

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 03/03/2021
FORM APPROVED
OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 255290	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____		(X3) DATE SURVEY COMPLETED C 01/21/2021
NAME OF PROVIDER OR SUPPLIER DRIFTWOOD NURSING CENTER			STREET ADDRESS, CITY, STATE, ZIP CODE 1500 BROAD AVENUE GULFPORT, MS 39501		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE	
F 000	INITIAL COMMENTS A COVID-19 Focused Infection Control Survey and CI MS #17341 was conducted by the State Agency (SA) on 1/21/21. The facility was found to be in compliance with 42 CFR 483.80 infection control regulations. The facility has implemented the Centers for Medicare and Medicaid Services (CMS) and Centers for Disease Control and Prevention (CDC) recommended practices to prepare for COVID-19.	F 000			
F 602 SS=D	Free from Misappropriation/Exploitation CFR(s): 483.12 §483.12 The resident has the right to be free from abuse, neglect, misappropriation of resident property, and exploitation as defined in this subpart. This includes but is not limited to freedom from corporal punishment, involuntary seclusion and any physical or chemical restraint not required to treat the resident's medical symptoms. This REQUIREMENT is not met as evidenced by: Based on observation, staff and resident interview, record review and facility policy review, the facility failed to ensure one (1) of five (5) residents reviewed were protected from misappropriation of resident property. Resident #2. Findings include: Record review of the facility policy titled "Abuse,	F 602	1. On October 23, 2020 all staff were in-serviced regarding only Social Services or the Activity Director can assist a resident with making purchases or withdrawing money with their bank cards, not accepting loans, payments, gifts, etc. from any resident and/or representative of a resident. A resident council meeting was held on 10/23/2020 with residents to discuss the policy on purchasing items	1/28/21	

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Electronically Signed

02/12/2021

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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F 602	Continued From page 1 Neglect and Exploitation Policy", dated 1/14/17, revealed, "Policy: Each resident has the right to be free from abuse, neglect, misappropriation of resident property and exploitation". On 1/21/21, at 8:30 AM, the State Agency (SA) entered the facility to investigate a self-reported incident. The facility reported Certified Nursing Assistant (CNA) #6 took Resident # 2's bank card and took money out of the resident's account. Review of the facility's investigation revealed Resident #2 reported on 10/23/20 he had loaned CNA #6 \$300 dollars. On 8/27/20, CNA #6 took Resident # 2's bank card to the bank and got \$300 dollars out of his account and never paid him back. Review of the Automated Teller Machine receipt of withdrawals from his account revealed on 8/27/20 two separate withdrawals were made. One for \$100.99 and the second for \$200.99, in addition to bank fees for the withdrawals totaling \$5.00. Resident #2 reported the incident to the nurse on 10/23/20. Upon completion of the investigation, the facility was not able to determine if the claim from Resident #2 was substantiated. On 1/21/21, at 9:15 AM, in an interview with Resident #2, he stated he did not have anything missing. He stated he did have a bank card and he keep it in his lock box. When he was asked if any staff used his bank card he replied, "I know I learned my lesson I am not allowed to ask anybody to use my bank card to get me anything. I am just supposed to go through Social Services or the Activity person". He stated he did get his \$300 and he did not have any concerns. On 1/21/21, an interview with the Administrator at 9:43 AM, revealed Resident #2 told the night	F 602	with their personal money or bank card, they are to ask only the Activity Director or Social Services. It was also discussed not to give money to any other staff to make purchases or for a loan. Social Services will help residents safely hold their bank cards and/or cash if they need. Resident #2 was educated one on one by Social Services on 10/23/2020 regarding keeping his bank card in a safe location and not to ask any staff besides Social Services or Activity Director to make purchases or withdrawals. All money was reimbursed to Resident #2 on 10/24/2020 that he reported was taken. 2. All residents of the facility have the potential to be affected. 3. The monthly Quality Assurance (QA) team will discuss all grievances beginning 1/28/21 during Monthly QA. Any grievance regarding misappropriations of a residents property will be addressed immediately by Social Services starting 1/22/21. Resident Council will discuss for the next 3 monthly meeting then quarterly the importance of the residents safeguarding their bank cards with the help of Social Services(SS), only allowing SS or AD to purchase items with their bank card or cash, not to loan any money to staff. All new admissions are educated on facility policy on how to handle personal property, including what staff can assist them by using their bank card to make purchases or withdrawals by the Admissions Coordinator. All new hires and rehires are educated on the facility policy on		

