MSDH - Health Facilities Licensure and Certification

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	36OX	A. BUILDING: _____ B. WING _____	C 09/11/2024

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
MS STATE VETERANS HOME-OXFORD	120 VETERANS DRIVE OXFORD, MS 38655

9/25/24 2:21pm

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
M 000	Initial Comments The State Agency (SA) conducted a complaint investigation (CI) MS# 24909 at the facility on 9/11/24. During the survey, the SA determined the facility was not in compliance with the Minimum Standards for Institutions for the Aged or Infirm, state licensure requirements and cited M 975, related to the physical environment. The facility was licensed for 125 beds and had a census of 116 at the time of the survey.	M 000		
M 975	45.33.5 Toilet Room Cleanliness Toilet Room Cleanliness. Floors, walls, ceilings, and fixtures of all toilet rooms shall be kept clean and free of objectionable odors. These rooms shall be kept free of an accumulation of rubbish, cleaning supplies, toilet articles, etc. This Statute is not met as evidenced by: Level II Based on observation, staff interviews and facility policy review, the facility failed to ensure resident's environment was clean and sanitary as evidenced by pungent urine odors and sticky floors for one (1) of three (3) units observed. B wing unit. Findings include: A review of the facility policy titled "Cleaning a Bathroom," dated July 6, 2012, revealed the (Proper Name) maintains a strict cleaning policy throughout the facility to ensure a healthy and sanitary living and work environment for residents and staff. An observation on 9/11/24 at 10:30 AM, upon entering the B wing unit, a robust and pungent	M 975	Physical Environment Related to the overall cleanliness of B-unit: Thorough cleaning of B-unit began on 9/11/24. All Housekeeping staff members were in-serviced (9/12/24) on Cleaning resident rooms, Housekeeping duties and Cleaning a bathroom per facility policies (Attachments #1, #2, #3, #4 (in-service sign-in sheet). Each Housekeeping staff member was also required to participate in return demonstrations (attachment #5) These in-services and return demonstrations were conducted by Facility Assistant Administrator and Housekeeping Director. Additionally, staff education with Facility Nursing staff occurred related to cleanliness of facility/infection control (attachment #6) The deficient practice could effect all B-unit residents. On 9/11/24, a full audit of the entire unit related to cleanliness, to include floor condition, was conducted.	10/11/24

			Cleaning also began on 9/11/24 beginning in resident bedrooms and bathrooms. (B-114 was the first resident room addressed) Additionally, the floors in rooms 109,113,114,115 and 117 have been stripped and waxed. (this will continue until all resident rooms are stripped and waxed with an anticipated completion date of 9/26/24) All resident bathroom floors were scrubbed between the dates of 9/13/24 and 9/14/24. The cleaning of the tiled hallway on B-unit was completed on 9/20/24 by a facility floor technician. Also, on 9/20/24, new mattresses were placed on three beds in B114 and B115, bed B. On 9/20/24, full documented audits were initiated. The audits include each resident bedroom on B-unit, resident bathrooms and Common areas. Audits will be completed by the Housekeeping Director or Facility Assistant Administrator. (Attachment #7)	

Mississippi State Department of Health

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE | TITLE | (X6) DATE

STATE FORM 6899 MCJ311 If continuation sheet 1 of 3

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M 975	Continued From page 1 urine smell was noted; the floors were observed to be sticky, causing your shoes to stick to the surface when trying to walk. The strong odor of urine was noted throughout B wing unit. During an interview on 9/11/24 at 10:40 AM, Housekeeper #1 revealed that he worked in housekeeping and was assigned to this unit last Tuesday to do the cleaning. He revealed that he tries to keep it smelling good back here, but that is a full-time job. He confirmed a strong urine smell in the unit, especially by room B 114 entrance and he was getting ready to clean that room. He revealed that he cleans the rooms by cleaning the toilets, spraying and wiping everything down with Microban spray, sweeping the floors, emptying the trash, and then putting it in a new trash bag. He revealed I then spray the curtains with mango breeze. He revealed that he usually changes the mop water about three times a day when he mops the floors. He confirmed the floors were sticky and needed to be stripped and rewaxed. During an observations on 9/11/24 at 11:50 AM and 12:50 PM no housekeeping or floor tech was noted on the B wing hall. The floors remained sticky, and there is a urine smell throughout the unit. Interview on 9/11/24 at 12:50 PM with Registered Nurse (RN) #1 stated the floors on B hall remained sticky and we spray the unit with spray we get from housekeeping quite often. I guess after working back here for so long, we go nose-blind to the urine smell. She revealed we have quite a few residents who urinate on the floor. During an interview on 9/11/24 at 1:05 PM,	M 975	QA monitor will report deficiencies related compliance and address any necessary corrections. For 90 days, the Housekeeping Director and/or Assistant Facility Administrator will randomly conduct documented audits three times per week (attachment #7) All findings will be reported to the QA Committee x 1. Any deficiencies will be discussed and a plan of action will be implemented at that time. (attachment #8/Quality Assurance Committee Mtg form)	

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M 975	Continued From page 2 Certified Nurse Aide (CNA) #1 confirmed the hallways are always quite sticky back here and she wasn't sure why they are like that.	M 975		