



Protecting, Maintaining and Improving the Health of All Minnesotans

Electronically Delivered

May 21, 2026

Licensee
1st Care Inc
8801 10th Avenue South
Bloomington, MN 55420

RE: Project Number(s) SL36301016

Dear Licensee:

The Minnesota Department of Health (MDH) completed a survey on April 23, 2026, for the purpose of evaluating and assessing compliance with state licensing statutes. At the time of the survey, MDH noted violations of the laws pursuant to Minnesota Statute, Chapter 144G, Minnesota Food Code, Minnesota Rules Chapter 4626, Minnesota Statute 626.5572 and/or Minnesota Statute Chapter 260E.

MDH concludes the licensee is in substantial compliance. State law requires the facility must take action to correct the state correction orders and document the actions taken to comply in the facility's records. The Department reserves the right to return to the facility at any time should the Department receive a complaint or deem it necessary to ensure the health, safety, and welfare of residents in your care.

STATE CORRECTION ORDERS

The enclosed State Form documents the state correction orders. MDH documents state licensing correction orders using federal software. Tag numbers are assigned to Minnesota state statutes for Assisted Living Facilities. The assigned tag number appears in the far left column entitled "ID Prefix Tag." The state statute number and the corresponding text of the state statute out of compliance are listed in the "Summary Statement of Deficiencies" column. This column also includes the findings that are in violation of the state statute after the statement, "This MN Requirement is not met as evidenced by . . ."

IMPOSITION OF FINES

In accordance with Minn. Stat. § 144G.31, Subd. 4, fines and enforcement actions may be imposed based on the level and scope of the violations and may be imposed immediately with no opportunity to correct the violation first as follows:

Level 1: no fines or enforcement;

Level 2: a fine of \$500 per violation, in addition to any enforcement mechanism authorized in § 144G.20;

Level 3: a fine of \$1,000 per incident, in addition to any enforcement mechanism authorized in § 144G.20;

- Level 4: a fine of \$3,000 per incident, in addition to any enforcement mechanism authorized in § 144G.20;
- Level 5: a fine of \$5,000 per violation, in addition to any enforcement mechanism authorized in § 144G.20.

Therefore, in accordance with Minn. Stat. §§ 144G.01 to 144G.9999, the following fines are assessed pursuant to this survey:

St - 0 - 0775 - 144g.45 Subd. 2. (a) - Fire Protection And Physical Environment - \$500.00

Therefore, in accordance with Minn. Stat. §§ 144G.01 to 144G.9999, **the total amount you are assessed is \$500.00**. You will be invoiced approximately 30 days after receipt of this notice, subject to appeal.

DOCUMENTATION OF ACTION TO COMPLY

In accordance with Minn. Stat. § 144G.30, Subd. 5(c), the licensee must document actions taken to comply with the correction orders within the time period outlined on the state form; however, plans of correction are not required to be submitted for approval.

The correction order documentation should include the following:

- Identify how the area(s) of noncompliance was corrected related to the resident(s)/employee(s) identified in the correction order.
- Identify how the area(s) of noncompliance was corrected for all of the provider's resident(s)/employees that may be affected by the noncompliance.
- Identify what changes to your systems and practices were made to ensure compliance with the specific statute(s).

CORRECTION ORDER RECONSIDERATION PROCESS

In accordance with Minn. Stat. § 144G.32, Subd. 2, you may challenge the correction order(s) issued, including the level and scope, and any fine assessed through the correction order reconsideration process. The request for reconsideration must be in writing and received by MDH within 15 calendar days of the correction order receipt date.

To submit a reconsideration request, please visit:

<https://forms.web.health.state.mn.us/form/HRDAppealsForm>

REQUESTING A HEARING

Alternatively, in accordance with Minn. Stat. § 144G.31, Subd. 5(d), an assisted living provider that has been assessed a fine under this subdivision has a right to a reconsideration or a hearing under this section and chapter 14. Pursuant to Minn. Stat. § 144G.20, Subd. 14 and Subd. 18, a request for a hearing must be in writing and received by the Department of Health within 15 business days of the correction order receipt date. The request must contain a brief and plain statement describing each matter or issue contested and any new information you believe constitutes a defense or mitigating factor.

To submit a hearing request, please visit:

<https://forms.web.health.state.mn.us/form/HRDAppealsForm>

To appeal fines via reconsideration, please follow the procedure outlined above. Please note that you may request a reconsideration **or** a hearing, but not both. If you wish to contest tags without fines in a reconsideration and tags with the fines at a hearing, please submit two separate appeals forms at the website listed above.

The MDH Health Regulation Division (HRD) values your feedback about your experience during the survey and/or investigation process. Please fill out this anonymous provider feedback questionnaire at your convenience at this link: **<https://forms.office.com/g/Bm5uQEpHV>**. Your input is important to us and will enable MDH to improve its processes and communication with providers. If you have any questions regarding the questionnaire, please contact Susan Winkelmann at susan.winkelmann@state.mn.us or call 651-201-5952.

You are encouraged to retain this document for your records. It is your responsibility to share the information contained in the letter and state form with your organization's Governing Body.

If you have any questions, please contact me.

