MSDH - Health Facilities Licensure and Certification

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	25JA	A. BUILDING: _____ B. WING _____	C 07/18/2019

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
MS STATE VETERANS HOME-JACKSON	4607 LINDBERGH DRIVE JACKSON, MS 39209

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
M 000	Initial Comments The State Agency (SA) conducted a complaint survey for CI MS #15704, #15915, and #15926. from 7/17/19 to 7/18/19. The SA did not substantiate CI MS #15704 related to Quality of Care for the administration of oxygen. The SA conducted record reviews and staff interviews, which included the nurse who was present on the day the incident allegedly occurred. The SA did not substantiate CI MS #15915 related to Resident Misappropriation of property due to an allegation a staff member ate a resident's breakfast meal. The SA conducted record reviews, staff and resident interviews, and reviewed video provided via the complainant's email. The SA was able to see the staff person was eating something, but was not able to identify the staff member. The SA substantiated one of the three (1 of 3) concerns of the CI MS #15926 complaint related to Quality of Care and Dietary. The SA substantiated trays and silverware was not clean and sanitized. The SA did not substantiate residents not receiving correct diets, nurse passing out meds and not present in the dining room during meals. During the survey the SA determined the facility was not in compliance with the Minimum Standards for The Institutions For The Aged And Infirm. The SA cited the state statutes M865 related to CI MS #15926. The SA also cited the statute M970, which was not related to any of the investigated complaints.	M 000		
M 865	45.30.9 Serving of Meals Serving of Meals. 1. Table should be of a type to seat not more than four (4) or six (6) residents. Residents who are not able to go to the dining room shall be provided sturdy tables (not TV trays) of proper	M 865		

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M 865	Continued From page 1 heights. For those who are bedfast or infirm tray service shall be provided in their rooms with the tray resting on a firm support. 2. Personnel eating meals or snacks on the premises shall be provided facilities separate from and outside of food preparation, tray service, and dishwashing areas. 3. Foods shall be attractively and neatly served. All foods shall be served at proper temperature. Effective equipment shall be provided and procedures established to maintain food at proper temperature during serving. 4. All trays, tables, utensils and supplies such as china, glassware, flatware, linens and paper placemats, or tray covers used for meal service shall be appropriate, sufficient in quantity and in compliance with the applicable sanitation standard. 5. Food Service personnel. A competent person shall be designated by the administrator to be responsible for the total food service of the home. Sufficient staff shall be employed to meet the established standards of food service. Provisions should be made for adequate supervision and training of the employees. This Statute is not met as evidenced by: Level II Based on, staff interviews, record review, and facility policy review, the facility failed to maintain flatware in a clean and sanitary manner as evidenced by hard fixed debris on forks, spoons, and weighted utensils for 1 (one) of 2 (two) kitchen observations.	M 865		

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M 865	Continued From page 2 Findings include: Review of the facility's policy titled, "Warewashing", revised 9/2017, revealed: All dishware, serviceware, and utensils will be cleaned and sanitized after each use. The Dining Services staff will be knowledgeable in the proper technique for processing dirty dishware through the dish machine, and proper handling of sanitized dishware. Observation in the tray line service area, on 7/17/19 at 10:30 AM, revealed three (3) forks, two (2) spoons, and two (2) weighted utensils with hard, dried debris. An interview, on 7/17/19 at 10:30 AM, with Dietary Service Manager #1 revealed, "that's nasty", "that needs to be throwed away." "The dirty stuff is supposed to be in the back." An interview, on 7/18/19 at 9:10 AM, with Dietary Aide #1 revealed he operated the dishwasher. Dietary Aide #1 stated, "They won't tell me when there is stuck on food." He stated the storage tray with silverware under the tray line was not supposed to be there. Dietary Aide #1 stated "cross contamination, bacteria" could occur. Record review revealed an in-service was done on 7/18/19 for kitchen personnel for cleaning dishes and sanitization.	M 865		
M 970	45.33.4 Control of insects, rodents, etc. Control of insects, rodents, etc. The facility shall be kept free of ants, flies, roaches, rodents, and other insects and vermin. Proper methods for their eradication and control shall be utilized.	M 970		

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M 970	Continued From page 3 This Statute is not met as evidenced by: Level II Based on observations, staff interviews, record review and the facility policy review, the facility failed to have an effective pest control, as evidenced by flies observed in the kitchen for one of two (1 of 2) kitchen observations. All residents had the potential to be affected. Findings include: Review of the facility's policy titled, "Pest Control", revised 9/17, revealed: 2. All food preparation, service, and storage areas will be monitored regularly for any signs of pest/vermin. The center staff will be notified immediately of any concerns. An observation in the kitchen, on 7/17/19 at 10:30 AM, revealed flies on the short food prep table, long food prep table near the three compartment sink, and the edge of a pan of raw chicken. Flies were also on trays of clean cups and small plastic glasses. An interview, on 7/17/19 at 10:30 AM, with Dietary Service Manager #1, revealed the dishware on the rack was clean and ready to use. An interview, on 7/18/19 at 9:30 AM, revealed the District Manager for the Kitchen Services stated the pest control company was there and sprayed. He stated where the drain goes, that's where the flies lay their eggs and the spraying should be done once a week. An interview, on 7/18/19 at 9:35 AM, with the Pest Control Service Lab Specialist revealed he left extra glue boards at the facility and there was a	M 970		

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M 970	Continued From page 4 problem with the fly lights being unplugged. The Pest Control Service Lab Specialist stated, "I think they use the outlets to charge the cell phones, etc." He stated there was a total of 8 (eight) fly lights in the facility. Record review revealed service for glue board placement.	M 970		