

MSDH - Health Facilities Licensure and Certification

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MS38BM	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED C 01/30/2024
NAME OF PROVIDER OR SUPPLIER BEDFORD CARE CENTER OF MARION		STREET ADDRESS, CITY, STATE, ZIP CODE 6434 A DALE DR MARION, MS 39342		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
M 000	Initial Comments The State Agency (SA) conducted a Complaint Investigation (CI), MS #23991, at the facility from 1/29/24 through 1/30/24 for a resident elopement. During the survey, the SA determined the facility was not in compliance with the Minimum Standards for Institutions for the Aged or Infirm, state licensure requirement and cited M500.	M 000		
M 500	45.17.2 Residents' Rights Residents' Rights. The residents' rights policies and procedures ensure that each resident admitted to the facility: 1. is fully informed, as evidenced by the resident's written acknowledgment, prior to or at the time of admission and during stay, of these rights and is given a statement of the facility's rules and regulations and an explanation of the resident's responsibility to obey all reasonable regulations of the facility and to respect the personal rights and private property of other residents; 2. is fully informed, and is given a written statement prior to or at time of admission and during stay, of services available in the facility, and of related charges including any charges for services covered by the facility's basic per diem rate; 3. is assured of adequate and appropriate medical care, is fully informed by a physician or nurse practitioner/physician assistant of his medical conditions unless medically contraindicated (as documented by a physician or nurse practitioner/physician assistant in his medical record), is afforded the opportunity to participate in the planning of his medical treatment, to not be limited in his/her choice of a	M 500		2/29/24

Mississippi State Department of Health

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Electronically Signed

02/14/24

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M 500	Continued From page 1 pharmacy or pharmacist provider in accordance with state law, as referenced in House Bill 1439, which states that the facility shall not limit a resident ' s choice of pharmacy or pharmacy provider if that provider meets the same standards of dispensing guidelines required of long term care facilities, to refuse to participate in experimental research, and to refuse medication and treatment after fully informed of and understanding the consequences of such action; 4. is transferred or discharged only for medical reasons, or for his welfare or that of other residents, or for nonpayment for his stay (except as prohibited by sources of third-party payment), and is given a two weeks advance notice in writing to ensure orderly transfer or discharge. A copy of this notice is maintained in his medical record; 5. is encouraged and assisted, throughout his period of stay, to exercise his rights as a resident and as a citizen, and to this end may voice grievances, has a right of action for damages or other relief for deprivations or infringements of his right to adequate and proper treatment and care established by an applicable statute, rule, regulation or contract, and to recommend changes in policies and services to facility staff and/or to outside representatives of his choice, free from restraint, interference, coercion, discrimination, or reprisal; 6. may manage his personal financial affairs, or is given at least a quarterly accounting of financial transactions made on his behalf should the facility accept his written delegation of this responsibility to the facility for any period of time in conformance with State law;	M 500		

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M 500	Continued From page 2 7. is free from mental and physical abuse; 8. is free from restraint except by order of a physician or nurse practitioner/physician assistant, or unless it is determined that the resident is a threat to himself or to others. Physical and chemical restraints shall be used for medical conditions that warrant the use of a restraint. Restraint is not to be used for discipline or staff convenience. The facility must have policies and procedures addressing the use and monitoring of restraint. A physician order for restraint must be countersigned within 24 hours of the emergency application of the restraint; 9. is assured security in storing personal possessions and confidential treatment of his personal and medical records, and may approve or refuse their release to any individual outside the facility, except, in the case of his transfer to another health care institution, or as required by law of third-party payment contract; 10. is treated with consideration, respect, and full recognition of his dignity and individuality, including privacy in treatment and in care for his personal needs; 11. is not required to perform services for the facility that are not included for therapeutic purposes in his plan of care; 12. may associate and communicate privately with persons of his choice, may join with other residents or individuals within or outside of the facility to work for improvements in resident care, and send and receive his personal mail unopened, unless medically contraindicated (as documented by his physician or nurse practitioner/physician assistant in his medical	M 500		

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M 500	Continued From page 3 record); 13. may meet with, and participate in activities of, social, religious and community groups at his discretion, unless medically contraindicated (as documented by his physician or nurse practitioner/physician assistant in his medical record); 14. may retain and use his personal clothing and possessions as space permits, unless to do so would infringe upon rights of other residents, unless medically contraindicated (as documented by his physician or nurse practitioner/physician assistant in his medical record); 15. if married, is assured privacy for visits by his/her spouse; if both are inpatients in the facility, they are permitted to share a room, unless medically contraindicated (as documented by the attending physician or nurse practitioner/physician assistant in the medical record); and 16. is assured of exercising his civil and religious liberties including the right to independent personal decisions and knowledge of available choice. The facility shall encourage and assist in the fullest exercise of these rights. This Statute is not met as evidenced by: Level II Based on the interview, record review, and facility policy review, the facility failed to notify the Resident Representative (RR) when a resident required a change in the level of care and required one-on-one (1:1) supervision due to confusion for one (1) of four (4) residents reviewed. Resident #1.	M 500	1. Resident #1(R1) had gotten out the building for approximately 36 seconds on 1/18/2024, R1 was assisted back into the building by therapy staff. R1 was assessed by Resident Care Coordinator (RCC) resulting in normal vital signs and no injuries, interviewed, offered activities and placed on 1:1 supervision due to confusion. R1 was placed in room closer	

