



Protecting, Maintaining and Improving the Health of All Minnesotans

Electronically Delivered

September 12, 2024

Licensee

Dis-Generation Group Inc

6617 Quebec Avenue

Brooklyn Center, MN 55428

RE: Project Number(s) SL33047015

Dear Licensee:

The Minnesota Department of Health (MDH) completed a survey on August 13, 2024, for the purpose of evaluating and assessing compliance with state licensing statutes. At the time of the survey, MDH noted violations of the laws pursuant to Minnesota Statute, Chapter 144G, Minnesota Food Code, Minnesota Rules Chapter 4626, Minnesota Statute 626.5572 and/or Minnesota Statute Chapter 260E.

MDH concludes the licensee is in substantial compliance. State law requires the facility must take action to correct the state correction orders and document the actions taken to comply in the facility's records. The Department reserves the right to return to the facility at any time should the Department receive a complaint or deem it necessary to ensure the health, safety, and welfare of residents in your care.

STATE CORRECTION ORDERS

The enclosed State Form documents the state correction orders. MDH documents state licensing correction orders using federal software. Tag numbers are assigned to Minnesota state statutes for Assisted Living Facilities. The assigned tag number appears in the far left column entitled "ID Prefix Tag." The state statute number and the corresponding text of the state statute out of compliance are listed in the "Summary Statement of Deficiencies" column. This column also includes the findings that are in violation of the state statute after the statement, "This MN Requirement is not met as evidenced by . . ."

In accordance with Minn. Stat. § 144G.31 Subd. 4, MDH may assess fines based on the level and scope of the violations; **however, no immediate fines are assessed for this survey of your facility.**

DOCUMENTATION OF ACTION TO COMPLY

In accordance with Minn. Stat. § 144G.30, Subd. 5(c), the licensee must document actions taken to comply with the correction orders within the time period outlined on the state form; however, plans of correction are not required to be submitted for approval.

The correction order documentation should include the following:

- Identify how the area(s) of noncompliance was corrected related to the

resident(s)/employee(s) identified in the correction order.

- Identify how the area(s) of noncompliance was corrected for all of the provider's resident(s)/employees that may be affected by the noncompliance.
- Identify what changes to your systems and practices were made to ensure compliance with the specific statute(s).

CORRECTION ORDER RECONSIDERATION PROCESS

In accordance with Minn. Stat. § 144G.32, Subd. 2, you may challenge the correction order(s) issued, including the level and scope, and any fine assessed through the correction order reconsideration process. The request for reconsideration must be in writing and received by MDH within 15 calendar days of the correction order receipt date.

To submit a reconsideration request, please visit:

<https://forms.web.health.state.mn.us/form/HRDAppealsForm>

The MDH Health Regulation Division (HRD) values your feedback about your experience during the survey and/or investigation process. Please fill out this anonymous provider feedback questionnaire at your convenience at this link: **<https://forms.office.com/g/Bm5uQEphVa>**. Your input is important to us and will enable MDH to improve its processes and communication with providers. If you have any questions regarding the questionnaire, please contact Susan Winkelmann at susan.winkelmann@state.mn.us or call 651-201-5952.

You are encouraged to retain this document for your records. It is your responsibility to share the information contained in the letter and state form with your organization's Governing Body.

If you have any questions, please contact me.

Sincerely,



Jodi Johnson, Supervisor

State Evaluation Team

Email: Jodi.Johnson@state.mn.us

Telephone: 507-344-2730 Fax: 1-866-890-9290

HHH

Minnesota Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 33047	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____		(X3) DATE SURVEY COMPLETED 08/13/2024
NAME OF PROVIDER OR SUPPLIER DIS-GENERATION GROUP INC		STREET ADDRESS, CITY, STATE, ZIP CODE 6617 QUEBEC AVENUE BROOKLYN CENTER, MN 55428			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)		(X5) COMPLETE DATE
0 000	Initial Comments *****ATTENTION***** ASSISTED LIVING PROVIDER LICENSING CORRECTION ORDER(S) In accordance with Minnesota Statutes, section 144G.08 to 144G.95, these correction orders are issued pursuant to a survey. Determination of whether violations are corrected requires compliance with all requirements provided at the Statute number indicated below. When Minnesota Statute contains several items, failure to comply with any of the items will be considered lack of compliance. INITIAL COMMENTS: SL33047015 On August 12, 2024, through August 13, 2024, the Minnesota Department of Health conducted a full survey at the above provider, and the following correction orders are issued. At the time of the survey, there were two residents; all of whom received services under the provider's Assisted Living Facility license.	0 000	Minnesota Department of Health is documenting the State Correction Orders using federal software. Tag numbers have been assigned to Minnesota State Statutes for Assisted Living Facilities. The assigned tag number appears in the far left column entitled "ID Prefix Tag." The state Statute number and the corresponding text of the state Statute out of compliance is listed in the "Summary Statement of Deficiencies" column. This column also includes the findings which are in violation of the state requirement after the statement, "This Minnesota requirement is not met as evidenced by." Following the evaluators ' findings is the Time Period for Correction. PLEASE DISREGARD THE HEADING OF THE FOURTH COLUMN WHICH STATES,"PROVIDER'S PLAN OF CORRECTION." THIS APPLIES TO FEDERAL DEFICIENCIES ONLY. THIS WILL APPEAR ON EACH PAGE. THERE IS NO REQUIREMENT TO SUBMIT A PLAN OF CORRECTION FOR VIOLATIONS OF MINNESOTA STATE STATUTES. THE LETTER IN THE LEFT COLUMN IS USED FOR TRACKING PURPOSES AND REFLECTS THE SCOPE AND LEVEL ISSUED PURSUANT TO 144G.31 SUBDIVISION 1-3.		
0 480 SS=F	144G.41 Subd 1 (13) (i) (B) Minimum requirements	0 480			

