STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	205068	A. BUILDING _____ B. WING _____	C 11/28/2023

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
SPRINGBROOK CENTER	**300 SPRING ST WESTBROOK, ME 04092**

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE
F 000	INITIAL COMMENTS On 11/28/23, an unannounced on-site visit was conducted at Springbrook Center for the purpose of an investigation of complaints #ME00045604. It was determined that Springbrook Center was not substantial compliance with 42 CFR 483, Sub-part B-Requirements for Long Term Care Facilities	F 000		
F 584 SS=E	Safe/Clean/Comfortable/Homelike Environment CFR(s): 483.10(i)(1)-(7) §483.10(i) Safe Environment. The resident has a right to a safe, clean, comfortable and homelike environment, including but not limited to receiving treatment and supports for daily living safely. The facility must provide- §483.10(i)(1) A safe, clean, comfortable, and homelike environment, allowing the resident to use his or her personal belongings to the extent possible. (i) This includes ensuring that the resident can receive care and services safely and that the physical layout of the facility maximizes resident independence and does not pose a safety risk. (ii) The facility shall exercise reasonable care for the protection of the resident's property from loss or theft. §483.10(i)(2) Housekeeping and maintenance services necessary to maintain a sanitary, orderly, and comfortable interior; §483.10(i)(3) Clean bed and bath linens that are in good condition; §483.10(i)(4) Private closet space in each	F 584		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE | TITLE | (X6) DATE

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F 584	Continued From page 1 resident room, as specified in §483.90 (e)(2)(iv); §483.10(i)(5) Adequate and comfortable lighting levels in all areas; §483.10(i)(6) Comfortable and safe temperature levels. Facilities initially certified after October 1, 1990 must maintain a temperature range of 71 to 81°F; and §483.10(i)(7) For the maintenance of comfortable sound levels. This REQUIREMENT is not met as evidenced by: Based on observations and interview, the facility failed to adequately provide housekeeping and maintenance services necessary to maintain the building in good repair and in a sanitary condition for 7 of 7 Units. (Wayside Unit, Saccarappa Unit, Irish Hill Unit, Lincoln Unit, Valley Square Unit, Mayflower Unit & King Unit). Findings: On 11/28/23, between 9:45 a.m. and 11:30 a.m., the surveyor did an environmental tour with the Administrator and the following was observed with the Administrator and the Director of Nursing (DNS): - The Physical Therapy room had excessive dirt and debris on the floor. The kitchenette cabinet below the sink was cluttered with several empty soda cans overflowing in a bag. Wayside Unit: -The kitchenette had excessive dirt and debris on the floor and inside the upper and lower cabinets and 2 dead roaches and 1 dead roach in an	F 584		

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F 584	Continued From page 2	F 584		

Ehrlich trap under the sink. A live roach along with dirt and debris was found under the refrigerator.
-The unit floor had excessive dirt buildup on the floors along the walls.

Saccarappa Unit:
-The kitchenette had excessive dirt and debris on the floors and inside the upper and lower cabinets.
-Room 4 and 5, shared bathroom, had a pink wash basin and two bedpans, unlabeled, unbagged on the floor beside the toilet available for use. A dark yellow material on the bottom of the bedpans was observed.
-The linen closet had excessive dirt and debris on the floor and 5 clean depends.
-The unit floor had excessive dirt buildup on the floors along the walls.

Irish Hill Unit:
-The kitchenette had excessive dirt and debris on the floor and inside the upper and lower cabinets.
-The unit floor had excessive dirt buildup on the floors along the walls.

Lincoln Unit:
-The kitchenette had excessive dirt and debris on the floor and in the upper and lower cabinets.
-An empty plastic container soiled with food was observed in the cupboard above the sink.
-The unit floor had excessive dirt buildup on the floors along the walls.

Valley Square Unit:
-The kitchenette had excessive dirt and debris on the floors and inside the upper and lower cabinet.
-The unit floor had excessive dirt buildup on the floors along the walls.

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F 584	Continued From page 3 Mayflower Unit: -The kitchenette had excessive dirt and debris on the floors and inside the upper and lower cabinets. -The unit floor had excessive dirt buildup on the floors along the walls. King Unit: -The kitchenette had excessive dirt and debris on the floors and inside the upper and lower cabinets. -The unit floor had excessive dirt buildup on the floors along the walls. On 11/28/23 at 11:45 a.m., the above findings were confirmed with the Administrator.	F 584		