



Protecting, Maintaining and Improving the Health of All Minnesotans

Electronically Delivered

April 22, 2026

Licensee

Absolute Homes Inc

3045 Central Avenue North East

Minneapolis, MN 55418

RE: Project Number(s) SL36793016

Dear Licensee:

The Minnesota Department of Health (MDH) completed a survey on March 25, 2026, for the purpose of evaluating and assessing compliance with state licensing statutes. At the time of the survey, MDH noted violations of the laws pursuant to Minnesota Statute, Chapter 144G, Minnesota Food Code, Minnesota Rules Chapter 4626, Minnesota Statute 626.5572 and/or Minnesota Statute Chapter 260E.

STATE CORRECTION ORDERS

The enclosed State Form documents the state correction orders. MDH documents state licensing correction orders using federal software. Tag numbers are assigned to Minnesota state statutes for Assisted Living Facilities. The assigned tag number appears in the far left column entitled "ID Prefix Tag." The state statute number and the corresponding text of the state statute out of compliance are listed in the "Summary Statement of Deficiencies" column. This column also includes the findings that are in violation of the state statute after the statement, "This MN Requirement is not met as evidenced by . . ."

IMPOSITION OF FINES

In accordance with Minn. Stat. § 144G.31, Subd. 4, fines and enforcement actions may be imposed based on the level and scope of the violations and may be imposed immediately with no opportunity to correct the violation first as follows:

Level 1: no fines or enforcement;

Level 2: a fine of \$500 per violation, in addition to any enforcement mechanism authorized in § 144G.20;

Level 3: a fine of \$1,000 per incident, in addition to any enforcement mechanism authorized in § 144G.20;

Level 4: a fine of \$3,000 per incident, in addition to any enforcement mechanism authorized in § 144G.20;

Level 5: a fine of \$5,000 per violation, in addition to any enforcement mechanism authorized in § 144G.20.

Therefore, in accordance with Minn. Stat. §§ 144G.01 to 144G.9999, the following fines are assessed

pursuant to this survey:

St - 0 - 0780 - 144g.45 Subd. 2 (a) (1) - Fire Protection And Physical Environment - \$500.00

St - 0 - 0810 - 144g.45 Subd. 2 (b-F) - Fire Protection And Physical Environment - \$1,000.00

Therefore, in accordance with Minn. Stat. §§ 144G.01 to 144G.9999, **the total amount you are assessed is \$1,500.00**. You will be invoiced approximately 30 days after receipt of this notice, subject to appeal.

DOCUMENTATION OF ACTION TO COMPLY

In accordance with Minn. Stat. § 144G.30, Subd. 5(c), the licensee must document actions taken to comply with the correction orders within the time period outlined on the state form; however, plans of correction are not required to be submitted for approval.

The correction order documentation should include the following:

- Identify how the area(s) of noncompliance was corrected related to the resident(s)/employee(s) identified in the correction order.
- Identify how the area(s) of noncompliance was corrected for all of the provider's resident(s)/employees that may be affected by the noncompliance.
- Identify what changes to your systems and practices were made to ensure compliance with the specific statute(s).

CORRECTION ORDER RECONSIDERATION PROCESS

In accordance with Minn. Stat. § 144G.32, Subd. 2, you may challenge the correction order(s) issued, including the level and scope, and any fine assessed through the correction order reconsideration process. The request for reconsideration must be in writing and received by MDH within 15 calendar days of the correction order receipt date.

To submit a reconsideration request, please visit:

<https://forms.web.health.state.mn.us/form/HRDAppealsForm>

REQUESTING A HEARING

Alternatively, in accordance with Minn. Stat. § 144G.31, Subd. 5(d), an assisted living provider that has been assessed a fine under this subdivision has a right to a reconsideration or a hearing under this section and chapter 14. Pursuant to Minn. Stat. § 144G.20, Subd. 14 and Subd. 18, a request for a hearing must be in writing and received by the Department of Health within 15 business days of the correction order receipt date. The request must contain a brief and plain statement describing each matter or issue contested and any new information you believe constitutes a defense or mitigating factor.

To submit a hearing request, please visit:

<https://forms.web.health.state.mn.us/form/HRDAppealsForm>

To appeal fines via reconsideration, please follow the procedure outlined above. Please note that you

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may request a reconsideration or a hearing, but not both. If you wish to contest tags without fines in a reconsideration and tags with the fines at a hearing, please submit two separate appeals forms at the website listed above.

The MDH Health Regulation Division (HRD) values your feedback about your experience during the survey and/or investigation process. Please fill out this anonymous provider feedback questionnaire at your convenience at this link: <https://forms.office.com/g/Bm5uQEPhVa>. Your input is important to us and will enable MDH to improve its processes and communication with providers. If you have any questions regarding the questionnaire, please contact Susan Winkelmann at susan.winkelmann@state.mn.us or call 651-201-5952.

You are encouraged to retain this document for your records. It is your responsibility to share the information contained in the letter and state form with your organization's Governing Body.

If you have any questions, please contact me.

Sincerely,

A handwritten signature in black ink, appearing to read "Casey DeVries". The signature is written in a cursive, flowing style.

