STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	255260	A. BUILDING _____ B. WING _____	C 10/17/2019

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
HILLTOP MANOR HEALTH AND REHABILITATION CENTER	101 KIRKLAND STREET UNION, MS 39365

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE
F 000	INITIAL COMMENTS The State Agency (SA) conducted a complaint survey MS #16269, on 10/17/19. During the survey, the SA substantiated MS #16269 for misappropriation, and determined the facility was out of compliance with the requirements of participation for Medicare and Medicaid and cited F602, related to the complaint of staff stealing a resident's bank card. The facility had a census of 54 and was licensed for 60 beds.	F 000		
F 602 SS=D	Free from Misappropriation/Exploitation CFR(s): 483.12 §483.12 The resident has the right to be free from abuse, neglect, misappropriation of resident property, and exploitation as defined in this subpart. This includes but is not limited to freedom from corporal punishment, involuntary seclusion and any physical or chemical restraint not required to treat the resident's medical symptoms. This REQUIREMENT is not met as evidenced by: Complaint Investigation (CI) MS #16269 Based on resident and staff interview, facility policy review, and record review, the facility failed to keep resident's free from misappropriation for one (1) of four (4) residents reviewed, Resident #1, as evidenced by a facility staff member stole Resident #1's bank card for personal use. Findings include: Review of the facility's "Abuse, Neglect, Exploitation and Misappropriation" policy, revised	F 602	On 9/24/19 the Social Worker (SW) interviewed Resident #1 to ensure that she was not missing any other personal valuables, nothing was reported missing at that time. Resident #1 was offered a lock box for personal valuables on 9/24/19 by the Administrator. Residents of the facility that have personal valuables unsecured have the potential to be affected by the alleged deficient practice. A Resident Council Meeting for current residents was held on 11/6/19 by	11/12/19

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE | TITLE | (X6) DATE

Electronically Signed | 11/07/2019

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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F 602	Continued From page 1 9/21/17, revealed misappropriation of resident property is the deliberate misplacement, exploitation, or wrongful, temporary, permanent use of a resident's belongings or money without the resident's consent. The policy noted the residents had a right to be free from misappropriation of property. Misappropriation includes, but is not limited to theft of money from bank accounts, or unauthorized or coerced purchases on a resident's credit card. Review of a self-reported incident to the State Agency, received 9/26/19, revealed the facility was made aware on 9/24/19, that an employee stole Resident #1's bank card and charged $2,285.59 for personal use. The report documented the staff member was terminated on 9/24/19. During an interview on 10/17/19 at 10:30 AM, the Administrator (ADM) revealed he first heard about Resident #1's bank card when the police came to the facility on 9/24/19, with papers and pictures of a Nurse Assistant Trainee (NAT) for him to identify. The ADM stated they checked on Resident #1 and all other interviewable residents, to be sure they were okay, and no one else reported anything missing/taken. During an interview on 10/17/19 at 2:30 PM, the Director of Nursing (DON) revealed the resident's grandson reported the bank card charges to the police, who had investigated the concern. She stated an in-service was conducted for all staff on abuse, neglect, and misappropriation. An interview on 10/17/19 at 2:45 PM, with Resident #1's Grandson, revealed he was not aware his grandmother had a bank card until he	F 602	the Administrator to encourage residents to request a lock box for safekeeping of personal valuables. Reeducation of facility staff was initiated on 9/24/19 by the Director of Nurses (DON) related to abuse, neglect, and misappropriation/exploitation of a resident. Beginning 11/6/19 new resident of the facility will be offered a lock box upon admission into the facility to secure personal valuables by the SW. The Administrator, Activities Director, or SW will conduct interviews with three(3) interviewable residents per week and two(2) Responsible Parties of non-interviewable residents for six(6) months or until substantial compliance is achieved, to ensure that the residents are aware to keep personal valuables locked in their lock box and that no misappropriation has occurred. The Administrator will present findings of the interviews to the Quality Assurance and Performance Improvement Committee monthly for six(6) months for review and recommendations. Compliance will be determined based on results of interviews.	

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F 602	Continued From page 2	F 602		

called the bank to check on her her deposit and he was told about the recent withdrawals. He stated he then notified the local police department. He stated his grandmother had suffered no adverse effects due to the incident, and they were glad the bank replaced her money.

During a telephone interview on 10/17/19 at 3:00 PM, Nurse Aide in Training #1 admitted taking Resident #1's bank debit card. She admitted to using the card for personal gain. She stated she was taking medication at the time and was in a "bad place".

During an interview on 10/17/19 at 3:15 PM, Resident #1 stated she had all of her cards in her purse and gave them to her grandson, but didn't know one had been stolen at the time she gave her grandson the cards. She stated she thought the Nurse Aide (NA) was her best friend. She stated she was never so shocked to learn that the NA stole her card and used it. Record review of the Brief Interview for Mental Status (BIMS), dated 10/05/19, revealed Resident #1 scored 15, which indicated the resident had no cognitive impairment.