Minnesota Department of Health

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Minnesota Department of Health

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0 480	Continued From page 1 (13) offer to provide or make available at least the following services to residents: (B) food must be prepared and served according to the Minnesota Food Code, Minnesota Rules, chapter 4626; and This MN Requirement is not met as evidenced by: Based on observation, interview, and record review, the licensee failed to ensure food was prepared and served according to the Minnesota Food Code. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety) and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large portion or all the residents). The findings include: Please refer to the document titled, Food and Beverage Establishment Inspection Report (FBEIR) dated August 12, 2024, for the specific Minnesota Food Code violations. The Inspection Report was provided to the licensee within 24 hours of the inspection. TIME PERIOD FOR CORRECTION: Please refer to the FBEIR for any compliance dates.	0 480			
0 680 SS=F	144G.42 Subd. 10 Disaster planning and emergency preparedness (a) The facility must meet the following requirements: (1) have a written emergency disaster plan that contains a plan for evacuation, addresses elements of sheltering in place, identifies temporary relocation sites, and details staff	0 680			

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0 680	Continued From page 2 assignments in the event of a disaster or an emergency; (2) post an emergency disaster plan prominently; (3) provide building emergency exit diagrams to all residents; (4) post emergency exit diagrams on each floor; and (5) have a written policy and procedure regarding missing residents. (b) The facility must provide emergency and disaster training to all staff during the initial staff orientation and annually thereafter and must make emergency and disaster training annually available to all residents. Staff who have not received emergency and disaster training are allowed to work only when trained staff are also working on site. (c) The facility must meet any additional requirements adopted in rule. This MN Requirement is not met as evidenced by: Based on observation, interview, and record review, the licensee failed to have a written emergency preparedness (EP) plan with all of the required content. This had the potential to affect all residents receiving services under the assisted living license, staff, and visitors. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death), and is issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large portion or all of the residents). The findings include:	0 680			

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0 680	Continued From page 3 During the initial tour on August 12, 2024, at 3:19 p.m. the facility's layout included a ramber style house with three resident rooms, kitchen, living room, and bathroom on main level, lower level with office space, bathroom, storage and laundry room. The licensee lacked a plan to include the following required content: - a comprehensive program to include infectious diseases and pandemics; - a description of the population served by the licensee; - process for EP cooperation and collaboration with state and local EP officials/organizations; - procedure for tracking staff and residents; - subsistence needs for staff and residents during emergency situation; - development of policies/procedures to address: - evacuation plan (not customized for the facility); - fire (not customized for the facility); - shelter in place; - a tracking system used to document locations or residents and staff; - the medical record documentation system to preserve resident information; - emergency staff strategies including surge planning and use of volunteers; - the facility's role in providing care and treatment at alternative sites; - a communication plan that included: - arrangement with other facilities; - names and contact information for staff, resident physicians, other facilities, volunteers; - contact information for federal, state, tribal, local EP staff, ombudsman; - primary and alternative means for communicating with facility staff, federal, state,	0 680			

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0 680	Continued From page 4 regional and local emergency management agencies; - a method of sharing information and medical documentation for residents - a means to provide information regarding the facility's needs, and the ability to provide assistance to include information about their occupancy; -a method of sharing information from the emergency plan with residents and their families; - EP training and testing program; - EP training program for staff (including documentation of training provided); and - EP testing/annual testing requirements. On August 13, 2024, at 1:53 p.m. licensed assisted living director/clinical nurse supervisor (LALD/CNS)-A stated the licensee had not fully developed and implemented the facility's emergency preparedness plan/program. No further information was provided. TIME PERIOD FOR CORRECTION: Twenty-One (21) days	0 680			
0 780 SS=F	144G.45 Subd. 2 (a) (1) Fire protection and physical environment (a) Each assisted living facility must comply with the State Fire Code in Minnesota Rules, chapter 7511, and: (1) for dwellings or sleeping units, as defined in the State Fire Code: (i) provide smoke alarms in each room used for sleeping purposes; (ii) provide smoke alarms outside each separate sleeping area in the immediate vicinity	0 780			

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0 780	Continued From page 5 of bedrooms; (iii) provide smoke alarms on each story within a dwelling unit, including basements, but not including crawl spaces and unoccupied attics; (iv) where more than one smoke alarm is required within an individual dwelling unit or sleeping unit, interconnect all smoke alarms so that actuation of one alarm causes all alarms in the individual dwelling unit or sleeping unit to operate; and (v) ensure the power supply for existing smoke alarms complies with the State Fire Code, except that newly introduced smoke alarms in existing buildings may be battery operated; This MN Requirement is not met as evidenced by: Based on observation and interview, the licensee failed to provide smoke alarms that functioned and are interconnected so that the actuation of one alarm causes all alarms in the dwelling unit to actuate. This deficient condition had the ability to affect all staff and residents. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death), and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has potential to affect a large portion or all of the residents). The findings include: During the facility tour on August 13, 2024, with the licensed assisted living director/clinical nurse supervisor (LALD/CNS)-A, between 8:00 a.m.	0 780			

