

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 10/19/2023
FORM APPROVED
OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 255276	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____		(X3) DATE SURVEY COMPLETED 09/21/2023
NAME OF PROVIDER OR SUPPLIER THE MADISON HEALTH AND REHAB			STREET ADDRESS, CITY, STATE, ZIP CODE 111 KELLY BLVD MADISON, MS 39110		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE	
F 000	INITIAL COMMENTS The State Agency (SA) conducted an annual re-certification survey at the facility from 9/18/23 to 9/21/23. During the survey, the SA determined the facility was not in compliance with Medicare and Medicaid requirements of participation and cited F689 related to storage of chemicals. The census at the time of the survey was 56 and the facility is licensed for 60 beds.	F 000			
F 689 SS=E	Free of Accident Hazards/Supervision/Devices CFR(s): 483.25(d)(1)(2) §483.25(d) Accidents. The facility must ensure that - §483.25(d)(1) The resident environment remains as free of accident hazards as is possible; and §483.25(d)(2) Each resident receives adequate supervision and assistance devices to prevent accidents. This REQUIREMENT is not met as evidenced by: Based on observation, staff interview, and facility policy review, the facility failed to safely store and lock hazardous cleaning chemicals on four (4) of five (5) housekeeping carts observed during annual survey. Findings include: Review of the facility policy titled, "Hazardous Chemical Storage", revealed "Policy: Environmental services shall maintain all hazardous chemicals in a safe, clean, and locked location when not in use. All hazardous chemicals shall be in control of facility personnel while being used ..."	F 689	Effective 9/21/23, all chemicals are being locked in the housekeeping cart when not in use. Effective 9/21/23, carts are being locked in the janitor closets when housekeeping staff is not present. Keys were found for the housekeeping carts and janitor closets on 9/21/23. Multiple copies of all keys were made on 9/21/23 and distributed to each employee. Effective 9/21/23, all housekeepers will keep chemicals locked inside the cart or closets when not being used. Carts will not be left unlocked when unattended. Housekeeping closets will remain locked	10/31/23	

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Electronically Signed

10/02/2023

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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F 689	Continued From page 1 An observation on 09/19/23 at 08:12 AM, of a housekeeping cart on the 100-hall revealed one (1) bottle of Lysol cleaner, one (1) bottle of Pledge glass cleaner, 1 bottle of Tilex cleaner, 1 bottle of 4 in 1 Clorox cleaner and 1 bottle of Clorox cleaning wipes sitting on top of the housekeeping cart on the 100-hall unattended. An interview, on 09/19/23 at 8:17 AM, with Housekeeper #1 confirmed that the chemicals should be locked up when she is not with the cart and that if a resident gets them it could harm them. An observation on 09/20/23 at 09:45 AM, of the housekeeping cart on the 200-hall revealed the housekeeping cart was unlocked and unattended. Inside the cabinet on the cart was 1 bottle of Air neutralizer, 1 bottle of Clorox urine odor remover, and 1 bottle of Pledge glass cleaner. An observation and interview, on 09/20/23 at 09:50 AM, with the Administrator (ADM) confirmed that chemicals were sitting on top of the cart on the 200-hall and in the general sitting area unattended. The (ADM) confirmed that the chemicals should be locked inside the cart. The ADM confirmed that the key to lock the carts was unable to be located. The ADM confirmed that the chemicals could be harmful if residents got them. An observation, on 09/20/23 at 10:00 AM, with the Housekeeping Supervisor and Housekeeper #2 revealed two (2) housekeeping carts located in the general sitting area, unattended, with cleaning chemicals sitting on the top of the cart. The chemicals included: 1 bottle of Clorox urine odor remover, 1 bottle of Pledge glass cleaner, and 1	F 689	at all times. All housekeepers and supervisor have keys for the carts and storage closets. All residents have the potential to be affected by this deficient practice. Housekeeping and maintenance were in serviced on storing chemicals safely and correctly by the administrator on this deficiency 9/21/23. As of 9/25/23, housekeeping supervisor will make daily rounds to ensure chemicals are stored correctly and closets remain locked. As of 9/25/23, housekeeping carts and janitor closets will be monitored twice a week, weekly x six weeks by the administrator. Observation reports will be brought by the administrator to be reviewed by the quality assurance committee monthly, beginning 10/27/23, x three months to assure substantial compliance has been achieved.		

