MSDH - Health Facilities Licensure and Certification

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	80WC	A. BUILDING: _____ B. WING _____	C 07/29/2021

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
WINSTON COUNTY NURSING HOME	17560 EAST MAIN STREET LOUISVILLE, MS 39339

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
M 000	Initial Comments The State Agency (SA) conducted an onsite complaint investigation on 07/28/21 through 07/29/21 for CI MS #17797 , CI MS #17938, and CI MS #17939 related to resident personal property missing and resident money missing and was substantiated and deficiencies written at M500. CI MS #17851 related to resident visitation only allowed per scheduled appointments with visits limited, was not substantiated and no deficiencies were cited. The SA determined that the facility was not in compliance with the requirements for the Aged and Infirmed. The facility census was 95 out of a license for 120 beds.	M 000		
M 500 SS=E	45.17.2 Residents' Rights Residents' Rights. The residents' rights policies and procedures ensure that each resident admitted to the facility: 1. is fully informed, as evidenced by the resident's written acknowledgment, prior to or at the time of admission and during stay, of these rights and is given a statement of the facility's rules and regulations and an explanation of the resident's responsibility to obey all reasonable regulations of the facility and to respect the personal rights and private property of other residents; 2. is fully informed, and is given a written statement prior to or at time of admission and during stay, of services available in the facility, and of related charges including any charges for services covered by the facility's basic per diem rate; 3. is assured of adequate and appropriate medical care, is fully informed by a physician or	M 500		8/19/21

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M 500	Continued From page 1 nurse practitioner/physician assistant of his medical conditions unless medically contraindicated (as documented by a physician or nurse practitioner/physician assistant in his medical record), is afforded the opportunity to participate in the planning of his medical treatment, to not be limited in his/her choice of a pharmacy or pharmacist provider in accordance with state law, as referenced in House Bill 1439, which states that the facility shall not limit a resident ' s choice of pharmacy or pharmacy provider if that provider meets the same standards of dispensing guidelines required of long term care facilities, to refuse to participate in experimental research, and to refuse medication and treatment after fully informed of and understanding the consequences of such action; 4. is transferred or discharged only for medical reasons, or for his welfare or that of other residents, or for nonpayment for his stay (except as prohibited by sources of third-party payment), and is given a two weeks advance notice in writing to ensure orderly transfer or discharge. A copy of this notice is maintained in his medical record; 5. is encouraged and assisted, throughout his period of stay, to exercise his rights as a resident and as a citizen, and to this end may voice grievances, has a right of action for damages or other relief for deprivations or infringements of his right to adequate and proper treatment and care established by an applicable statute, rule, regulation or contract, and to recommend changes in policies and services to facility staff and/or to outside representatives of his choice, free from restraint, interference, coercion, discrimination, or reprisal;	M 500		

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M 500	Continued From page 2 6. may manage his personal financial affairs, or is given at least a quarterly accounting of financial transactions made on his behalf should the facility accept his written delegation of this responsibility to the facility for any period of time in conformance with State law; 7. is free from mental and physical abuse; 8. is free from restraint except by order of a physician or nurse practitioner/physician assistant, or unless it is determined that the resident is a threat to himself or to others. Physical and chemical restraints shall be used for medical conditions that warrant the use of a restraint. Restraint is not to be used for discipline or staff convenience. The facility must have policies and procedures addressing the use and monitoring of restraint. A physician order for restraint must be countersigned within 24 hours of the emergency application of the restraint; 9. is assured security in storing personal possessions and confidential treatment of his personal and medical records, and may approve or refuse their release to any individual outside the facility, except, in the case of his transfer to another health care institution, or as required by law of third-party payment contract; 10. is treated with consideration, respect, and full recognition of his dignity and individuality, including privacy in treatment and in care for his personal needs; 11. is not required to perform services for the facility that are not included for therapeutic purposes in his plan of care; 12. may associate and communicate privately	M 500		

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M 500	Continued From page 3 with persons of his choice, may join with other residents or individuals within or outside of the facility to work for improvements in resident care, and send and receive his personal mail unopened, unless medically contraindicated (as documented by his physician or nurse practitioner/physician assistant in his medical record); 13. may meet with, and participate in activities of, social, religious and community groups at his discretion, unless medically contraindicated (as documented by his physician or nurse practitioner/physician assistant in his medical record); 14. may retain and use his personal clothing and possessions as space permits, unless to do so would infringe upon rights of other residents, unless medically contraindicated (as documented by his physician or nurse practitioner/physician assistant in his medical record); 15. if married, is assured privacy for visits by his/her spouse; if both are inpatients in the facility, they are permitted to share a room, unless medically contraindicated (as documented by the attending physician or nurse practitioner/physician assistant in the medical record); and 16. is assured of exercising his civil and religious liberties including the right to independent personal decisions and knowledge of available choice. The facility shall encourage and assist in the fullest exercise of these rights. This Statute is not met as evidenced by: Based on observation, staff interview, resident interview, record review, and facility policy and	M 500	Winston County Nursing Home provides the plan of correction (POC) without	