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0 780	Continued From page 6 and 9:30 a.m. the following deficient condition was observed: The surveyor observed when the smoke alarms were push button tested by the LALD/CNS-A, the smoke alarm in the basement did not operate. All the smoke alarms in the residence where not interconnected. The surveyor explained to the LALD/CNS-A, that where more than one smoke alarm is required within an individual dwelling unit or sleeping unit, interconnect all smoke alarms so that actuation of one alarm causes all alarms in the individual dwelling unit or sleeping unit to operate. The deficient condition was visually verified by the LALD/CNS-A accompanying on the tour. TIME PERIOD FOR CORRECTION: Seven (7) days.	0 780			
0 800 SS=F	144G.45 Subd. 2 (a) (4) Fire protection and physical environment (4) keep the physical environment, including walls, floors, ceiling, all furnishings, grounds, systems, and equipment in a continuous state of good repair and operation with regard to the health, safety, comfort, and well-being of the residents in accordance with a maintenance and repair program. This MN Requirement is not met as evidenced by: Based on observation and interview, the licensee failed to maintain the facility's physical environment in a continuous state of good repair	0 800			

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0 800	Continued From page 7 and operation regarding the health, safety, and well-being of the residents. This had the potential to directly affect all residents, staff, and visitors. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death), and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has potential to affect a large portion or all of the residents). The findings include: During the facility tour on August 13, 2024, with the licensed assisted living director/clinical nurse supervisor (LALD/CNS)-A, between 8:00 a.m. and 9:30 a.m. the following facility hazards and disrepair were observed: GARAGE CEILING: The surveyor observed an area where the ceiling was missing gypsum board and could see into the attic area above the home. The surveyor explained to LALD/CNS-A, that the ceiling in the garage shall be fire rated. HANDRAIL: The surveyor observed no handrail in place on the basement steps. The surveyor explained to LALD/CNS-A that a code compliant handrail shall be installed on the basement steps.	0 800			

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0 800	Continued From page 8 The deficient conditions were visually verified by the LALD/CNS-A accompanying on the tour. TIME PERIOD FOR CORRECTION: Twenty-one (21) days.	0 800			
0 950 SS=C	144G.50 Subd. 3 Designation of representative (a) Before or at the time of execution of an assisted living contract, an assisted living facility must offer the resident the opportunity to identify a designated representative in writing in the contract and must provide the following verbatim notice on a document separate from the contract: "RIGHT TO DESIGNATE A REPRESENTATIVE FOR CERTAIN PURPOSES. You have the right to name anyone as your "Designated Representative." A Designated Representative can assist you, receive certain information and notices about you, including some information related to your health care, and advocate on your behalf. A Designated Representative does not take the place of your guardian, conservator, power of attorney ("attorney-in-fact"), or health care power of attorney ("health care agent"), if applicable." (b) The contract must contain a page or space for the name and contact information of the designated representative and a box the resident must initial if the resident declines to name a designated representative. Notwithstanding subdivision 1, paragraph (f), the resident has the right at any time to add, remove, or change the name and contact information of the designated representative.	0 950			

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0 950	Continued From page 9 This MN Requirement is not met as evidenced by: Based on interview and record review, the licensee failed to ensure the assisted living contract included the designation of representative statutory language for the licensee's two residents (R2, R3). This practice resulted in a level one violation (a violation that has no potential to cause more than a minimal impact on the resident and does not affect health or safety) and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has potential to affect a large portion or all of the residents). The findings include: R2's Assisted Living Contract was signed by R2 on August 20, 2021. R3's Assisted Living Contract was signed by R3 on November 2, 2021. R2 and R3's contract did not include the following required content: - Before or at the time of execution of an assisted living contract, an assisted living facility must offer the resident the opportunity to identify a designated representative in writing in the contract and must provide the following verbatim notice on a document separate from the contract: "RIGHT TO DESIGNATE A REPRESENTATIVE FOR CERTAIN PURPOSES. You have the right to name anyone as your "Designated Representative." A Designated Representative can assist you, receive certain information and notices about you, including some information related to your health care, and	0 950			

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0 950	Continued From page 10 advocate on your behalf. A Designated Representative does not take the place of your guardian, conservator, power of attorney ("attorney-in-fact"), or health care power of attorney ("health care agent"), if applicable." On August 13, 2024, at 12:01 p.m. licensed assisted living director/clinical nurse supervisor (LALD/CNS)-A stated R2 and R3's contracts lacked the required verbatim content as listed above and it should have included all required content. The licensee's Designated Representative policy, dated July 26, 2021, indicated prior to, or at the time of execution of an assisted living contract the licensee will discuss with the resident the Designated Representative form. The Designated Representative form must provide the following verbatim notice: "RIGHT TO DESIGNATE A REPRESENTATIVE FOR CERTAIN PURPOSES. You have the right to name anyone as your "Designated Representative." A Designated Representative can assist you, receive certain information and notices about you, including some information related to your health care, and advocate on your behalf. A Designated Representative does not take the place of your guardian, conservator, power of attorney ("attorney-in-fact"), or health care power of attorney ("health care agent"), if applicable." No further information was provided. TIME PERIOD FOR CORRECTION: Twenty-One (21) days	0 950			