Casey DeVries, Supervisor

State Evaluation Team

Email: Casey.DeVries@state.mn.us

Telephone: 651-201-5917 Fax: 1-866-890-9290

CLN

Minnesota Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 36793	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____		(X3) DATE SURVEY COMPLETED 03/25/2026
NAME OF PROVIDER OR SUPPLIER ABSOLUTE HOMES INC			STREET ADDRESS, CITY, STATE, ZIP CODE 3045 CENTRAL AVENUE NORTH EAST MINNEAPOLIS, MN 55418		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)		(X5) COMPLETE DATE
0 000	Initial Comments *****ATTENTION***** ASSISTED LIVING PROVIDER LICENSING CORRECTION ORDER(S) In accordance with Minnesota Statutes, section 144G.08 to 144G.95, these correction orders are issued pursuant to a survey. Determination of whether violations are corrected requires compliance with all requirements provided at the Statute number indicated below. When Minnesota Statute contains several items, failure to comply with any of the items will be considered lack of compliance. INITIAL COMMENTS: SL36793016-0 On March 23, 2026, through March 25, 2026, the Minnesota Department of Health conducted a full survey at the above provider and the following correction orders are issued. At the time of the survey, there were three residents; three receiving services under the Assisted Living Facility license.	0 000	Minnesota Department of Health is documenting the State Correction Orders using federal software. Tag numbers have been assigned to Minnesota State Statutes for Assisted Living Facilities. The assigned tag number appears in the far-left column entitled "ID Prefix Tag." The state Statute number and the corresponding text of the state Statute out of compliance is listed in the "Summary Statement of Deficiencies" column. This column also includes the findings which are in violation of the state requirement after the statement, "This Minnesota requirement is not met as evidenced by." Following the evaluators' findings is the Time Period for Correction. PLEASE DISREGARD THE HEADING OF THE FOURTH COLUMN WHICH STATES,"PROVIDER'S PLAN OF CORRECTION." THIS APPLIES TO FEDERAL DEFICIENCIES ONLY. THIS WILL APPEAR ON EACH PAGE. THERE IS NO REQUIREMENT TO SUBMIT A PLAN OF CORRECTION FOR VIOLATIONS OF MINNESOTA STATE STATUTES. THE LETTER IN THE LEFT COLUMN IS USED FOR TRACKING PURPOSES AND REFLECTS THE SCOPE AND LEVEL ISSUED PURSUANT TO 144G.31 SUBDIVISION 1-3.		
0 480 SS=F	144G.41 Subdivision 1 Subd. 1a (a-b) Minimum requirements; required food services	0 480			

Minnesota Department of Health

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Minnesota Department of Health

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0 480	Continued From page 1 (a) Except as provided in paragraph (b), food must be prepared and served according to the Minnesota Food Code, Minnesota Rules, chapter 4626. (b) For an assisted living facility with a licensed capacity of ten or fewer residents: (1) notwithstanding Minnesota Rules, part 4626.0033, item A, the facility may share a certified food protection manager (CFPM) with one other facility located within a 60-mile radius and under common management provided the CFPM is present at each facility frequently enough to effectively administer, manage, and supervise each facility's food service operation; (2) notwithstanding Minnesota Rules, part 4626.0545, item A, kick plates that are not removable or cannot be rotated open are allowed unless the facility has been issued repeated correction orders for violations of Minnesota Rules, part 4626.1565 or 4626.1570; (3) notwithstanding Minnesota Rules, part 4626.0685, item A, the facility is not required to provide integral drainboards, utensil racks, or tables large enough to accommodate soiled and clean items that may accumulate during hours of operation provided soiled items do not contaminate clean items, surfaces, or food, and clean equipment and dishes are air dried in a manner that prevents contamination before storage; (4) notwithstanding Minnesota Rules, part 4626.1070, item A, the facility is not required to install a dedicated handwashing sink in its existing kitchen provided it designates one well of a two-compartment sink for use only as a handwashing sink; (5) notwithstanding Minnesota Rules, parts 4626.1325, 4626.1335, and 4626.1360, item A, existing floor, wall, and ceiling finishes are	0 480			

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0 480	Continued From page 2 allowed provided the facility keeps them clean and in good condition; (6) notwithstanding Minnesota Rules, part 4626.1375, shielded or shatter-resistant lightbulbs are not required, but if a light bulb breaks, the facility must discard all exposed food and fully clean all equipment, dishes, and surfaces to remove any glass particles; and (7) notwithstanding Minnesota Rules, part 4626.1390, toilet rooms are not required to be provided with a self-closing door. This MN Requirement is not met as evidenced by: Based on observation, interview, and record review, the licensee failed to ensure food was prepared and served according to the Minnesota Food Code. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death), and is issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large portion or all of the residents). The findings include: Please refer to the document titled, Food and Beverage Establishment Inspection Report (FBEIR) dated March 24, 2026, for the specific Minnesota Food Code violations. The Inspection Report was provided to the licensee within 24 hours of the inspection.	0 480			

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0 480	Continued From page 3	0 480			
	TIME PERIOD FOR CORRECTION: Please refer to the FBEIR for any compliance dates.				
0 550 SS=F	144G.41 Subd. 7 Resident grievances; reporting maltreatment All facilities must post in a conspicuous place information about the facilities' grievance procedure, and the name, telephone number, and email contact information for the individuals who are responsible for handling resident grievances. The notice must also have the contact information for the Office of Ombudsman for Long-Term Care and the Office of Ombudsman for Mental Health and Developmental Disabilities and must have information for reporting suspected maltreatment to the Minnesota Adult Abuse Reporting Center. The notice must also state that if an individual has a complaint about the facility or person providing services, the individual may contact the Office of Health Facility Complaints at the Minnesota Department of Health. This MN Requirement is not met as evidenced by: Based on observation, interview, and record review, the licensee failed to post the required information related to the grievance procedure. This had the potential to affect all residents, staff, and visitors. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death), and is issued at a widespread scope (when problems are pervasive or represent a systemic failure that	0 550			

