STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	24DR	A. BUILDING: _____ B. WING _____	C 01/21/2021

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
DRIFTWOOD NURSING CENTER	1500 BROAD AVENUE GULFPORT, MS 39501

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
M 000	Initial Comments The State Agency (SA) conducted a COVID survey and Complaint Investigation (CI) CI MS #17341 on 1/21/2021. The SA substantiated the CI MS #17341 for misappropriation of resident personal property. The SA determined the facility was not in compliance with the Minimum Standards of Operation for Institutions for the Aged or Infirm, state licensure requirements and cited 0500 45.17.2 at a Level II.	M 000		
M 500 SS=D	45.17.2 Residents' Rights Residents' Rights. The residents' rights policies and procedures ensure that each resident admitted to the facility: 1. is fully informed, as evidenced by the resident's written acknowledgment, prior to or at the time of admission and during stay, of these rights and is given a statement of the facility's rules and regulations and an explanation of the resident's responsibility to obey all reasonable regulations of the facility and to respect the personal rights and private property of other residents; 2. is fully informed, and is given a written statement prior to or at time of admission and during stay, of services available in the facility, and of related charges including any charges for services covered by the facility's basic per diem rate; 3. is assured of adequate and appropriate medical care, is fully informed by a physician or nurse practitioner/physician assistant of his medical conditions unless medically contraindicated (as documented by a physician or nurse practitioner/physician assistant in his medical record), is afforded the opportunity to	M 500		1/28/21

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M 500	Continued From page 1 participate in the planning of his medical treatment, to not be limited in his/her choice of a pharmacy or pharmacist provider in accordance with state law, as referenced in House Bill 1439, which states that the facility shall not limit a resident ' s choice of pharmacy or pharmacy provider if that provider meets the same standards of dispensing guidelines required of long term care facilities, to refuse to participate in experimental research, and to refuse medication and treatment after fully informed of and understanding the consequences of such action; 4. is transferred or discharged only for medical reasons, or for his welfare or that of other residents, or for nonpayment for his stay (except as prohibited by sources of third-party payment), and is given a two weeks advance notice in writing to ensure orderly transfer or discharge. A copy of this notice is maintained in his medical record; 5. is encouraged and assisted, throughout his period of stay, to exercise his rights as a resident and as a citizen, and to this end may voice grievances, has a right of action for damages or other relief for deprivations or infringements of his right to adequate and proper treatment and care established by an applicable statute, rule, regulation or contract, and to recommend changes in policies and services to facility staff and/or to outside representatives of his choice, free from restraint, interference, coercion, discrimination, or reprisal; 6. may manage his personal financial affairs, or is given at least a quarterly accounting of financial transactions made on his behalf should the facility accept his written delegation of this	M 500		

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M 500	Continued From page 2	M 500		

responsibility to the facility for any period of time in conformance with State law;

7. is free from mental and physical abuse;
8. is free from restraint except by order of a physician or nurse practitioner/physician assistant, or unless it is determined that the resident is a threat to himself or to others. Physical and chemical restraints shall be used for medical conditions that warrant the use of a restraint. Restraint is not to be used for discipline or staff convenience. The facility must have policies and procedures addressing the use and monitoring of restraint. A physician order for restraint must be countersigned within 24 hours of the emergency application of the restraint;
9. is assured security in storing personal possessions and confidential treatment of his personal and medical records, and may approve or refuse their release to any individual outside the facility, except, in the case of his transfer to another health care institution, or as required by law of third-party payment contract;

10. is treated with consideration, respect, and full recognition of his dignity and individuality, including privacy in treatment and in care for his personal needs;

11. is not required to perform services for the facility that are not included for therapeutic purposes in his plan of care;

12. may associate and communicate privately with persons of his choice, may join with other residents or individuals within or outside of the facility to work for improvements in resident care, and send and receive his personal mail unopened, unless medically contraindicated (as