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01460	Continued From page 11	01460			
01460 SS=D	144G.63 Subdivision 1 Orientation of staff and supervisors All staff providing and supervising direct services must complete an orientation to assisted living facility licensing requirements and regulations before providing assisted living services to residents. The orientation may be incorporated into the training required under subdivision 5. The orientation need only be completed once for each staff person and is not transferable to another facility. This MN Requirement is not met as evidenced by: Based on observation, interview, and record review, the licensee failed to ensure one of one staff (unlicensed personnel (ULP)-C) completed orientation to assisted living facility licensing requirements and regulations, before providing services. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death) and was issued at an isolated scope (when one or a limited number of residents are affected or one or a limited number of staff are involved, or the situation has occurred only occasionally). The findings include: ULP-C was hired August 1, 2021, and provided direct care services to the residents. On August 13, 2024, at 8:17 a.m. ULP-C was observed to administer R2's morning medications.	01460			

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01460	Continued From page 12 ULP-C lacked a personnel record with documentation of orientation, completed before providing services, including: - Overview of Assisted Living statutes; - Review of provider's policies and procedures; - Handling emergencies and using emergency services; - Home care/Assisted Living bill of rights; - Handling of resident/clients' complaints, reporting of complaints, where to report; - Consumer advocacy services of the Office of Ombudsman for Long-Term Care, Office of Ombudsman for Mental Health and Developmental Disabilities, Managed Care Ombudsman at the Department of Human Services, county-managed care advocates, or other relevant advocacy services; - Review of types of Assisted Living services the employee will provide and provider's scope of license; and - Principles of person-centered planning/service delivery and how they apply to direct support services provided by the staff person. On August 13, 2024, at 10:43 a.m. licensed assisted living director/clinical nurse supervisor (LALD/CNS)-A provided an employee orientation checklist and stated she did not have documentation that orientation was provided to ULP-C. The licensee's Orientation and Training policy dated July 26, 2021, indicated that the licensee's direct care staff must complete and orientation to Assisted Living licensing requirements and regulations before providing assisted living services to residents. No further information was provided.	01460			

Minnesota Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 33047	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____		(X3) DATE SURVEY COMPLETED 08/13/2024
NAME OF PROVIDER OR SUPPLIER DIS-GENERATION GROUP INC			STREET ADDRESS, CITY, STATE, ZIP CODE 6617 QUEBEC AVENUE BROOKLYN CENTER, MN 55428		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE	
01460	Continued From page 13	01460			
01500 SS=D	144G.63 Subd. 5 Required annual training (a) All staff that perform direct services must complete at least eight hours of annual training for each 12 months of employment. The training may be obtained from the facility or another source and must include topics relevant to the provision of assisted living services. The annual training must include: (1) training on reporting of maltreatment of vulnerable adults under section 626.557; (2) review of the assisted living bill of rights and staff responsibilities related to ensuring the exercise and protection of those rights; (3) review of infection control techniques used in the home and implementation of infection control standards including a review of hand washing techniques; the need for and use of protective gloves, gowns, and masks; appropriate disposal of contaminated materials and equipment, such as dressings, needles, syringes, and razor blades; disinfecting reusable equipment; disinfecting environmental surfaces; and reporting communicable diseases; (4) effective approaches to use to problem solve when working with a resident's challenging behaviors, and how to communicate with residents who have dementia, Alzheimer's disease, or related disorders; (5) review of the facility's policies and procedures relating to the provision of assisted living services and how to implement those policies and procedures; and (6) the principles of person-centered planning and service delivery and how they apply to direct	01500			

Minnesota Department of Health

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01500	Continued From page 14 support services provided by the staff person. (b) In addition to the topics in paragraph (a), annual training may also contain training on providing services to residents with hearing loss. Any training on hearing loss provided under this subdivision must be high quality and research based, may include online training, and must include training on one or more of the following topics: (1) an explanation of age-related hearing loss and how it manifests itself, its prevalence, and challenges it poses to communication; (2) the health impacts related to untreated age-related hearing loss, such as increased incidence of dementia, falls, hospitalizations, isolation, and depression; or (3) information about strategies and technology that may enhance communication and involvement, including communication strategies, assistive listening devices, hearing aids, visual and tactile alerting devices, communication access in real time, and closed captions. This MN Requirement is not met as evidenced by: Based on observation, interview, and record review, the licensee failed to ensure annual training included all required topics for each 12 months of employment for one of one employee (unlicensed personnel (ULP)-C). This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death), and was issued at an isolated scope (when one or a limited number of residents are affected or one or a limited number of staff are involved or the situation has occurred only occasionally).	01500			