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0 550	Continued From page 4 has affected or has the potential to affect a large portion or all of the residents). The findings include: On March 23, 2026, at 11:03 p.m., during a facility tour, the surveyor observed the entrance area of the licensee. The licensee used the common area for required postings. The postings did not include the facility's grievance procedure, and the name, telephone number, and email contact information for the individuals who are responsible for handling resident grievances. Near the licensee's complaint box, located within the kitchen was an acrylic document holder. Inside of the document holder the licensee had copies of the complaint form and a copy of the licensee's complaint and grievance form. The grievance form lacked documentation of the name, telephone number, and email contact information for the individual(s) who are responsible for handling resident complaint/grievances. On March 23, 2026, at 11:21 a.m., licensed assisted living director (LALD)-B stated they have the posting posted in the licensee's locked nursing office, and the document was provided to residents upon move in. LALD-B stated they were not aware the notification needed to be posted in a public location. The licensee's 2.10 Complaint/ Grievance Posting policy dated August 1, 2023, indicated the licensee would post, in a conspicuous place, information about our complaint/ grievance procedure, and the name, telephone number, and email contact information for the individuals who are responsible for handling resident complaint/grievances.	0 550			

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0 550	Continued From page 5 No further information was provided. TIME PERIOD FOR CORRECTION: Twenty-one (21) days	0 550			
0 660 SS=F	144G.42 Subd. 9 Tuberculosis prevention and control (a) The facility must establish and maintain a comprehensive tuberculosis infection control program according to the most current tuberculosis infection control guidelines issued by the United States Centers for Disease Control and Prevention (CDC), Division of Tuberculosis Elimination, as published in the CDC's Morbidity and Mortality Weekly Report. The program must include a tuberculosis infection control plan that covers all paid and unpaid employees, contractors, students, and regularly scheduled volunteers. The commissioner shall provide technical assistance regarding implementation of the guidelines. (b) The facility must maintain written evidence of compliance with this subdivision. This MN Requirement is not met as evidenced by: Based on interview and record review, the licensee failed to establish and maintain a tuberculosis (TB) prevention program based on the most current guidelines issued by the Centers for Disease Control and Prevention (CDC). This had the potential to affect all residents, staff, and visitors. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a	0 660			

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0 660	Continued From page 6 resident's health or safety, but was not likely to cause serious injury, impairment, or death), and is issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large portion or all of the residents). The findings include: On March 23, 2026, at 10:53 a.m., during the entrance conference, licensed assisted living director (LALD)-B stated the licensee completed tuberculosis screenings on staff but do not have one on file for the facility. On March 25, 2026, at 12:01 p.m., clinical nurse supervisor (CNS)-C stated they were aware of the requirements of the facility TB risk assessment but had not completed one with the facility as they had only worked with the license since October. CNS-C stated if there was one completed, the assessment would have been done before they worked for the facility. The licensee's 8.16 Infection Control policy dated August 1, 2023, indicated the facility will maintain a current community TB risk assessment. The assessment will be updated annually, using the data and form provided by the Minnesota Department of Health. No further information was provided. TIME PERIOD FOR CORRECTION: Twenty-one (21) days	0 660			
0 680 SS=F	144G.42 Subd. 10 Disaster planning and emergency preparedness	0 680			

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0 680	Continued From page 7 (a) The facility must meet the following requirements: (1) have a written emergency disaster plan that contains a plan for evacuation, addresses elements of sheltering in place, identifies temporary relocation sites, and details staff assignments in the event of a disaster or an emergency; (2) post an emergency disaster plan prominently; (3) provide building emergency exit diagrams to all residents; (4) post emergency exit diagrams on each floor; and (5) have a written policy and procedure regarding missing residents. (b) The facility must provide emergency and disaster training to all staff during the initial staff orientation and annually thereafter and must make emergency and disaster training annually available to all residents. Staff who have not received emergency and disaster training are allowed to work only when trained staff are also working on site. (c) The facility must meet any additional requirements adopted in rule. This MN Requirement is not met as evidenced by: Based on observation, interview, and record review, the licensee failed to maintain a written emergency preparedness plan (EPP) with all the required content as defined in Appendix Z and failed to post the emergency plan prominently. This had the potential to affect all residents, staff, and visitors. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to	0 680			

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0 680	Continued From page 8 cause serious injury, impairment, or death), and is issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large portion or all of the residents). The findings include: On March 23, 2026, at 11:19 a.m., the surveyor observed licensed assisted living director (LALD)-B retrieve the licensee's EPP from a locked medication cabinet. LALD-B stated the license typically stored the EPP within the basement office. The licensee's written emergency disaster preparedness plan dated September 28, 2025, lacked evidence of the following required content: - documentation of the all-hazard risk assessment; - identification of how services needed that can't be provided will be outsourced; - inclusion of a process for collaboration with local, tribal, regional, state and federal Emergency Program (EP) to maintain integrated response; - development of EP policies and procedures based on the EP risk assessment and communication plan; - policies and procedures to address subsistence needs for staff and patients; - policies and procedures to track the location of on-duty staff and sheltered residents; - policies and procedures to identify how the licensee will provide means to shelter in place; - policies and procedures to address a system of medical documentation that preserves resident information, protects confidentiality, and secures/maintains availability of records; - policies and procedures to address the use of	0 680			