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M 500	Continued From page 4 Findings Include: A review of the facility's policy, "Notification of Change in a Resident's Condition or Status," revised 8/2/22, revealed " ...Policy Statement: Our facility shall promptly notify the resident, his or her Attending Physician, and representative (sponsor) of changes in the resident's medical/mental condition and/or status (e.g., changes in level of care) ...Policy Interpretation and Implementation ...5. Except in medical emergencies, notifications will be made within twenty-four (24) hours of a change occurring in the resident's medical/mental condition or status ..." A record review of the facility's document "(Proper Name of Resident #1) Investigation", dated 1/20/24, revealed that on 1/18/24, Resident #1 had gotten out of the building for approximately 36 seconds. She was assisted back into the building by a therapy staff member. Resident #1 was assessed, interviewed, and placed on 1:1 supervision and offered activities due to her confusion. Review of the medical record revealed there was no documentation that the RR was notified that Resident #1 required 1:1 supervision due to her confusion and that she had walked out of the facility. On 1/29/24 at 12:00 PM, during an interview with the RR, he confirmed that the facility did not notify him that Resident #1 had walked out of the facility and that she required 1:1 supervision. On 1/30/24 at 12:10 PM, an interview with the Interim Director of Nursing (I-DON), she	M 500	to nursing station due to confusion. A 100% head count was conducted and verified on 1/18/2024 by the Registered Nurse (RN) supervisor according to the census that all residents were accounted for. 2. All Residents have the potential to be affected by the same deficient practice. All residents were accounted for the night of 1/18/2024. All exit doors were checked for proper functioning by the Maintenance Director (MD). All exit doors received second alarms to sound and notify staff if doors opened by the MD and Administrator on 1/18/2024. The magnetic lock was replaced on the 200 hall door on 1/23/2024. 3. All Staff were inserviced beginning on 01/18/24 by Administrator, Interim Director of Nursing, and RN supervisors on elopement prevention and resident rights. All nursing staff was inserviced on 1/18/2023 on accurate documentation, and change in status notification policy. All nursing staff will be inserviced 100% to notify resident representatives(RR) of 1:1 supervision by 2/15/2024 4. Director of Nursing (DON), Resident Care Coordinator (RCC), and RN supervisor will review daily incident reports and residents placed on 1:1 supervision. DON, RCC, and Rn Supervisor will verify that RR are notified of any incident reports and 1:1 supervision. These audits will be conducted beginning 1/30/2024, Monday-Friday by DON and RCC x12 weeks. RN supervisors will conduct audits Saturday and Sunday x12 weeks beginning 1/30/2024. MD will check all exit doors Monday-Friday x12 weeks to ensure	

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M 500	Continued From page 5 confirmed there was no documentation that Resident #1's RR had been notified of the event on 1/18/24. She stated the facility phoned the RR but did not leave a message. The I-DON confirmed she did not call the RR back later in the shift to inform him of the incident and stated that the RR should have been notified and it should have been documented. She explained it was the facility's policy to notify the RR of any changes with the residents and she expected the nursing staff to follow the facility's policy. On 1/30/24 at 12:51 PM, in an interview with the Administrator, he explained that Resident #1 did not have any injuries and her vital signs were normal, so he felt the facility did not have to notify the RR. He stated that when he was made aware of the incident, he returned to the facility to investigate and review the video footage. He contended that it was not necessary for the facility to notify the RR of the investigation, the outcome of the investigation, or that Resident #1 required 1:1 supervision due to confusion. Record review of the "Admission Record" revealed the facility admitted Resident #1 on 7/21/22 with current medical diagnoses including Alzheimer's Disease and Dementia. Record review of the Quarterly Minimum Data Set (MDS) with an Assessment Reference Date (ARD) of 12/7/23, revealed Resident #1 had a Brief Interview for Mental Status (BIMS) score of 3, which indicated her cognition was severely impaired.	M 500	proper door functions beginning 1/19/2024. All audits will be reviewed by the Quality Assurance and Assessment Committee x 3 months beginning 2/15/2024 to ensure sustained compliance. Date of Compliance: 2/29/24	