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M 500	Continued From page 4 procedure review, the facility failed to prevent the misappropriation of resident property, for five (5) of eight (8) residents that had personal property and/or missing money. Resident #2, Resident #5, Resident #6, Resident #7 and Resident #8 Review of of the facility policy titled: "Abuse, Neglect, and Exploitation" effective date 10/01/2017 read: Each resident has the right to be free from corpal punishment, involuntary seclusion, and any physical or chemical restraint not required to treat the residents's medical symptoms. Residents must not be subject to abuse by anyone, including, but not limited to facility staff, other residents, consultants, volunteers, or staff of other agencies serving the resident, family members, legal guardians, friends or other individuals. The Abuse coordinator in the facility is the Director of Nursing, Administrator, or facility appointed designee. Report allegataions or suspected abuse, neglect or exploitation immediately to: Administrator Other Officials in accordance with State Law State Survey and Certification agency through established procedures. "Misappropriation of Resident Property" means the deliberate misplacement, exploitation, or wrongful temporary or permanent, use of a resident 's belongings or money without the resident's consent. Review of the facility policy titled: Mistreatment of Residents revision date 6/4/2014 revealed: Policies and procedures for handling abuse, neglect and mistreatment of residents shall include the following components: Employee screening and training, prevention, identification, investigation, protection and reporting /response. Personal Property: The facility will provide a	M 500	admitting or denying the validity or existence of the alleged deficiency. The POC is prepared and/or executed solely because it is required by the federal and state law. The facility reserves the rights to contest the survey findings through informal dispute resolution, formal appeal proceedings or any administrative or legal proceedings. 1. Resident #2, #5, #6, #7, #8 and all residents whom attend resident council and voice concerns will be addressed by the Director of Nursing within 10 days with a response back to the resident council group as a whole. Resident #2 was reimbursed $100 into her Resident Trust Fund8/19/21. Resident #5□s air fresheners were all accounted for. There were 51 total air fresheners ordered per order receipts on 05/01/2021 and she has a total of 32 on hand as of 7/30/2021. This means 19 air fresheners have been used. Resident #6 has been reimbursed $10 for missing quarters into her Resident Trust Fund Account 8/19/21. Resident # 7 reimbursed $10 into her Resident Trust Fund for missing cash 8/19/21. Resident #8□s case is under investigation by the Attorney General□s Office and LPN #1 is currently suspended pending investigation per AG□s Office. 2. All residents have the potential to be adversely affected. 3. Staff was inserviced on the facility'□s policies of Abuse and Exploitation, Resident□s Rights, and Ethics for	

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M 500	Continued From page 5 locking drawer to residents, upon request. The resident will be responsible for safeguard of the key. When articles such as clothing or any personal item is found missing, the resident or family member is encouraged to report the item along with a description to the staff member in charge. The staff member in charge will report the missing item or items to the appropriate department head that will complete a Lost Article Report and organize an investigation. The Administrator will make the final decision concerning replacement of any missing item or items. Interview on 7/28/2021 at 1:30 P.M. with the Certified Nursing Assisstant (CNA #1) stated that she did have knowledge that residents had personal money that was missing. CNA #1 stated that she had seen the residents have a large amount of quarters and bills in their possession that they won playing Bingo at the facility. The facility gave quarters for each Bingo that residents made. CNA #1 stated that (Resident #5) also had personal property missing that she had ordered online and had delivered to the facility. CNA #1 stated that several residents had money and personal property missing. CNA #1 stated that (Resident #5) was very interviewable and was a reliable interview. CNA #1 stated that she had been a witness when the residents won Bingo money and she had seen large amounts of quarters in the possession of Residents #1, Resident #2, Resident #6, and Resident #7. CNA has no knowledge of the money being placed in the resident Trust Fund Accounts nor any knowledge of the money being inventoried and/or documented in the residents records. CNA #1 did confirm that the residents did have money that was missing from their bed rooms but does not know the exact amount. CNA #1 stated that the	M 500	Healthcare on 7/29/2021 by the DON. If the resident chooses to have their valuable locked up in the Nurse□s station, there will be a designated sign in and out sheet created for each resident that must be signed by the resident and 2 witnesses. All residents are encouraged to turn their money into the Resident□s Trust Fund Account and when they need money they can request the amount needed. Residents were also notified of this procedure on 8/2/21 by the DON and it also went into place on 8/2/21.The Social Services Director in the facility will select three residents weekly x 4 weeks and then monthly x 2 months to interview to determine if they are keeping valuables, money or checks in their room unsecured. 4.Deficient Practice was first discussed by Qaulity Assurance Performance Improvement committee on 7/30/21 and 4 point plan was formualted. Findings from the Social Services Director will be forwarded to the Quality assurance committee everey other month for review and recommendations of changes if needed beginning in October for 12 months.	