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0 680	Continued From page 9 volunteers, including the process/role for integration; - inclusion of copies of arrangement agreements with other facilities; - policies and procedures to address the role of the facility under a waiver declared by the secretary in accordance with section 1135 of the Act; - development of a communication plan; - names and contact information of staff, entities providing services under agreement, residents' physicians, other facilities and volunteers; - primary and alternate means of communicating with facility staff and federal, state, tribal, regional and local emergency management agencies, and; - policies and procedures on providing information about the facility's occupancy, needs, and its ability to provide assistance, to the authority having jurisdiction, the incident command center, or designee. On March 24, 2026, at 11:32 a.m., agent (A)-A stated that up until recently the licensee had in place an EPP that had been templated by a provider organization and they had recently transitioned to using an EPP that had been provided by a different organization. A-A stated the current EPP was not complete or ready to be used in its current state. The licensee's 9.01 Emergency Preparedness Plan - Appendix Z Compliance policy dated August 1, 2023, indicated the licensee would have in place an effective and compliant Emergency Preparedness Plan. The policy indicated the plan will be aligned with the Centers for Medicare and Medicaid Services State Operation Manual Appendix Z: "State Operations Manual Appendix Z - Emergency Preparedness	0 680			

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0 680	Continued From page 10 for All Provides and Certified Supplier Types: Interpretive Guidance." No further information was provided. TIME PERIOD FOR CORRECTION: Twenty-one (21) days	0 680			
0 780 SS=F	144G.45 Subd. 2 (a) (1) Fire protection and physical environment (a) Each assisted living facility must comply with the State Fire Code in Minnesota Rules, chapter 7511, and: (1) for dwellings or sleeping units, as defined in the State Fire Code: (i) provide smoke alarms in each room used for sleeping purposes; (ii) provide smoke alarms outside each separate sleeping area in the immediate vicinity of bedrooms; (iii) provide smoke alarms on each story within a dwelling unit, including basements, but not including crawl spaces and unoccupied attics; (iv) where more than one smoke alarm is required within an individual dwelling unit or sleeping unit, interconnect all smoke alarms so that actuation of one alarm causes all alarms in the individual dwelling unit or sleeping unit to operate; and (v) ensure the power supply for existing smoke alarms complies with the State Fire Code, except that newly introduced smoke alarms in existing buildings may be battery operated;	0 780			

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0 780	Continued From page 11 This MN Requirement is not met as evidenced by: Based on observation, interview, and record review, the licensee failed to ensure the physical environment of the facility was maintained in compliance with the requirements of Minnesota Statute 144G. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death) and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large portion or all of the residents). The findings include: Please refer to the document titled, Physical Environment Inspection Report (PEIR) dated March 24, 2026, for the specific violations related the physical environment under Minnesota Statute 144G. TIME PERIOD FOR CORRECTION: Seven (7) days	0 780			
0 790 SS=F	144G.45 Subd. 2 (a) (2-3) Fire protection and physical environment (2) install and maintain portable fire extinguishers in accordance with the State Fire Code; (3) install portable fire extinguishers having a minimum 2-A:10-B:C rating within Group R-3 occupancies, as defined by the State Fire Code, located so that the travel distance to the nearest	0 790			

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0 790	Continued From page 12 fire extinguisher does not exceed 75 feet, and maintained in accordance with the State Fire Code; and This MN Requirement is not met as evidenced by: Based on observation, interview, and record review, the licensee failed to ensure the physical environment of the facility was maintained in compliance with the requirements of Minnesota Statute 144G. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death) and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large portion or all of the residents). The findings include: Please refer to the document titled, Physical Environment Inspection Report (PEIR) dated March 24, 2026, for the specific violations related the physical environment under Minnesota Statute 144G. TIME PERIOD FOR CORRECTION: Seven (7) days	0 790			
0 810 SS=I	144G.45 Subd. 2 (b-f) Fire protection and physical environment	0 810			

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0 810	Continued From page 13 (b) Each assisted living facility shall develop and maintain fire safety and evacuation plans. The plans shall include but are not limited to: (1) location and number of resident sleeping rooms; (2) staff actions to be taken in the event of a fire or similar emergency; (3) fire protection procedures necessary for residents; and (4) procedures for resident movement, evacuation, or relocation during a fire or similar emergency including the identification of unique or unusual resident needs for movement or evacuation. (c) Staff of assisted living facilities shall receive training on the fire safety and evacuation plans upon hiring and at least twice per year thereafter. (d) Fire safety and evacuation plans shall be readily available at all times within the facility. (e) Residents who are capable of assisting in their own evacuation shall be trained on the proper actions to take in the event of a fire to include movement, evacuation, or relocation. The training shall be made available to residents at least once per year. (f) Evacuation drills are required for staff twice per year per shift with at least one evacuation drill every other month. Evacuation of the residents is not required. Fire alarm system activation is not required to initiate the evacuation drill. This MN Requirement is not met as evidenced by: Based on observation, interview, and record review, the licensee failed to ensure the physical environment of the facility was maintained in compliance with the requirements of Minnesota	0 810			

