MSDH - Health Facilities Licensure and Certification

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	16AL	A. BUILDING: _____ B. WING _____	09/15/2022

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
ARRINGTON LIVING CENTER	701 SOUTH HOLLY STREET COLLINS, MS 39428

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
M 000	Initial Comments The State Agency (SA) conducted an annual recertification and Complaint Investigation (CI), MS #19501, at the facility from 9/12/22 through 9/15/22. The SA did not substantiate MS #19501 for abuse and food served cold and uncooked. During the survey, the SA determined the facility was not in compliance with the Minimum Standards for Institutions for the Aged or Infirm, state licensure requirements, and cited M610.	M 000		
M 610	45.21.2 Activities of daily living Activities of daily living. Each resident shall receive assistance as needed with activities of daily living to maintain the highest practicable well being. These shall include, but not be limited to: 1. Bath, dressing and grooming; 2. Transfer and ambulate; 3. Good nutrition, personal and oral hygiene; and 4. Toileting. This Statute is not met as evidenced by: Based on observations, interviews, and record reviews, the facility failed to wash a resident's hair, who was dependent on staff for Activities of Daily Living (ADL) for one (1) of two (2) residents reviewed for ADL care. Resident #17 Findings Include: On 09/12/22 at 9:21 AM, during an observation and interview with Resident #17 stated she gets a bath once a week. The resident's hair looked oily and unclean. Resident #17 states that she gets her hair washed "sometimes."	M 610	1. Address how corrective action(s) will be accomplished for those residents found to have been affected by the deficient practice. • Resident #17 had hair washed on September 15, 2022. 2. Address how the facility will identify other residents having the potential to be affected by the same deficient practice. • All residents receiving ADL care for showers and washing of hair have the potential to be affected.	10/28/22

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M 610	Continued From page 1 On 09/13/22 at 8:58 AM, in an observation and interview with Resident #17 said "I have not had a bath this week." The resident's hair continues to look oily and unclean. On 09/14/22 at 3:30 PM, in an observation and interview with Resident #17 stated she still has not had a bath this week and has never refused one. The resident's hair continues to look oily and unclean. On 09/15/22 12:06 PM, in an interview with Certified Nursing Assistant (CNA) #2 she stated that a bed bath consists of head-to-toe bath, including washing the resident's hair. On 09/15/22 at 1:02 PM, in an interview with CNA #7 she confirmed that a bed bath consisted of the resident's whole body, including the hair. She verified that Resident #17's hair was oily. On 09/15/22 at 1:05 PM, in an interview with Resident # 17 she stated that her hair needs washing. Resident #17 commented that although she received a bath yesterday, the CNA did not wash her hair. On 09/15/22 at 1:07 PM, in an interview with Licensed Practical Nurse (LPN) #2 she stated that Resident #17's hair usually does not look oily and that Resident #17's hair, "Is a little oily". On 09/15/22 at 1:10 PM, in an interview with the Director of Nursing (DON) she stated that Resident #17 just got off of non-weight bearing status this week and could now start receiving showers again. While the resident was on non-weight bearing status she had to receive bed baths. She said she had expected the CNAs to	M 610	3. Address what measures will be put into place or systemic changes made to ensure that the deficient practice will not recur. • Certified Nurse Aide (CNA) #2 was in-serviced on Activities of Daily Living (ADL) care including showers and washing of hair by Director of Nurses (DON) on October 3, 2022. • All Nurses and CNAs were in-serviced beginning September 16, 2022, by Assistant Director of Nurses/Staff Educator; regarding the facility policy for ADLs including showers and hair care/washing of hair and proper documentation of ADL care. In-services were completed by October 4, 2022. • Bath/Shower CNAs will record showers beginning September 19, 2022, including hair care on shower days on the bath list. If any residents refuse bath/shower and/or hair washing, this information is to be reported to the Nurse Supervisor or Medication Nurse caring for the resident. The nursing staff began documenting the refusals in the resident's chart on September 19, 2022. • The bath lists began being reviewed on September 26, 2022, by the DON for patterns of refusal. Residents with patterns of refusal will be addressed with education on the importance of baths/showers and/or hair care. These reviews will continue for four weeks, then monthly for three months and then quarterly until substantial compliance is reached. 4. Indicate how the facility plans to	

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M 610	Continued From page 2 wash her hair when completing a bed bath because a bed bath included a head-to-toe bath. On 09/15/22 at 3:40 PM, in an interview with CNA #5, she stated that baths and showers are documented in the Activities Daily Living (ADL) section in the computer when it is completed. She confirmed that when a resident receives a bed bath, it should include the hair being washed every time, but admitted that she does not wash the resident's hair with every bed bath. CNA #5 said that she washes residents hair "probably twice a week". Record review of the "Face Sheet" revealed the facility admitted Resident #17 on 11/13/18 with diagnoses including Presence of Right Artificial Hip Joint and Unspecified Sequelae of Cerebral Infarction. Record review of the quarterly Minimum Data Set (MDS) with an Assessment Reference Date (ARD) of 7/9/22 revealed a Brief Interview for Mental Status score of 11, which indicated Resident #17 has moderate cognitive impairment. Section G indicated Resident #17 required one-person physical assistance with bathing. Record review of the "Shower List" revealed Resident #17 received a "Bed Bath" on 9/12/22 and 9/14/22. Record review of the "Inservice Sign In Sheet" revealed the facility provided training on ADL care from 4/26/22 through 4/28/22.	M 610	monitor its performance to make sure that solutions are sustained. The facility must develop a plan for ensuring that correction is achieved and sustained. This plan must be implemented, and the corrective action evaluated for its effectiveness. The plan of correction is integrated into the quality assurance system. • The DON began weekly audits of Activities of Daily Living care including showers and washing of hair on September 26, 2022, and will continue for four weeks, then monthly for three months and then quarterly until substantial compliance is reached. • Audit results will be reviewed by the Quality Assurance Committee on October 26, 2022, and monthly for three months until such time consistent substantial compliance has been achieved as determined by the committee. 5. Indicate the date(s) the corrective action(s) will be completed. • The corrective action will be completed by October 28, 2022, with audits to continue until substantial compliance is reached.	