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missing money had been reported to the nurse supervisor, the DON and to the ADM but she does not have knowledge of any investigations and/or of the replacement of the lost personal property. CNA #1 confirmed that she had not been interviewed and/or questioned by the administration about the missing resident money and personal property. CNA #1 confirmed that the facility had no vending machines and no store inside of the facility. CNA #1 confirmed that the quarters that the residents had accumulated had been in their possession for months and maybe even years. Just within the last three (3) to six (6) months has the money and personal property of residents, come up missing. CNA #1 stated that resident #5 had personal property of four (4) cases of boxed air fresheners that were missing from locked cabinets in the nursing station.

Observation on 07/28/2021 1:40 P.M. of the locked cabinets at the nursing station revealed that there were no boxes /cases of air freshener locked up in the cabinets. Observation was conducted along with Licensed Practical Nurse (LPN#2) and Activities Director (AD) Resident #5 and nurse supervisor, Registered Nurse (RN #1). LPN#2 unlocked the cabinets with the nursing keys and confirmed that only licensed nurses had access to the keys and that there were four (4) cases of resident #5's air freshener gone. There was a locked drawer in the nursing station that contained approximately two (2) dozen individual plug in air fresheners.

Interview on 07/28/2021 at 1:40 P.M. with RN#1, nurse supervisor, revealed that she had no knowledge of the four (4) cases of air freshener missing and had no knowledge of any residents money missing. RN #1 stated "this is the first I've heard about this."

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M 500	Continued From page 7 Interview on 7/28/2021 at 1:00 P.M. with the Activities Director (AD) revealed that she gave quarters to the residents for Bingo prizes. She stated that the quarters were donated by the AD's personal funds, to the Activities Bingo, due to the fact that the facility had no budget for purchasing the residents prizes for Bingo. AD stated that she had given quarters for Bingo since she stated working at the facility. AD stated that approximately three - four (3-4) weeks ago she went to Resident #2 and Resident #7 to buy quarters from them for Bingo. AD stated that she gave Resident #2 $100.00 for $100.00 in quarters and she had CNA #3 go with her to witness the exchange of bills for quarters. AD stated that at that time, Resident #2 had an undetermined amount of quarters and she had $100.00 in bills in a zip lock bag that she kept in her bedside table. AD stated that Resident #7 was given two (2) five dollar bills for the purchase of $10.00 of quarters to give at Bingo. Soon after that exchange the money for Resident #7 and Resident #2 went missing. Resident #2 and Resident #7 stated that they did not give the money to their families and the facility called the families and confirmed that they did not have the money. AD stated that she reported the missing money to the nurse supervisor, RN#1, and it was reported to the Director of Nurses (DON) and to the Administrator (ADM). AD stated that as of today 07/28/2021, no one from the facility had investigated the situation. AD also stated that Resident #5 had ordered online five (5) or six (6) cases of plug in air fresheners and four (4) cases in large card board boxes were locked in the cabinets at the nursing station, along with a couple of dozen lose vials of air freshener that were put lose in the drawer above the locked cabinets. AD stated that the licensed nurses	M 500		

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were the only people with a key. Four (4) cases in boxes locked in the cabinets at the nursing station were missing and had not been found. The only air fresheners that were accounted for were the lose air fresheners that were placed in a locked drawer. AD had no knowledge of the administration conducting an investigation and no one at the facility had interviewed the AD. The AD stated that she was "sick and tired of nothing being done" to locate the missing resident property. AD stated that it was not right for residents to not be given replacements for their missing property and/or no action taken to stop the "theft." AD stated that she has never documented the bingo money and has no knowledge of any receipts or personal Trust Fund Accounts.