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0 810	Continued From page 14 Statute 144G. This practice resulted in a level three violation (a violation that harmed a resident's health or safety, or a violation that had the potential to cause more than minimal harm to the resident) and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has potential to affect a large portion or all of the residents). The findings include: Please refer to the document titled, Physical Environment Inspection Report (PEIR) dated March 24, 2026, for the specific violations related the physical environment under Minnesota Statute 144G. TIME PERIOD FOR CORRECTION: Twenty-one (21) days	0 810			
0 900 SS=D	144G.50 Subdivision 1 Contract required (a) An assisted living facility may not offer or provide housing or assisted living services to any individual unless it has executed a written contract with the resident. (b) The contract must contain all the terms concerning the provision of: (1) housing; (2) assisted living services, whether provided directly by the facility or by management agreement or other agreement; and (3) the resident's service plan, if applicable. (c) A facility must: (1) offer to prospective residents and provide to the Office of Ombudsman for Long-Term Care a complete unsigned copy of its contract; and	0 900			

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0 900	Continued From page 15 (2) give a complete copy of any signed contract and any addendums, and all supporting documents and attachments, to the resident promptly after a contract and any addendum has been signed. (d) A contract under this section is a consumer contract under sections 325G.29 to 325G.37. (e) Before or at the time of execution of the contract, the facility must offer the resident the opportunity to identify a designated representative according to subdivision 3. (f) The resident must agree in writing to any additions or amendments to the contract. Upon agreement between the resident and the facility, a new contract or an addendum to the existing contract must be executed and signed. This MN Requirement is not met as evidenced by: Based on interview and record review, the licensee failed to develop and execute an assisted living written contract with the required content for one of two residents (R2). This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death), and was issued at an isolated scope (when one or a limited number of residents are affected or one or a limited number of staff are involved or the situation has occurred only occasionally). The findings include: R2 was admitted to the licensee on April 16, 2025, to receive assisted living services. R2's record record contained a contract dated	0 900			

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0 900	Continued From page 16 April 16, 2025. The contract lacked the following required contents of an assisted living contract: - the health facility identification of the facility; - the licensee of the facility; - the managing agent of the facility, if applicable; and the authorized agent for the facility; - a disclosure of the category of assisted living facility license held by the facility and, if the facility is not an assisted living facility with dementia care, a disclosure that it does not hold an assisted living facility with dementia care license; - a description of all the terms and conditions of the contract, including a description of and any limitations to the housing or assisted living services to be provided for the contracted amount; - a delineation of the cost and nature of any other services to be provided for an additional fee; - a delineation and description of any additional fees the resident may be required to pay if the resident's condition changes during the term of the contract; - a delineation of the grounds under which the resident may be transferred or have housing or services terminated or be subject to an emergency relocation; - disclosure of the facility's ability to provide specialized diets; - a description of the facility's complaint resolution process available to residents, including the name and contact information of the person representing the facility who is designated to handle and resolve complaints; - the facility's policy regarding transfer of residents within the facility, under what circumstances a transfer may occur, and the circumstances under which resident consent is required for a transfer; - contact information for the Office of Ombudsman for Long-Term Care, the	0 900			

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0 900	Continued From page 17 Ombudsman for Mental Health and Developmental Disabilities, and the Office of Health Facility Complaints; - the residents' right to obtain services from an unaffiliated service provider; - description of the facility's policies related to medical assistance waivers under chapter 256S and section 256B.49 and the housing support program under chapter 256I: - whether the facility is enrolled with the commissioner of human services to provide customized living services under medical assistance waivers; - whether the facility has an agreement to provide housing support under section 256I.04, subdivision 2, paragraph (b); - whether there is a limit on the number of people residing at the facility who can receive customized living services or participate in the housing support program at any point in time. If so, the limit must be provided; - whether the facility requires a resident to pay privately for a period of time prior to accepting payment under medical assistance waivers or the housing support program, and if so, the length of time that private payment is required; - statement that medical assistance waivers provide payment for services, but do not cover the cost of rent; - statement that residents may be eligible for assistance with rent through the housing support program; and - description of the rent requirements for people who are eligible for medical assistance waivers but who are not eligible for assistance through the housing support program; - contact information to obtain long-term care consulting services under section 256B.0911; - toll-free phone number for the Minnesota Adult Abuse Reporting Center; and	0 900			

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0 900	Continued From page 18 - the opportunity to identify a designated representative in writing in the contract and to provide the following verbatim notice on a document separate from the contract of "RIGHT TO DESIGNATE A REPRESENTATIVE FOR CERTAIN PURPOSES." On March 24, 2026, at 1:42 p.m., housing manager (HM)-F stated the contract found in R2's record was a new contract template that had recently been implemented by the licensed assisted living director. HM-F stated the licensee had used a contract developed by a consultant prior to the contract signed by R2. No further information was provided. TIME PERIOD FOR CORRECTION: Twenty-one (21) days	0 900			
01760 SS=D	144G.71 Subd. 8 Documentation of administration of medication Each medication administered by the assisted living facility staff must be documented in the resident's record. The documentation must include the signature and title of the person who administered the medication. The documentation must include the medication name, dosage, date and time administered, and method and route of administration. The staff must document the reason why medication administration was not completed as prescribed and document any follow-up procedures that were provided to meet the resident's needs when medication was not administered as prescribed and in compliance with the resident's medication management plan. This MN Requirement is not met as evidenced	01760			