Sincerely,



Renee L. Anderson, Supervisor
State Evaluation Team
Email: Renee.L.Anderson@state.mn.us
Telephone: 651-201-5871 Fax: 1-866-890-9290

CLN

Minnesota Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 36301	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____		(X3) DATE SURVEY COMPLETED 04/23/2026
NAME OF PROVIDER OR SUPPLIER 1ST CARE INC		STREET ADDRESS, CITY, STATE, ZIP CODE 8801 10TH AVENUE SOUTH BLOOMINGTON, MN 55420			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)		(X5) COMPLETE DATE
0 000	Initial Comments *****ATTENTION***** ASSISTED LIVING PROVIDER LICENSING CORRECTION ORDER(S) In accordance with Minnesota Statutes, section 144G.08 to 144G.95, these correction orders are issued pursuant to a survey. Determination of whether violations are corrected requires compliance with all requirements provided at the Statute number indicated below. When Minnesota Statute contains several items, failure to comply with any of the items will be considered lack of compliance. INITIAL COMMENTS: SL36301016-0 On April 20, 2026, through April 23, 2026, the Minnesota Department of Health conducted a full survey at the above provider and the following correction orders are issued. At the time of the survey, there were 3 residents; 3 receiving services under the Assisted Living Facility license.	0 000	Minnesota Department of Health is documenting the State Correction Orders using federal software. Tag numbers have been assigned to Minnesota State Statutes for Assisted Living Facilities. The assigned tag number appears in the far left column entitled "ID Prefix Tag." The state Statute number and the corresponding text of the state Statute out of compliance is listed in the "Summary Statement of Deficiencies" column. This column also includes the findings which are in violation of the state requirement after the statement, "This Minnesota requirement is not met as evidenced by." Following the evaluators ' findings is the Time Period for Correction. PLEASE DISREGARD THE HEADING OF THE FOURTH COLUMN WHICH STATES,"PROVIDER'S PLAN OF CORRECTION." THIS APPLIES TO FEDERAL DEFICIENCIES ONLY. THIS WILL APPEAR ON EACH PAGE. THERE IS NO REQUIREMENT TO SUBMIT A PLAN OF CORRECTION FOR VIOLATIONS OF MINNESOTA STATE STATUTES. THE LETTER IN THE LEFT COLUMN IS USED FOR TRACKING PURPOSES AND REFLECTS THE SCOPE AND LEVEL ISSUED PURSUANT TO 144G.31 SUBDIVISION 1-3.		
0 480 SS=F	144G.41 Subdivision 1 Subd. 1a (a-b) Minimum requirements; required food services	0 480			

Minnesota Department of Health

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Minnesota Department of Health

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0 480	Continued From page 1 (a) Except as provided in paragraph (b), food must be prepared and served according to the Minnesota Food Code, Minnesota Rules, chapter 4626. (b) For an assisted living facility with a licensed capacity of ten or fewer residents: (1) notwithstanding Minnesota Rules, part 4626.0033, item A, the facility may share a certified food protection manager (CFPM) with one other facility located within a 60-mile radius and under common management provided the CFPM is present at each facility frequently enough to effectively administer, manage, and supervise each facility's food service operation; (2) notwithstanding Minnesota Rules, part 4626.0545, item A, kick plates that are not removable or cannot be rotated open are allowed unless the facility has been issued repeated correction orders for violations of Minnesota Rules, part 4626.1565 or 4626.1570; (3) notwithstanding Minnesota Rules, part 4626.0685, item A, the facility is not required to provide integral drainboards, utensil racks, or tables large enough to accommodate soiled and clean items that may accumulate during hours of operation provided soiled items do not contaminate clean items, surfaces, or food, and clean equipment and dishes are air dried in a manner that prevents contamination before storage; (4) notwithstanding Minnesota Rules, part 4626.1070, item A, the facility is not required to install a dedicated handwashing sink in its existing kitchen provided it designates one well of a two-compartment sink for use only as a handwashing sink; (5) notwithstanding Minnesota Rules, parts 4626.1325, 4626.1335, and 4626.1360, item A, existing floor, wall, and ceiling finishes are	0 480			

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0 480	Continued From page 2 allowed provided the facility keeps them clean and in good condition; (6) notwithstanding Minnesota Rules, part 4626.1375, shielded or shatter-resistant lightbulbs are not required, but if a light bulb breaks, the facility must discard all exposed food and fully clean all equipment, dishes, and surfaces to remove any glass particles; and (7) notwithstanding Minnesota Rules, part 4626.1390, toilet rooms are not required to be provided with a self-closing door. This MN Requirement is not met as evidenced by: Based on observation, interview, and record review, the licensee failed to ensure food was prepared and served according to the Minnesota Food Code. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death), and is issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large portion or all of the residents). The findings include: Please refer to the document titled, Food and Beverage Establishment Inspection Report (FBEIR) dated April 20, 2026, for the specific Minnesota Food Code violations. The Inspection Report was provided to the licensee within 24 hours of the inspection.	0 480			

