MSDH - Health Facilities Licensure and Certification

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	01TH	A. BUILDING: _____ B. WING _____	C 06/05/2024

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
NATCHEZ REHABILITATION AND HEALTHCARE CEN	344 ARLINGTON AVENUE NATCHEZ, MS 39120

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
M 000	Initial Comments The State Agency (SA) conducted an annual recertification survey and Complaint Investigation (CIs), MS #25278 and CI MS 25372, at the facility from 6/2/24 through 6/5/24. The SA investigated CI MS # 25278 for quality of care, related to turning, incontinent care, and call bells being inoperative. CI MS #25372 was investigated regarding poor quality of care and infection control. There were no citations related to the complaints. During the survey, the SA determined the facility was not in compliance with the Minimum Standards for Institutions for the Aged or Infirm, state licensure requirement and cited M780.	M 000		
M 780	45.27.2 Activity Program Activity Program. Provisions shall be made for suitable recreational and entertainment activities for resident according to their needs and interests. These activities are an important adjunct to daily living and are to encourage restoration to self-care and resumption of normal activities. Variety in planning shall include some outdoor activities in suitable weather. This Statute is not met as evidenced by: Level II Based on observation, staff and resident interviews, record reviews, and facility policy reviews, the facility failed to provide an ongoing weekend activity program to support residents in their choice of activities for two (2) of seventeen (17) sampled residents. Resident #18 and Resident #47. Findings Include:	M 780	Preparation and submission of this plan of correction by Natchez Rehabilitation and Healthcare Center does not constitute an admission or agreement by the provider of the truth of the facts alleged or the correctness of the conclusions set forth in the statement of deficiencies. The plan of correction is prepared and submitted solely pursuant to the requirements under state and federal laws. 1. On June 18, the Administrator and	7/20/24

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M 780	Continued From page 1 A review of the facility policy titled, "Activity Program," dated 2001 revealed, "Policy Statement: An ongoing program of activities is designed to meet the needs of each resident ...Policy Interpretation and Implementation... 6. Individualized and group activities are provided that- a. Reflect the schedule, choices, and rights of the residents; b. Are offered at hours convenient to the residents, including evenings, holidays, and weekends; c. Reflect the cultural and religious interests of the residents ..." During the resident council meeting on 6/02/24 at 2:00 PM, several residents expressed they were disappointed the facility was not providing group activities on the weekend. The residents revealed that the facility leaves coloring books and puzzles for them, which makes them feel belittled and insulted because those are children's activities. Resident #18 On 6/5/24 at 9:10 AM, during an interview with Resident # 18, she revealed she regularly volunteers to do activities with the residents. She pointed out that activities on weekdays are not done consistently. They have not had services on Sunday in several weeks, despite it being listed on the calendar. She said that she and the others have repeatedly expressed to the Activities Director that they are offended by the puzzles and coloring sheet activities, because they are not second and third graders. She exclaimed that the people around here think because these residents are in the nursing home, they are brain-dead. They do not realize we are still adults with adult minds, so they need to provide better weekend activities that are more age appropriate. Record review of the "Admission Record" for	M 780	Director of Nursing completed updated activity evaluations on Resident #18 and Resident #47. 2. 52 residents had the potential to be affected by not having a consistent weekend activity program. 3. On June 14, 2024, the Administrator educated the Activity Director on the requirement of weekend activity programs.Beginning June 14, 2024, the Administrator will ensure the Activity Director is scheduled on weekends to perform activities that meet the residents' interests, hobbies, and cultural preferences. If the Activity Director is not available on the weekend, the Registered Charge Nurse will be responsible for ensuring weekend activities occur. 4. Beginning June 18, 2024, the Social Services Director will conduct Activity Life Satisfaction rounds weekly for 4 (four) weeks then monthly for 3 (three) months to ensure weekend activity programs meet the residents' interest, hobbies, and cultural preferences. The Social Services Director will submit a report to the Quality Assurance Performance Committee for review and recommendations on July 16, 2024, and monthly thereafter for 3 (three) months. The Administrator will be responsible for monitoring.	

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M 780	Continued From page 2 Resident #18 revealed the facility admitted the resident on 10/28/22 with diagnoses including Malignant Neoplasm of Upper Outer Quadrant of Right Breast and Osteoporosis. Record review of the Annual Minimum Data Set (MDS), with an Assessment Reference Date (ARD) of 1/17/24, revealed a Brief Interview for Mental Status (BIMS) score of 15, which indicated Resident #18 was cognitively intact. Review of Section F revealed it is very important to the resident to have books, newspapers, and magazines, listen to music, be around pets, keep up with the news, do things with groups of people, do her favorite activities, get outside and get fresh air, and participate in religious practices. Resident #47 On 6/2/24 at 10:00 AM, upon Sunday's arrival at the facility, Resident #47 was observed alone in the activity area, seated at a table, looking at a blank television screen while in his wheelchair. The observation revealed that there were no churches services being held, although it was scheduled on the calendar. During an in-room interview with Resident #47 on 6/02/24 at 02:42 PM, he revealed that on the weekends, he does not have much to do regarding activities. He stated that he likes being among people and going outside but doesn't get to do that as much as he would like. On 6/3/24 at 12:22 PM, in an interview with Resident # 47, he indicated he is bored on the weekends, does not like to do puzzles or coloring, and wished there were more fun stuff to do. Record review of the "Admission Record" for	M 780		

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Resident #47 revealed the facility admitted the resident on 4/24/24 with diagnoses that included Hypertension and Chronic Kidney Disease.

Record review of the Admission MDS, with an ARD of 5/1/24, revealed a BIMS score of 10, which indicated Resident #47 had moderate cognitive impairment. Review of Section F revealed it was very important to the resident to do things with groups of people, perform his favorite activities, go outside to get fresh air when the weather is good, listen to music, and have books, newspapers, and magazines to read.

On 6/2/24 at 10:28 AM, in an interview with the Activity Director, she indicated she does not come in on Saturdays or Sundays, and there is no other staff assigned to do activities on the weekend. She mentioned that a Certified Nursing Assistant (CNA) or nurse is "supposed to do" the morning exercises with residents, but there is no specific assignment. She also mentioned that, as referenced on the monthly activity calendar, there are coloring sheets and word puzzles for the residents to entertain themselves on the weekends.

On 6/4/24 at 9:20 AM, in an interview with the Activity Director, she indicated they have not had church services in several weeks because the pastor, who used to come passed away. She added that they have been working on getting someone else scheduled.

On 6/5/24 at 10:43 AM, during an interview with CNA #1, she revealed she has worked in the facility for the last seven years and confirms working in the facility on the weekends from time to time. She indicated that many residents watch television on the weekends, and some of them

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M 780	Continued From page 4 may do puzzles for activities. She also stated that no nurses or CNAs perform any type of activity with the residents from what she has observed while working on the weekends. On 6/5/24 at 10:46 AM, in an interview with the Administrator, she revealed activities are very important to their residents and that having activities can help keep them alive and going. She indicated she cannot say when the Activities Director has last reassessed the current residents to ensure the puzzles and color sheets meet their desired form of activity on the weekends. A record review of the Activity Calendar, for the month of June revealed that on both weekend days (Saturday and Sunday), the activities listed were an 8:30 AM Sit and Fit Exercise program, at 2:00 PM, there were independent activities listed, with in-room materials available at the nurse's desk, and at 6:00 PM, the activity listed was Word Puzzles/Coloring Sheets. There was an additional activity listed for Sunday, which included church services at 10:00 AM.	M 780		