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M 500	Continued From page 3 documented by his physician or nurse practitioner/physician assistant in his medical record); 13. may meet with, and participate in activities of, social, religious and community groups at his discretion, unless medically contraindicated (as documented by his physician or nurse practitioner/physician assistant in his medical record); 14. may retain and use his personal clothing and possessions as space permits, unless to do so would infringe upon rights of other residents, unless medically contraindicated (as documented by his physician or nurse practitioner/physician assistant in his medical record); 15. if married, is assured privacy for visits by his/her spouse; if both are inpatients in the facility, they are permitted to share a room, unless medically contraindicated (as documented by the attending physician or nurse practitioner/physician assistant in the medical record); and 16. is assured of exercising his civil and religious liberties including the right to independent personal decisions and knowledge of available choice. The facility shall encourage and assist in the fullest exercise of these rights. This Statute is not met as evidenced by: Based on observation, staff and resident interview, record review and facility policy review, the facility failed to ensure one (1) of five (5) residents reviewed were protected from misappropriation of resident property. Resident #2.	M 500	1.On October 23, 2020 all staff were in-serviced regarding only Social Services or the Activity Director can assist a resident with making purchases or withdrawing money with a residents bank cards, not accepting loans, payments, gifts, etc. from any resident and/or	

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M 500	Continued From page 4 Findings include: Record review of the facility policy titled "Abuse, Neglect and Exploitation Policy", dated 1/14/17, revealed, "Policy: Each resident has the right to be free from abuse, neglect, misappropriation of resident property and exploitation". On 1/21/21, at 8:30 AM, the State Agency (SA) entered the facility to investigate a self-reported incident. The facility reported Certified Nursing Assistant (CNA) #6 took Resident # 2's bank card and took money out of the resident's account. Review of the facility's investigation revealed Resident #2 reported on 10/23/20 he had loaned CNA #6 $300 dollars. On 8/27/20, CNA #6 took Resident # 2's bank card to the bank and got $300 dollars out of his account and never paid him back. Review of the Automated Teller Machine receipt of withdrawals from his account revealed on 8/27/20 two separate withdrawals were made. One for $100.99 and the second for $200.99, in addition to bank fees for the withdrawals totaling $5.00. Resident #2 reported the incident to the nurse on 10/23/20. Upon completion of the investigation, the facility was not able to determine if the claim from Resident #2 was substantiated. On 1/21/21, at 9:15AM, in an interview with Resident #2, he stated he did not have anything missing. He stated he did have a bank card and he keep it in his lock box. When he was asked if any staff used his bank card he replied, "I know I learned my lesson I am not allowed to ask anybody to use my bank card to get me anything. I am just supposed to go through Social Services or the Activity person". He stated he did get his $300 and he did not have any concerns.	M 500	representative of a resident. A resident council meeting was held on 10/23/2020 with residents to discuss the policy on purchasing items with their personal money or bank card, they are to ask only the Activity Director or Social Services for assistance. Also discussed was not to loan money to any staff. They were informed that Social Services will help residents safely hold their bank cards and/or cash if they need. Resident #2 was educated one on one by Social Services on 10/23/2020 regarding keeping his bank card in a safe location, not to loan any money to staff and not to ask any staff besides Social Services or Activity Director to make purchases or withdrawals. All money was reimbursed to Resident #2 on 10/24/2020 that he reported was taken. 2. All residents of the facility have the potential to be affected. 3. The monthly Quality Assurance (QA) team will discuss all grievances beginning 1/28/21 during Monthly QA. Any grievance regarding misappropriations of a residents property will be addressed immediately by Social Services starting 1/22/21. Resident Council will discuss for the next 3 monthly meeting then quarterly the importance of the residents safeguarding their bank cards with the help of Social Services(SS), only allowing SS or AD to purchase items with their bank card or cash, not to loan any money to staff. All new admissions are educated on facility policy on how to handle personal property, including what staff can assist them by using their bank card to make purchases or withdrawals by	

