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	64ME	A. BUILDING: _____ B. WING _____	04/30/2021

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BEDFORD CARE CENTER OF MENDENH	925 WEST MANGUM AVENUE MENDENHALL, MS 39114

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M 000	Initial Comments The State Agency (SA) conducted an annual survey with a complaint investigation (CI MS # 17727) from 4/27/2021 to 4/30/2021. The facility was not in compliance with the Minimum Standards For Institutions for the Aged or Infirm and State Licensure requirements. M0655 was cited at Level II. CI MS #17727 The result of the complaint investigation was unsubstantiated with no deficiencies cited for Quality of Care related to Water not Offered, Client Services not Performed Per POC and Physicians Orders, Responsible Party not Notified of Residents Change in Condition, Resident not Turned Timely and Nursing Services.	M 000		
M 655	45.21.11 Special needs Special needs. Each resident with special needs shall receive proper treatment and care. These special needs shall include, but are not limited to injections; parenteral and enteral fluids; colostomy, ureterostomy, ileostomy care; tracheostomy care; tracheal suction; respiratory care; foot care; and prostheses. This Statute is not met as evidenced by: Based on observation, staff interview and facility policy review the facility failed to ensure the resident received by nasal cannula oxygen at the ordered flow rate for one (1) of two (2) residents reviewed Resident #19 Resident #19 A record review of the facility's "Oxygen Administration" policy with a revised date of	M 655	1) Upon notification on 4-30-2021 of the incorrect oxygen setting for Resident #19, the rate was corrected by the LPN #1. 2) All resident who have orders for oxygen have the potential to be affected. 3) An audit was conducted on 4-30-2021 by the Director of Nurses and Staff Development Nurse of all residents with	5/31/21

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M 655	Continued From page 1 October 2010,revealed "The purpose of this procedure is to provide guidelines for safe oxygen administration...Assessment 10.)Adjust the oxygen delivery device so that it is comfortable for the resident and the proper flow of oxygen is being administered... 13.)Observe the resident upon setup and periodically thereafter to be sure oxygen is being tolerated. On 04/28/21 at 10:42 AM, during an observation of Resident #19, State Agency (SA) noted Resident #19 lying in bed with the head of bed elevated. Resident #19 observed with oxygen in use via nasal cannula with the oxygen concentrator noted at one and half (1.5) liters per minute and a Continuous Positive Airway Pressure Therapy machine (CPAP) noted at bedside. On 04/29/21 at 08:40 AM, Resident #19 was observed lying in bed with the head of bed elevated. Oxygen was observed in use at one and half (1.5) liters per minute via Nasal Cannula. SA observed a pulse oximeter device on Resident #19's left index finger with an oxygen saturation rate of 88%. Resident #19's respirations were even and unlabored with a wet cough noted and Resident #19 taking breaths in through nostrils. SA observed LPN #1 check Resident #19's oxygen saturation level and concentrator. SA asked LPN #1 what the rate of the oxygen concentrator was on, she confirmed oxygen concentrator was on one and half (1.5) liters per minute. SA observed LPN #1 correct the oxygen rate on the oxygen concentrator from one and half (1.5) liters per minute to three (3) liter per minute. At 08:45 AM on 04/29/2021, SA observed LPN #1 recheck Resident #19's oxygen saturation level	M 655	oxygen in use to verify the correct oxygen rate was set. No concerns were noted. Education began with all nurses on 4-30-2021 by Director of Nurses concerning oxygen settings per order and conducting every shift verification. Tasks were entered for every shift verification of oxygen settings and documentation of findings to be recorded on the Treatment Administration Record. 4) "Every Shift Oxygen Setting Verification" was added on 4/30/2021 to the Standing Orders to be implemented for all Residents who require supplemental oxygen. On 5/3/2021 the Director of Nurses or RN Supervisor began the Daily Audits of oxygen settings for Residents with oxygen in use. The audits will continue daily times 4 weeks then weekly during the High Risk Meeting. On 5-3-2021 the concerns noted were reveiwed by the Quality Assurance Comittee, with the above changes implemented. The results of the daily audits will be reviewed by The Quality Assurance Committee weekly times 4 weeks, then monthly thereafter.	

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and the oxygen saturation level was up to 93% with the oxygen at three (3) liters per minute via nasal cannula.

On 04/29/2021 at 08:45 AM in an interview with Resident # 19 she explained she started wearing oxygen after she got COVID-19. Resident #19 further explained that she must always wear oxygen, or she will become short of breath.