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STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 33047	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____		(X3) DATE SURVEY COMPLETED 08/13/2024
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01500	Continued From page 15 The findings include: ULP-C was hired August 1, 2021, and provided direct care services to the residents. On August 13, 2024, at 8:17 a.m. ULP-C was observed to administer R2's morning medications. ULP-C's employee file lacked evidence annual training had been completed as required in the following areas: - reporting maltreatment of vulnerable adults; - infection control techniques; and - review of provider's policies and procedures On August 13, 2024, at 10:43 a.m. licensed assisted living director/clinical nurse supervisor (LALD/CNS)-A stated ULP-C's employee file lacked evidence of annual training. The licensee's Annual Required Staff Training policy dated July 26, 2021, indicated all staff providing services to residents would complete eight hours of annual training for every twelve months of employment, and would cover the above-mentioned topics. No further information was provided. TIME PERIOD FOR CORRECTION: Twenty-one (21) days.	01500			
01940 SS=F	144G.72 Subd. 3 Individualized treatment or therapy managemen For each resident receiving management of ordered or prescribed treatments or therapy	01940			

Minnesota Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 33047	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____		(X3) DATE SURVEY COMPLETED 08/13/2024
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01940	Continued From page 16 services, the assisted living facility must prepare and include in the service plan a written statement of the treatment or therapy services that will be provided to the resident. The facility must also develop and maintain a current individualized treatment and therapy management record for each resident which must contain at least the following: (1) a statement of the type of services that will be provided; (2) documentation of specific resident instructions relating to the treatments or therapy administration; (3) identification of treatment or therapy tasks that will be delegated to unlicensed personnel; (4) procedures for notifying a registered nurse or appropriate licensed health professional when a problem arises with treatments or therapy services; and (5) any resident-specific requirements relating to documentation of treatment and therapy received, verification that all treatment and therapy was administered as prescribed, and monitoring of treatment or therapy to prevent possible complications or adverse reactions. The treatment or therapy management record must be current and updated when there are any changes. This MN Requirement is not met as evidenced by: Based on observation, interview, and record review, the licensee failed to develop an individual treatment management record to include all required content and failed to include the treatment record services on the service plan for the licensee's one resident (R3) who had an ordered treatment. This practice resulted in a level two violation (a	01940			

Minnesota Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 33047	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____		(X3) DATE SURVEY COMPLETED 08/13/2024
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01940	Continued From page 17 violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety) and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large portion or all of the residents). The findings include: R3 was admitted November 2, 2021, with a diagnosis to include lymphedema (swelling of the legs). On August 13, 2024, at 8:38 a.m. unlicensed personnel (ULP)-D applied lymphedema boots (compression garment that can reduce swelling in legs) to R3's lower legs. R3's Service Plan dated February 9, 2024, failed to include a written statement of the treatment services R3 was to receive. In addition, R3's record failed to include an individual treatment management record to include all required content. R3's Assessment by Date dated May 22, 2024, indicated on page one (1) under Dressing Needs - Special, R3 required compression stockings and lymphedema boots. R3's physician's orders dated February 16, 2022, included an order lymphedema boots and compression stockings. On August 13, 2024, at 12:49 p.m. licensed assisted living director/clinical nurse supervisor (LALD/CNS)-A stated compression stockings and lymphedema boots were not included on the service plan dated February 9, 2024, and R3's	01940			

Minnesota Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 33047	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____		(X3) DATE SURVEY COMPLETED 08/13/2024
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01940	Continued From page 18 record lacked an individualized treatment plan to include compression stockings and lymphedema boots. The licensee's Treatment and Therapy Management Plan policy dated July 26, 2021, indicated the facility will prepare and include in the service plan a written statement of the treatment or therapy services that will be provided to the resident. 1. The licensee would develop and maintain a current individualized treatment and therapy management record for each resident which must contain at least the following: a. A statement of the type of services that will be provided. b. Documentation of specific resident instructions relating to the treatments or therapy administration. c. Identification of treatment or therapy tasks that will be delegated to unlicensed personnel. d. Procedures for notifying a registered nurse or appropriate licensed health professional when a problem arises with treatments or therapy services. e. Any resident-specific requirements relating to documentation of treatment and therapy received. f. Verification that all treatment and therapy was administered as prescribed. g. Monitoring of treatment or therapy to prevent possible complications or adverse reactions. 2. The treatment or therapy management record must be current and updated when there are any changes. No further information provided. TIME PERIOD FOR CORRECTION: Seven (7)	01940			

Minnesota Department of Health

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01940	Continued From page 19 days	01940			
01950 SS=F	144G.72 Subd. 4 Administration of treatments and therapy Ordered or prescribed treatments or therapies must be administered by a nurse, physician, or other licensed health professional authorized to perform the treatment or therapy, or may be delegated or assigned to unlicensed personnel by the licensed health professional according to the appropriate practice standards for delegation or assignment. When administration of a treatment or therapy is delegated or assigned to unlicensed personnel, the facility must ensure that the registered nurse or authorized licensed health professional has: (1) instructed the unlicensed personnel in the proper methods with respect to each resident and the unlicensed personnel has demonstrated the ability to competently follow the procedures; (2) specified, in writing, specific instructions for each resident and documented those instructions in the resident's record; and This MN Requirement is not met as evidenced by: Based on observation, interview, and record review, the licensee failed to ensure the registered nurse (RN) specified, in writing, specific instructions for each resident and documented those instructions in the resident's record for the licensee's one resident (R3) who had an ordered treatment. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to	01950			

