MSDH - Health Facilities Licensure and Certification

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	24GC	A. BUILDING: _____ B. WING _____	C 04/19/2022

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
COASTAL HEALTH AND REHABILITATIION CENTER	1530 BROAD AVE GULFPORT, MS 39501

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M 000	Initial Comments The State Agency (SA) conducted a Complaint Investigation (CI), MS #18699, MS #18632, MS #18707 and MS #18714 at the facility from 4/11/22 through 4/19/22. During the survey, the SA determined the facility was not in compliance with the Mississippi Regulations for Minimum Standards for Institutions for the Aged or Infirm, and cited M610.	M 000		
M 610	45.21.2 Activities of daily living Activities of daily living. Each resident shall receive assistance as needed with activities of daily living to maintain the highest practicable well being. These shall include, but not be limited to: 1. Bath, dressing and grooming; 2. Transfer and ambulate; 3. Good nutrition, personal and oral hygiene; and 4. Toileting. This Statute is not met as evidenced by: Based on observations, interviews, record review, and facility policy review, the facility failed to provide Activities of Daily Living (ADL) care for dependent residents, including nail care and hair care for two (2) of seven (7) sampled residents Resident #5 and Resident #7. Findings Include: Record review of the facility's "Policies and Procedures" with the "Subject" of "Grooming Activities" with an "Effective Date of 11/30/2014 revealed, "Policy: Grooming activities are provided to assist the residents in meeting their	M 610	* On April 20, 2022, Resident #5 nails were trimmed and filed by Registered Nurse. On April 20, 2022, Resident #7 agreed to have hair trimmed to remove matted hair and washed by Certified Nursing Assistant. * All resident have the potential to be affected *All residents were observed for need of nail care and hair care on April 20, 2022 by Registered Nurse Unit Manager and	6/2/22

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M 610	Continued From page 1 physical needs as well as self-esteem needs. Procedure: 1. Grooming activities shall be offered daily. 2. Grooming Activities shall include, but are not limited to...Combing Hair...Nail Care" Resident #5 On 4/13/22 at 9:00 AM, in an interview with Resident #5's daughter, she voiced dissatisfaction with the grooming and stated when she visited, he had long, jagged fingernails. On 4/13/22 at 10:15 AM, the State Agency (SA) observed Resident #5 in his room and noted the resident's fingernails were long and ragged (not smooth). On 4/13/22 at 11:30 AM, in an interview with the Responsible Representative (RR) for Resident #5 she stated she was aware the resident's fingernails "need trimming". She stated, "I have asked them (staff) to trim his fingernails a couple of times in the last couple of weeks, but they haven't done it yet". She stated she was concerned the resident would scratch his skin because his fingernails were long and jagged. She reported she could not recall the names of staff she had asked about trimming the resident's fingernails. Record review of the "Admission Record" for Resident #5 revealed he was initially admitted by the facility on 6/03/11 with a most recent admission date of 7/17/2020. He had diagnoses including Hemiplegia and Hemiparesis following Cerebral Infarction, Aphasia, and Dysphagia. Record review of the Quarterly Minimum Data Set (MDS) with an Assessment Reference Date (ARD) of 1/07/22 for Resident #5 revealed he	M 610	Assistant Director of Nursing Services. Seven (7) residents had their nails trimmed and filed on April 20, 2022 by Registered Nurse Unit Manager and Assistant Director of Nursing. Beginning April 15, 2022 through April 25, 2022 Registered Nurse inserviced Certified Nursing Assistants on facility policy, "Care of Nails and Grooming Activities, Following Care Plan" to include providing ADL care. * Registered Nurse Unit Manager, Assistance Director of Nursing Service will monitor hair and nails of residents twice a week times three (3) weeks, then monthly times three months. Monitoring began April 29, 2022. Findings from weekly hair care and nail care monitoring will be brought to the Quality Assurance Performance Improvement Committee by Director of Clinical Services monthly and then quarterly to determine effectiveness and make necessary changes as indicated. ADHOC Quality Assurance Committee Meeting was held on April 28, 2022.	

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M 610	Continued From page 2	M 610		

required a staff assessment for mental status and he was severely cognitively impaired. He was dependent upon staff for personal hygiene.

Resident #7

On 4/13/22 at 11:00 AM, in an observation and interview with Resident #7, the SA noted her hair was extremely matted in the back, to the point that her hair was sticking up behind her head as her head rested on the pillow. When she lifted her head, her hair remained in place. Resident #7 stated her hair could not be brushed or combed because "it's matted too bad; the brush or comb won't go through it". She reported that the staff had told her that her hair was too matted for them to do anything with it except cut out the matted part. She stated, "I hate to have to get all my hair cut off".

On 4/13/22 at 11:10 AM, in an interview with the son of Resident #7, he expressed dissatisfaction with the way his mother's hair looked. He questioned how the facility had let her hair get so bad and how long had it been since her hair had been brushed.

On 4/13/22 at 11:20 AM, in an interview with CNA #5, she stated Resident #7 used to be able to do more for herself and she took pride in her appearance. She used to be able to brush her own hair back then. CNA #5 confirmed the resident's hair was "very matted" and stated, "you can't comb it now, it's too matted".

Record review of the "Admission Record" for Resident #7 revealed Resident #7 was admitted by the facility on 6/8/20 with diagnoses including Chronic Obstructive Pulmonary Disease and Pulmonary Fibrosis.

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M 610	Continued From page 3 Record review of Resident #7's Quarterly MDS with an ARD of 3/16/22 revealed she had a Brief Interview for Mental Status (BIMS) score of 12, which indicated she had moderate cognitive impairment. She also required extensive one-person assistance for personal hygiene. On 4/13/22 at 3:39 PM, during an interview with Registered Nurse (RN) #4, he stated that he acted as the RN Supervisor on a weekly basis and he generally takes care of the nail clipping. He had not noted the condition of the hair of Resident #7 or the condition of the fingernails of Resident #5 and no one had reported to him that there was a problem with the hair of Resident #7 or that Resident #5 needed nail care. On 4/18/22 at 3:00 PM, in an interview with the Director of Nurses (DON), she stated CNAs were responsible for ADL care for residents, including but not limited to hair care and fingernail care. She stated that if there were some reason the CNAs could not complete ADL care, the CNA should notify the nurse assigned to the resident or to the Assistant Director of Nursing (ADON) or Nurse Supervisor for the hall. She stated that she was aware of the condition of Resident #5's hair and confirmed the resident's hair was matted. She stated that the staff were not able to brush or comb the "tangled part" and that Resident #5 had not consented to have the "matted part" cut out. She confirmed the facility was responsible for providing ADL care according to the facility policy. She stated any staff could use the facilities of the facility beauty shop to care for resident hair needs, or the residents' hair could be cared for in the shower. She stated she did not know how the condition of Resident #7's hair became so matted and she was not aware of the length or jagged	M 610		

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M 610	Continued From page 4 condition of Resident #5's fingernails.	M 610		