On 04/29/21 at 08:55 AM, in an interview with LPN #1 when ask what Resident #19's oxygen order was she explained Resident #19 has an order for oxygen at three (3) liters per minute via nasal cannula. She further explained it is the nurse's responsibility to check the oxygen concentrators each shift for the proper oxygen rate. When ask what the effects of the wrong liters of oxygen could be is administered, she explained in Resident #19's situation, the resident could have low oxygen concentration levels and periods of confusion.

On 04/29/21 at 09:00 AM, in an interview with Certified Nurse Aide (CNA) #1, she explained she works with Resident #19 most day shifts when she works. She explained Resident #19 is very cooperative with care and never rejects care. She reported that Resident #19 always wears her oxygen and seldom complains of any shortness of breath.

On 04/29/2021 at 02:39 PM,, Resident # 19 was observed lying in bed with head of bed elevated and oxygen is use at three (3) liters per minute via nasal cannula. Resident #19 had no respiratory distress noted and breathing normally.

On 04/30/21 at 07:20 AM, in an interview with the Director of Nursing (DON), she reported it is the

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M 655	Continued From page 3	M 655		

nurse's responsibility to always check oxygen concentrators on their shift to assure the resident is receiving the correct oxygen rate as ordered. When asked what could happen to a resident if oxygen is not on the correct rate as ordered, she explained a resident could go into Respiratory Distress and have low oxygen saturation levels.

Record review of Resident # 19's Admission record revealed the facility admitted Resident #19 on 10/23/2020 with the diagnoses of Acute Chronic Diastolic Heart Failure, Paroxysmal Atrial Fibrillation, Acute Respiratory Failure with Hypoxia, Unspecified Asthma, High Blood Pressure, and Guillain-Barre Syndrome.

Record review of Resident # 19's Physician Orders revealed an order for oxygen at 3 liters per minute per nasal cannula every day and night shift for chronic respiratory failure, change humidifier bottle on oxygen concentrator every 3 days, Ipratropium-Albuterol 3 ml inhale orally four times a day, Symbicort Aerosol 80-4.5 mcg/ACT 2 puffs orally two times a day, and CPAP at 10 cmH2o at bedtime for sleep apnea fill with distilled water only with order date of 04/05/21.

Record review of Minimum Data Set for significant change with Assessment Reference Date of 3/08/2021 revealed Section C Resident # 19 had a Brief Interview for Mental Status (BIMS) score of 15, which indicated Resident # 19 is cognitively intact. Section O revealed oxygen was checked.

Record review of Resident # 19's care plans revealed a care plan for Resident # 19 has altered respiratory status and difficulty breathing related to Respiratory Failure Chronic Asthma with appropriate goal and interventions including

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M 655	Continued From page 4 oxygen setting oxygen via nasal prongs at three (3) liters minute every shift with humidified water. The plan of care also revealed Resident #19 refuses to wear CPAP at night and provider notified. Based on observation, staff interview and facility policy review the facility failed to ensure the resident received by nasal cannula oxygen at the ordered flow rate for one (1) of two (2) residents reviewed Resident #19 Resident #19 A record review of the facility's "Oxygen Administration" policy with a revised date of October 2010,revealed "The purpose of this procedure is to provide guidelines for safe oxygen administration...Assessment 10.)Adjust the oxygen delivery device so that it is comfortable for the resident and the proper flow of oxygen is being administered... 13.)Observe the resident upon setup and periodically thereafter to be sure oxygen is being tolerated.	M 655		

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M 655	Continued From page 5 On 04/28/21 at 10:42 AM, during an observation of Resident #19, State Agency (SA) noted Resident #19 lying in bed with the head of bed elevated. Resident #19 observed with oxygen in use via nasal cannula with the oxygen concentrator noted at one and half (1.5) liters per minute and a Continuous Positive Airway Pressure Therapy machine (CPAP) noted at bedside. On 04/29/21 at 08:40 AM, Resident #19 was observed lying in bed with the head of bed elevated. Oxygen was observed in use at one and half (1.5) liters per minute via Nasal Cannula. SA observed a pulse oximeter device on Resident #19's left index finger with an oxygen saturation rate of 88%. Resident #19's respirations were even and unlabored with a wet cough noted and Resident #19 taking breaths in through nostrils. SA observed LPN #1 check Resident #19's oxygen saturation level and concentrator. SA asked LPN #1 what the rate of the oxygen concentrator was on, she confirmed oxygen concentrator was on one and half (1.5) liters per minute. SA observed LPN #1 correct the oxygen rate on the oxygen concentrator from one and half (1.5) liters per minute to three (3) liter per minute. At 08:45 AM on 04/29/2021, SA observed LPN #1 recheck Resident #19's oxygen saturation level and the oxygen saturation level was up to 93% with the oxygen at three (3) liters per minute via nasal cannula. On 04/29/2021 at 08:45 AM in an interview with Resident # 19 she explained she started wearing oxygen after she got COVID-19. Resident #19 further explained that she must always wear oxygen, or she will become short of breath.	M 655		

