

MSDH - Health Facilities Licensure and Certification

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MS38BM	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 08/25/2022
NAME OF PROVIDER OR SUPPLIER BEDFORD CARE CENTER OF MARION		STREET ADDRESS, CITY, STATE, ZIP CODE 6434 A DALE DR MARION, MS 39342		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
M 000	Initial Comments The State Agency (SA) conducted an annual recertification survey along with four (4) Complaint Investigations (CI), MS # 18740, MS #18822, MS #19462 and MS #19463, at the facility from 08/22/22 to 08/25/22. The SA did not substantiate MS #18740 for Neglect, Improper Discharge, and poor Quality of Care, MS # 18822 for Neglect, Misappropriation of Property and Resident Rights, MS #19462 for poor Quality of Care, and MS #19463 for improper Infection Control practices with no citations related to the complaints. During the survey, the facility was found to not be in compliance with the Minimum Standards of Operation for Institutions for the Aged or Infirm, state licensure requirements, and cited M1020.	M 000		
M1020	45.35.3 Resident Bedrooms Resident Bedrooms. Resident bedrooms shall be cleaned and dusted as often as necessary to maintain a clean, attractive appearance. All sweeping should be damp sweeping, all dusting should be damp dusting with a good detergent or germicide. This Statute is not met as evidenced by: Level II Based on observations, record review, interviews, and facility policy review, the facility failed to ensure privacy curtains in resident rooms were clean for four (4) of 24 sampled residents. Resident #1, Resident #61, Resident # 62, and Resident #64. Findings Include: A review of the facility's policy "Routine Cleaning	M1020	Bedford Care Center of Marion acknowledges receipt of the Statements of Deficiencies and proposes this Plan of Correction to the extent that the summary of findings is factually correct and in order to maintain compliance with applicable rules and regulations. Please accept this Plan of Correction as our credible allegation of compliance. Bedford Care Center of Marion's response to this Statement of Deficiencies does not denote agreement with the Statement of	10/6/22

Mississippi State Department of Health

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Electronically Signed

09/13/22

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M1020	Continued From page 1 and Disinfection" (undated) revealed "Policy: It is the policy of this facility to ensure the provision of routine cleaning and disinfection in order to provide a safe, sanitary environment and to prevent the development and transmission of infections to the extent possible...Policy Explanation and Compliance Guideline...13. Privacy curtains in resident rooms will be changed when visibly dirty by laundering or cleaning with per manufacturer's instructions..." Resident #1 On 08/22/22 at 02:20 PM, the State Survey Agency (SSA) observed two (2) privacy curtains tied up in Resident #1's room. During an interview with Resident's #1's Resident Representative (RR) who was visiting the resident, she explained she "hates having the curtains down because they are so nasty, and I wish I could cut them off with scissors". She reported she has told staff, including Certified Nurse Aides (CNAs) and housekeeping, that the curtains needed to be cleaned, but nothing has been done. On 08/25/22 at 10:00 AM, during an observation and interview with Resident #1's RR who was at the resident's bedside, both privacy curtains were dirty. The curtain between the "A" side and "B" side had four (4) large brown streaks noted from the bottom of the curtain to midway up the curtain. The privacy curtain for the "B" side had circular brown spots the size of a half dollar scattered midway throughout the curtain. The RR stated that she is "afraid to touch the curtain and that is why she ties them up". At 1:30 PM on 08/25/22, Maintenance Director Housekeeper (MDH) #2 confirmed through observation and interview with RR and SSA	M1020	Deficiencies, nor does it constitute an admission that any deficiency is accurate. * On August 23, 2022, the privacy curtains for rooms housing Resident # 1, Resident # 61, Resident # 62 and Resident# 64 were taken down and laundered by housekeeping personnel. ** All residents in the facility have the potential to be affected by this practice. *** On August 23, 2022, the Administrator in-serviced the Environmental Manager related to cleaning privacy curtains. On August 23, 2022, the Environmental Manager, conducted an audit of all rooms to determine if there were other privacy curtains which should be cleaned. All privacy curtains, found to be soiled shall be laundered by housekeeping personnel by September 13, 2022. By September 12, 2022, the Environmental Manager shall in-serviced housekeeping personnel related to cleanliness of privacy curtains. **** Beginning on September 14, 2022 the Environmental Manager or a maintenance employee shall inspect privacy curtains in 5 rooms per week times 3 weeks then 3 rooms per week for three weeks then 2 rooms per week for three weeks for any soiled privacy curtains. Soiled privacy curtains shall be taken down and replaced with a clean privacy curtain. All monitoring will be submitted to the Quality Assurance Committee for review by the Medical Director and the Steering Committee to ensure sustained compliance monthly for two month	

