Department of Health and Human Services

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	205065	A. BUILDING: _____ B. WING _____	C 09/13/2023

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
RIVER RIDGE CENTER	3 BRAZIER LANE KENNEBUNK, ME 04043

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
T 001	Initial Comments On 9/13/23, an unannounced visit was conducted at River Ridge Center for the purpose of investigating complaint #ME00044740. It was determined River Ridge Center was not in compliance with 10-144 Chapter 110 - Regulations Governing the Licensing and Functioning of Skilled Nursing Facilities and Nursing Facilities.	T 001	River Ridge provides this plan of correction without admitting or denying the validity or existence of the alleged deficiencies. The plan of correction is prepared and executed as evidence of the facility's continued compliance with state and federal regulations.	
T 222 SS=E	9.A.4. Minimum Staffing Rules The nursing staff-to-resident ratio is the number of nursing staff to the number of occupied beds. Nursing assistants in training shall not be counted in the ratios. The minimum nursing staff-to-resident ratio shall not be less than the following: a. On the day shift, one direct-care provider for every 5 residents; b. On the evening shift, one direct-care provider for every 10 residents; and c. On the night shift, one direct-care provider for every 15 residents The definition of direct care providers and direct care is found in Chapter 1 of these Regulations. This Regulation is not met as evidenced by: Based on review of staffing schedules, the resident census, and interview, the facility failed to assure staffing minimums were met on all units	T 222	The facility will continue to schedule direct care staff to meet the care needs of the residents. This includes meeting the State of Maine staffing ratio minimums (Day Shift 1staff:5 residents, Evening Shift 1staff:10 residents. Night Shift 1 staff: 15 residents). The days that staff call out sick, on-call nursing management staff will be available to cover direct care staff shifts to meet the needs of the facility while meeting the staff-to-resident ratios outlined for State of Maine minimum staffing requirements. The facility will also utilize non nursing managerial staff to assist in tasks, that are within their scope of practice, to adjunct the needs of the residents. The facility secures sufficient nursing staff with the appropriate competencies and skills sets to provide nursing and related services to assure resident safety and attain or maintain the highest practicable physical, mental, and psychosocial well-being of each resident, as determined by resident assessments and individual plans of care and considering the number, acuity and diagnoses of the facility's resident population. The minimum nursing staff-to-resident ratio shall not be less than the following: Continued on Page 2	10/16/23

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T 222	Continued From page 1 in between 8/25/23 through 9/12/23, for 6 of 19 days reviewed for staffing. Findings: The "State of Maine Regulations Governing the Licensing and Functioning of Skilled Nursing Facilities and Nursing Facilities," Chapter 9.A.4.A., indicates the minimum nursing staff-to-resident ratio shall not be less than one direct care provider for every 5 residents on the day shift; not be less than one direct care provider for every 10 residents on the evening shift, and not be less than one direct care provider for every 15 residents on the night shift. "Direct Care" means hands-on care provided to residents, including, but not limited to feeding, bathing, toileting, dressing, lifting, moving residents, treatments, and medication administration per the definition in Chapter 1 of the regulations. On 8/26/23, the facility had a census of 57 residents, which required 12 direct care staff to be on duty on the day shift. The nursing schedule indicated that there were 10 direct care staff on duty from 7:00 a.m. to 10:00 a.m. and 11 direct care staff on duty from 10:00 a.m. to 2:30 p.m. during the day shift. On 8/27/23, the facility had a census of 57 residents, which required 12 direct care staff to be on duty on the day shift. The nursing schedule indicated that there were 9 direct care staff on duty from 7:00 a.m. to 10:00 a.m. and 10 direct care staff on duty from 10:00 a.m. to 2:30 p.m. during the day shift. On 9/2/23, the facility had a census of 55 residents, which required 11 direct care staff to be	T 222	Continued from Page 1: On the day shift, one direct-care provider for every 5 residents, on the evening shift, one direct-care provider for every 10 residents, and on the night shift, one direct-care provider for every 15 residents. Facility staff responsible for the scheduling of direct care staff will be re-educated to this process. The CNE/Designee will audit staffing sheets daily to validate sufficient direct care staff are scheduled to meet the needs of the residents and the State of Maine minimum nursing staff -to-resident ratios. Results of these audits will be brought to the monthly QAPI Committee for further review and recommendations.	10/16/23

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T 222	Continued From page 2 on duty on the day shift and 4 direct care staff to be on duty on the night shift. The nursing schedule indicated that there were 8 direct care staff on duty from 7:00 a.m. to 11:00 a.m., 10 direct care staff on duty from 11:00 a.m. to 3:00 p.m. during the day shift and 3 direct care staff on duty on the night shift. On 9/3/23, the facility had a census of 56 residents, which required 12 direct care staff to be on duty on the day shift. The nursing schedule indicated that there were 9 direct care staff on duty from 7:00 a.m. to 11:00 a.m. and 10 direct care staff on duty from 11:00 a.m. to 3:00 p.m. during the day shift. On 9/9/23, the facility had a census of 55 residents, which required 11 direct care staff to be on duty on the day shift. The nursing schedule indicated that there were 10 direct care staff on duty from 7:00 a.m. to 12:00 a.m. and 9 direct care staff on duty from 12:00 a.m. to 3:00 p.m. during the day shift. On 9/10/23, the facility had a census of 55 residents, which required 11 direct care staff to be on duty on the day shift. The nursing schedule indicated that there were 9 direct care staff on duty during the day shift. On 9/13/23 at 1:35 p.m., a surveyor confirmed the above findings with the Administrator and the Director of Nursing, that certain shifts on 3 out of 7 days were not staffed correctly to meet state minimum staffing ratios.	T 222		