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M 655	Continued From page 6 On 04/29/21 at 08:55 AM, in an interview with LPN #1 when ask what Resident #19's oxygen order was she explained Resident #19 has an order for oxygen at three (3) liters per minute via nasal cannula. She further explained it is the nurse's responsibility to check the oxygen concentrators each shift for the proper oxygen rate. When ask what the effects of the wrong liters of oxygen could be is administered, she explained in Resident #19's situation, the resident could have low oxygen concentration levels and periods of confusion. On 04/29/21 at 09:00 AM, in an interview with Certified Nurse Aide (CNA) #1, she explained she works with Resident #19 most day shifts when she works. She explained Resident #19 is very cooperative with care and never rejects care. She reported that Resident #19 always wears her oxygen and seldom complains of any shortness of breath. On 04/29/2021 at 02:39 PM,, Resident # 19 was observed lying in bed with head of bed elevated and oxygen is use at three (3) liters per minute via nasal cannula. Resident #19 had no respiratory distress noted and breathing normally. On 04/30/21 at 07:20 AM, in an interview with the Director of Nursing (DON), she reported it is the nurse's responsibility to always check oxygen concentrators on their shift to assure the resident is receiving the correct oxygen rate as ordered. When asked what could happen to a resident if oxygen is not on the correct rate as ordered, she explained a resident could go into Respiratory Distress and have low oxygen saturation levels. Record review of Resident # 19's Admission	M 655		

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record revealed the facility admitted Resident #19 on 10/23/2020 with the diagnoses of Acute Chronic Diastolic Heart Failure, Paroxysmal Atrial Fibrillation, Acute Respiratory Failure with Hypoxia, Unspecified Asthma, High Blood Pressure, and Guillain-Barre Syndrome.

Record review of Resident # 19's Physician Orders revealed an order for oxygen at 3 liters per minute per nasal cannula every day and night shift for chronic respiratory failure, change humidifier bottle on oxygen concentrator every 3 days, Ipratropium-Albuterol 3 ml inhale orally four times a day, Symbicort Aerosol 80-4.5 mcg/ACT 2 puffs orally two times a day, and CPAP at 10 cmH2o at bedtime for sleep apnea fill with distilled water only with order date of 04/05/21.

Record review of Minimum Data Set for significant change with Assessment Reference Date of 3/08/2021 revealed Section C Resident # 19 had a Brief Interview for Mental Status (BIMS) score of 15, which indicated Resident # 19 is cognitively intact. Section O revealed oxygen was checked.

Record review of Resident # 19's care plans revealed a care plan for Resident # 19 has altered respiratory status and difficulty breathing related to Respiratory Failure Chronic Asthma with appropriate goal and interventions including oxygen setting oxygen via nasal prongs at three (3) liters minute every shift with humidified water. The plan of care also revealed Resident #19 refuses to wear CPAP at night and provider notified.

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Based on observation, staff interview and facility policy review the facility failed to ensure the resident received by nasal cannula oxygen at the ordered flow rate for one (1) of two (2) residents reviewed Resident #19

Resident #19
A record review of the facility's "Oxygen Administration" policy with a revised date of October 2010,revealed "The purpose of this procedure is to provide guidelines for safe oxygen administration...Assessment 10.)Adjust the oxygen delivery device so that it is comfortable for the resident and the proper flow of oxygen is being administered... 13.)Observe the resident upon setup and periodically thereafter to be sure oxygen is being tolerated.

On 04/28/21 at 10:42 AM, during an observation of Resident #19, State Agency (SA) noted Resident #19 lying in bed with the head of bed elevated. Resident #19 observed with oxygen in use via nasal cannula with the oxygen concentrator noted at one and half (1.5) liters per minute and a Continuous Positive Airway Pressure Therapy machine (CPAP) noted at bedside.