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0 480	Continued From page 3	0 480			
0 660 SS=F	TIME PERIOD FOR CORRECTION: Please refer to the FBEIR for any compliance dates. 144G.42 Subd. 9 Tuberculosis prevention and control (a) The facility must establish and maintain a comprehensive tuberculosis infection control program according to the most current tuberculosis infection control guidelines issued by the United States Centers for Disease Control and Prevention (CDC), Division of Tuberculosis Elimination, as published in the CDC's Morbidity and Mortality Weekly Report. The program must include a tuberculosis infection control plan that covers all paid and unpaid employees, contractors, students, and regularly scheduled volunteers. The commissioner shall provide technical assistance regarding implementation of the guidelines. (b) The facility must maintain written evidence of compliance with this subdivision. This MN Requirement is not met as evidenced by: Based on interview and record review, the licensee failed to establish and maintain a tuberculosis (TB) prevention program based on the most current guidelines issued by the Centers for Disease Control and Prevention (CDC). Licensee failed to ensure screening for active TB (either a two-step tuberculin skin test (TST) or blood test) prior to providing cares for one of two employees (unlicensed personnel (ULP)-D). This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to	0 660			

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0 660	Continued From page 4 cause serious injury, impairment, or death), and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has potential to affect a large portion or all of the residents). The findings include: The licensee's Facility TB Risk Assessment form was completed January 1, 2026, and identified the facility TB risk level as low. ULP-D was hired on December 23, 2024, and provided assisted living services. ULP-D's employee record included documentation of a single TST completed on January 20, 2025, but lacked documentation of a second step TST. On April 20, 2026, at 12:30 p.m., registered nurse (RN)-B stated they were not aware ULP-D was missing a second-step TST and it was an oversight. The Minnesota Department of Health (MDH) guidelines Regulations for Tuberculosis Control in Minnesota Health Care Settings dated July 2013, and based on CDC guidelines indicated an employee may begin working with patients after a negative TB symptom screen (i.e., no symptoms of active TB disease) and a negative blood test or TST (i.e., first step) dated within 90 days before hire. The MN Department of Health Facility Tuberculosis (TB) Risk Assessment Instructions and Worksheet for Health Care Setting Licensed by MDH updated June 2024, indicated: Settings should perform a facility risk assessment on an	0 660			

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0 660	Continued From page 5 annual basis. The worksheet further indicated baseline TB screening is required at the time of hire for all health care personnel in Minnesota. Baseline TB screening includes: 1. Assessing for current symptoms of active TB disease. 2. Assessing TB history, and 3. Testing for the presence of infection with Mycobacterium tuberculosis by administering either a two-step tuberculin skin test (TST) or single TB blood test. No further information was provided. TIME PERIOD FOR CORRECTION: Twenty-one (21) days	0 660			
0 775 SS=F	144G.45 Subd. 2. (a) Fire protection and physical environment Each assisted living facility must comply with the State Fire Code in Minnesota Rules, chapter 7511, and: This MN Requirement is not met as evidenced by: Based on observation, interview, and record review, the licensee failed to ensure the physical environment of the facility was maintained in compliance with the requirements of Minnesota Statute 144G. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death) and was issued at a widespread scope (when problems are pervasive or represent a systemic	0 775			

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0 775	Continued From page 6 failure that has affected or has the potential to affect a large portion or all of the residents). The findings include: Please refer to the document titled, Physical Environment Inspection Report (PEIR) dated April 21, 2026, for the specific violations related the physical environment under Minnesota Statute 144G. TIME PERIOD FOR CORRECTION: Seven (7) days	0 775			
0 810 SS=F	144G.45 Subd. 2 (b-f) Fire protection and physical environment (b) Each assisted living facility shall develop and maintain fire safety and evacuation plans. The plans shall include but are not limited to: (1) location and number of resident sleeping rooms; (2) staff actions to be taken in the event of a fire or similar emergency; (3) fire protection procedures necessary for residents; and (4) procedures for resident movement, evacuation, or relocation during a fire or similar emergency including the identification of unique or unusual resident needs for movement or evacuation. (c) Staff of assisted living facilities shall receive training on the fire safety and evacuation plans upon hiring and at least twice per year thereafter. (d) Fire safety and evacuation plans shall be readily available at all times within the facility. (e) Residents who are capable of assisting in their own evacuation shall be trained on the proper actions to take in the event of a fire to	0 810			

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0 810	Continued From page 7 include movement, evacuation, or relocation. The training shall be made available to residents at least once per year. (f) Evacuation drills are required for staff twice per year per shift with at least one evacuation drill every other month. Evacuation of the residents is not required. Fire alarm system activation is not required to initiate the evacuation drill. This MN Requirement is not met as evidenced by: Based on observation, interview, and record review, the licensee failed to ensure the physical environment of the facility was maintained in compliance with the requirements of Minnesota Statute 144G. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death) and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large portion or all of the residents). The findings include: Please refer to the document titled, Physical Environment Inspection Report (PEIR) dated April 21, 2026, for the specific violations related the physical environment under Minnesota Statute 144G. TIME PERIOD FOR CORRECTION: Twenty-one (21) days	0 810			

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01640 SS=F	144G.70 Subd. 4 (a-e) Service plan, implementation and revisions to (a) No later than 14 calendar days after the date that services are first provided, an assisted living facility shall finalize a current written service plan. (b) The service plan and any revisions must include a signature or other authentication by the facility and by the resident documenting agreement on the services to be provided. The service plan must be revised, if needed, based on resident reassessment under subdivision 2. The facility must provide information to the resident about changes to the facility's fee for services and how to contact the Office of Ombudsman for Long-Term Care and the Office of Ombudsman for Mental Health and Developmental Disabilities. (c) The facility must implement and provide all services required by the current service plan. (d) The service plan and the revised service plan must be entered into the resident record, including notice of a change in a resident's fees when applicable. (e) Staff providing services must be informed of the current written service plan. This MN Requirement is not met as evidenced by: Based on observation, interview, and record review, the licensee failed to ensure a current written service plan was developed, including a signature or other authentication by the facility and by the resident documenting agreement on the services to be provided for two of three residents (R2, R3). This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to	01640			