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01760	Continued From page 19 by: Based on observation, interview, and record review, the licensee failed to ensure that physician orders were transcribed accurately for one of two residents receiving medication management (R2). This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death), and was issued at an isolated scope (when one or a limited number of residents are affected or one or a limited number of staff are involved or the situation has occurred only occasionally). The findings include: R2 was admitted to the licensee on April 16, 2025, to receive assisted living services. R2's Service Plan - Waiver, dated April 16, 2025, indicated R2 received assisted living services to include activity assistance, bathing, dressing, grooming, housekeeping, incontinence care, behavior management, meal assistance, medication assistance, medication administration, vital signs, safety checks, and transfer assistance. R2's Individualized Medication Management Plan (IMMP) dated January 10, 2026, indicated self-administration of medications was not applicable. Additionally, R2's IMMP indicated the licensee would "put all medications in secure storage at all times." R2's medication list captured via screen shot on March 25, 2026, at 12:24 p.m., indicated R2 was	01760			

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01760	Continued From page 20 receiving Nitrofurantoin Mono/Mac 100mg, and was self-administering the medication. R2's physician orders dated March 22, 2026, indicated R2 was prescribed Nitrofurantoin Mono/Mac 100mg, take 1 capsule by mouth twice daily for 7 days. On March 24, 2026, at 8:26 a.m., during setup of morning medications, the surveyor observed that R2's prescribed Nitrofurantoin Mono/Mac 100mg was not listed on their electronic medication administration record (EMAR), but was stored in R2's medication storage bin. The surveyor observed ULP-D set up and administer the medication. R2's medication card was missing three morning doses, which indicated there were no missed doses since the time the medication was prescribed. On March 25, 2026, at 12:12 p.m., clinical nurse supervisor (CNS)-C stated the transcription of the medication was incorrectly entered into R2's EMAR by the pharmacy as a medication that was to be self administered and was thus not visible on R2's EMAR. The licensee's 7.20 Medication & Treatment Orders policy dated August 1, 2023, indicated the registered nurse (RN) is responsible for assuring that: - current, authorized prescriber orders for medications or treatments administered by the staff are kept on file in the residents' records; - communicated to the resident or responsible party; - educate resident or responsible party on all medication and treatment orders; and - changes in orders are addressed in the resident's service plan and are communicated to	01760			

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01760	Continued From page 21 the other staff. No further information was provided. TIME PERIOD FOR CORRECTION: Seven (7) days	01760			
01880 SS=D	144G.71 Subd. 19 Storage of medications An assisted living facility must store all prescription medications in securely locked and substantially constructed compartments according to the manufacturer's directions and permit only authorized personnel to have access. This MN Requirement is not met as evidenced by: Based on observation, interview, and record review, the licensee failed to ensure all prescription medications were securely locked in substantially constructed compartments according to the manufacturer's directions for one of two residents (R2) receiving medication management. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death), and was issued at an isolated scope (when one or a limited number of residents are affected or one or a limited number of staff are involved or the situation has occurred only occasionally). The findings include: On March 23, 2026, at 11:03 a.m., while completing an audit of the licensee's medication	01880			

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01880	Continued From page 22 storage closet, the surveyor observed the following improperly stored medications belonging to R2: - 3 boxes, each containing 5 insulin pens of Lantus Solostar 100 units/ml; - 3 Novolog Flexpens 100 unit/ml. The Lantus Solostar manufacturer's instructions printed on the back of the packaging indicated the medication was to be refrigerated at 2C to 8C (36F to 46F) until first use and after first use the pen was to be stored at room temperature and was to be discarded after 28 days of use. The Insulin Aspart Flexpen manufacturer's instructions printed on the front of the packaging indicated the medication was to be refrigerated at 2C to 8C (36F to 46F) until first use and after first use the pen was to be stored at room temperature and was to be discarded after 28 days of use. On March 23, 2026, at 11:29 a.m., clinical nurse supervisor (CNS)-C stated staff were trained to store insulin pens in the refrigerator prior to opening, and they would follow up with the pharmacy to correct the issue. The licensee's 7.11 Medication Storage policy dated August 1, 2023, indicated medications would be kept securely locked and stored per manufacturer's directions. No further information was provided. TIME PERIOD FOR CORRECTION: Seven (7) days	01880			

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02320	Continued From page 23	02320			
02320 SS=F	144G.91 Subd. 4 (b) Appropriate care and services (b) Residents have the right to receive health care and other assisted living services with continuity from people who are properly trained and competent to perform their duties and in sufficient numbers to adequately provide the services agreed to in the assisted living contract and the service plan. This MN Requirement is not met as evidenced by: Based on observation, interview, and record review, the licensee failed to ensure one of one unlicensed personnel ((ULP)-D) followed appropriate medication administration procedures. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death), and is issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large portion or all of the residents). The findings include: ULP-D was hired August 21, 2021, to provide assisted living services. On March 24, 2026, at 8:40 a.m. the surveyor observed ULP-D dial up R2's prescribed insulin dose, attach a needle and then go to administer the injection. When ULP-D was about to administer the medication, the surveyor intervened and asked if they had primed the	02320			

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02320	Continued From page 24 insulin needle. ULP-D stated they did not know how to prime the insulin needle. The surveyor provided a brief description of how to properly prime the insulin needle, and ULP-D then administered R2's insulin dose correctly. ULP-D's employee record contained documentation of a competency titled "Insulin Pen Medication Protocol with a Reusable Pen" dated August 21, 2021, which had been signed off by the registered nurse. The competency contained the following instructions on priming insulin needles: "If required, prime the needle by following the manufacturer's instructions. This might mean dialing 2 units of insulin, pressing the injection button and watching for a drop of insulin to appear on the tip of the needle. This drop shows that there is no air in the system." On March 25, 2026, clinical nurse supervisor (CNS)-C stated staff were trained to flush needles prior to administering insulin, and they would follow up with ULP-D. The manufacturer's instruction for NovoLog (insulin aspart) injection FlexPen indicated that after application of the disposable needle to turn the dose selector to select 2 units and with the needle pointing up tap the cartridge gently with your finger a few times to make any air bubbles collect at the top of the cartridge. Keep the needle pointing upwards, press the push-button all the way in. The dose selector returns to 0. A drop of insulin should appear at the needle tip. If not, change the needle and repeat the procedure no more than 6 times. The licensee's 7.15 Medication & Treatment - Administration & Delegation policy dated August	02320			