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M 655	Continued From page 9 On 04/29/21 at 08:40 AM, Resident #19 was observed lying in bed with the head of bed elevated. Oxygen was observed in use at one and half (1.5) liters per minute via Nasal Cannula. SA observed a pulse oximeter device on Resident #19's left index finger with an oxygen saturation rate of 88%. Resident #19's respirations were even and unlabored with a wet cough noted and Resident #19 taking breaths in through nostrils. SA observed LPN #1 check Resident #19's oxygen saturation level and concentrator. SA asked LPN #1 what the rate of the oxygen concentrator was on, she confirmed oxygen concentrator was on one and half (1.5) liters per minute. SA observed LPN #1 correct the oxygen rate on the oxygen concentrator from one and half (1.5) liters per minute to three (3) liter per minute. At 08:45 AM on 04/29/2021, SA observed LPN #1 recheck Resident #19's oxygen saturation level and the oxygen saturation level was up to 93% with the oxygen at three (3) liters per minute via nasal cannula. On 04/29/2021 at 08:45 AM in an interview with Resident # 19 she explained she started wearing oxygen after she got COVID-19. Resident #19 further explained that she must always wear oxygen, or she will become short of breath. On 04/29/21 at 08:55 AM, in an interview with LPN #1 when ask what Resident #19's oxygen order was she explained Resident #19 has an order for oxygen at three (3) liters per minute via nasal cannula. She further explained it is the nurse's responsibility to check the oxygen concentrators each shift for the proper oxygen rate. When ask what the effects of the wrong	M 655		

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liters of oxygen could be is administered, she explained in Resident #19's situation, the resident could have low oxygen concentration levels and periods of confusion.

On 04/29/21 at 09:00 AM, in an interview with Certified Nurse Aide (CNA) #1, she explained she works with Resident #19 most day shifts when she works. She explained Resident #19 is very cooperative with care and never rejects care. She reported that Resident #19 always wears her oxygen and seldom complains of any shortness of breath.

On 04/29/2021 at 02:39 PM,, Resident # 19 was observed lying in bed with head of bed elevated and oxygen is use at three (3) liters per minute via nasal cannula. Resident #19 had no respiratory distress noted and breathing normally.

On 04/30/21 at 07:20 AM, in an interview with the Director of Nursing (DON), she reported it is the nurse's responsibility to always check oxygen concentrators on their shift to assure the resident is receiving the correct oxygen rate as ordered. When asked what could happen to a resident if oxygen is not on the correct rate as ordered, she explained a resident could go into Respiratory Distress and have low oxygen saturation levels.

Record review of Resident # 19's Admission record revealed the facility admitted Resident #19 on 10/23/2020 with the diagnoses of Acute Chronic Diastolic Heart Failure, Paroxysmal Atrial Fibrillation, Acute Respiratory Failure with Hypoxia, Unspecified Asthma, High Blood Pressure, and Guillain-Barre Syndrome.

Record review of Resident # 19's Physician Orders revealed an order for oxygen at 3 liters

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M 655	Continued From page 11 per minute per nasal cannula every day and night shift for chronic respiratory failure, change humidifier bottle on oxygen concentrator every 3 days, Ipratropium-Albuterol 3 ml inhale orally four times a day, Symbicort Aerosol 80-4.5 mcg/ACT 2 puffs orally two times a day, and CPAP at 10 cmH2o at bedtime for sleep apnea fill with distilled water only with order date of 04/05/21. Record review of Minimum Data Set for significant change with Assessment Reference Date of 3/08/2021 revealed Section C Resident # 19 had a Brief Interview for Mental Status (BIMS) score of 15, which indicated Resident # 19 is cognitively intact. Section O revealed oxygen was checked. Record review of Resident # 19's care plans revealed a care plan for Resident # 19 has altered respiratory status and difficulty breathing related to Respiratory Failure Chronic Asthma with appropriate goal and interventions including oxygen setting oxygen via nasal prongs at three (3) liters minute every shift with humidified water. The plan of care also revealed Resident #19 refuses to wear CPAP at night and provider notified.	M 655		

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M 655	Continued From page 12 M0655 Level II Based on observation, staff interview and facility policy review the facility failed to ensure the resident received by nasal cannula oxygen at the ordered flow rate for one (1) of two (2) residents reviewed Resident #19 Resident #19 A record review of the facility's "Oxygen Administration" policy with a revised date of October 2010,revealed "The purpose of this procedure is to provide guidelines for safe oxygen administration...Assessment 10.)Adjust the oxygen delivery device so that it is comfortable for the resident and the proper flow of oxygen is being administered... 13.)Observe the resident upon setup and periodically thereafter to be sure oxygen is being tolerated. On 04/28/21 at 10:42 AM, during an observation of Resident #19, State Agency (SA) noted Resident #19 lying in bed with the head of bed elevated. Resident #19 observed with oxygen in use via nasal cannula with the oxygen concentrator noted at one and half (1.5) liters per minute and a Continuous Positive Airway Pressure Therapy machine (CPAP) noted at bedside. On 04/29/21 at 08:40 AM, Resident #19 was observed lying in bed with the head of bed elevated. Oxygen was observed in use at one and half (1.5) liters per minute via Nasal Cannula. SA observed a pulse oximeter device on Resident #19's left index finger with an oxygen saturation rate of 88%. Resident #19's respirations were even and unlabored with a wet cough noted and	M 655		