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01640	Continued From page 9 cause serious injury, impairment, or death), and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has potential to affect a large portion or all of the residents). The findings include: R2 R2's unsigned Service Plan dated April 21, 2026, indicated R2's services included assistance with activities, symptom management, and medication administration. R2's service plan lacked a signature or other authentication by the licensee and by the resident documenting agreement on the services to be provided. R3 R3's unsigned Service Plan dated April 21, 2026, indicated R1's services included assistance with activities, symptom management, and medication administration. R3's service plan lacked a signature or other authentication by the licensee and by the resident documenting agreement on the services to be provided. On April 22, 2026, at 1:10 p.m., during a phone interview, registered nurse (RN)-B stated that service plans were developed in electronic medical records, and she did not know that they need to be signed by the resident upon admission or whenever updated. The licensee's Service Plan policy dated December 23, 2022, indicated, "The initial service plan and any revisions are signed by a	01640			

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01640	Continued From page 10 representative from [licensee] and the client or client's representative, indicating agreement with the services to be provided." No further information was provided. TIME PERIOD FOR CORRECTION: Twenty-one (21) days	01640			
01760 SS=F	144G.71 Subd. 8 Documentation of administration of medication Each medication administered by the assisted living facility staff must be documented in the resident's record. The documentation must include the signature and title of the person who administered the medication. The documentation must include the medication name, dosage, date and time administered, and method and route of administration. The staff must document the reason why medication administration was not completed as prescribed and document any follow-up procedures that were provided to meet the resident's needs when medication was not administered as prescribed and in compliance with the resident's medication management plan. This MN Requirement is not met as evidenced by: Based on observation, interview, and record review, the licensee failed to ensure medications were administered as prescribed by not following the proper steps of the medication administration process for three of three residents (R1, R2, R3). This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to	01760			

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NAME OF PROVIDER OR SUPPLIER 1ST CARE INC			STREET ADDRESS, CITY, STATE, ZIP CODE 8801 10TH AVENUE SOUTH BLOOMINGTON, MN 55420		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)		(X5) COMPLETE DATE
01760	Continued From page 11 cause serious injury, impairment, or death), and is issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large portion or all of the residents). The findings include: R1's Service Plan dated December 3, 2023, indicated R1's services included assistance with activities, symptom management, and medication administration. R2's Service Plan dated April 21, 2026, indicated R2's services included assistance with activities, symptom management, and medication administration. R3's unsigned Service Plan dated April 21, 2026, indicated R3's services included assistance with activities, symptom management, and medication administration. On April 21, 2026, between 8:40 a.m., and 9:30 a.m., the surveyor observed ULP-D assisting R1, R2, and R3 with medication administration. The residents' medication was pre-packaged in bubble packs from the pharmacy. ULP-D did not reference a medication administration record (MAR), to perform the "rights" of medication administration, and ensure the medications were accurate, before administration. On April 21, 2026, at 9:30 a.m., ULP-D stated she knew what medications the residents were given, and he would check and sign them off on the computer after giving them. On April 22, 2026, at 1:05 p.m., during a phone interview, registered nurse (RN)-B stated that	01760			

Minnesota Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 36301	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____		(X3) DATE SURVEY COMPLETED 04/23/2026
NAME OF PROVIDER OR SUPPLIER 1ST CARE INC			STREET ADDRESS, CITY, STATE, ZIP CODE 8801 10TH AVENUE SOUTH BLOOMINGTON, MN 55420		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)		(X5) COMPLETE DATE
01760	Continued From page 12 staff were trained to check medications prior to administration. RN-B stated they should check medications on the computer. The licensee's Medication Administration policy dated December 23, 2022, indicated all staff with responsibility for medication administration would have access to information about the medication being administered to include purpose, dosage, frequency, route, and instructions related to the medication and specific to the residents. No further information was provided. TIME PERIOD FOR CORRECTION: Seven (7) days	01760			
01890 SS=F	144G.71 Subd. 20 Prescription drugs A prescription drug, prior to being set up for immediate or later administration, must be kept in the original container in which it was dispensed by the pharmacy bearing the original prescription label with legible information including the expiration or beyond-use date of a time-dated drug. This MN Requirement is not met as evidenced by: Based on observation, interview and record review, the licensee failed to ensure medications were maintained including the opened date for time sensitive medication storage for one of one resident (R2). This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to	01890			

Minnesota Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 36301	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____		(X3) DATE SURVEY COMPLETED 04/23/2026
NAME OF PROVIDER OR SUPPLIER 1ST CARE INC		STREET ADDRESS, CITY, STATE, ZIP CODE 8801 10TH AVENUE SOUTH BLOOMINGTON, MN 55420			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)		(X5) COMPLETE DATE
01890	Continued From page 13 cause serious injury, impairment, or death), and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has potential to affect a large portion or all of the residents). The findings include: R2's diagnoses included depression diabetes and dry eyes. R2's Service Plan dated April 21, 2026, indicated R2 received services including assistance with medication administration, behavior management, housekeeping and safety checks. On April 21, 2026, at 8:40 a.m., the surveyor observed unlicensed personnel (ULP)-D assist R2 with medication administration. R2's medication administration record (MAR) for April 2026, indicated R2 was administered latanoprost 0.005% eyedrops (for dry eyes) daily April 1-19, 2026. On April 21, 2026, at 9:35 a.m., during a review of the medication storage area, the surveyor observed R2 had open, in-use latanoprost eye drops with no open date written on the medication to indicate when it was first used and would expire. Manufacturer instructions for latanoprost, revised December 2022, indicated the medication should not be used longer than 42 days after opening. On April 21, 2026, at 9:40 a.m., ULP-D stated that they were not aware that a date needed to be added to the latanoprost bottle when opened. They further stated they should notify the nurse of	01890			

