MSDH - Health Facilities Licensure and Certification

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	76GC	A. BUILDING: _____ B. WING _____	06/13/2024

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
LEGACY MANOR NURSING AND REHABILITATION	1935 NORTH THEOBOLD EXTENSION GREENVILLE, MS 38704

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
M 000	Initial Comments The State Agency (SA) conducted an annual re-certification survey at the facility from 6/11/24 through 6/13/24. During the survey, the SA determined that the facility was not in compliance with the Mississippi Regulations for Minimum Standards for Institutions for the Aged or Infirm and cited M 610 related to Activities of Daily Living (ADL). The census at the time of the survey was 52 and the facility is licensed for 60 beds.	M 000		
M 610	45.21.2 Activities of daily living Activities of daily living. Each resident shall receive assistance as needed with activities of daily living to maintain the highest practicable well being. These shall include, but not be limited to: 1. Bath, dressing and grooming; 2. Transfer and ambulate; 3. Good nutrition, personal and oral hygiene; and 4. Toileting. This Statute is not met as evidenced by: Level II Based on observation, staff, and resident interviews, record review, and facility policy review, the facility failed to provide personal hygiene as evidenced by long, jagged nails with brown substance underneath nails, and unshaven facial hair for two (2) of 17 sampled residents. Resident #21 and Resident #34. Findings Include:	M 610	Facility failed to provide personal hygiene as evidenced by long, jagged nails with brown substance underneath nails, and unshaven facial hair for two (2) of seventeen (17) residents observed. Resident #21 and Resident #34. On 6/12/24, Staff Development Nurse provided nail care to resident #21 and resident #34. Both residents #21 and #34 were shaved per Certified Nursing	7/12/24

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M 610	Continued From page 1 Record review of the facility policy titled, "Nail Care", latest review date 01/24, revealed, "Purpose, To promote cleanliness, safety and a neat appearance." Record review of the facility policy titled, "Shaving", latest review date 01/24, revealed, "Purpose, To provide hygiene in accordance with the resident's preferences and preferred self-image." Resident #21 An observation and interview on 6/11/24 at 10:00 AM, revealed that Resident #21's fingernails on both hands were one-half (1/2) inch long past his fingertips. Resident #21 was also noted to have patchy facial hair one (1) inch long. He stated he wanted his nails cut and his face shaved. He was unsure of when it had been done last. A record review of "Active Orders" for Resident #21 revealed an order for "Nail Care Weekly. Check condition and clean as needed (PRN), with an onset date of 1/2/2024. A record review of Resident #21's Electronic Treatment Record (eTAR), for June 2024 revealed "Nail Care Weekly. Check condition and clean prn", with no documentation that weekly nail care was performed during the month of June. A record review of the "Resident Care Record" for Resident #21, dated 5/1/24 through 6/12/24, revealed that there was no documentation that the resident had received nail care or been shaved during that time period. During an interview and observation of Resident	M 610	Assistant on 6/12/24. Residents #21 and #34 were assessed by the Staff Development Nurse on 6/12/24 and had no adverse effects noted from lack of nail care or shaving. This has the potential to affect 52 of 52 residents that currently reside in the 60 bed facility. On 6/12/24, Staff Development Nurse initiated an in-service for Registered Nurses, Licensed Practical Nurses and Certified Nursing Assistants on policies titled Nail Care with revision date 01/24 and Shaving with revision date 01/24 in regards to monitoring the need for nail care and shaving for all residents as needed and will continue until all have been in-serviced. Director of Nursing or Staff Development Nurse will monitor at least 5 residents for nail care and shaving on various shifts beginning 6/12/24 three (3) times weekly for four (4) weeks, then two (2) times weekly for four (4) weeks and then one time weekly for one month. Monitoring results will be logged on Nail Care and Shaving monitoring tool by the Director of Nursing or Staff Development Nurse. A Quality Assurance Committee Meeting was conducted on 6/12/24 with Medical Director, Administrator, Director of Nursing, Staff Development Nurse/Infection Preventionist, Assessment Nurse, Social Services Director, Maintenance Supervisor and will be	

