Mississippi State Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTIONS	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION A. BUILDING B. WING	(X3) DATE SURVEY COMPLETED **11/20/2025**

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
CEDARS HEALTH CENTER	**2800 WEST MAIN STREET , TUPELO, Mississippi, 38801**

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M0000	Initial Comments The State Agency (SA) conducted an annual re-certification survey with one (1) complaint, MS CI # 2662531 at the facility from 11/17/25-11/20/25. During the survey, the SA determined the facility was not in compliance with the Mississippi Regulations for Minimum Standards for Institutions for Aged or Infirm and cited M610. There were no deficiencies cited for CI MS# 2662531 related to environment. The census at the time of the survey was 135 and the facility is licensed for 140 beds.	M0000		
M0610	45.21.2 Activities of daily living Activities of daily living. Each resident shall receive assistance as needed with activities of daily living to maintain the highest practicable well being. These shall include, but not be limited to: 1. Bath, dressing and grooming; 2. Transfer and ambulate; 3. Good nutrition, personal and oral hygiene; and 4. Toileting. This LICENSURE REQUIREMENT is NOT MET as evidenced by: Based on observation, staff, resident, and resident representative interview, record review, and facility policy review, the facility failed to provide nail care (Resident#10 and Resident #92), and shaving (Resident #4, Resident #34, Resident #60 and Resident #92) for five (5) of 28 sampled residents. Resident #4, #10, #34, #60, and #92 Findings Include:	M0610		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE

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M0610	Continued from page 1 Review of the facility policy titled “Activities of Daily Living” unrevised, revealed under, “Policy Explanation and Compliance Guidelines: … 2. A resident who is unable to carry out activities of daily living will receive the necessary services to maintain good nutrition, grooming, and personal and oral hygiene.” Resident #4 During an observation on 11/17/25 at 11:00 AM it was revealed that Resident #4 was lying in bed unshaved. His facial hair was approximately one-eighth (1/8) inch long and gray. Resident 4's sister-in-law was present at the bedside. During an interview with Resident #4’s sister-in-law on 11/17/25 at 11:05 AM, she stated that he likes to be clean shaved. On 11/19/25 at 2:00 PM Certified Nursing Assistant (CNA) #3 was interviewed regarding Resident #4's facial hair. She stated he gets his shower and shaves on the night shift and he normally doesn't refuse care. She confirmed his face was not shaved, and his hair on his face was long. On 11/20/25 at 9:00 AM, the Assistant Director of Nursing (ADON), stated that it was her expectation for the staff to shave Resident #4. She went on to say the he was supposed to have a shaven face and didn't. Record review of Resident #4's demographic information revealed that the facility admitted Resident #4 on 9/25/2025 with a medical diagnosis that included Encephalitis. Record review of the Minimum Data Set (MDS) with an Assessment Reference Date (ARD) of 10/23/2025 revealed under Section C that Resident #4's Brief Interview for Mental Status (BIMS) was 2 and his cognitive skills for daily decision making were severely impaired. Resident #10 An observation on 11/18/25 at 8:20 AM and again at 1:28 PM, revealed Resident #10 lying in bed in his room with his fingernails approximately one-half of an inch long past the fingertips with a brown substance underneath.	M0610		

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M0610	Continued from page 2 An interview on 11/18/25 at 1:30 PM with Resident #10 admitted that his fingernails needed trimmed and cleaned. He stated that he had a shower yesterday, but no one offered to take care of his nails. On 11/18/25 at 1:35 PM CNA #1 was interviewed while observing Resident #10 and confirmed that his fingernails were long and dirty. She admitted they needed trimming and had a brown substance underneath that needed to be removed. Resident #10 had long fingernails with brown substance underneath. She revealed that Resident #10's scheduled shower days were Mondays, Wednesdays, and Fridays and his fingernails should have been done yesterday. She stated that with his nails like they were he could scratch himself or someone else. An interview on 11/18/25 at 2:45 PM with the Registered Nurse (RN) Supervisor confirmed that nail care was supposed to be completed during a Resident's shower time. She revealed that by leaving Resident #10's fingernails long and dirty, it could cause him to scratch himself which could lead to sores on his body, or he could hurt someone else. She stated, "We expect them (residents) to feel good and look good." Record review of Resident #10's "Admission Record" revealed the facility admitted the resident on 07/15/25 and that he had diagnoses that included Other Reduced Mobility, Need for Assistance with Personal Care, and Other Retention of Urine. Record review of Resident #10's MDS with an ARD of 10/14/25 revealed under Section C a BIMS Score of 10 which indicated that he had moderate cognitive deficits. Resident #34 On 11/17/25O at 11:39AM Resident #34 was observed sitting in the front room of the facility with visible gray hair on her face. The facial hair was approximately one half (1/2) of an inch long on her chin, sides of her face and above her lip. During an interview on 11/18/25 at 1:10 PM Resident #34 stated that some girl was supposed to have shaved her face last week, but she told me she could not find a razor. The resident admitted that she did not like to	M0610		