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M1020	Continued From page 2 present, that the privacy curtains were dirty. He stated he would have the curtains changed as soon as possible Resident #61 On 08/24/22 at 03:55 PM, during an observation of the resident's room, there were multiple red stains in the middle of the privacy curtain and multiple gray and black discolored areas at the middle and bottom of the curtain. The stains and discolored areas were observed from both sides of the resident beds. Resident #62 On 08/22/22 at 1:15 PM, during a phone interview with Resident #62's RR, she verbalized concern related to the privacy curtain in the resident's room. She stated it had been dirty for months and appeared to have dried feces on it. She had notified staff, including housekeeping and nursing staff, but the curtain had never been cleaned or changed. On 08/22/22 at 4:13 PM, during an observation of the privacy curtain between the "A" and "B" side, there were numerous brown discolored areas that varied in size from a dime to a half dollar. There were three (3) discolored streaks that was approximately three-fourths (3/4) the length of the curtain. In the center of the curtain, there were many brown circular discolorations that were visible on both sides of the curtain. The privacy curtain had a brown substance noted from the entire base that proceeded up the curtain approximately one-half (1/2) of an inch. Resident #64	M1020	beginning on September 29, 2022, and ending on October 27, 2022	

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M1020	Continued From page 3 On 08/22/22 at 4:10 PM, during an observation, the privacy curtain between the "A" side and "B" side had numerous splattered spots that were a dark brown discoloration. The privacy curtain had dark brown dirt from the base that proceeded up the curtain approximately 1/2 of an inch. On 08/23/22 at 1:40 PM, during an interview with Housekeeper #1, she explained she does nothing with the privacy curtains because the maintenance supervisor takes care of the curtains. At 2:10 PM on 08/23/22, during an interview with MDH #2, he explained he expects the nursing staff and housekeepers to look at the privacy curtains daily and report to him if there are any problems and if the curtains need to be changed. The nursing staff and housekeepers are in the residents' rooms daily and should be able to see if the privacy curtains need changing. He stated that he has not received any reports lately of dirty privacy curtains and he was unable to recall when the curtains were last changed. MDH #2 observed the privacy curtains for Resident #62 and Resident #64 and confirmed the curtains were extremely dirty and needed to be changed. On 08/24/22 at 10:05 AM, during an interview with CNA #1, she explained that if there were any problems in the resident's room with dirty items, including the privacy curtains, she would report the finding to the housekeeper or to maintenance. On 08/24/22 at 10:10 AM, during an interview with CNA #2, she explained if she saw any concerns with the residents' rooms, she would tell maintenance. On 08/24/22 at 10:30 AM, during an interview	M1020		

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M1020	Continued From page 4 with Housekeeper #3, she explained if she noticed that privacy curtains are dirty, she would report it to MDH #2. The curtains are only changed when necessary, and she has not reported any curtains that needed to be changed. On 08/24/22 at 10:45 AM, during an interview with Licensed Practical Nurse (LPN) #1, she stated she had not looked at or noticed any dirty privacy curtains in resident rooms. At 10:50 AM on 08/24/22, during an interview with MDH #2, he explained the facility used "Repair Requisition" slips for staff to complete and submit to the maintenance department as needed for any issues. He had not received many Repair Requisition slips because staff usually tells the maintenance team the problem and concerns, and then those concerns are addressed right away. On 08/24/22 at 2:15 PM, during an interview with the Administrator, he reported he expects the housekeeping staff and nursing staff to notify maintenance of any dirty or soiled privacy curtains. He expected that privacy curtains are clean at all times. A record review of the facility's completed "Repair Requisition" slips for the past three (3) three months revealed there were no repairs or cleaning needed for privacy curtains.	M1020		