

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 04/01/2025
FORM APPROVED
OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 255264	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____		(X3) DATE SURVEY COMPLETED C 03/19/2025
NAME OF PROVIDER OR SUPPLIER LONGWOOD COMM LIVING CENTER			STREET ADDRESS, CITY, STATE, ZIP CODE 200 LONG STREET BOONEVILLE, MS 38829		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)		(X5) COMPLETION DATE
F 000	INITIAL COMMENTS The State Agency (SA) conducted a complaint investigation (CI) MS #27737 at the facility on 3/19/25. During the survey, the SA determined that the facility was not in compliance with the requirements of participation in Medicare and Medicaid and cited F550 for resident rights.	F 000			
F 550 SS=D	The census at the time of the survey was 49 with a license for 61 beds. Resident Rights/Exercise of Rights CFR(s): 483.10(a)(1)(2)(b)(1)(2) §483.10(a) Resident Rights. The resident has a right to a dignified existence, self-determination, and communication with and access to persons and services inside and outside the facility, including those specified in this section. §483.10(a)(1) A facility must treat each resident with respect and dignity and care for each resident in a manner and in an environment that promotes maintenance or enhancement of his or her quality of life, recognizing each resident's individuality. The facility must protect and promote the rights of the resident. §483.10(a)(2) The facility must provide equal access to quality care regardless of diagnosis, severity of condition, or payment source. A facility must establish and maintain identical policies and practices regarding transfer, discharge, and the provision of services under the State plan for all residents regardless of payment source. §483.10(b) Exercise of Rights. The resident has the right to exercise his or her	F 550			4/22/25

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Electronically Signed

03/25/2025

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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F 550	Continued From page 1 rights as a resident of the facility and as a citizen or resident of the United States. §483.10(b)(1) The facility must ensure that the resident can exercise his or her rights without interference, coercion, discrimination, or reprisal from the facility. §483.10(b)(2) The resident has the right to be free of interference, coercion, discrimination, and reprisal from the facility in exercising his or her rights and to be supported by the facility in the exercise of his or her rights as required under this subpart. This REQUIREMENT is not met as evidenced by: Based on observation of a social media post, staff and resident interviews, record review, and facility policy review, the facility failed to provide care for a resident in a manner that maintained the resident's dignity. A picture of Resident #1 was posted to the facility's social media account which portrayed the resident in an undignified manner for one (1) of four (4) residents sampled. Resident #1 Findings include: Record review of facility policy titled, "Resident Rights" dated 7/24/23, revealed, "Employees shall treat all residents with kindness, respect, and dignity... 1. Federal and state laws guarantee certain basic rights to all residents of this facility. These rights include the resident's right to: a. a dignified existence; b. be treated with respect, kindness, and dignity..." Record review of facility policy titled, "Dignity" dated 7/24/23, revealed, "Each resident shall be	F 550	1. On 3/19/2025, the photograph of Resident number one was immediately removed from Longwood's Facebook social media page. 2. This alleged deficient practice has the potential to affect all residents that have signed consents to have their pictures posted on social media. 3. On 3/19/2025, an all-staff in-service began on residents' rights including that a facility must treat each resident with respect and dignity and care for each resident in a manner that promotes, maintains or enhances his or her quality of life. This was completed on 3/25/2025. 4. Beginning 3/19/2025, all social media posts will only include above the waist photos. Prior to each post, the Activity Director will submit pictures to be reviewed by the Director of Social Services, or the Director of Nursing, or the Administrator. The Administrator will monitor the Facebook page three times		

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F 550	Continued From page 2 cared for in a manner that promotes and enhances his or her sense of well-being, level of satisfaction with life, and feelings of self-worth and self-esteem... Residents are treated with dignity and respect at all times". Observation and review of the social media page for the nursing facility with the date posted as 1/10/25, revealed Resident #1 sitting in her wheelchair holding a cup of ice cream. She was dressed in a blue, long-sleeved shirt and peach colored pants. The resident was wet between her mid thighs and on her right leg. The resident's lower abdominal and groin area appeared to be wet with clear fluid and the wetness extended to her knees and appeared dark in color. During an interview with the resident on 3/19/25 at 12:30 PM, Resident #1 stated she did not use the toilet often, had accidents, and wore briefs that were changed by the staff frequently. During an interview on 3/19/25 at 12:45 PM, the Administrator stated the Activity Director had taken the pictures during activities and other events and had posted these on the facility's social media page. She stated it was the facility's responsibility to ensure each resident's rights, including being treated with dignity and respect, were honored. During our interview, she reviewed the social media post dated 1/10/25 of Resident #1 and confirmed that the picture of Resident #1 was a resident rights concern and should have been monitored more closely prior to being posted. During the interview with the Administrator, the Director of Nursing (DON) came into the Administrator's office at 12:48 PM on 3/19/25 and	F 550	weekly times four weeks, then once a week for two months. Findings will be reported to the Quality Assurance and Performance Improvement Committee (QAPI) monthly times three months beginning with our next Quality Assurance and Performance Improvement Committee Meeting scheduled for April 22, 2025.		

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F 550	Continued From page 3 confirmed that the picture on social media of the resident violated the resident's rights. She confirmed the facility failed to ensure that the rights of Resident #1 were not violated before the picture was posted to social media. Review of Resident #1's "Admission Record" revealed the facility admitted Resident #1 on 3/24/23 with diagnoses that included Chronic Obstructive Pulmonary Disease (COPD) and Alzheimer's Disease. Record review of Resident #1's Minimum Data Set (MDS) dated 2/26/25 revealed a Brief Interview for Mental Status (BIMS) score of 8 which indicated the resident had moderate cognitive impairment.	F 550			