Minnesota Department of Health

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01950	Continued From page 20 cause serious injury, impairment, or death), and is issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large portion or all of the residents). The findings include: R3 was admitted November 2, 2021, with a diagnosis to include Lymphedema (swelling of the legs). On August 13, 2024, at 8:38 a.m. unlicensed personnel (ULP)-D applied lymphedema boots (compression garment that can reduce swelling in legs) to R3's lower legs. R3's Service Plan dated February 9, 2024, failed to include a written statement of the treatment services R3 was to receive. R3's Assessment by Date dated May 22, 2024, indicated on page one (1) under Dressing Needs - Special, R3 required compression stockings and lymphedema boots. R3's physician's orders dated February 16, 2022, included an order lymphedema boots and compression stockings. R3's record lacked documentation of specific instructions for R3's compression stockings and lymphedema boots. On August 13, 2024, at 12:49 p.m. licensed assisted living director/clinical nurse supervisor (LALD/CNS)-A stated each unlicensed personnel (ULP) were provided training on how to don (put on) and doff (take off) R3's compression stockings and lymphedema boots, but R3's	01950			

Minnesota Department of Health

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01950	Continued From page 21 record lacked specific instructions for compression stockings and lymphedema boots. The licensee's Treatment and Therapy Management Plan policy, dated July 26, 2021, indicated the licensee would develop and maintain a current individualized treatment and therapy management record for each resident which must contain documentation of specific resident instructions relating to the treatments or therapy administration. No further information provided. TIME PERIOD FOR CORRECTION: Seven (7) days	01950			
01960 SS=F	144G.72 Subd. 5 Documentation of administration of treatments Each treatment or therapy administered by an assisted living facility must be in the resident record. The documentation must include the signature and title of the person who administered the treatment or therapy and must include the date and time of administration. When treatment or therapies are not administered as ordered or prescribed, the provider must document the reason why it was not administered and any follow-up procedures that were provided to meet the resident's needs. This MN Requirement is not met as evidenced by: Based on observation, interview, and record review, the facility failed to ensure documentation that treatments were completed as instructed for the licensee's one resident (R3) who had an ordered treatment.	01960			

Minnesota Department of Health

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01960	Continued From page 22 This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety) and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large portion or all of the residents). The findings include: R3 was admitted November 2, 2021, with a diagnosis to include lymphedema (swelling of the legs). On August 13, 2024, at 8:38 a.m. unlicensed personnel (ULP)-D applied lymphedema boots (compression garment that can reduce swelling in legs) to lower legs. R3's Service Plan dated February 9, 2024, failed to include a written statement of the treatment services R3 was to receive. R3's Assessment by Date dated May 22, 2024, indicated on page one (1) under Dressing Needs - Special R3, required compression stockings and lymphedema boots. R3's physician's orders dated February 16, 2022, included an order lymphedema boots and compression stockings. R3's record failed to have documentation of application of the lymphedema boots and compression stockings. On August 13, 2024, at 12:49 p.m. licensed assisted living director/clinical nurse supervisor (LALD/CNS)-A stated R3's record lacked	01960			

Minnesota Department of Health

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01960	Continued From page 23 documentation for application of compression stockings and lymphedema boots. LALD/CNS-A stated the compression and lymphedema boots were included in the description for dressing service and were documented with the dressing services. The licensee's Treatment and Therapy Management Plan policy dated July 26, 2021, indicated the licensee would develop and maintain a current individualized treatment and therapy management record for each resident which must contain verification that all treatment and therapy was administered as prescribed. No further information provided. TIME PERIOD FOR CORRECTION: Seven (7) days	01960			



Minnesota Department of Health
Division of Environmental Health, FPLS
P.O. Box 64975
St. Paul, MN 55164-0975
651-201-4500

Type: Full
Date: 08/12/24
Time: 14:00:00
Report: 1025241150

Food and Beverage Establishment Inspection Report

Page 1

Location:

Dis-Generation Group Inc
6617 Quebec Avenue
Brooklyn Park, MN55428
Hennepin County, 27

Establishment Info:

ID #: 0039106
Risk:
Announced Inspection: Yes

License Categories:

Expires on: / /

Operator:

Phone #: 7632050467
ID #:

The violations listed in this report include any previously issued orders and deficiencies identified during this inspection. Compliance dates are shown for each item.

The following orders were issued during this inspection.

4-300 Equipment Numbers and Capacities

4-302.12B

**** Priority 2 ****

MN Rule 4626.0705B Provide a readily accessible food temperature measuring device with a small diameter probe to measure the temperature in thin foods such as meat patties and fish fillets.

Provide new batteries for the existing food thermometer or replace

Comply By: 08/16/24

2-100 Supervision

2-102.12AMN

MN Rule 4626.0033A Employ a certified food protection manager (CFPM) for the establishment.