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M 500	Continued From page 5 On 1/21/21, an interview with the Administrator at 9:43 AM, revealed Resident #2 told the night nurse in October that CNA #6 had taken three hundred dollars out of his account and had not paid it back. He did not report the incident until October. The facility reimbursed Resident #2 his money back plus bank fees. He had on his phone where money was taken out of his account on 8/27/2020. CNA #6 was suspended 10/23/20, pending investigation and was terminated for using the residents bank card. The SA was provided a copy of the Cash Receipt to Resident #2 from the facility dated 10/23/20 for $307.00, where he was reimbursed. The Administrator stated beginning 10/23/20, all staff were in-serviced about staff using resident's bank cards and a Resident Council Meeting was called to discuss the facility policy on not loaning money to staff. In an interview with the Activity Director on 1/21/21, at 10:51 AM, she stated sometimes Resident #2 has a hard time remembering things, so he puts notes in his phone. We have had a meeting with him and explained to him only the Social Services and I can go and buy him things. He likes to keep his bank card because he likes to order pizza. He is alert enough to keep his card in his lock box. On 1/21/21, at 1:02 PM, an interview with Social Services revealed Resident #2 use to make allegation about his son owing him money. He now has an alert on his phone so when there is a bank transaction it will alert him. He sometimes has his bank card in his lock box in his room. He does take it out a lot and will take it to the vending machine to get snacks. Social Services stated they are always going to Walmart to get him snacks. He is always trying to get the staff to go	M 500	the Admissions Coordinator. All new hires and rehires are educated on the facility policy on misappropriation and exploitation of a resident, including not taking the residents bank card and/or cash or accepting a loan or gift from a resident, during orientation and quarterly during monthly in-services by the Staff Developer and/or Director of Nursing. Social Services will check monthly with residents who wish to keep their bank cards in their rooms to ensure there are no issues and to offer to place them is a secure location. 4. QA will conduct quarterly audits starting 1/25/21 to review grievances, all findings will be brought to the QA team for review and recommendations. Quarterly in-services will be conducted starting 1/25/21 for all staff by Director of Nursing regarding misappropriations of funds and handling of residents money.	

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M 500	Continued From page 6	M 500		

get him things, so he does not have to do it for himself. She stated he wants to keep his bank card.

In an interview on 1/21/21, at 2:12 PM, with CNA #6, revealed Resident #2 gave her the bank card and pin to go to the bank and get him some money. CNA #6 stated she got him 300 dollars like he asked. She stated she came right back and gave him the money and his bank card. She said she was trying to help him out. He was always asking staff to take his card to the snack machine and to get him money. CNA #6 stated she was just trying to help him out and she takes care of her residents.

On 1/21/21, at 2:26 PM, in an interview with Resident #3 revealed he was Resident #2's roommate when he asked CNA #6 to take his bank card and go to the bank and get money for him. Resident #3 stated Resident #2 gave CNA #6 his pin number for his bank account. I was there when CNA #6 gave the money and bank card back. I was not sure how much money he had asked for. CNA #6 was one of the better CNA's and I hope she did not get in trouble. Resident #6 was always asking the staff to go to the bank and get him money or to take his bank card to the vending machine to get him some snacks. Resident #2 did not report it for several weeks and then he told the night nurse some made up story.

Record review of Resident #2's Minimum Data Set (MDS) Assessment dated 11/8/20 revealed the resident had a Brief Interview for Mental Status (BIMS) score of 11, indicating moderately impaired cognition.

Record review of Resident #3's MDS Assessment

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M 500	Continued From page 7 dated 10/19/20 revealed a BIMS score of 15, indicating intact cognition. Staff were in-service regarding abuse on 10/23/20. Record review of the Resident Council Minutes from 10/23/20, conducted by Social Services and the Activity Director, revealed a discussion on not giving loans, payment, gifts, exceterra to the staff and who to contact if they needed personal items bought for them. Based on observation, staff and resident interview, record review and facility policy review, the facility failed to ensure one (1) of five (5) residents reviewed were protected from misappropriation of resident property. Resident #2. Findings include: Record review of the facility policy titled "Abuse, Neglect and Exploitation Policy", dated 1/14/17, revealed, "Policy: Each resident has the right to be free from abuse, neglect, misappropriation of	M 500		

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M 500	Continued From page 8	M 500		

resident property and exploitation".

On 1/21/21, at 8:30 AM, the State Agency (SA) entered the facility to investigate a self-reported incident. The facility reported Certified Nursing Assistant (CNA) #6 took Resident # 2's bank card and took money out of the resident's account. Review of the facility's investigation revealed Resident #2 reported on 10/23/20 he had loaned CNA #6 $300 dollars. On 8/27/20, CNA #6 took Resident # 2's bank card to the bank and got $300 dollars out of his account and never paid him back. Review of the Automated Teller Machine receipt of withdrawals from his account revealed on 8/27/20 two separate withdrawals were made. One for $100.99 and the second for $200.99, in addition to bank fees for the withdrawals totaling $5.00. Resident #2 reported the incident to the nurse on 10/23/20. Upon completion of the investigation, the facility was not able to determine if the claim from Resident #2 was substantiated.