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F 602	Continued From page 2 nurse in October that CNA #6 had taken three hundred dollars out of his account and had not paid it back. He did not report the incident until October. The facility reimbursed Resident #2 his money back plus bank fees. He had on his phone where money was taken out of his account on 8/27/2020. CNA #6 was suspended 10/23/20, pending investigation and was terminated for using the residents bank card. The SA was provided a copy of the Cash Receipt to Resident #2 from the facility dated 10/23/20 for \$307.00, where he was reimbursed. The Administrator stated beginning 10/23/20, all staff were in-serviced about staff using resident's bank cards and a Resident Council Meeting was called to discuss the facility policy on not loaning money to staff. In an interview with the Activity Director on 1/21/21, at 10:51 AM, she stated sometimes Resident #2 has a hard time remembering things, so he puts notes in his phone. We have had a meeting with him and explained to him only the Social Services and I can go and buy him things. He likes to keep his bank card because he likes to order pizza. He is alert enough to keep his card in his lock box. On 1/21/21, at 1:02 PM, an interview with Social Services revealed Resident #2 use to make allegation about his son owing him money. He now has an alert on his phone so when there is a bank transaction it will alert him. He sometimes has his bank card in his lock box in his room. He does take it out a lot and will take it to the vending machine to get snacks. Social Services stated they are always going to the store to get him snacks. He is always trying to get the staff to go get him things, so he does not have to do it for	F 602	misappropriation and exploitation of a resident, including not taking the residents bank card and/or cash or accepting a loan or gift from a resident, during orientation and quarterly during monthly in-services by the Staff Developer and/or Director of Nursing. Social Services will check monthly with residents who wish to keep their bank cards in their rooms to ensure there are no issues and to offer to place them in a secure location. 4. QA will conduct quarterly audits starting 1/25/21 to review grievances, all findings will be brought to the QA team for review and recommendations. Quarterly in-services will be conducted by the Director of Nursing beginning January for all staff regarding misappropriations of funds and handling of residents money.		

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F 602	Continued From page 3 himself. She stated he wants to keep his bank card. In an interview on 1/21/21, at 2:12 PM, with CNA #6, revealed Resident #2 gave her the bank card and pin to go to the bank and get him some money. CNA #6 stated she got him 300 dollars like he asked. She stated she came right back and gave him the money and his bank card. She said she was trying to help him out. He was always asking staff to take his card to the snack machine and to get him money. CNA #6 stated she was just trying to help him out and she takes care of her residents. On 1/21/21, at 2:26 PM, in an interview with Resident #3 revealed he was Resident #2's roommate when he asked CNA #6 to take his bank card and go to the bank and get money for him. Resident #3 stated Resident #2 gave CNA #6 his pin number for his bank account. I was there when CNA #6 gave the money and bank card back. I was not sure how much money he had asked for. CNA #6 was one of the better CNA's and I hope she did not get in trouble. Resident #6 was always asking the staff to go to the bank and get him money or to take his bank card to the vending machine to get him some snacks. Resident #2 did not report it for several weeks and then he told the night nurse some made up story. Record review of Resident #2's Minimum Data Set (MDS) Assessment dated 11/8/20 revealed the resident had a Brief Interview for Mental Status (BIMS) score of 11, indicating moderately impaired cognition. Record review of Resident #3's MDS Assessment	F 602			

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F 602	Continued From page 4 dated 10/19/20 revealed a BIMS score of 15, indicating intact cognition. Staff were in-service regarding abuse on 10/23/20. Record review of the Resident Council Minutes from 10/23/20, conducted by Social Services and the Activity Director, revealed a discussion on not giving loans, payment, gifts, etcetera to the staff and who to contact if they needed personal items bought for them.	F 602			