STATE LICENSING COMPLIANCE REPORT

Report #: HL381553181C

Date Concluded: April 9, 2026

Name, Address, and County of Facility Investigated:
Bright Side Healthcare LLC
2613 65th Avenue North
Brooklyn Center, MN, 55430

Facility Type: Assisted Living Facility (ALF)

Evaluator's Name: Kris Detsch, RN
Special Investigator

The Minnesota Department of Health conducted a complaint investigation to determine compliance with state laws and rules governing the provision of care under Minnesota Statutes, Chapter 144G. The purpose of this complaint investigation was to review if facility policies and practices comply with applicable laws and rules. No maltreatment under Minnesota Statutes, Chapter 626 was alleged.

To view a copy of the correction orders, if any, please visit: https://www.health.state.mn.us/facilities/regulation/directory/provcompselect.html, or call 651-201-4201 to be provided a copy via mail or email. If you are viewing this report on the MDH website, please see the attached state form.

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	38155	A. BUILDING: _____ B. WING _____	C 03/26/2026

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
BRIGHT SIDE HEALTHCARE LLC	2613 65TH AVENUE NORTH BROOKLYN CENTER, MN 55430

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
0 000	Initial Comments ******ATTENTION****** ASSISTED LIVING PROVIDER CORRECTION ORDER In accordance with Minnesota Statutes, section 144G.08 to 144G.95, these correction orders are issued pursuant to a complaint investigation. Determination of whether a violation is corrected requires compliance with all requirements provided at the statute number indicated below. When a Minnesota Statute contains several items, failure to comply with any of the items will be considered lack of compliance. INITIAL COMMENTS: HL381553181C On March 26, 2026, the Minnesota Department of Health conducted a complaint investigation at the above provider, and the following correction orders are issued. At the time of the complaint investigation, there were three residents receiving services under the provider's Assisted Living license. The following correction orders are issued for HL381553181C, tag identification 990, 1040.	0 000	Minnesota Department of Health is documenting the State Correction Orders using federal software. Tag numbers have been assigned to Minnesota State Statutes for Assisted Living Facilities. The assigned tag number appears in the far-left column entitled "ID Prefix Tag." The state Statute number and the corresponding text of the state Statute out of compliance is listed in the "Summary Statement of Deficiencies" column. This column also includes the findings which are in violation of the state requirement after the statement, "This Minnesota requirement is not met as evidenced by." Following the evaluators' findings is the Time Period for Correction. PLEASE DISREGARD THE HEADING OF THE FOURTH COLUMN WHICH STATES,"PROVIDER'S PLAN OF CORRECTION." THIS APPLIES TO FEDERAL DEFICIENCIES ONLY. THIS WILL APPEAR ON EACH PAGE. THERE IS NO REQUIREMENT TO SUBMIT A PLAN OF CORRECTION FOR VIOLATIONS OF MINNESOTA STATE STATUTES. THE LETTER IN THE LEFT COLUMN IS USED FOR TRACKING PURPOSES AND REFLECTS THE SCOPE AND LEVEL ISSUED PURSUANT TO 144G.31 SUBDIVISION 1-3.	
0 990 SS=D	144G.52 Subd. 2 Prerequisite to termination of a contract	0 990		

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0 990	Continued From page 1 (a) Before issuing a notice of termination of an assisted living contract, a facility must schedule and participate in a meeting with the resident and the resident's legal representative and designated representative. The purposes of the meeting are to: (1) explain in detail the reasons for the proposed termination; and (2) identify and offer reasonable accommodations or modifications, interventions, or alternatives to avoid the termination or enable the resident to remain in the facility, including but not limited to securing services from another provider of the resident's choosing that may allow the resident to avoid the termination. A facility is not required to offer accommodations, modifications, interventions, or alternatives that fundamentally alter the nature of the operation of the facility. (b) For a termination pursuant to subdivision 3 or 4, the meeting must be scheduled to take place at least seven days before a notice of termination is issued. The facility must make reasonable efforts to ensure that the resident, legal representative, and designated representative are able to attend the meeting. (c) For a termination pursuant to subdivision 5, the meeting must be scheduled to take place at least five days before a notice of termination is issued. The facility must make reasonable efforts to ensure that the resident, legal representative, and designated representative are able to attend the meeting. (d) The facility must notify the resident that the resident may invite family members, relevant health professionals, a representative of the Office of Ombudsman for Long-Term Care, a representative of the Office of Ombudsman for Mental Health and Developmental Disabilities, or other persons of the resident's choosing to	0 990		

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0 990	Continued From page 2 participate in the meeting. For residents who receive home and community-based waiver services under chapter 256S and section 256B.49, the facility must notify the resident's case manager of the meeting. (e)In the event of an emergency relocation under subdivision 9, where the facility intends to issue a notice of termination and an in-person meeting is impractical or impossible, the facility must use telephone, video, or other electronic means to conduct and participate in the meeting required under this subdivision and rules within Minnesota Rules, chapter 4659. This MN Requirement is not met as evidenced by: Based on interview and record review, the licensee failed to conduct a pre-termination meeting seven days prior to issuing a notice of termination of assisted living contract for one of one (R1) resident with record reviewed. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death), and was issued at an isolated scope (when one or a limited number of residents are affected or one or a limited number of staff are involved or the situation has occurred only occasionally). The findings include: R1 admitted to licensee for diagnoses including methamphetamine use disorder, opioid dependence, antisocial personality disorder, and chronic pain syndrome.	0 990		

