 15</p> <p>maintenance program.</p> <p>Individuals performing the door inspections and testing possess knowledge, training or experience that demonstrates ability.</p> <p>Written records of inspection and testing are maintained and are available for review.</p> <p>19.7.6, 8.3.3.1 (LSC)</p> <p>5.2, 5.2.3 (2010 NFPA 80)</p> <p>This REQUIREMENT is not met as evidenced by:</p> <p>Based on observation, interview, and documentation review, the long-term care facility failed to conduct a fire door inspections program on all fire doors to ensure they are inspected, tested, and maintained by individuals with knowledge and understanding of the operating components of the type of door being subject to testing in accordance with NFPA 80, Standard for Fire Door and Other Opening Protectives, 2010 edition, Sections 5.2.1, and 5.2.3.1 and in accordance with NFPA 101, Life Safety Code, 2012 edition, sections 19.7.6, and 8.3.3.1,</p> <p>Findings:</p> <p>On 10/29/2024 between 09:00AM and 12:00 pm, the surveyor observed the following findings with the Maintenance Director Present:</p> <p>1. The facility failed to complete the assessment of all fire doors in the facility. The 90-minute fire rated doors in the basement were omitted by the inspector conducting the annual door inspection. The conversation with the Maintenance Director revealed that the only doors inspected are in the resident area, and not all the fire-rated doors throughout the facility.</p> <p>2. The facility had no documentation that the</p> | K 761                                                                      |                                                                                                                          |                            |                                                        |



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| K 761                                                                               | Continued From page 16<br>doors had been inspected by a trained employee. Discussion with the maintenance director revealed that neither employee has had any training and only have the form to fill out. Avenues for training were provided during the exit interview with the Maintenance director and the Administrator.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | K 761                                                                      |                                                                                                                          |                                                        |
| K 914<br>SS=D                                                                       | This surveyor confirmed these findings with the Maintenance Director at the time of the observation and review.<br>Electrical Systems - Maintenance and Testing<br>CFR(s): NFPA 101<br><br>Electrical Systems - Maintenance and Testing<br>Hospital-grade receptacles at patient bed locations and where deep sedation or general anesthesia is administered, are tested after initial installation, replacement or servicing. Additional testing is performed at intervals defined by documented performance data. Receptacles not listed as hospital-grade at these locations are tested at intervals not exceeding 12 months. Line isolation monitors (LIM), if installed, are tested at intervals of less than or equal to 1 month by actuating the LIM test switch per 6.3.2.6.3.6, which activates both visual and audible alarm. For LIM circuits with automated self-testing, this manual test is performed at intervals less than or equal to 12 months. LIM circuits are tested per 6.3.3.3.2 after any repair or renovation to the electric distribution system. Records are maintained of required tests and associated repairs or modifications, containing date, room or area tested, and results.<br>6.3.4 (NFPA 99)<br>This REQUIREMENT is not met as evidenced by: | K 914                                                                      |                                                                                                                          |                                                        |

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| K 914                                                                               | Continued From page 17<br>Based on observation and interview, the long-term care facility failed to maintain testing and maintenance of the electrical system in patient rooms NFPA 99, Healthcare Facilities Code, 2012 Edition, Sections 6.3.3, 6.3.3.1.5, 6.3.3.2, 6.3.4.1, 6.3.4.2<br><br>Finding:<br><br>On October 29, 2024, between 9:00 AM and 12:00 PM, a surveyor, with the Administrator and Maintenance Director present, observed the following:<br><br>1. Patient bedroom duplex outlets are not hospital grade and have not been properly tested at annual intervals.<br><br>The surveyor confirmed this finding with the Administrator and Maintenance Director at the time of the observation. | K 914                                                                      |                                                                                                                          |                            |                                                        |
| K 918<br>SS=F                                                                       | Electrical Systems - Essential Electric Syste<br>CFR(s): NFPA 101<br><br>Electrical Systems - Essential Electric System Maintenance and Testing<br>The generator or other alternate power source and associated equipment is capable of supplying service within 10 seconds. If the 10-second criterion is not met during the monthly test, a process shall be provided to annually confirm this capability for the life safety and critical branches. Maintenance and testing of the generator and transfer switches are performed in accordance with NFPA 110.<br>Generator sets are inspected weekly, exercised under load 30 minutes 12 times a year in 20-40 day intervals, and exercised once every 36    | K 918                                                                      |                                                                                                                          |                            |                                                        |