Interview on 7/29/2021 at 2:30 P.M. with the Director of Nursing (DON) stated that she had been the DON at the facility since February 2021. DON stated that she had no knowledge of residents missing money and personal property and she had no idea that Resident #8 had an EBT card. DON stated that she had no knowledge that staff had been using Resident #8's EBT card and shopping for him. DON stated that there was no documentation of the shopping done with Resident #8's EBT card and there is no documentation of how much money each resident had won playing Bingo. DON stated that she had not been told that Resident #5 had four (4) cases of air fresheners missing from the locked cabinets at the nursing station. DON stated that she had not interviewed the staff about missing personal property and she had not conducted an investigation. DON confirmed that the missing personal property listed in the resident council minutes did not have documentation of how the items were resolved

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and/or replaced. DON stated that to her knowledge none of the missing items had been thoroughly investigated. The Grievance Log/Forms for the past six (6) months were confirmed by the DON as her responsibility to investigate and to document/log. DON stated that she contacted the facility Administrator (ADM) and Social Services (SS) by telephone on 07/28/2021 concerning the complaint investigations of 07/28/2021 and they had not been aware of the missing items and had no knowledge of Resident #8 having an EBT card in the facility for the past two (2) years, since his admission. DON confirmed that she was covering for the ADM and SS during their absence due to their vacations. DON stated that the police had not been notified of the money missing from Resident #8's EBT card. DON stated that there is no documentation available to show that the Resident Council concerns and requests were addressed by the facility and no responses to the families and/or residents were documented by the facility as of 07/29/2021.

Interview on 07/28/2021 at 2:00 P.M. with the Resident Council President, (Resident #4) revealed that she gave surveyor permission to review the Resident Council minutes. Resident #4 stated that she was aware that several residents had personal money and personal property that was missing and that no investigation had been conducted to her knowledge and no one to date had interviewed her. Resident #4 stated that she does not have any personal property missing and she does not have any quarters missing. Resident #4 stated that she was an Activity Director at another facility many years ago and she does not keep her Bingo quarters. Resident #4 stated that the Activities Director (AD) provides the quarters for Bingo from her personal

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pocket/funds and when she wins quarters she gives her quarters back to the AD to give to other residents. Resident #4 stated that (Resident #6) had a zip lock bag with several quarters in the bag, that were now missing. Resident #6 had told the residents and staff that her quarters were missing.

Record review of Resident #4's Minimum Data Set (MDS) revealed that she had a Brief Interview of Mental Status (BIMS) score of 15, which indicated that she had no cognitive impairment.

Record review of the Resident Council minutes for the past five (5) months (March 2021-July 2021) and the review of the facility Grievance Logs/Forms for the past six (6) months (February 2021-July 2021) did not document all the resident property that was alleged to be missing. The Resident Council minutes revealed that approximately 24 residents averaged in attendance at each meeting (March 2021-July 2021). On 07/28/2021 the facility census was 95. There was no documentation provided by the facility that documented the investigations and/or measures taken by the facility to resolve the residents concerns and or to investigate the confirmed missing personal property and money of the residents.

Interview on 07/28/2021 at 2:30 P.M. with LPN#2, revealed that Resident #5 had four (4) cases of air freshener locked with the nursing keys in cabinets that were missing. LPN#2 stated that Resident #2; #6; and #7 all had money missing from there bed side tables that was won at Bingo. LPN#2 stated that there was no documentation of the money and no receipts. LPN#2 stated that the nurse supervisor, RN#1 had been told of the missing items and RN#1 had reported it to the

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Director of Nurses (DON) and to the Administrator (ADM) 3-4 weeks prior to 7/28/2021. LPN#2 stated that no one had investigated the missing items and no one had interviewed her as to the missing cases of air freshener from the nursing station. LPN#2 confirmed that only the nurses had keys to the cabinets where the residents property was locked. LPN#2 confirmed that four (4) boxes/cases of air freshener were locked up under the cabinets and that several lose air fresheners were locked in a drawer. LPN#2 stated that the lose air fresheners were separated from the boxed/cases. LPN#2 knows of no record or documentation of how many or how much personal property of Resident #5's was locked up.