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NAME OF PROVIDER OR SUPPLIER ABSOLUTE HOMES INC		STREET ADDRESS, CITY, STATE, ZIP CODE 3045 CENTRAL AVENUE NORTH EAST MINNEAPOLIS, MN 55418			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)		(X5) COMPLETE DATE
02320	Continued From page 25 1, 2023, indicated when administration of medications or treatment/therapy is delegated or assigned to unlicensed personnel, the registered nurse will ensure the ULP has been instructed in the proper methods with respect to each resident to administer the medications or perform treatment/therapy, and the ULP has demonstrated the ability to competently follow the procedures. No further information was provided. TIME PERIOD FOR CORRECTION: Seven (7) days	02320			



Metro District Office
Minnesota Department of Health
625 Robert St N, PO BOX 64975
St Paul, MN 55164
Phone: 651-201-4500

Food & Beverage Inspection Report

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Establishment Info	License Info	Inspection Info
ABSOLUTE HOMES INC 3045 CENTRAL AVENUE NORTH EAST Mineapolis, MN 55418 Hennepin County Parcel: Phone:	License: HFID 36793 Risk: License: Expires on: CFPM: CFPM #: ; Exp:	Report Number: F1021261096 Inspection Type: Full - Single Date: 3/24/2026 Time: 10:33:21 AM Duration: minutes Announced Inspection: <u>Total Priority 1 Orders: 1</u> <u>Total Priority 2 Orders: 0</u> <u>Total Priority 3 Orders: 1</u> <u>Delivery: Emailed</u>

New Order: 2-100 Supervision

2-102.12AMN *Priority Level: Priority 3 CFP#: 2*
MN Rule 4626.0033A Employ a certified food protection manager (CFPM) for the establishment.
COMMENT: FIRST ISSUED 4/8/24 : NO CERTIFIED FOOD PROTECTION MANAGER (CFPM) WAS EMPLOYED AT THE FACILITY. INFORMATION ON HOW TO OBTAIN CFPM CERTIFICATE SENT WITH REPORT. REPEAT SINCE FIRST ISSUED.
Comply By: 4/30/2026 Originally Issued On: 3/24/2026

! New Order: 2-200 Employee Health

2-201.11C *Priority Level: Priority 1 CFP#: 3*
MN Rule 4626.0040C The person in charge must record all reports of diarrhea or vomiting made by food employees and report those illnesses to the regulatory authority at the specific request of the regulatory authority.
COMMENT: NO EMPLOYEE ILLNESS LOG ON-SITE. DISCUSSED EMPLOYEE ILLNESS POLICY AND RECORDING WITH FOOD MANAGER. AN MDH EMPLOYEE ILLNESS LOG SENT WITH REPORT. PRINT AND KEEP A COPY ON-SITE.

Comply By: 3/26/2026 Originally Issued On: 3/24/2026

Food & Beverage General Comment

All findings on this report were discussed with Food Manager, Sadiya Haille and Health Regulation Division Nurse Evaluator, Zachary Morth.

This facility is a residential home, and they currently have 3 clients and the facility can accommodate up to 4 clients.

Food is for same-day service. Leftovers are discarded at the end of food service.

A two basin sink is located in the kitchen. One basin is designated for hand washing.

The kitchen has residential equipment, vinyl floor, wood cabinets, solid countertop, smooth painted ceiling and painted drywall. Physical facility items will be monitored during future inspections.

Establishment has an NSF certified residential dishwasher and they had a temperature indicator on-site. Staff will send inspector a picture of the temperature indicator once they run the dish machine.

Discussed hand washing, ware washing, staff illness policy, temperature control, final cook temperatures, cleaning, serving

highly susceptible populations, food storage, and food handling procedures.

NOTE: All new food equipment must meet the applicable standards of the American National Standards Institute (ANSI). Plans and specifications must be submitted for review and approval prior to new construction, remodeling or alterations.

I acknowledge receipt of the Metro District Office inspection report number F1021261096 from 3/24/2026

Sadiya Haille
Food Manager



Melissa Ramos,
Public Health Sanitarian 3
651-201-4495
melissa.ramos@state.mn.us



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Temperature Observations/Recordings

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Establishment Info

ABSOLUTE HOMES INC
Mineapolis
County/Group: Hennepin County

Inspection Info

Report Number: F1021261096
Inspection Type: Full
Date: 3/24/2026
Time: 10:33:21 AM

Food Temperature: **Product/Item/Unit:** Milk; **Temperature Process:** Cold-Holding

Location: Kitchen Refrigerator at 37 Degrees F.

Comment:

Violation Issued?: No

Food Temperature: **Product/Item/Unit:** Sliced Deli Meat ; **Temperature Process:** Cold-Holding

Location: Kitchen Refrigerator at 40 Degrees F.