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F 689	Continued From page 2 bottle of Tilex cleaner. The cabinet on the housekeeping carts were unlocked. Housekeeper #2 confirmed that chemicals should not be left on top of the cart unattended and that they should always be locked inside the cabinet of the housekeeping cart. Housekeeper #2 stated that a resident could get the chemicals and swallow them. Housekeeper #2 confirmed she did not have a key to lock her housekeeping cart. An interview on 09/20/23 at 10:10 AM with the Housekeeping Supervisor confirmed that there were cleaning chemicals on the top of the housekeeping cart on the 200 hall and the 2 housekeeping carts located in the general sitting area. The Housekeeping Supervisor confirmed that the cabinet was unlocked on the housekeeping carts on 200 hall and the 2 carts located in the sitting area. The Housekeeping Supervisor confirmed that he was unaware of where the keys were located to lock these carts. The Housekeeping Supervisor confirmed that he was never trained in storage of chemicals when he was given the position of Housekeeping Supervisor 2 years ago. The Housekeeping Supervisor confirmed that he has five (5) housekeeping carts and they are used in the facility daily. The Housekeeping Supervisor confirmed that leaving chemicals unattended and the cabinets unlocked could be harmful if residents were to get them. An interview on 09/21/23 at 08:30 AM, with the Director of Nursing (DON) confirmed that there are no wandering residents in the facility, and they have had no incidents in the last 12 months involving chemicals. An interview on 09/21/23 at 10:28 AM, with the	F 689			

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F 689	Continued From page 3 ADM confirmed that the Housekeeping Supervisor was a floor technician at this facility prior to being moved into the Housekeeping Supervisor position. The ADM confirmed that the Housekeeping Supervisor received training on storage of chemicals and locking housekeeping carts. An interview, on 09/21/23 at 11:00 AM, with the Housekeeping Supervisor confirmed that he did attend the in-services on 05/09/23 and 7/31/23 conducted by the Administrator and was aware that the chemicals should not be left unattended, and the housekeeping carts should be always locked when unattended. Record review of the in-service training dated 05/09/23 and 07/31/23 revealed that the Housekeeping Supervisor, Housekeeper#1 and Housekeeper #2 were present and received training on the storage of chemicals. Record review of the Material Safety Data Sheets (MSDS) for the unattended chemicals revealed: Air Neutralizer - If on skin; take off immediately all contaminated clothing; Rinse skin with water/shower. Pledge Cleaner - Avoid contact with skin, eyes, and clothing. Use only as directed. Keep out of reach of children and pets. Tilex - Causes eye irritation, wash contaminated skin thoroughly after handling. Clorox Urine Remover - If in eyes: Hold eye open and rinse slowly and gently with water for 15-20 minutes (min). Wash off immediately with plenty	F 689			

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F 689	Continued From page 4 of water, if skin irritation persists, call a physician. Remove to fresh air if breathing is difficult. Drink one or two glasses of water. Do not induce vomiting without medical advice. Clorox four in one disinfectant - Inhalation - remove to fresh air. Eye contact - Rinse thoroughly with plenty of water. Skin contact - Wash skin with soap and water. Ingestion - Clean mouth with water and drink afterwards plenty of water. Lysol Cleaner Eyes-If in eyes, hold eye open and rinse slowly and gently with water for 15-20 min Skin- Remove contaminated clothing. Rinse skin immediately with plenty of water 15-20 min Inhalation-Move exposed person to fresh air. Get medical attention immediately Ingestion-If swallowed, call poison control center. Do not induce vomiting. Have person sip a glass of water if able to swallow. Clorox Wipes Eyes- Open eyelids wide apart. Continue to rinse for at least 15 minutes. Get medical attention if symptoms persist. Skin-Rinse with water Inhalation-If throat irritation or cough, move person to fresh air. Ingestion-Rinse mouth. Get medical attention if any discomfort continues.	F 689			