Interview and observation on 07/28/2021 at 2:45 P.M. with Resident #5 revealed that she had four (4) cases of air freshener locked in cabinets at the nursing station and had several (unknown amount) lose vials of air fresheners locked in a drawer. Resident #5 stated that she purchased the air freshener with her stimulus check money and had it delivered to the nursing home. The nurses got the boxes (cases) of air freshener and would not let her keep it in her room. The nurses told her that the cases (boxes) would be safe locked up where no one but licensed nurses had access. Resident #5 stated that no one from the facility had interviewed her about the missing items that she had reported missing. Resident #5 stated that no one had offered to find the missing items and no one had offered to reimburse her for the missing items.

Record review of the Minimum Data Set (MDS) for Resident #5 documented that she had a Brief Interview of Mental Status (BIMS) score of 15,

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WINSTON COUNTY NURSING HOME	17560 EAST MAIN STREET LOUISVILLE, MS 39339

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
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which indicated that she had no cognitive impairment. Record review revealed that Resident #5 was admitted to the facility on 03/04/2019.

Interview and observation on 07/28/2021 at 3:00 P.M. with Resident #6, revealed that she had a zip lock bag in her bedside table that was full of quarters and that they were now missing. Resident #6 does not have any idea how many quarters were in the bag. She stated that she won them during Bingo and has placed them in the zip lock bag since her admission to the facility. Resident #6 stated "I just felt like who ever took them must have needed them worse than I did." Resident #6 stated that the AD and CNA #1 had come to her room to place her Bingo winnings in with the other quarters that she had won, and the bag was gone. Resident stated that no one from the facility had interviewed her about her missing money that she had reported in resident council.

Record review of resident #6 revealed that she was admitted to the facility on 06/01/2021. The Minimum Data Set (MDS) revealed a Brief Interview of Mental Status (BIMS) score of 12, which indicated that she was cognitively intact.

Interview and observation on 07/28/2021 at 3:15 P.M. with Resident #7 revealed that she was playing Bingo with the group of residents in the day room. Resident was sitting in a wheel chair and was able to push her wheels indepently. Resident #7 went with surveyor to her room and she was unable to recall the amount of Bingo money that was missing from her bedside table. Resident did confirm that she had many quarters that she won playing Bingo but she was not able to recall how much money she had, only that her

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money was gone from her bedside table. Resident #7 stated that she had not given her Bingo money to anyone and her family had not been to the facility to pick up the money and that no onr from the facility had talked to her about her missing money.

Record review of resident #7 revealed a (BIMS)score of 8, which indicated that she had moderate cognitive impairment. The record review revealed a date of admission for Resident #7 of 11/26/2018.

Interview on 07/28/2021 at 4:00 P.M. with CNA#2 stated that she had been told by the residents that several residents had missing quarters and personal property. CNA #2 stated that Resident #5 had locked up 4 cases of air freshener at the nursing station and that it was now missing. CNA #2 stated that she shopped for Resident #8 and brought back receipts each time that he asked her to shop. CNA #2 stated that Social Services was too over loaded with tasks to go shop for each resident as they requested. CNA#2 stated that all the staff had knowledge that the items of Resident #5 were missing and all staff had known about the Bingo money of several residents was missing. CNA #2 stated that she had no knowledge of an investigation to look for the missing items.

Interview on 07/29/2021 at 1:00 P.M. with the Activities Director, (AD) revealed that Resident #8 had an EBT (Federal Food Supplement i.e. Food Stamps) card and that Resident #8 had had the EBT card since he was admitted to the facility two (2) years ago. AD stated that "yes" she had shopped for Resident #8 by using his EBT card and she always brought back receipts and had witnesses of the other staff. AD stated that she

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had not documented her shopping for Resident #8. AD stated that no one from the facility had interviewed her concerning the use of Resident #8's EBT card. AD stated that most all the staff at the facility had knowledge of Resident #8's EBT card. AD confirmed that LPN#1, was to have worked today but had called in. AD stated that there needed to be something done to stop resident property from missing. AD expressed that she was "not going to lie for anybody." AD stated that some one was taking residents property and she was "tired of nothing being done to stop it."

Interview on 07/29/2021 at 1:15 P.M. with CNA#3, revealed that she had knowledge that Resident #8 had an EBT card. CNA #3 stated that she refused to take resident #8's EBT card to shop but that several staff had. CNA #3 stated that all the staff had knowledge of Resident #8's EBT card. CNA #3 stated that she had witnessed along with the AD that Residents, #2; #6 and #7 had Bingo money missing. CNA stated that Resident #2 had several hundred dollars in quarters in a bag in her bedside table. CNA #3 stated that the AD would buy quarters from Resident #2 and Resident #7 and give them bills for the quarters. CNA #3 stated that residents have complained about personal property and money missing for months and to her knowledge nothing had been done. CNA#3 stated that Resident #5 had four (4) cases of air freshener locked at the nursing cabinets with the nurses keys that had gone missing.