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M0610	Continued from page 3 have facial hair. An observation and interview on 11/18/25 at 1:15 PM with CNA #6 confirmed that Resident #34 needed to be shaved. She revealed the aides were responsible for shaving facial hair during the resident's bath or whenever it needed to be done. She stated that the 3-11 shift was responsible for doing the bath and stated, "But anybody could do it." Record review of Resident #34's ADL Task for November 2025 revealed, "ADL- Bathing as scheduled on Mon (Monday), Wed (Wednesday), Frid (Friday) 2pm-10pm" initialed as done on 11/17/25. An interview with RN #1 on 11/18/25 at 1:28 PM revealed the aides were responsible for shaving the residents as part of hygiene during bathing. RN #1 acknowledged she was responsible for ensuring that the aides provided the care. Record review of the "Admission Record" revealed the facility admitted Resident #34 on 4/15/25 with a medical diagnosis that included Atherosclerosis of Aorta. Record review of MDS with an ARD of 10/14/25 revealed under section C, a BIMS summary score of 15, which indicated Resident #34 was cognitively intact. Resident #60 Observations on 11/17/25 at 12:17 PM and on 11/18/25 at 8:15 AM revealed that Resident #60 had two patches of about 10 - 12 facial hairs on her right and left upper corner of her lip. The facial hairs were approximately three-fourths to one inch long. An interview on 11/17/25 at 12:20 PM with Resident #60 revealed that facial hair was very unattractive and stated, "I don't like it." She revealed that the staff never offered to remove her facial hair and she would like it to be gone. An observation and interview on 11/17/25 at 1:40 PM with CNA #2 confirmed that Resident #60 had patches of	M0610		

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M0610	Continued from page 4 gray hair on her upper lip area. She admitted that the resident's scheduled showers were on night shift on Tuesdays, Thursdays, and Saturdays. She stated, "I don't like facial hair so I pluck mine, and Her's should have been taken off. An interview on 11/18/25 at 2:35 PM with the RN Supervisor revealed that she expected the CNAs to shave facial hair on men and ladies, shampoo their hair if they wanted it, and trim, clean and file fingernails if needed during their scheduled shower time. She stated, "No woman wants to be seen like that." She also revealed that she expected the residents to look and feel good about themselves Record review of Resident #60's "Admission Record" revealed the facility admitted the resident on 06/01/24 and that she had diagnoses that included Unspecified Dementia and Primary Progressive Multiple Sclerosis. Record review of Resident #60's MDS with an ARD of 10/28/25 revealed a BIMS Score of 10 which indicated that she had mild cognitive deficits. Resident #92 Resident #92 was observed on 11/17/25 at 11:35 sitting in the front lobby with fingernails that were approximately three fourths (3/4) of an inch long past the tips of her fingers with a thick brown substance under her thumb and index nails. She also had 4 to 5 long gray hairs observed on her chin measuring approximately one-half (1/2) inch in length. An interview with CNA #6 on 11/18/25 at 1:20 PM confirmed Resident #92 had long dirty nails and facial hair to her chin. She stated the aides were responsible for ensuring the nail care and facial hair was addressed with bathing. CNA #6 explained that Resident #92 gets a bath on 3-11 shift and stated it should be addressed during that time or anytime that it was noted. She confirmed the resident could get bacteria under the nails and scratch herself. Record review of Resident #92's ADL Task for November 2025 revealed, "ADL- Bathing- give bed bath or shower every Monday, Wednesday, and Friday & (and) as needed"	M0610		

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M0610	Continued from page 5 initialed as done on 11/17/25. An observation and interview with RN #1 on 11/18/25 at 1:31 PM revealed the aides were responsible for nail care including cutting and cleaning and removing facial hair as part of personal hygiene during bathing. RN #1 acknowledged she was responsible for making sure that the care was provided. She revealed Resident #92 could scratch herself and cause skin concerns. An interview with the Administrator (ADM) on 11/18/25 at 2:10 PM revealed her expectations were for the nail care and facial hair to be addressed with bathing or anytime it was needed. Record review of the “Admission Record” revealed the facility admitted Resident #92 on 11/03/22 with medical diagnosis that included Alzheimer’s Disease. Record review of the MDS with an ARD of 8/19/25 revealed under section C, a BIMS summary score of 3, which indicated Resident #92 was severely cognitively impaired.	M0610		