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0 990	Continued From page 3 R1's service plan dated December 4, 2025, indicated he had verbal and physical aggression. R1's behaviors included yelling, threatening, foul language, hostile communication, hitting, kicking, and throwing. Incident report dated December 9, 2025, at 7:50 p.m., indicated R1 had an altercation with another housemate and made threatening statements to inflict serious harm. The report indicated staff intervened and no physical harm occurred to either resident, but the other resident was concerned for his safety and hesitant to come out of his room due to the incident. Progress notes dated December 17, 2025, at 10:30 a.m., indicated the licensee conducted a pre-termination meeting. The progress notes indicated R1, and his case manager attended the meeting and the licensee agreed they would facilitate relocation to a new facility. The notes indicated R1 agreed to schedule a tour for alternate housing. Pre-termination meeting record dated December 17, 2025, no time, indicated the licensee conducted a meeting with R1, his case manager, and licensee leadership. The purpose of the meeting was pre-termination of contract, and to develop a support plan for R1's behaviors. The meeting plan included touring (other houses), and "15 day termination". All parties signed this document on December 17, 2025. Contract termination letter, no date, indicated the letter was formal notification the licensee would terminate R1's contract effective January 1, 2026. The letter indicated regulatory requirement for expedited termination of contract was a fifteen day written notice. The letter indicated the	0 990		

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0 990	Continued From page 4 licensee would assist with transition, and discharge planning. Progress notes dated December 19, 2025, at 10:00 a.m., indicated R1 failed to attend the agreed upon tour of the alternate location and requested the licensee re-schedule for the following week. Progress notes dated December 21, 2025, at 6:20 p.m., indicated R1 went to the emergency room (ER) due to pain. Progress notes dated December 22, 2025, at 1:00 p.m., indicated the resident agreed to move into a new house upon discharge from the hospital. Hospital records dated December 28, 2025, at 11:20 a.m., indicated R1 the licensee told the hospital R1 would discharge to a new location. Hospital records indicated a staff member from the new location went to the hospital to pick up R1 after he discharged. On March 27, 2026, at 12:32 p.m., registered nurse (RN)-A acknowledged the termination letter lacked a date, however said the contract termination was January 1, 2026, (fifteen days from the pre-termination meeting). RN-A said the licensee did not have any communication with the office of ombudsman for long term care (OOLTC) because R1 did not contest the termination. The licensee's policy titled, Contract Termination, dated October 1, 2025, indicated the licensee would not provide a notice of termination of services until seven days after the pre-termination meeting.	0 990		

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0 990	Continued From page 5 Time period for correction: Twenty-one (21) days.	0 990		
01040 SS=D	144G.52 Subd. 7 Notice of contract termination required (a) A facility terminating a contract must issue a written notice of termination according to this section. The facility must also send a copy of the termination notice to the Office of Ombudsman for Long-Term Care and, for residents who receive home and community-based waiver services under chapter 256S and section 256B.49, to the resident's case manager, as soon as practicable after providing notice to the resident. A facility may terminate an assisted living contract only as permitted under subdivisions 3, 4, and 5. (b) A facility terminating a contract under subdivision 3 or 4 must provide a written termination notice at least 30 days before the effective date of the termination to the resident, legal representative, and designated representative. (c) A facility terminating a contract under subdivision 5 must provide a written termination notice at least 15 days before the effective date of the termination to the resident, legal representative, and designated representative. (d) If a resident moves out of a facility or cancels services received from the facility, nothing in this section prohibits a facility from enforcing against the resident any notice periods with which the resident must comply under the assisted living contract. This MN Requirement is not met as evidenced by: Based on interview and record review, the licensee failed provide a written termination	01040		

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01040	Continued From page 6 notice to the Office of Ombudsman for Long Term Care for one of one resident (R1) with record reviewed. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death), and was issued at an isolated scope (when one or a limited number of residents are affected or one or a limited number of staff are involved or the situation has occurred only occasionally). The findings include: R1 admitted to licensee for diagnoses including methamphetamine use disorder, opioid dependence, antisocial personality disorder, and chronic pain syndrome. R1's service plan dated December 4, 2025, indicated he had verbal and physical aggression. R1's behaviors included yelling, threatening, foul language, hostile communication, hitting, kicking, and throwing. Progress notes dated December 17, 2025, at 10:30 a.m., indicated the licensee conducted a pre-termination meeting. The progress notes indicated R1, and his case manager attended the meeting and the licensee agreed they would facilitate relocation to a new facility. The notes indicated R1 agreed to schedule a tour for alternate housing. Pre-termination meeting record dated December 17, 2025, no time, indicated the licensee conducted a meeting with R1, his case manager, and licensee leadership. The purpose of the	01040		

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01040	Continued From page 7 meeting was pre-termination of contract, and to develop a support plan for R1's behaviors. The meeting plan included touring (other houses), and "15 day termination". All parties signed this document on December 17, 2025. Contract termination letter, no date, indicated the letter was formal notification the licensee would terminate R1's contract effective January 1, 2026. The letter indicated regulatory requirement for expedited termination of contract was a fifteen day written notice. The letter indicated the licensee would assist with transition, and discharge planning. Progress notes dated December 21, 2025, at 6:20 p.m., indicated R1 went to the emergency room (ER) due to pain. Progress notes dated December 22, 2025, at 1:00 p.m., indicated the resident agreed to move into a new house upon discharge from the hospital. On March 27, 2026, at 12:32 p.m., registered nurse (RN)-A acknowledged the termination letter lacked a date, however said the contract termination was January 1, 2026, (fifteen days from the pre-termination meeting). RN-A said the licensee did not have any communication with the office of ombudsman for long term care (OOLTC) because R1 did not contest the termination. The licensee's policy titled, Contract Termination, dated October 1, 2025, indicated the licensee would provide notice of contract termination to the ombudsman as soon as practical, but in any event, no later than two (2) business days after the licensee provided notice to the resident.	01040		

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01040	Continued From page 8 Time period for correction: Twenty-one (21) days.	01040		