Interview on 7/29/2021 at 1:30 P.M. with Resident #8 revealed that he had an EBT (Federal Food Supplement i.e. Food Stamps) card in his wallet currently and that he gave his EBT card to Licensed Practical Nurse (LPN #1) several times

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M 500	Continued From page 15 to shop for him, Resident #8 alledged that the last time he gave LPN#1 his EBT card was approximately three (3) months ago. Resident #8 stated that he had to ask LPN#1 several times to give back his EBT card. Resident #8 stated that LPN#1 would state "oh I left it at home, I'll bring it to you tomorrow." And again: "I left it in my car I will go get it." Resident stated that there is a telephone number to call for the balance of the EBT card and he verified the balance was over $500.00 when he gave it to LPN#1 and when he got it back the balance was $00.00. Resident #8 stated that he did not report LPN because he know she would lose her job and he didn't want to get her in trouble. He stated LPN#1 never gave him any receipts for his purchases. Resident #8 showed surveyor his Bingo money that he had won that he kept in a can at his bedside. The can contained several one dollar bills and several quarters. Resident #8 stated that he did not know how much money was in the can but estimated it to be approximately $10.00. He stated that no one had ever bothered his Bingo money. Resident #8 stated that no one had interviewed him or asked him about his Bingo money or his EBT card. Resident #8 stated that most all the staff at the facility knew he had the EBT card and several staff had shopped for him and brought him back receipts. Resident #8 confirmed that he had possession of the EBT card since his admission to the facility in October 2019 and currently has his EBT card in his wallet. Record review of the Mimimum Data Set (MDS) revealed that resident #8 had a Brief Interview of Mental Status (BIMS) score of 15, which indicated he had no cognitive impairment. Resident #8's admission date was documented as 10/01/2019.	M 500		

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M 500	Continued From page 16 Interview and observation on 07/29/2021 at 1:45 P.M with Resident #2 confirmed that she had placed quarters in her bedside drawer ever since she had been at the facility and that she had every quarter that she had won from playing Bingo. Resident stated that she did not know how much money was in her her bedside drawer. Resident#2 stated "It was a lot of quarters." "Now all of them are gone, somebody took them from my drawer." Record review of resident #2's Minimum Data Set (MDS) revealed a BIMS score of 11 which indicated that she had mild cognitive impairment. Resident #2's date of admission was documented on her facesheet as 08/26/2013 and a readmit date of 11/17/2014. Interview on 07/29/2021 at 2:00 P.M. with Licensed (LPN#1) via telephone, revealed that she had been shopping for Resident #8 and she did take his EBT card. She stated that she never brought back receipts when she went shopping with Resident #8's EBT card. LPN#1 stated that no one at the facility had ever interviewed her about the EBT card of Resident #8 and she had no knowledge of Resident #8 missing any personal property. LPN#1 stated that other staff had taken Resident #8's EBT card and had shopped for him. LPN#1 stated that she had not been in possession of Resident #8's EBT card in a very long time probably for about a year since she last used his EBT card. LPN#1 stated that she purchased snack foods and diet cokes with Resident #8's EBT card because he did not like the snack foods and soft drinks at the facility. LPN #1 stated that she was aware that Resident #7 had money in a zip lock bag locked in the narcotics box but she had no idea how much money was in the bag and had never counted the	M 500		

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M 500	Continued From page 17 money or documented the amount and the money was locked in the narcotics box. LPN#1 stated that she had no knowledge about the four (4) cases of air fresheners that were locked at the cabinets at the nursing station for resident #5. LPN#1 did confirm that the nurses were the only staff that had access to the narcotics box and to the locked cabinets. LPN#1 confirmed that she called in to work today because she had no sitter for her children. LPN#1 confirmed that she was suppose to have been at work today from 7:00 A.M. - 7:00 P.M. Record review of the resident council minutes for the past five (5) months, March 2021-July 2021, were reviewed and there were no follow ups with residents documented. Each month there were residents reporting missing items and there were no documented investigations and/or replacements of missing resident property. The Resident Council minutes contained no responses to the residents and/or families of their requests and concerns. July 1, 2021 resident council minutes read: "Residents also stated that they don't know why they have to continue to have this meeting each month. They stated that they complain about the same things each month and nothing is ever done." Record review of the facility policies and procedures revealed that the facility did not follow their policies for the misappropriation of residents personal property.	M 500		