Minnesota Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 36301	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____		(X3) DATE SURVEY COMPLETED 04/23/2026
NAME OF PROVIDER OR SUPPLIER 1ST CARE INC		STREET ADDRESS, CITY, STATE, ZIP CODE 8801 10TH AVENUE SOUTH BLOOMINGTON, MN 55420			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)		(X5) COMPLETE DATE
01890	Continued From page 14 expired medication. On April 22, 2026, at 1:02 p.m., registered nurse (RN)-B stated all eye drops should have an open date written on them when first administered and the expiration date should be confirmed before administering any medication. No further information was provided. TIME PERIOD FOR CORRECTION: Seven (7) days	01890			



Metro District Office
Minnesota Department of Health
625 Robert St N, PO BOX 64975
St Paul, MN 55164
Phone: 651-201-4500

Food & Beverage Inspection Report

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Establishment Info

1st Care Inc
8801 10TH AVENUE SOUTH
Bloomington, MN 55420
Hennepin County
Parcel:

Phone:

License Info

License: HFID 36301

Risk:
License:
Expires on:
CFPM:
CFPM #: ; Exp:

Inspection Info

Report Number: F1013261021
Inspection Type: Full - Single
Date: 4/20/2026 Time: 12:50 pm
Duration: minutes
Announced Inspection:
Total Priority 1 Orders: 2
Total Priority 2 Orders: 4
Total Priority 3 Orders: 2
Delivery:

New Order: 2-100 Supervision

2-102.11ABCQ *Priority Level: Priority 2 CFP#: 1*

MN Rule 4626.0030ABCQ The person in charge must be able to demonstrate their knowledge to the inspector of the following factors associated with employee health and the transmission of foodborne disease: symptoms of illness frequently associated with foodborne diseases; food worker illness reporting requirements; and medical conditions requiring exclusion of an employee from work or the restriction of their work duties.

COMMENT: STAFF WERE UNAWARE OF SYMPTOMS OF ILLNESS ASSOCIATED WITH FOODBORNE DISEASE AND REPORTING REQUIREMENTS. COMPLY WITH RULE. DISCUSSED STAFF ILLNESS POLICY AND PROVIDED MDH GUIDANCE DOCUMENTS.

Comply By: 4/20/2026 Originally Issued On: 4/20/2026

New Order: 2-100 Supervision

2-102.12AMN *Priority Level: Priority 3 CFP#: 2*

MN Rule 4626.0033A Employ a certified food protection manager (CFPM) for the establishment.

COMMENT: 4/20/26 REPEAT

NO MN CFPM IS EMPLOYED AT THE FACILITY. STAFF HAVE A CURRENT FOOD MANAGER'S COURSE CERTIFICATE. COMPLY WITH RULE. MN CFPM INFORMATION WAS PROVIDED. ORDER WAS ISSUED ON 4/23/24.

Comply By: 6/29/2026 Originally Issued On: 4/20/2026

! New Order: 2-200 Employee Health

2-201.11C *Priority Level: Priority 1 CFP#: 3*

MN Rule 4626.0040C The person in charge must record all reports of diarrhea or vomiting made by food employees and report those illnesses to the regulatory authority at the specific request of the regulatory authority.

COMMENT: NO EMPLOYEE ILLNESS LOG IS MAINTAINED. COMPLY WITH RULE. DISCUSSED STAFF ILLNESS POLICY AND REPORTING REQUIREMENTS.

Comply By: 4/20/2026 Originally Issued On: 4/20/2026

New Order: 4-300 Equipment Numbers and Capacities

4-302.12A *Priority Level: Priority 2 CFP#: 36*

MN Rule 4626.0705A Provide a readily accessible food temperature measuring device to ensure attainment and maintenance of food temperatures.

COMMENT: FACILITY'S DIGITAL FOOD PROBE THERMOMETER DID NOT TURN ON OR WORK. TCS FOODS ARE STORED AND COOKED ONSITE. COMPLY WITH RULE. DISCUSSED THERMOMETER USE WITH STAFF.

Comply By: 4/24/2026 Originally Issued On: 4/20/2026

New Order: 4-300 Equipment Numbers and Capacities4-302.13B *Priority Level: Priority 2 CFP#: 48**MN Rule 4626.0710B* Provide a readily accessible, irreversible registering temperature indicator for measuring the utensil surface temperature in mechanical hot water warewashing operations.

COMMENT: DISH MACHINE SANITIZES WARE WITH HOT WATER. NO TEST KIT MEETING THE ABOVE REQUIREMENT WAS AVAILABLE. COMPLY WITH RULE.