Employ a CFPM for the location and post the certificate copy

Comply By: 08/12/24

Total Orders	In This Report	Priority 1	Priority 2	Priority 3
		0	1	1

FACILITY

Appliances are residential, laminate countertop, finished cabinets, temperature change strips for dishwasher

SINK USAGE

Facility has a two (2) compartment sink

Facility has a dishwasher with a sanitize cycle

Facility does not have a 3 compartment sink

Facility does not have a dedicated food preparation sink

COUNTERTOPS AND FOOD CONTACT SURFACES

Type: Full
Date: 08/12/24
Time: 14:00:00
Report: 1025241150
Dis-Generation Group Inc

Food and Beverage Establishment Inspection Report

Page 2

Provide a smooth, non-porous food contact surface (e.g. cutting boards) that can be easily washed, rinsed, and sanitized (e.g. run through the dishwasher). Soap and water can be used to clean non-food contact surfaces. By provided a cutting board or other non-porous food contact surface, the countertops can be kept clean without the use of substances which may damage the finish. Do not use wood as a food contact surface.

DISHWASHING – NSF 184

Dishwasher has a sanitizing rinse option (NSF/ANSI Standard 184) – use this option to sanitize utensils

Provide a means of testing the internal contact temperature of utensil in the dishwasher

If the sanitize cycle on the dishwasher will not be used, provide an alternate means of chemical sanitizing (e.g. a bus tub or other basin, to be filled with water and sanitizing solution e.g. chlorine bleach (non-scented, labeled for Sanitizing Food Contact Surfaces) at 50-100 PPM; provide a test kit for chemical sanitizing)

Recommend having an alternative means of sanitizing available case of emergency or service interruption

EQUIPMENT

MN 4626.0506 includes alternate equipment and finish requirements for adult care facilities which serve TCS foods for same-day service only:

MN 4626.0506 G. A food establishment that is an adult care center, child care center, or boarding establishment does not need to comply with item A [certified or classified for sanitation by an American National Standards Institute (ANSI) accredited certification program for food service equipment] if approved by the regulatory authority and the food establishment:

- (1) serves only non-TCS food; or
- (2) prepares TCS foods only for same-day service.

Discontinue any service of TCS food for multiple day service (e.g. cooling and reservice of leftovers of prepared and cooked TCS food), or upgrade finishes and equipment in the kitchen

GENERAL COMMENTS

CFPM (Certified Food Protection Manager)

For information, please search "MDH CFPM"

Discussed employee health and hygiene, exclusion for individuals from the kitchen with vomiting and/or diarrheal illness, sore throat with fever, or reportable illness; food cooking and holding temperatures, cross-contamination, allergens, food storage order in refrigerator, separating resident food from medication or staff food, avoiding bare hand contact with foods which will not be cooked (cut fruit, deli sandwiches), chemical label, use, and storage, pest control, quarantine meals

Date marking TCS foods (when packages are opened or food is prepared, date mark and discard after 7 days, except for certain cultured dairy products)

Discussed food source, recalls, and refusing food which has signs of tampering or temperature abuse

Information on food recalls available "MDA Food Recall"

<https://www.mda.state.mn.us/food-feed/food-recalls-consumer-advisories-minnesota>

FACT SHEETS

Please search "MDH Fact Sheets" for the Food Business fact sheets page

"Cleaning and Sanitizing"

Type: Full
Date: 08/12/24
Time: 14:00:00
Report: 1025241150
Dis-Generation Group Inc

Food and Beverage Establishment Inspection Report

Page 3

<https://www.health.state.mn.us/communities/environment/food/docs/fs/cleansanfs.pdf>

"Food Cooking Temperatures"

<https://www.health.state.mn.us/communities/environment/food/docs/fs/timetempfs.pdf>

"Date Marking TCS foods"

<https://www.health.state.mn.us/communities/environment/food/docs/fs/datemarkingfs.pdf>

"Highly Susceptible Populations" - no service or raw or undercooked animal food, use Pasteurized eggs when preparing eggs raw or undercooked or batching scrambled eggs

<https://www.health.state.mn.us/communities/environment/food/docs/fs/highsuspopfs.pdf>

NOTE: Plans and specifications must be submitted for review and approval prior to new construction, remodeling or alterations.

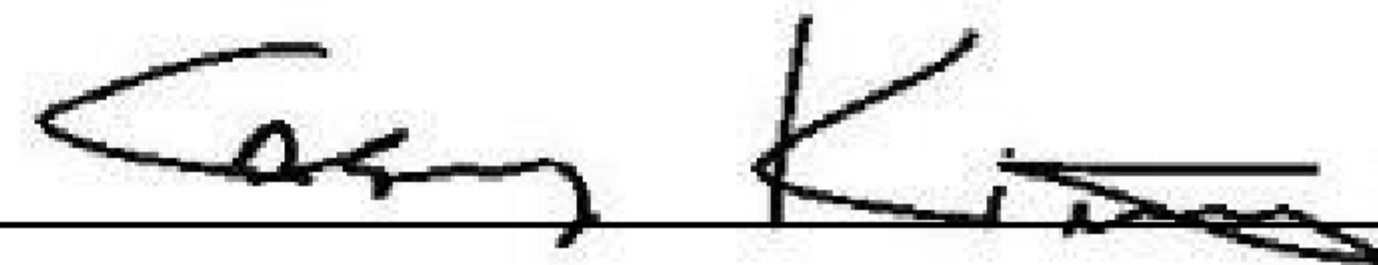
I acknowledge receipt of the Minnesota Department of Health inspection report
number 1025241150 of 08/12/24.