On 1/21/21, at 9:15AM, in an interview with Resident #2, he stated he did not have anything missing. He stated he did have a bank card and he keep it in his lock box. When he was asked if any staff used his bank card he replied, "I know I learned my lesson I am not allowed to ask anybody to use my bank card to get me anything. I am just supposed to go through Social Services or the Activity person". He stated he did get his $300 and he did not have any concerns.

On 1/21/21, an interview with the Administrator at 9:43 AM, revealed Resident #2 told the night nurse in October that CNA #6 had taken three hundred dollars out of his account and had not paid it back. He did not report the incident until October. The facility reimbursed Resident #2 his

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M 500	Continued From page 9	M 500		

money back plus bank fees. He had on his phone where money was taken out of his account on 8/27/2020. CNA #6 was suspended 10/23/20, pending investigation and was terminated for using the residents bank card. The SA was provided a copy of the Cash Receipt to Resident #2 from the facility dated 10/23/20 for $307.00, where he was reimbursed. The Administrator stated beginning 10/23/20, all staff were in-serviced about staff using resident's bank cards and a Resident Council Meeting was called to discuss the facility policy on not loaning money to staff.

In an interview with the Activity Director on 1/21/21, at 10:51 AM, she stated sometimes Resident #2 has a hard time remembering things, so he puts notes in his phone. We have had a meeting with him and explained to him only the Social Services and I can go and buy him things. He likes to keep his bank card because he likes to order pizza. He is alert enough to keep his card in his lock box.

On 1/21/21, at 1:02 PM, an interview with Social Services revealed Resident #2 use to make allegation about his son owing him money. He now has an alert on his phone so when there is a bank transaction it will alert him. He sometimes has his bank card in his lock box in his room. He does take it out a lot and will take it to the vending machine to get snacks. Social Services stated they are always going to Walmart to get him snacks. He is always trying to get the staff to go get him things, so he does not have to do it for himself. She stated he wants to keep his bank card.

In an interview on 1/21/21, at 2:12 PM, with CNA #6, revealed Resident #2 gave her the bank card

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M 500	Continued From page 10	M 500		

and pin to go to the bank and get him some money. CNA #6 stated she got him 300 dollars like he asked. She stated she came right back and gave him the money and his bank card. She said she was trying to help him out. He was always asking staff to take his card to the snack machine and to get him money. CNA #6 stated she was just trying to help him out and she takes care of her residents.

On 1/21/21, at 2:26 PM, in an interview with Resident #3 revealed he was Resident #2's roommate when he asked CNA #6 to take his bank card and go to the bank and get money for him. Resident #3 stated Resident #2 gave CNA #6 his pin number for his bank account. I was there when CNA #6 gave the money and bank card back. I was not sure how much money he had asked for. CNA #6 was one of the better CNA's and I hope she did not get in trouble. Resident #6 was always asking the staff to go to the bank and get him money or to take his bank card to the vending machine to get him some snacks. Resident #2 did not report it for several weeks and then he told the night nurse some made up story.

Record review of Resident #2's Minimum Data Set (MDS) Assessment dated 11/8/20 revealed the resident had a Brief Interview for Mental Status (BIMS) score of 11, indicating moderately impaired cognition.

Record review of Resident #3's MDS Assessment dated 10/19/20 revealed a BIMS score of 15, indicating intact cognition.

Staff were in-service regarding abuse on 10/23/20.

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M 500	Continued From page 11 Record review of the Resident Council Minutes from 10/23/20, conducted by Social Services and the Activity Director, revealed a discussion on not giving loans, payment, gifts, exceterra to the staff and who to contact if they needed personal items bought for them. 0500 45.17.2 Level II/Pattern Based on observation, staff and resident interview, record review and facility policy review, the facility failed to ensure one (1) of five (5) residents reviewed were protected from misappropriation of resident property. Resident #2. Findings include: Record review of the facility policy titled "Abuse, Neglect and Exploitation Policy", dated 1/14/17, revealed, "Policy: Each resident has the right to be free from abuse, neglect, misappropriation of resident property and exploitation". On 1/21/21, at 8:30 AM, the State Agency (SA) entered the facility to investigate a self-reported incident. The facility reported Certified Nursing Assistant (CNA) #6 took Resident # 2's bank card and took money out of the resident's account. Review of the facility's investigation revealed	M 500		