*Comply By: 4/24/2026 Originally Issued On: 4/20/2026***New Order: 4-300 Equipment Numbers and Capacities**4-302.14 *Priority Level: Priority 2 CFP#: 48**MN Rule 4626.0715* Provide an appropriate test kit to accurately measure sanitizing solutions.

COMMENT: CHLORINE SANITIZER WILL BE USED TO WASH WARE. NO CHLORINE TEST KIT WAS AVAILABLE. COMPLY WITH RULE. INSPECTOR PROVIDED A FEW TEST STRIPS AND DISCUSSED TEST KIT USE.

*Comply By: 4/20/2026 Originally Issued On: 4/20/2026***New Order: 4-500 Equipment Maintenance and Operation**4-501.11AB *Priority Level: Priority 3 CFP#: 47**MN Rule 4626.0735AB* All equipment and components must be in good repair and maintained and adjusted in accordance with manufacturer's specifications.

COMMENT: FACILITY'S DISH MACHINE DID NOT WORK. PER STAFF THE DISH MACHINE HAS NOT WORKED FOR A FEW DAYS AND A TECH IS SCHEDULED TO SERVICE IT ON THURSDAY. COMPLY WITH RULE. DISCUSSED WARE WASHING PROCEDURES WITH STAFF.

*Comply By: 4/20/2026 Originally Issued On: 4/20/2026***! New Order: 4-700 Sanitizing Equipment and Utensils**4-702.11 *Priority Level: Priority 1 CFP#: 16**MN Rule 4626.0900* Sanitize utensils and food contact surfaces of equipment before use, after cleaning.

COMMENT: FACILITY'S DISH MACHINE IS NOT WORKING. STAFF ARE WASHING DISHES WITH SOAP AND WATER. COMPLY WITH RULE. DISCUSSED WARE WASHING PROCEDURES AND SANITIZER USE. MDH GUIDANCE DOCUMENTS PROVIDED. STAFF WILL SET UP A LARGE CONTAINER OF CHLORINE SANITIZER TO SANITIZE WARE UNTIL THE DISH MACHINE IS REPAIRED OR REPLACED.

Comply By: 4/20/2026 Originally Issued On: 4/20/2026

Food & Beverage General Comment

The inspection was completed with the operator then reviewed with MDH Nurse Evaluator A. Woehler.

The establishment has a residential kitchen and serves food prepared on the same day. The kitchen has wood cabinets, vinyl floor, smooth painted walls, laminate counter top, and a smooth painted ceiling.

A two basin sink is located in the kitchen. One basin is designated for hand washing.

Residential dish machine was not working at the time of inspection. The dish machine must be repaired or replaced. The dish machine should be run on the sanitize/high temperature cycle.

Discussed hand washing, ware washing, staff illness policy, date marking, temperature control, final cook temperatures, cleaning, serving highly susceptible populations, food storage, and food handling procedures.

NOTE: All new food equipment must meet the applicable standards of the American National Standards Institute (ANSI). Plans and specifications must be submitted for review and approval prior to new construction, remodeling or alterations.

I acknowledge receipt of the Metro District Office inspection report number F1013261021 from 4/20/2026

Jerry Malloy

Abdikarim Kalid
Operator

Jerry Malloy,
Public Health Sanitarian Supervisor
651-201-3998
jerry.malloy@state.mn.us



Metro District Office
Minnesota Department of Health
625 Robert St N, PO BOX 64975
St Paul, MN 55164

Temperature Observations/Recordings

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Establishment Info

1st Care Inc
Bloomington
County/Group: Hennepin County

Inspection Info

Report Number: F1013261021
Inspection Type: Full
Date: 4/20/2026
Time: 12:50 pm

Food Temperature: **Product/Item/Unit:** Cheese; **Temperature Process:** Cold-Holding

Location: Kitchen refrigerator at 41 Degrees F.

Comment:

Violation Issued?: No

Food Temperature: **Product/Item/Unit:** Milk; **Temperature Process:** Cold-Holding

Location: Kitchen refrigerator at 41 Degrees F.

Comment:

Violation Issued?: No

Food Temperature: **Product/Item/Unit:** Corn; **Temperature Process:** Cold-Holding

Location: Tall freezer at 20 Degrees F.

Comment:

Violation Issued?: No

Food Temperature: **Product/Item/Unit:** Chicken; **Temperature Process:** Cold-Holding

Location: Freezer chest at 12 Degrees F.

Comment:

Violation Issued?: No



Metro District Office
Minnesota Department of Health
625 Robert St N, PO BOX 64975
St Paul, MN 55164
Phone: 651-201-4500

Food & Beverage Inspection Report

Page: 1

Establishment Info

1st Care Inc
8801 10TH AVENUE SOUTH
Bloomington, MN 55420
Hennepin County
Parcel:

Phone:

License Info

License: HFID 36301

Risk:
License:
Expires on:
CFPM:
CFPM #: ; Exp:

Inspection Info

Report Number: F1013261022
Inspection Type: Follow-up - Single
Date: 4/21/2026 Time: 3:22:29 PM
Duration: minutes
Announced Inspection:
Total Priority 1 Orders: 1
Total Priority 2 Orders: 3
Total Priority 3 Orders: 1
Delivery:

Previous Order: 2-100 Supervision

2-102.11ABCQ *Priority Level: Priority 2 CFP#: 1*

MN Rule 4626.0030ABCQ The person in charge must be able to demonstrate their knowledge to the inspector of the following factors associated with employee health and the transmission of foodborne disease: symptoms of illness frequently associated with foodborne diseases; food worker illness reporting requirements; and medical conditions requiring exclusion of an employee from work or the restriction of their work duties.

