

F550

All residents are treated with dignity and respect.

Staff will be educated by the Director of Nursing or their designee on resident focused care practices that ensure dignity, including knocking on doors prior to entering.

Random weekly audits will be conducted by Administrator or designee for 1 month, then monthly random audits for 2 months or until substantial compliance is achieved.

Results of the audits will be reviewed with the QAPI committee for review and recommendation as needed to sustain compliance presented to the facilities' QAPI committee . The QA committee will make recommendations, as needed to sustain compliance.

Completion date: 03/08/2025

F584

All residents have the ability to be impacted by this practice.

All lifts will be cleaned and free of debris and food.

All resident rooms will be audited for intact blinds, any broken blinds will be replaced.

All units will be audited for miscellaneous equipment, and the miscellaneous equipment identified will be removed and stored properly. An equipment cleaning schedule will be created to ensure frequent cleaning and inspection.

Education will be provided to nursing staff and housekeeping by the Infection Preventionist or their designee, on cleaning practices of equipment.

Daily audits for a period of 2 weeks will be conducted by the Administrator, Director of Plant Operations, ADNS or their designees. Then random weekly audits for a period of a month, then random monthly audits for 2 months or until substantial compliance is achieved.

Results of these audits will be submitted to QAPI for review and recommendation as needed to sustain compliance.

Completion date: 03/08/2025

F689

All residents have the potential to be impacted.

An audit will be conducted of flooring to identify and correct potential hazards for tripping. Those floors and surfaces identified will be repaired to ensure residents are safe.

Staff will be educated on the importance of reporting unsafe flooring conditions promptly so repairs can be made in a timely manner.

The Plant Operations Director, or designee will randomly audit weekly for a month, then monthly for a period of 2 months or until substantial compliance is achieved.

The results of the audits will be presented to the QA committee .

The QA committee will provide recommendations as needed to sustain compliance.

Completion date: 03/08/2025

F725

All residents had the potential to be impacted.

Clover will ensure that there are sufficient staff to assure resident safety, and maintain well-being based on current population served.

Education will be provided by Director of Nursing or designee to staffing scheduler and leadership.

A review of current residents and patients will be conducted to assess needs in relation to current and future staffing patterns.

A daily review of admissions will be conducted during daily morning meeting with the IDT to ensure that staffing patterns are able to meet the needs of residents and current acuity.

Results of the review will be reported to the QA committee until substantial compliance is achieved.

The QA committee will provide recommendations as needed to sustain compliance.

Completion Date: 03/08/2025

F812

All residents have the potential to be impacted.

Education will be conducted to dining services and nursing staff by the Food Service Director and Director of Nursing or their designees on proper temperatures for serving, palatability, and best practice for ensuring there is accuracy in preferences/diets/meal trays, and tray tickets.

The Food Service Director, DNS, Administrator, or their designees will conduct random daily audits of temperature, diet accuracy and palatability for a period of 1 month, then weekly random audits for a period of 2 months or until substantial compliance is achieved.

Results of these audits will be reviewed and presented to the QA committee.

The QA committee will provide recommendations as needed to sustain compliance.

Completion date: 03/08/2025

F880

Clover has an Infection Control program to ensure our residents and patients have a sanitary, safe home to reduce and prevent the spread of communicable diseases and infections, as well as practices to ensure safe linen handling of soiled items occur.

Education will be provided by the Infection Preventionist or their designee to nursing, housekeeping, and laundry staff regarding safe soiled and clean lining handling best practices.

The Infection Preventionist, or designee will audit daily for 1 week, then random weekly audits for 3 weeks. Then monthly audits for 2 months until substantial compliance is achieved.

Results of these audits will be reviewed and presented to the QA committee.

The QA committee will provide recommendations as needed to sustain compliance.

Completion date: 03/08/2025