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| K 918                                                                               | <p>Continued From page 18</p> <p>months for 4 continuous hours. Scheduled test under load conditions include a complete simulated cold start and automatic or manual transfer of all EES loads, and are conducted by competent personnel. Maintenance and testing of stored energy power sources (Type 3 EES) are in accordance with NFPA 111. Main and feeder circuit breakers are inspected annually, and a program for periodically exercising the components is established according to manufacturer requirements. Written records of maintenance and testing are maintained and readily available. EES electrical panels and circuits are marked, readily identifiable, and separate from normal power circuits. Minimizing the possibility of damage of the emergency power source is a design consideration for new installations.</p> <p>6.4.4, 6.5.4, 6.6.4 (NFPA 99), NFPA 110, NFPA 111, 700.10 (NFPA 70)</p> <p>This REQUIREMENT is not met as evidenced by:</p> <p>Based on observation, interview, and generator inspection documentation review during the facility tour, the long-term care facility failed to maintain the Essential Electric System Generator per NFPA 110, Standard for Emergency and Standby Power Systems, 2010 edition, sections 8.3.7. and 8.4.1, and NFPA 99, Healthcare Facilities Code, 2012 edition, section 6.4.4.1.1.3.</p> <p>Findings:</p> <p>On 10/29/2024, between 09:00 AM and 12:00 PM, a surveyor, with the Maintenance Director present, observed the following:</p> <p>1. Emergency Power Supply Systems, including all appurtenant components, shall be inspected</p> | K 918                                                                      |                                                                                                                          |                            |                                                        |

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| K 918                                                                               | Continued From page 19<br>weekly. No weekly inspections of the generator<br>are being conducted. Documentation review only<br>shows monthly inspections.<br><br>2. The monthly generator inspection reports did<br>not show a voltage conductance test for sealed<br>batteries or an electrolyte specific gravity reading<br>for unsealed automotive batteries during the<br>survey.<br><br>The surveyor confirmed these findings with the<br>Maintenance Director at the time of the<br>observation.                                                                                                                                                                                                                                                                                                                                                             | K 918                                                                      |                                                                                                                          |  |                                                        |
| K 919<br>SS=D                                                                       | Electrical Equipment - Other<br>CFR(s): NFPA 101<br><br>Electrical Equipment - Other<br>List in the REMARKS section any NFPA 99<br>Chapter 10, Electrical Equipment, requirements<br>that are not addressed by the provided K-Tags,<br>but are deficient. This information, along with the<br>applicable Life Safety Code or NFPA standard<br>citation, should be included on Form CMS-2567.<br>Chapter 10 (NFPA 99)<br>This REQUIREMENT is not met as evidenced<br>by:<br>Based on observation and interview, the long<br>term care facility failed to comply with NFPA 99,<br>Healthcare Facilities Code, 2012 sections<br>10.5.2.7, 10.5.3.1, & NFPA 101, Life Safety<br>Code, 2012 Edition.<br><br>Finding:<br><br>On October 29, 2024, between 9:00 AM and<br>12:00 PM, a surveyor, with the Administrator and<br>Maintenance Director present, observed the | K 919                                                                      |                                                                                                                          |  |                                                        |

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| STATEMENT OF DEFICIENCIES<br>AND PLAN OF CORRECTION                                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | (X1) PROVIDER/SUPPLIER/CLIA<br>IDENTIFICATION NUMBER:<br><br><b>205086</b> | (X2) MULTIPLE CONSTRUCTION<br>A. BUILDING <b>01</b><br><br>B. WING _____                                                 |  | (X3) DATE SURVEY<br>COMPLETED<br><br><b>10/29/2024</b> |
| NAME OF PROVIDER OR SUPPLIER<br><br><b>PINNACLE HEALTH &amp; REHAB AT N BERWICK</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                            | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>47 ELM ST<br/>NORTH BERWICK, ME 03906</b>                                    |  |                                                        |
| (X4) ID<br>PREFIX<br>TAG                                                            | SUMMARY STATEMENT OF DEFICIENCIES<br>(EACH DEFICIENCY MUST BE PRECEDED BY FULL<br>REGULATORY OR LSC IDENTIFYING INFORMATION)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | ID<br>PREFIX<br>TAG                                                        | PROVIDER'S PLAN OF CORRECTION<br>(EACH CORRECTIVE ACTION SHOULD BE<br>CROSS-REFERENCED TO THE APPROPRIATE<br>DEFICIENCY) |  | (X5)<br>COMPLETION<br>DATE                             |
| K 919                                                                               | <p>Continued From page 20<br/>following:</p> <p>1. In A Wing, a wheelchair charging station is in the egress corridor. Currently there is one wheelchair being charged. Batteries shall not be charged in any area open to any path of egress or exit corridors per manufacturer specifications. Batteries are required to be charged in a rated room not open to the corridor. The risk is the release of combustible and/or toxic gases. Batteries should also be charged with the guidelines set forth by the manufacture's recommendations.</p> <p>The surveyor confirmed this finding with the Administrator and Maintenance Director at the time of the observation.</p> | K 919                                                                      |                                                                                                                          |  |                                                        |