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M 500	Continued From page 12 Resident #2 reported on 10/23/20 he had loaned CNA #6 $300 dollars. On 8/27/20, CNA #6 took Resident # 2's bank card to the bank and got $300 dollars out of his account and never paid him back. Review of the Automated Teller Machine receipt of withdrawals from his account revealed on 8/27/20 two separate withdrawals were made. One for $100.99 and the second for $200.99, in addition to bank fees for the withdrawals totaling $5.00. Resident #2 reported the incident to the nurse on 10/23/20. Upon completion of the investigation, the facility was not able to determine if the claim from Resident #2 was substantiated. On 1/21/21, at 9:15 AM, in an interview with Resident #2, he stated he did not have anything missing. He stated he did have a bank card and he keep it in his lock box. When he was asked if any staff used his bank card he replied, "I know I learned my lesson I am not allowed to ask anybody to use my bank card to get me anything. I am just supposed to go through Social Services or the Activity person". He stated he did get his $300 and he did not have any concerns. On 1/21/21, an interview with the Administrator at 9:43 AM, revealed Resident #2 told the night nurse in October that CNA #6 had taken three hundred dollars out of his account and had not paid it back. He did not report the incident until October. The facility reimbursed Resident #2 his money back plus bank fees. He had on his phone where money was taken out of his account on 8/27/2020. CNA #6 was suspended 10/23/20, pending investigation and was terminated for using the residents bank card. The SA was provided a copy of the Cash Receipt to Resident #2 from the facility dated 10/23/20 for $307.00, where he was reimbursed. The Administrator	M 500		

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	24DR	A. BUILDING: _____ B. WING _____	C 01/21/2021

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M 500	Continued From page 13	M 500		

stated beginning 10/23/20, all staff were in-serviced about staff using resident's bank cards and a Resident Council Meeting was called to discuss the facility policy on not loaning money to staff.

In an interview with the Activity Director on 1/21/21, at 10:51 AM, she stated sometimes Resident #2 has a hard time remembering things, so he puts notes in his phone. We have had a meeting with him and explained to him only the Social Services and I can go and buy him things. He likes to keep his bank card because he likes to order pizza. He is alert enough to keep his card in his lock box.

On 1/21/21, at 1:02 PM, an interview with Social Services revealed Resident #2 use to make allegation about his son owing him money. He now has an alert on his phone so when there is a bank transaction it will alert him. He sometimes has his bank card in his lock box in his room. He does take it out a lot and will take it to the vending machine to get snacks. Social Services stated they are always going to the store to get him snacks. He is always trying to get the staff to go get him things, so he does not have to do it for himself. She stated he wants to keep his bank card.

In an interview on 1/21/21, at 2:12 PM, with CNA #6, revealed Resident #2 gave her the bank card and pin to go to the bank and get him some money. CNA #6 stated she got him 300 dollars like he asked. She stated she came right back and gave him the money and his bank card. She said she was trying to help him out. He was always asking staff to take his card to the snack machine and to get him money. CNA #6 stated she was just trying to help him out and she takes

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M 500	Continued From page 14 care of her residents. On 1/21/21, at 2:26 PM, in an interview with Resident #3 revealed he was Resident #2's roommate when he asked CNA #6 to take his bank card and go to the bank and get money for him. Resident #3 stated Resident #2 gave CNA #6 his pin number for his bank account. I was there when CNA #6 gave the money and bank card back. I was not sure how much money he had asked for. CNA #6 was one of the better CNA's and I hope she did not get in trouble. Resident #6 was always asking the staff to go to the bank and get him money or to take his bank card to the vending machine to get him some snacks. Resident #2 did not report it for several weeks and then he told the night nurse some made up story. Record review of Resident #2's Minimum Data Set (MDS) Assessment dated 11/8/20 revealed the resident had a Brief Interview for Mental Status (BIMS) score of 11, indicating moderately impaired cognition. Record review of Resident #3's MDS Assessment dated 10/19/20 revealed a BIMS score of 15, indicating intact cognition. Staff were in-service regarding abuse on 10/23/20. Record review of the Resident Council Minutes from 10/23/20, conducted by Social Services and the Activity Director, revealed a discussion on not giving loans, payment, gifts, etcetera to the staff and who to contact if they needed personal items bought for them.	M 500		