MSDH - Health Facilities Licensure and Certification

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	13DM	A. BUILDING: _____ B. WING _____	11/04/2021

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
DUGAN MEMORIAL HOME	26894 EAST MAIN STREET WEST POINT, MS 39773

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
M 000	Initial Comments The State Agency (SA) conducted an annual re-certification survey at the facility from 11/01/2021 to 11/04/2021. During the survey, the SA determined that the facility was not in compliance with requirements of participation for the Minimum Standards for the Institutions for the Aged or Infirm. The SA sited a deficiency at M160. The facility was licensed for 60 beds and had a census of 50 at the time of the survey.	M 000		
M 160	45.2.27 Personal Care Personal Care. The term "personal care" shall mean assistance rendered by personnel of the facility for residents in performing one or more of the activities of daily living which includes, but is not limited to, the bathing, walking, excretory functions, feeding, personal grooming, and dressing of such residents. This Statute is not met as evidenced by: Based on observation, interview of residents and staff, and record review the facility failed to shave residents who were dependent for Activities of Daily Living (ADL) for two (2) of five (5) residents observed. Resident #15 and #402. Findings include: Review of facility policy titled, "Grooming a Resident's Facial Hair," dated 11/1/2016, revealed, "It is the practice of this facility to assist residents with grooming facial hair to meet their preference." Initial tour observation of Resident #402, on 11/01/21 at 12:00 PM, revealed Resident #402 was not shaved. He had facial hair that appeared to be a result from several days growth. Resident	M 160	1. On 11/4/2021, Resident 15 and 402 were shaved by lead certified nursing assistant. On 11/19/2021 Resident 15 and 402 were interviewed by Nursing Home Administrator to determine their preference as to how to wear their facial hair. By 11/22/2021 preferences were added to the current care plan and those directions were electronically sent to certified nurses assistants for documentation of when and what care was delivered to facial hair. 2. All male residents were found to be at risk by this deficient practice. 3.On 11/19/2021 Nursing Home Administrator interviewed all male residents or their responsible party regarding Facial Hair Preferences and	12/15/21

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M 160	Continued From page 1 #402 stated he would like to be shaved. He stated that this is very important. Initial tour observation revealed Resident #15, had facial hair that appeared to be from several days of growth. Resident #15 appeared to need a shave. When asked if he wanted a shave, Resident #15 answered, "Yes." An observation, on 11/2/21 at 09:39 AM, revealed Resident #15 continues to have facial hair and has not been shaved. An observation, on 11/3/21 at 09:12 AM, revealed Resident #15 continues to have facial hair and has not been shaved. An observation, on 11/4/21 at 08:40 AM, revealed Resident #15 continues to have facial hair and has not been shaved. Resident # 15's facial hair was observed to be approximately one (1) inch long on today. An observation, on 11/02/21 at 09:10 AM, revealed Resident #402 continued to have facial hair and had not been shaved. An observation, on 11/3/21 at 09:12 AM, revealed Resident #402 continued to have facial hair and had not been shaved. An observation, on 11/4/21 at 08:40 AM, revealed Resident #402 continued to have facial hair and has not been shaved. Resident's facial hair was observed to be approximately one-half inch long. An observation and interview, on 11/4/21 at 09:35 AM, with the Director of Nursing (DON), revealed she recognized Resident #402 needed to be shaved. The DON asked Resident #402 if he	M 160	recorded their responses on the Facial Hair Preference Sheet (Attachment A). A copy of the Facial Hair Preference sheet was shared by email to Registered Nurse for care planning. Nursing Home Administrator checked care plan on 11/22/2021 to ensure preferences were added and that certified nurses assistants are electronically notified and documenting when and what care is delivered to facial hair. By 12/5/2021 certified nursing assistants will have education provided by Registered Nurse as to the importance of following care plan preferences for residents specifically related to their preference for facial hair grooming. 4. Nursing Home Administrator or Registered Nurse will complete Facial Hair Audit (Attachment B)every third beginning 11/23/2021 until 12/13/2021. Results of this audit will be discussed at QA meeting with Medical Director on 12/14/2021. If any issues are identified with honoring facial hair preferences, Quality Assurance Committee will track and trend any noncompliance and make recommendations that may include further training or corrective action of employees. Facial Hair Audit will be conducted by Nursing Home Administrator once a week for four more weeks to ensure continued sustenance. Findings will be carried to Quality Assurance Committee on 1/11/2022 as well. Quality Assurance Committee will decide whether continued observation is needed weekly or should be decreased in frequency and continued for a quarter to ensure sustenance.	