Comment:

Violation Issued?: No

Equipment Temperature: **Product/Item/Unit:** Kitchen Refrigerator ; **Temperature Process:** Ambient Air

Location: Kitchen at 36 Degrees F.

Comment:

Violation Issued?: No



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Sanitizer Observations/Recordings

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Establishment Info

ABSOLUTE HOMES INC
Mineapolis
County/Group: Hennepin County

Inspection Info

Report Number: F1021261096
Inspection Type: Full
Date: 3/24/2026
Time: 10:33:21 AM

Sanitizing Equipment: Product: Hot Water; **Sanitizing Process:** Residential Dish Machine

Location: Kitchen **Equal To** 174 Degrees F.

Comment: Staff sent the inspector a photo of the temperature indicator through e-mail after it was run through the residential dish machine.

Violation Issued?: No

Physical Environment Inspection Report

ENGINEERING | ASSISTED LIVING

Project No: SL36793016-0	Date: 3/24/2026
Facility Name: Absolute Homes Inc	
Facility Address: 3045 Central Ave NE, Minneapolis MN 55418	

☒ **TAG IDENTIFICATION: 0780**

SCOPE/ SEVERITY: Level 2; Widespread

TIME PERIOD OF CORRECTION: Seven (7) days

1. Smoke alarms shall be interconnected so that actuation of one alarm causes all alarms in the individual dwelling or sleeping unit to operate where more than one smoke alarm is required within an individual dwelling or sleeping unit. [Minn. Stat. 144G.45 subd.2]

Comments: There were 2 smoke alarms installed in the first floor hallway, and the lower level hallway. When agent (A)-A tested the smoke alarms in the facility it was discovered that one of the smoke alarms in the common hallways was not interconnected and only sounded locally. There was also a smoke alarm installed in the first floor bathroom that was not interconnected and only sounded locally.

☒ **TAG IDENTIFICATION: 0790**

SCOPE/ SEVERITY: Level 2; Widespread

TIME PERIOD OF CORRECTION: Seven (7) days

1. Portable fire extinguishers installed and maintained to MN State Fire Code. [Minn. Stat. 144G.45 subd.2]

Comments: The fire extinguishers in the facility were installed 68 inches above the finished floor in the kitchen, and 66 inches above the finished floor in the lower level living room. Fire extinguishers shall be installed no higher than 60 inches above the finished floor.

The fire extinguisher in the kitchen was missing the tamper seal that holds the pull pin in place. The pull pin was observed to be bent and partially hanging out of the extinguisher. A-A stated that they would have the fire extinguisher serviced.

☒ **TAG IDENTIFICATION: 0810**

1. Each assisted living facility shall develop and maintain fire safety and evacuation plans (FSEP) that are readily available at all times within the facility. [Minn. Stat. 144G.45 subd.2]

Comments: On March 24, 2026, at 10:58 a.m. A-A provided the surveyor with an FSEP. A-A called licensed assisted living director (LALD)-B, and the surveyor conducted a phone interview with LALD-B about the FSEP. After the phone interview house manager (HM)-F stated that they did not like the policy that was provided and provided a second policy. At 11:38 a.m. HM-F insisted that the second policy they provided was the licensee's FSEP. The following is the result of the second policy that was provided by HM-F at 11:38 a.m. on March 24, 2026, titled "9.06 Fire Policy" dated 8/1/2023.

2. Each assisted living facility shall develop and maintain fire safety and evacuation plans (FSEP) that include employee actions to be taken in the event of a fire or similar emergency. [Minn. Stat. 144G.45 subd.2]

Comments: The FSEP failed to provide specific employee actions to take in the event of a fire or similar emergency relative to the facility's building layout and environmental risks. The plan included the acronym R.A.C.E. (Rescue, Alarm, Confine, and Extinguish or Evacuate) but the plan was designed for a building with life safety systems such as fire doors and smoke compartments. The policy had not been updated to provide complete actions for employees to take in the event of a fire or similar emergency at the licensed facility which did not have life safety systems or a fire-resistant construction type.

3. Each assisted living facility shall develop and maintain fire safety and evacuation plans (FSEP) that include fire protection procedures necessary for residents. [Minn. Stat. 144G.45 subd.2]

Comments: The FSEP did not identify specific fire protection actions for residents. There was no section in the policy that addressed the responsibilities or basic evacuation procedures that residents should follow in case of a fire or similar emergency.

4. Employees of assisted living facilities shall receive training on the fire safety and evacuation plans (FSEP) upon hiring and at least twice per year thereafter. [Minn. Stat. 144G.45 subd.2]

Comments: A-A provided documentation that was labeled as evacuation drill and made no mention of training. LALD-B stated that it was staff training documentation. The documentation made no mention of training on the licensee's FSEP. No staff training documentation was provided for review.

5. Residents who are capable of assisting in their own evacuation shall be trained on the proper actions to take in the event of a fire to include movement, evacuation, or relocation. The training shall be made available to residents at least once per year. [Minn. Stat. 144G.45 subd.2]

Comments: No documentation for resident training on the FSEP was provided. HM-F stated that residents are given verbal training. No training documentation for residents on the FSEP was provided.

6. Evacuation drills are required for employees twice per year per shift with at least one evacuation drill every other month. Evacuation of the residents is not required. Fire alarm system activation is not required to initiate the evacuation drill. [Minn. Stat. 144G.45 subd.2]

Comments: HM-F provided a fire drill log. The log contained no drills for 2025. HM-F was unable to locate any fire drill documentation for 2025.