

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 07/02/2020
FORM APPROVED
OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 255302	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____		(X3) DATE SURVEY COMPLETED C 01/23/2020
NAME OF PROVIDER OR SUPPLIER SENATOBIA HEALTHCARE & REHAB			STREET ADDRESS, CITY, STATE, ZIP CODE 402 GETWELL DR SENATOBIA, MS 38668		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)		(X5) COMPLETION DATE
F 000	INITIAL COMMENTS CI MS #16433 The State Agency (SA) conducted an annual recertification survey with a complaint survey, CI MS #16433, from 1/20/2020 to 1/23/2020. During the survey, the SA determined the facility was not in compliance with the requirements of participation for Medicare and Medicaid. The SA substantiated CI MS # 16433 for behaviors and cited F657.	F 000			
F 657 SS=D	The facility had a license for 106 beds and the census was 93. Care Plan Timing and Revision CFR(s): 483.21(b)(2)(i)-(iii) §483.21(b) Comprehensive Care Plans §483.21(b)(2) A comprehensive care plan must be-- (i) Developed within 7 days after completion of the comprehensive assessment. (ii) Prepared by an interdisciplinary team, that includes but is not limited to-- (A) The attending physician. (B) A registered nurse with responsibility for the resident. (C) A nurse aide with responsibility for the resident. (D) A member of food and nutrition services staff. (E) To the extent practicable, the participation of the resident and the resident's representative(s). An explanation must be included in a resident's medical record if the participation of the resident and their resident representative is determined not practicable for the development of the resident's care plan. (F) Other appropriate staff or professionals in	F 657			2/21/20

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Electronically Signed

02/19/2020

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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F 657	Continued From page 1 disciplines as determined by the resident's needs or as requested by the resident. (iii) Reviewed and revised by the interdisciplinary team after each assessment, including both the comprehensive and quarterly review assessments. This REQUIREMENT is not met as evidenced by: Based on observation, staff interview, record review and facility policy review, the facility failed to update the comprehensive care plan for resident behaviors for one (1) of 21 resident care plans reviewed. Resident # 89. Findings include: Review of the facility's "Total Care Plan policy," not dated, revealed, "It is the policy of this facility that the total care plan will be done as follows: Updated, ongoing as changes occur in the resident's condition or plan of care." Record review revealed a Progress Note dated 11/10/19 at 5:50 PM, indicated Resident #89 was restless and agitated and when staff redirected her, she was hitting at staff and other residents. On 11/16/19 at 8:59 AM, Resident #89 was agitated and rolling up behind other residents in their wheelchairs with her fist balled up and shaking it at residents and staff. Resident #89 was hitting at staff and other residents in the dayroom. On 11/16/19 at 5:07 PM, Resident #89 was placed on 1:1 with Certified Nursing Assistant (CNA). Resident #89 hit a CNA on 11/23/19 at 2:02 PM. ON 11/23/19 at 2:39 PM, Resident #89 was yelling out in the hallway and attempting to kick at visitors as they come by her doorway. On 12/02/19 at 4:30 PM, Resident #89	F 657	By submitting the enclosed materials, we are not admitting the truth or accuracy of any specific findings or allegations. We reserve the right to contest the findings or allegations as part of any proceeding and submit these responses pursuant to our regulatory obligations. 1. On January 21, 2020, a comprehensive care plan was revised for resident #89 to include an individualized intervention for behaviors. 2. Residents with behaviors have the potential to be affected by the failure to update comprehensive care plans with interventions for behaviors. 3. On January 21, 2020, in-servicing of licensed nurses was initiated by the Assistant Director of Nursing (ADON) and Staff Development Coordinator (SDC) to include: Comprehensive Care Plan Policy, updating comprehensive care plans for behaviors, Abuse Policy, Resident Rights, Mississippi Vulnerable Persons Act and reporting of physical and/or verbal aggression to the Director of Nursing (DON) and/or ADON.		

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F 657	Continued From page 2 began yelling and attempting to hit and kick residents and staff. On 12/2/19 at 5:30 PM, Resident #89 was administered Intramuscularly (IM) Ativan 0.25 Milligrams (MG). Review of the care plan initiated on 04/22/18 and with a revision date of 01/13/20, revealed, delusional and verbal aggressive behavioral problems. Further review of Resident #89's care plan revealed, the documented behaviors, in the Progress Notes, that occurred on 11/10/19, 11/16/19, 11/23/19, and 12/02/19, were not identified. The care plan was not revised to reflect incidents of behaviors and 1:1 monitoring for those dates. On 01/21/20 at 10:50 AM, an observation revealed, Resident #89 sitting in her Broda Chair, appeared pleasant, smiled at times when spoken too, and the resident sat in the day room with other residents, not exhibiting any behaviors at that time. An interview with the Director Of Nursing (DON) confirmed, the facility did not revise the care plan to address the incidents of increased behaviors for Resident #89 and stated, "We are revising it now to reflect the documented behaviors." An interview on 01/21/20, at 3:10 PM, with Licensed Practical Nurse (LPN) #1 confirmed that the care plan was not updated to reflect behaviors for Resident #89 for the dates of 11/10/19, 11/23/19, and 12/02/19.	F 657	4. The DON or Minimum Data Set (MDS) nurses began monitoring comprehensive care plans of residents with behaviors on January 27, 2020, to ensure comprehensive care plans are updated for behaviors weekly x four weeks and monthly x two months. The monitoring results will be submitted by the DON to the Quality Assurance Performance Improvement Committee beginning on February 20, 2020, for review and recommendations monthly x three months.		