COMMENT: STAFF WERE UNAWARE OF SYMPTOMS OF ILLNESS ASSOCIATED WITH FOODBORNE DISEASE AND REPORTING REQUIREMENTS. COMPLY WITH RULE. DISCUSSED STAFF ILLNESS POLICY AND PROVIDED MDH GUIDANCE DOCUMENTS.

Comply By: 4/20/2026 Originally Issued On: 4/20/2026

Previous Order: 2-100 Supervision

2-102.12AMN *Priority Level: Priority 3 CFP#: 2*

MN Rule 4626.0033A Employ a certified food protection manager (CFPM) for the establishment.

COMMENT: 4/20/26 REPEAT

NO MN CFPM IS EMPLOYED AT THE FACILITY. STAFF HAVE A CURRENT FOOD MANAGER'S COURSE CERTIFICATE. COMPLY WITH RULE. MN CFPM INFORMATION WAS PROVIDED. ORDER WAS ISSUED ON 4/23/24.

Comply By: 6/29/2026 Originally Issued On: 4/20/2026

! Previous Order: 2-200 Employee Health

2-201.11C *Priority Level: Priority 1 CFP#: 3*

MN Rule 4626.0040C The person in charge must record all reports of diarrhea or vomiting made by food employees and report those illnesses to the regulatory authority at the specific request of the regulatory authority.

COMMENT: NO EMPLOYEE ILLNESS LOG IS MAINTAINED. COMPLY WITH RULE. DISCUSSED STAFF ILLNESS POLICY AND REPORTING REQUIREMENTS.

Comply By: 4/20/2026 Originally Issued On: 4/20/2026

Previous Order: 4-300 Equipment Numbers and Capacities

4-302.12A *Priority Level: Priority 2 CFP#: 36*

MN Rule 4626.0705A Provide a readily accessible food temperature measuring device to ensure attainment and maintenance of food temperatures.

COMMENT: FACILITY'S DIGITAL FOOD PROBE THERMOMETER DID NOT TURN ON OR WORK. TCS FOODS ARE STORED AND COOKED ONSITE. COMPLY WITH RULE. DISCUSSED THERMOMETER USE WITH STAFF.

Comply By: 4/24/2026 Originally Issued On: 4/20/2026

Previous Order: 4-300 Equipment Numbers and Capacities

4-302.14 *Priority Level: Priority 2 CFP#: 48*

MN Rule 4626.0715 Provide an appropriate test kit to accurately measure sanitizing solutions.

COMMENT: CHLORINE SANITIZER IS USED AS A BACK UP TO WASH WARE. NO CHLORINE TEST KIT WAS AVAILABLE. COMPLY WITH RULE. INSPECTOR PROVIDED A FEW TEST STRIPS AND DISCUSSED TEST KIT USE.

Comply By: 4/20/2026 Originally Issued On: 4/20/2026

Food & Beverage General Comment

No onsite inspection was completed. The operator emailed the inspector a picture of the dish machine test strip. Orders for MN Rules 4626.0710B, 4626.0735AB, and 4626.0900 were cleared.

A new dish machine was installed. All ware must be washed and sanitized in the dish machine. The dish machine should be run on the sanitize/high temperature cycle.

NOTE: All new food equipment must meet the applicable standards of the American National Standards Institute (ANSI). Plans and specifications must be submitted for review and approval prior to new construction, remodeling or alterations.

I acknowledge receipt of the Metro District Office inspection report number F1013261022 from 4/21/2026

Jerry Malloy

Abdi Karim Kalid
Operator

Jerry Malloy,
Public Health Sanitarian Supervisor
651-201-3998
jerry.malloy@state.mn.us



Metro District Office
Minnesota Department of Health
625 Robert St N, PO BOX 64975
St Paul, MN 55164

Sanitizer Observations/Recordings

Page: 1

Establishment Info

Inspection Info

1st Care Inc
Bloomington
County/Group: Hennepin County

Report Number: F1013261022
Inspection Type: Follow-up
Date: 4/21/2026
Time: 3:22:29 PM

Sanitizing Equipment: Product: Hot Water; **Sanitizing Process:** Dish Machine
Location: Kitchen **Equal To** 170 Degrees F.
Comment:
Violation Issued?: No

Physical Environment Inspection Report

ENGINEERING | ASSISTED LIVING

Project No: SL36301016	Date: 4/21/2026
Facility Name: 1st Care Inc	
Facility Address: 8801 10 th Ave S, Bloomington, MN 55420	

☒ TAG IDENTIFICATION: 0775	
SCOPE/ SEVERITY: Level 2; Widespread	TIME PERIOD OF CORRECTION: Seven (7) days

1. Each assisted living facility must comply with the provisions of the Minnesota State Fire Code (MSFC) in Minnesota Rules chapter 7511. [Minn. Stat. 144G.45 subd. 2]
2. Multiplug adapters, such as cube adapters, unfused plug strips or any other device not complying with NFPA 70 shall be prohibited. [Minn. Stat. 144G.45 subd. 2; MSFC 604.4]

Comments: An unapproved multiplug adapter was in use in the living room office area which was powering several power strips The unapproved adapter should be removed.