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wanted to be shaved today and Resident #402 answered "Yes". The DON revealed Resident #402 should have been shaved before today and was not aware Resident #402 needed to be shaved all week. The DON stated she was aware Resident #402 did not normally wear facial hair and liked his face to stay clean shaved. The DON asked Resident #15 if he wanted to be shaved today. Resident #15 answered "Yes" to wanting to be shaved today. The DON stated Resident #15 should have been shaved before today and was not aware Resident #15 needed to be shaved all week. The DON stated she was aware Resident #15 did not normally wear facial hair and liked his face to stay clean shaven. She stated the CNA's are responsible for completing all ADL tasks, for all residents, every day. The DON stated the Lead CNA has the responsibility to round in each resident's room, daily, to ensure all ADL tasks, for every resident, had been completed. The DON stated Resident #15, and Resident #402 should not have gone all week without being shaved. She stated Resident #15 and #402 did not receive adequate assistance with all ADLs.

An interview, on 11/3/21 at 09:45 AM, with CNA #4 revealed the morning ADL care for Resident #402 had been completed. CNA # 4 revealed she observed there was hair on Resident #402's face, the shaving task fires in the Kiosk for the second shift CNAs, and male residents are to be shaved every other day. CNA #4 revealed she was not at work yesterday but saw Resident #402 had facial hair when she was assigned to him on Monday. CNA #4 stated she should have shaved Resident #402 on Monday and reported the task not being done, by the second shift CNA, to her supervisor.

An interview, on 11/4/21 at 09:41 AM, with the

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Lead CNA #5, revealed all CNAs were aware that all male residents were to be shaved every day. CNA #5 stated she has the responsibility of making rounds, in every resident's room, to assess residents, behind the other CNA's, to ensure all ADL care was completed for all residents. CNA #5 stated she was not aware Resident #15 and Resident #402 had not received a shave all week. CNA #5 stated she has been at work all week this week. CNA #5 stated she has been tied up, all week, weighing every resident in the facility, and did not observe Resident#15 and Resident #402 needed a shave when he was weighed. CNA #5 stated Resident #15, and Resident #402 should have received a shave every day this week. CNA #5 stated Resident #15, and Resident #402 liked to stay clean shaved.

An interview, on 11/3/21 at 09:45 AM, with CNA #4 revealed she had completed Resident #15's ADL care for 11/3/21. CNA # 4 revealed she observed there was hair on Resident #15's face, the shaving task fires in the Kiosk for the second shift CNAs, and male residents are to be shaved every other day. CNA # 4 revealed she was not at work yesterday but saw Resident #15 had facial hair when she was assigned to Resident #15 on Monday. CNA #4 stated she should have shaved Resident #15 on Monday and reported the task not being done, by the second shift CNA, to her supervisor.

Record review of the form, "Assigned Tasks List" from the Kiosk for CNAs, revealed Resident #15 did not have a task listed for shaving to be completed by the CNAs.

Record review of the form, "Assigned Tasks List," from the Kiosk for CNAs, revealed documentation

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M 160	Continued From page 4 for Resident #402 stating, "Daily shave on two to ten (2-10) shift." "Use an electric razor to shave me." Record review of an Annual Minimum Data Set (MDS) with an Assessment Reference Date (ARD) of 5/6/21 for Resident #402 revealed a Brief Interview for Mental Status, (BIMS), score of eight (8), indicating moderately impaired cognitive skills. Record review of a Quarterly MDS with an ARD date of 8/9/21 for Resident #15 revealed a BIMS, score of 5, indicating severely impaired cognitive skills.	M 160		