Mississippi State Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTIONS	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION A. BUILDING B. WING	(X3) DATE SURVEY COMPLETED **09/18/2025**

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
DESOTO HEALTHCARE CENTER	**7805 SOUTHCREST PARKWAY , SOUTHAVEN, Mississippi, 38671**

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE
M0000	Initial Comments The State Agency (SA) conducted an annual recertification survey at the facility from 9/15/25 through 9/18/25. During the survey the SA determined that the facility was not in compliance with the Mississippi Regulations for Minimum Standards for Institutions for the Aged or Infirm, state licensure requirement and cited M610. Census at the time of the survey was 91 and the facility had beds for 120 residents.	M0000		
M0610	45.21.2 Activities of daily living Activities of daily living. Each resident shall receive assistance as needed with activities of daily living to maintain the highest practicable well being. These shall include, but not be limited to: 1. Bath, dressing and grooming; 2. Transfer and ambulate; 3. Good nutrition, personal and oral hygiene; and 4. Toileting. This LICENSURE REQUIREMENT is NOT MET as evidenced by: Level II Based on observation, interview, record review and facility policy review the facility failed to provide nail care for residents who required assistance with Activities of Daily Living (ADLs) for 2 (two) of nineteen sampled residents. Resident #7 and Resident #48. Findings Include: Review of the facility policy "Fingernail and Toenail Care" with revision date of	M0610		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE

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M0610	Continued from page 1 05/02/22, revealed, "All residents of (Proper Name) facilities shall receive nail care, on a regularly scheduled basis...2. Routine cleaning, inspection, and nail care, to include trimming and filing, will be provided on a regular schedule and as needed."Resident #7 An observation of Resident #7 on 9/15/25 at 2:59 PM revealed she was sitting in a Geri-chair in her room. Her left hand was contracted, with fingers turned inward toward the palm. The fingernails on her left hand were excessively long, jagged, and measured approximately three-eighths (3/8) of an inch. An observation and interview with Licensed Practical Nurse (LPN) #4 on 9/16/25 at 2:32 PM confirmed Resident #7 had long fingernails on her contracted left hand. LPN #4 stated it was the activity staff's responsibility to trim the residents' nails. She acknowledged the resident was at risk for skin issues due to the contracture and the long nails. An interview with LPN #5 on 9/16/25 at 3:18 PM revealed she worked in activities and was responsible for cutting Resident #7's fingernails every two weeks. She reported, "Maybe she needs her nails cut more often," and acknowledged Resident #7's risk of skin breakdown related to her hand contracture. A record review of Resident #7's Medication Administration Record (MAR) for September 2025 revealed an order dated 10/11/23: "Fingernails and toenails to be cleaned, filed, and clipped as needed every day shift every Friday, Activities to document." The order was initialed as completed on 9/12/25. A record review of Resident #7's Certified Nurse Aide Kardex indicated under "Resident Care" that the resident needed her nails kept short to reduce the risk of scratching or injury from picking at skin. An interview with the Director of Nursing (DON) on 9/16/25 at 4:08 PM revealed her expectation was that residents receive nail care weekly, including cleaning, trimming, and filing. She explained that nail care was the activity staff's responsibility; however, if aides observed a need while bathing residents, they should also provide the care. A record review of the "Admission Record" revealed the facility admitted Resident #7 on 3/24/22 with medical diagnoses including Essential (Primary) Hypertension. A record review of the Minimum Data Set (MDS) with an	M0610		

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M0610	Continued from page 2 Assessment Reference Date (ARD) of 7/16/25 revealed, under Section C, a Brief Interview for Mental Status (BIMS) score of 4, which indicated Resident #7 was severely cognitively impaired. Resident #48 An observation on 09/15/25 at 11:16 AM and on 09/16/25 at 8:38 AM revealed long, jagged fingernails on Resident #48's hands bilaterally. His fingernails were approximately one-half inch long and had brown substance underneath. Resident #48 stated, "My fingernails need cutting" and revealed that his fingernails had not been clipped in a while. An observation also revealed a thick, crusty brownish yellow substance covering the palm of his right hand and it had a mild odor. During an observation and interview on 09/16/25 at 2:25 PM with Certified Nursing Assistant (CNA) #2 in Resident #48's room, she confirmed that he had long, dirty fingernails. She also confirmed the brownish yellow substance and mild odor in the palm of his right hand. CNA #2 revealed that long, dirty fingernails could make him sick by spreading germs and he could scratch himself, causing a skin tear. She revealed that the staff should be washing his hands at least daily and that his fingernails should be clipped and filed every week and as needed. During an observation and interview on 09/16/25 at 2:35 PM with DON, she confirmed that Resident #48 had long, jagged fingernails with brown substance underneath. She also confirmed the mild odor and the brownish, yellow substance covering the entire palm of Resident #48's hand. DON revealed that the staff should be looking at fingernails every day and should be washing hands more than one time a day. She also revealed that long dirty fingernails could cause skin tears and possible infection. DON revealed that it was her expectations for fingernails to be assessed by the CNAs during a resident's bath or shower time and if fingernails needed attention, they should provide the care. Record review of Resident #48's "Admission Record" revealed an admission date of 08/03/23 and that he had diagnoses that included Congestive Heart Failure and Need for Assistance with Personal Care. Record review of Resident #48's "Medication Review Report" revealed that fingernails and toenails to be cleaned, filed and clipped as needed every day shift every Friday. Record review of Resident #48's MDS with ARD of 12/13/24 under Section GG revealed that he required substantial to maximal assistance with his personal hygiene. Record review of Resident #48's MDS with ARD of 06/13/25 under Section C, revealed a BIMS score of 03 which indicated that he had severe cognitive deficits.	M0610		