Certified Food Protection Manager: _____

Certification Number: _____ Expires: ____ / ____ / ____

Signed: _____

Establishment Representative

Signed:  _____

Casey Kipping
Public Health Sanitarian III
Freeman Building St Paul
651-201-4513
casey.kipping@state.mn.us

Report #: 1025241150		Food Establishment Inspection Report						
 DEPARTMENT OF HEALTH	Minnesota Department of Health Division of Environmental Health, FPLS P.O. Box 64975 St. Paul, MN 55164-0975		No. of RF/PHI Categories Out		1	Date 08/12/24		
			No. of Repeat RF/PHI Categories Out		0		Time In 14:00:00	
			Legal Authority MN Rules Chapter 4626					Time Out
Dis-Generation Group Inc		Address 6617 Quebec Avenue		City/State Brooklyn Park, MN		Zip Code 55428	Telephone 7632050467	
License/Permit # 0039106		Permit Holder		Purpose of Inspection Full		Est Type		Risk Category
FOODBORNE ILLNESS RISK FACTORS AND PUBLIC HEALTH INTERVENTIONS								
Circle designated compliance status (IN, OUT, N/O, N/A) for each numbered item								
Mark "X" in appropriate box for COS and/or R								
IN= in compliance OUT= not in compliance N/O= not observed N/A= not applicable COS=corrected on-site during inspection R= repeat violation								
Compliance Status				COS		R		
Supervision								
1	IN	OUT	PIC knowledgeable; duties & oversight					
2	IN	OUT	N/A	Certified food protection manager, duties				
Employee Health								
3	IN	OUT	Mgmt/Staff;knowledge,responsibilities&reporting					
4	IN	OUT	Proper use of reporting, restriction & exclusion					
5	IN	OUT	Procedures for responding to vomiting & diarrheal events					
Good Hygienic Practices								
6	IN	OUT	N/O	Proper eating, tasting, drinking, or tobacco use				
7	IN	OUT	N/O	No discharge from eyes, nose, & mouth				
Preventing Contamination by Hands								
8	IN	OUT	N/O	Hands clean & properly washed				
9	IN	OUT	N/A	N/O	No bare hand contact with RTE foods or pre-approved alternate pprocedure properly followed			
10	IN	OUT		Adequate handwashing sinks supplied/accessible				
Approved Source								
11	IN	OUT		Food obtained from approved source				
12	IN	OUT	N/A	N/O	Food received at proper temperature			
13	IN	OUT		Food in good condition, safe, & unadulterated				
14	IN	OUT	N/A	N/O	Required records available; shellstock tags, parasite destruction			
Protection from Contamination								
15	IN	OUT	N/A	N/O	Food separated and protected			
16	IN	OUT	N/A		Food contact surfaces: cleaned & sanitized			
17	IN	OUT			Proper disposition of returned, previously served, reconditioned, & unsafe food			
GOOD RETAIL PRACTICES								
Good Retail Practices are preventative measures to control the addition of pathogens, chemicals, and physical objects into foods.								
Mark "X" in box if numbered item is not in compliance Mark "X" in appropriate box for COS and/or R COS=corrected on-site during inspection R= repeat violation								
				COS		R		
Safe Food and Water								
30	IN	OUT	N/A	Pasteurized eggs used where required				
31				Water & ice obtained from an approved source				
32	IN	OUT	N/A	Variance obtained for specialized processing methods				
Food Temperature Control								
33				Proper cooling methods used; adequate equipment for temperature control				
34	IN	OUT	N/A	N/O	Plant food properly cooked for hot holding			
35	IN	OUT	N/A	N/O	Approved thawing methods used			
36	X			Thermometers provided & accurate				
Food Identification								
37				Food properly labeled; original container				
Prevention of Food Contamination								
38				Insects, rodents, & animals not present				
39				Contamination prevented during food prep, storage & display				
40				Personal cleanliness				
41				Wiping cloths: properly used & stored				
42				Washing fruits & vegetables				
Compliance Status								
				COS		R		
Time/Temperature Control for Safety								
18	IN	OUT	N/A	N/O	Proper cooking time & temperature			
19	IN	OUT	N/A	N/O	Proper reheating procedures for hot holding			
20	IN	OUT	N/A	N/O	Proper cooling time & temperature			
21	IN	OUT	N/A	N/O	Proper hot holding temperatures			
22	IN	OUT	N/A		Proper cold holding temperatures			
23	IN	OUT	N/A	N/O	Proper date marking & disposition			
24	IN	OUT	N/A	N/O	Time as a public health control: procedures & records			
Consumer Advisory								
25	IN	OUT	N/A		Consumer advisory provided for raw/undercooked food			
Highly Susceptible Populations								
26	IN	OUT	N/A		Pasteurized foods used; prohibited foods not offered			
Food and Color Additives and Toxic Substances								
27	IN	OUT	N/A		Food additives: approved & properly used			
28	IN	OUT			Toxic substances properly identified, stored, & used			
Conformance with Approved Procedures								
29	IN	OUT	N/A		Compliance with variance/specialized process/HACCP			
Risk factors (RF) are improper practices or proceedures identified as the most prevalent contributing factors of foodborne illness or injury. Public Health Interventions (PHI) are control measures to prevent foodborne illness or injury.								
Food Recalls:								
Person in Charge (Signature)								
Date: 08/12/24								
Inspector (Signature)								