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M 610	Continued From page 2 #21 on 6/12/24 at 9:35 AM, with Licensed Practical Nurse #1 (LPN) she stated that the resident's nails are to be cut weekly. She stated that the nurse is responsible for cutting resident's nails if they are diabetic and the Certified Nursing Assistant (CNA) is responsible for cutting the resident's nails if they are not diabetic. LPN #1 was unsure of the last time Resident #21 had his nails cut or was shaved. She agreed that Resident #21's nails and facial hair were long and that he needed his nails cut and needed to be shaved. In an interview and observation of Resident #21, with CNA #1, on 6/12/24 at 9:45 AM, she verified that the CNAs are responsible for cutting residents nails if the resident is not diabetic. CNA #1 stated that Resident #21 was not diabetic, so she was responsible for cutting his nails. She stated that the resident's nails are cut, and they are shaved on their shower days if they need it. CNA #1 verified that Resident #21's nails and facial hair were long. She was unsure of the last time Resident #21 had his nails cut or had been shaved but agreed that it needed to be done. Record review of the Face Sheet revealed Resident #21 was admitted to the facility on 6/18/21 with diagnoses that included Primary Open-angle glaucoma and Lack of Coordination. Resident #34 Observation on 06/11/24 at 9:55 AM and again at 2:30 PM, revealed Resident #34 sitting in his wheelchair, bilateral fingernails approximately one-half (1/2) inch long and jagged past the tip of fingers, with a brown substance under each nail. Facial hair was approximately one-half inch long on his cheeks and chin.	M 610	conducted on 7/12/2024 with Medical Director, Administrator, Director of Nursing, Staff Development Nurse, Assessment Nurse, Social Services Director, Maintenance Supervisor and will be conducted monthly x 3 months to discuss findings from the monitoring of nail care and shaving per resident□s individual preferences and policies and to ensure compliance until resolved. Director of Nursing or Staff Development Nurse will report any recurring problem to the monthly Quality Assessment and Improvement Committee. Administrator and Director of Nursing will take necessary corrective action such as: individual in-services, in-services, or disciplinary action up to and including termination of employees, and initiate Quality Assurance and Performance Improvement (QAPI) if warranted from results of monitoring. QAPI committee will make recommendations or changes as needed to ensure compliance until resolved.	

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M 610	Continued From page 3 Observation on 06/12/24 at 08:25 AM, revealed Resident #34 lying in bed with no change in his appearance from the previous day. An observation and interview on 06/12/24 at 09:15 AM, revealed CNA #2 shaving Resident #34, and the resident is supposed to be shaved during his shower days which are Tuesday, Thursday, and Saturday. CNA #2 revealed that yesterday was his shower day and stated, "I wasn't here and I'm not sure why he didn't get shaved." She confirmed that with his long facial hair, it looked like he hadn't been shaved in quite a while. CNA #2 confirmed Resident #34's nails were long and had a brown substance under them and needed to be cleaned and trimmed. In an interview on 06/12/24 at 9:25 AM, the Director of Nurses (DON) revealed that the CNAs are responsible for shaving their residents during baths or shower times and cleaning and trimming residents' nails if they are non-diabetic. She confirmed Resident #34 was not a diabetic. Observation and interview on 06/12/24 at 09:59 AM, the DON confirmed Resident #34's fingernails were long, jagged, and had a brown substance under the fingernails and needed to be cleaned and trimmed. An interview on 06/12/24 at 02:41 PM, Registered Nurse (RN) #1 revealed "I cut and cleaned Resident #34's fingernails this morning when it was brought to my attention that it needed to be done." She revealed the resident is not a diabetic and it was supposed to be done by his CNA. RN #1 confirmed when she went in to clean and trim his nails, they were long and had a brown substance under them. She revealed she wasn't	M 610		

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M 610	Continued From page 4 sure how long it had been since his nails had been done. Record review of the Face Sheet revealed Resident #34 was admitted to the facility on 8/25/23 with diagnoses that included Cognitive Communication Deficit and Weakness. Surveyor: Bumpous, Shelbie	M 610		