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	64ME	A. BUILDING: _____ B. WING _____	04/30/2021

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
BEDFORD CARE CENTER OF MENDENH	925 WEST MANGUM AVENUE MENDENHALL, MS 39114

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
M 655	Continued From page 13	M 655		

Resident #19 taking breaths in through nostrils. SA observed LPN #1 check Resident #19's oxygen saturation level and concentrator. SA asked LPN #1 what the rate of the oxygen concentrator was on, she confirmed oxygen concentrator was on one and half (1.5) liters per minute. SA observed LPN #1 correct the oxygen rate on the oxygen concentrator from one and half (1.5) liters per minute to three (3) liter per minute.

At 08:45 AM on 04/29/2021, SA observed LPN #1 recheck Resident #19's oxygen saturation level and the oxygen saturation level was up to 93% with the oxygen at three (3) liters per minute via nasal cannula.

On 04/29/2021 at 08:45 AM in an interview with Resident # 19 she explained she started wearing oxygen after she got COVID-19. Resident #19 further explained that she must always wear oxygen, or she will become short of breath.

On 04/29/21 at 08:55 AM, in an interview with LPN #1 when ask what Resident #19's oxygen order was she explained Resident #19 has an order for oxygen at three (3) liters per minute via nasal cannula. She further explained it is the nurse's responsibility to check the oxygen concentrators each shift for the proper oxygen rate. When ask what the effects of the wrong liters of oxygen could be is administered, she explained in Resident #19's situation, the resident could have low oxygen concentration levels and periods of confusion.

On 04/29/21 at 09:00 AM, in an interview with Certified Nurse Aide (CNA) #1, she explained she works with Resident #19 most day shifts when she works. She explained Resident #19 is very

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M 655	Continued From page 14	M 655		

cooperative with care and never rejects care. She reported that Resident #19 always wears her oxygen and seldom complains of any shortness of breath.

On 04/29/2021 at 02:39 PM,, Resident # 19 was observed lying in bed with head of bed elevated and oxygen is use at three (3) liters per minute via nasal cannula. Resident #19 had no respiratory distress noted and breathing normally.

On 04/30/21 at 07:20 AM, in an interview with the Director of Nursing (DON), she reported it is the nurse's responsibility to always check oxygen concentrators on their shift to assure the resident is receiving the correct oxygen rate as ordered. When asked what could happen to a resident if oxygen is not on the correct rate as ordered, she explained a resident could go into Respiratory Distress and have low oxygen saturation levels.

Record review of Resident # 19's Admission record revealed the facility admitted Resident #19 on 10/23/2020 with the diagnoses of Acute Chronic Diastolic Heart Failure, Paroxysmal Atrial Fibrillation, Acute Respiratory Failure with Hypoxia, Unspecified Asthma, High Blood Pressure, and Guillain-Barre Syndrome.

Record review of Resident # 19's Physician Orders revealed an order for oxygen at 3 liters per minute per nasal cannula every day and night shift for chronic respiratory failure, change humidifier bottle on oxygen concentrator every 3 days, Ipratropium-Albuterol 3 ml inhale orally four times a day, Symbicort Aerosol 80-4.5 mcg/ACT 2 puffs orally two times a day, and CPAP at 10 cmH2o at bedtime for sleep apnea fill with distilled water only with order date of 04/05/21.

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
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M 655	Continued From page 15 Record review of Minimum Data Set for significant change with Assessment Reference Date of 3/08/2021 revealed Section C Resident # 19 had a Brief Interview for Mental Status (BIMS) score of 15, which indicated Resident # 19 is cognitively intact. Section O revealed oxygen was checked. Record review of Resident # 19's care plans revealed a care plan for Resident # 19 has altered respiratory status and difficulty breathing related to Respiratory Failure Chronic Asthma with appropriate goal and interventions including oxygen setting oxygen via nasal prongs at three (3) liters minute every shift with humidified water. The plan of care also revealed Resident #19 refuses to wear CPAP at night and provider notified.	M 655		