

Coastal Manor
Plan of Corrections
Complaint Investigation 4.10.24
ME #ME00047024

[REDACTED]

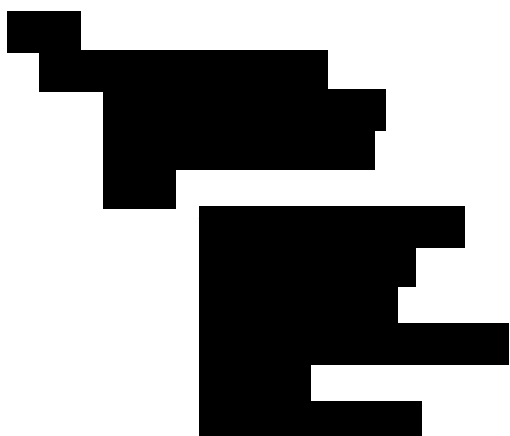
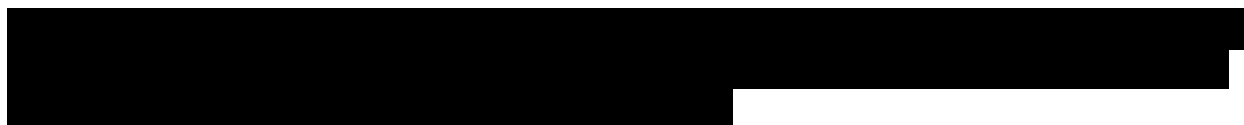
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F838: Facility Assessment

On April 10, 2024 surveyor found that Coastal Manor had not reviewed or updated the Facility Assessment since 10/2022. This has the potential to affect all residents in the facility as this assessment helps to determine what resources are necessary to care for its residents competently during both day-to-day operations and emergencies. This facility assessment must be reviewed and updated accordingly at least annually. DON and Administrator have been educated about the policy and the Facility Assessment will be updated no later than May 24, 2024. Going forward, the administrator and DON will be responsible for updated the Facility Assessment annually in May. Updates to the Facility Assessment will be reviewed with the QAA committee at the next meeting.

F868: QAA Committee

On April 10, 2024 surveyor found that the Administrator of Coastal Manor, Orey Gadway, was not in attendance of the QAA/QAPI meetings on dates: 6/2/23, 9/18/23, 12/18/23, 1/29/24 and 3/18/24. In effort to improve in this process/procedure; the current acting DON, Cheri Farley, RN has created a meeting schedule for the rest of the 2024 calendar year. This meeting schedule will be sent out and signed by all QAA committee members, verifying that all members are aware of meeting dates. QAA policy has been updated and reviewed by Cheri Farley, RN. If members are not able to attend in-person, they will be required to attend by phone or zoom. DON will be responsible for collecting signatures verifying members are aware of meeting dates. DON will also be responsible for recording meeting notes and collecting signatures of members in attendance. All signatures from QAA Committee members verifying they've reviewed and acknowledge meeting dates will be collected no later than May 24, 2024.