3. Relocatable power taps (power strips) shall be directly connected to a permanently installed receptacle. [Minn. Stat. 144G.45 subd. 2; MSFC 604.4.2]

Comments: Several power strips were connected in sequence in the living room office area. Power strips should be directly connected to the wall outlets.

4. Extension cords and flexible cords shall not be a substitute for permanent wiring and shall be listed and labeled in accordance with UL 817. Extension cords and flexible cords shall not be affixed to structures, extended through walls, ceilings or floors, or under doors or floor coverings, nor shall such cords be subject to environmental damage or physical impact. Extension cords shall be used only with portable appliances. Extension cords marked for indoor use shall not be used outdoors. [Minn. Stat. 144G.45 subd. 2; MSFC 604.5]

Comments: Several extension cords were in use in the laundry room, running in sequence to power the clothes washer and dryer. Extension cords should not be used in lieu of permanent wiring, and the appliances should be plugged directly into the wall.

5. A means of egress shall be free from obstructions that would prevent its use, including the accumulation of snow and ice. Means of egress shall remain free of any material or matter where its presence would obstruct or render the means of egress hazardous. No combustible material storage is allowed in the corridors or exit stairs. [Minn. Stat. 144G.45 subd. 2; MSFC 1031.3]

Comments: The egress window well in resident room 1 had tree sapling that were growing in the well. The tree saplings limited the ability of the window to open and could impede egress in an emergency. The trees should be removed and the egress window well maintained free of obstruction.

6. Required egress window openings in rooms of care facilities licensed or registered by the state of Minnesota shall have a minimum net clear opening area of 4.5 square feet (648 square inches). Opening height and width dimensions shall not be less than 20 inches. The net clear opening dimensions shall be the result of normal operation of the opening. [Minn. Stat. 144G.45 subd. 2; MSFC 1104.26.2, 1104.26.6.1]

Comments: The egress window in resident room 3 was not readily openable to the required size. Damage to the window assembly prevented the window from opening to a total area of 648 square inches. The window assembly should be repaired or replaced to allow for ready egress from the window.

☒ **TAG IDENTIFICATION: 0810**

SCOPE/ SEVERITY: Level 2; Widespread

TIME PERIOD OF CORRECTION: Twenty One (21) days

1. Each assisted living facility shall develop and maintain fire safety and evacuation plans (FSEP) that are readily available at all times within the facility. [Minn. Stat. 144G.45 subd.2]

Comments: The licensee failed to maintain a copy of the FSEP that was readily accessible. All FSEP information was accessed online but took significant time and searching to locate. The FSEP should be readily available to access and use in event of an emergency.

2. Each assisted living facility shall develop and maintain fire safety and evacuation plans that include employee actions to be taken in the event of a fire or similar emergency. [Minn. Stat. 144G.45 subd.2]

Comments: No employee actions for fires or similar emergencies were provided to the surveyor during the survey. No documented employee procedures were located in the fire safety and evacuation plan (FSEP). General fire safety information was provided, but it was not site specific and was not complete. The FSEP should include site-specific procedures for evacuation during fire or similar emergencies.

3. Each assisted living facility shall develop and maintain fire safety and evacuation plans that include fire protection procedures necessary for residents. [Minn. Stat. 144G.45 subd.2]

Comments: No resident procedures for fires or similar emergencies were provided to the surveyor during the survey. No documented resident procedures were located in the fire safety and evacuation plan (FSEP). Residents should be provided with site-specific procedures for evacuation during fire or similar emergencies.

4. Each assisted living facility shall develop and maintain fire safety and evacuation plans that include procedures for resident movement, evacuation, or relocation during a fire or similar emergency including the identification of unique or unusual resident needs for movement or evacuation. [Minn. Stat. 144G.45 subd.2]

Comments: No documentation of unique residents' needs for evacuation was provided to the surveyor during the survey. No documented resident evacuation procedures were located in the fire safety and evacuation plan (FSEP). Unique resident needs should be documented, and records should be maintained so that they are current and accurate so they may be used in the event of an emergency.

5. Employees of assisted living facilities shall receive training on the fire safety and evacuation plans upon hiring and at least twice per year thereafter. [Minn. Stat. 144G.45 subd.2]

Comments: No documentation of staff training on the FSEP was provided to the surveyor during the survey. Licensee provided documentation of staff training upon hire but was not able to provide any documentation of additional training. Staff should receive site specific training on the FSEP upon hire and twice a year thereafter.

6. Residents who are capable of assisting in their own evacuation shall be trained on the proper actions to take in the event of a fire to include movement, evacuation, or relocation. The training shall be made available to residents at least once per year. [Minn. Stat. 144G.45 subd.2]

Comments: No documentation of resident training on the FSEP was provided to the surveyor during the survey. The licensee indicated that residents were informed of fire safety information at admittance but that no records of such training were kept. Residents should be offered training on procedures for evacuation at least once per year.

7. Evacuation drills are required for employees twice per year per shift with at least one evacuation drill every other month. Evacuation of the residents is not required. Fire alarm system activation is not required to initiate the evacuation drill. [Minn. Stat. 144G.45 subd.2]

Comments: Fire drill records provided to the surveyor indicated that fire drills did not occur at least once per shift per year. Only three fire drills were documented in 2025, and a single drill had been conducted in 2026 at the time of survey. Fire drills should occur at least twice per year per shift and at least once every other month.