STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	255262	A. BUILDING _____ B. WING _____	C 08/30/2022

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
LAURELWOOD COMMUNITY LIVING CENTER	1036 WEST DRIVE LAUREL, MS 39440

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F 000	INITIAL COMMENTS The State Agency (SA) conducted a Complaint Investigation (CI), MS #19489 and MS #19490, at the facility from 8/29/22 to 8/30/22. During the survey, the SA determined the facility was not in compliance with the requirements for participation in Medicare and Medicaid. The SA substantiated the complaints for misappropriation of a resident's money and F602 and F608 was cited. The facility held a license for 60 beds, with a census of 46.	F 000		
F 602 SS=E	Free from Misappropriation/Exploitation CFR(s): 483.12 §483.12 The resident has the right to be free from abuse, neglect, misappropriation of resident property, and exploitation as defined in this subpart. This includes but is not limited to freedom from corporal punishment, involuntary seclusion and any physical or chemical restraint not required to treat the resident's medical symptoms. This REQUIREMENT is not met as evidenced by: Based on interviews, record review, and facility policy review, the facility failed to protect a resident from misappropriation of property for one (1) of four (4) sampled residents. Resident #1 Findings Include: Review of the facility's policy, "Freedom from Abuse, Neglect and/or Exploitation Prevention Plan Education," dated 11/14/17 revealed, "The resident has the right to be free from ... misappropriation of residents property ..." `	F 602	* Resident #1 was assessed 08/05/22 by Registered Nurse, (RN) with no adverse findings. All Items purchased were accounted for by Resident #1 and Administrator 08/05/22. All money left over from purchases was returned 08/05/22 but twenty ($20) dollars. Twenty ($20) dollars was replaced by facility on 08/12/22. * All residents have the potential to be effected. * All alert residents were interviewed by Social Services 08/05/22 and completed	9/30/22

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE | TITLE | (X6) DATE

Electronically Signed | 09/23/2022

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F 602	Continued From page 1 Record review of the facility's investigation dated 8/5/22 and signed by the Administrator, revealed Resident #1 notified her nurse that she had asked Certified Nursing Assistant (CNA) #1 to take her Electronic Benefit Transfer (EBT) card and some cash to go shopping for her. She stated she paid CNA #1 $140 in cash and gave her EBT card to buy snacks for her and her roommate and to get her four (4) T-shirts/camisoles, two (2) bralettes, hairspray, shampoo and a grooming kit. CNA #1 had brought her all the items except the T-shirts and bralettes because she had left them in her truck. She did not work the next couple of days and did not have a phone so Resident #1 canceled her card not knowing what had happened. An interview with CNA #1 stated she did bring all items, change and receipts. CNA #1 was suspended pending investigation. In the investigation it was determined that although the resident has a BIMS of 15, she did receive the rest of her items, which were four (4) T-shirts and two (2) bralettes. Resident #1 told CNA #1 to use her card for food for her family, which she did. CNA #1 was terminated for not following facility policy. The money was replaced. Record review of a statement dated 7/30/22 and signed by the Administrator revealed, " ...(Proper Name of Resident #1) said she shouldn't have asked (Proper Name of CNA #1) to shop for her and she didn't want to get her in any trouble. I (Administrator) asked (Proper Name of Resident #1) if she told (Proper Name of CNA #1) she could shop for herself with the EBT card and she said yes. It was not discussed how much she allowed (Proper Name of CNA #1) to use but (Proper Name of Resident #1) told me she figured maybe between $50.00-$75.00."	F 602	08/10/22 to determine any other concerns with Misappropriation of Resident Property. In-service education was completed by Administrator regarding Abuse, Neglect, Misappropriation of property, and Resident Rights on 07/30/22 with all employees. Resident Council invited Administrator and Social Services 08/09/22 in to educate residents on shopping procedures to assure prevention of any possibility of Misappropriation of Resident Property. Only the Activity Director or Business office Manager are allowed to make purchases for the residents. * Three residents will be interviewed weekly for three weeks by Administrator regarding Misappropriation of Property beginning 09/01/22. Administrator interviewed residents in resident council 08/09/22. Activity Director will interview residents on 09/29/22for two months to assure no further complaints of Misappropriation are present. Any concerns will be brought to facilities Quality Assessment and Performance Improvement meeting on 09/29/22 and for next two monthly meetings for corrective action.	

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Record review of the facility's "Witness Interview Statement" dated 7/30/22 and signed by Licensed Practical Nurse (LPN) #1 revealed, "(Proper Name of Resident #1) informed this nurse that the transportation employee (Proper Name of CNA #1) had gotten resident ebt card and 140$ in cash. Resident stated that (Proper Name of CNA #1) told her she did not have money for gas or food to eat. Resident stated (Proper Name of CNA #1) asked to use the ebt card to buy grocers so she can eat and use $40.00 of the cash for gas. Resident stated about $150 was used by (CNA #1) on the EBT card and that (Proper Name of CNA #1) only used $30 of the cash on (Proper Name of Resident #1). (Proper Name of Resident #1) stated that (Proper Name of CNA #1) has gave her the run around and that there are text messages about the situation as well."

Record review of the facility's "Witness Interview Statement" dated 7/30/22 and signed by Registered Nurse (RN) #1 revealed, "Resident stated to this nurse and (Proper Name of LPN #1) that a staff member (Proper Name of CNA #1) spent money on her EBT card and took cash from her that she did not get back. Resident showed me and (Proper Name of LPN #1) text messages on her phone ...DON notified and aware."

Record review of a handwritten statement (undated) and signed by CNA #1 revealed, " ... (Proper Name of Resident #1 asked me to get her money off a treasury card. She also asked me to take her EBT card and get her and her roommate some snacks. I got her money and food and brought everything back to her cash, food & 2 cards. When I come to work the following day she said when she called her ebt

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card that I left too much money on it and I should get myself some snacks for work. She gave me a list of things she wanted, non food items & gave me $140.00 in cash. I bought every-thing on her list and gave her back her ebt card and $40. The only thing I didn't give her was 4 shirts & 2 bras which was lost in my car. Those 4 shirts & 2 bras and $20 have been given to her. The $20.00 for the headache I caused for her worrying. I got everything she asked for and returned it. I did not intend on the delay to get her stuff back. Things happened out of my control and I was without a vehicle for several days ..."

During an interview with Resident #1 on 8/29/22 at 10:40 AM, she stated that during the time the event happened in July of this year (2022), the Activities person was out sick. Activities staff would usually pick up items at the store for her as needed. CNA #1 offered to pick up what Resident #1 needed from the store. Resident #1 asked CNA #1 to pick up some snacks, T-shirts, bralettes, shampoo and hair spray. Resident #1 said that she gave CNA #1 her "Treasury Card" to get $140 cash and her Electronic Benefit Transfer (EBT) card. Resident #1 stated that she told CNA #1 that she could use $50 from the EBT card to get food for her (CNA #1) and her (CNA #1) family. Resident #1 explained that she was trying to help the CNA out because she was having a hard time and she felt sorry for her. Resident #1 became concerned when CNA #1 did not return to work for three (3) days. She called to check on any transactions related to her EBT card and was informed that an additional $70 had been spent from the card. At that time, Resident #1 canceled her Treasury Card and EBT card. She then notified the staff that CNA #1 only brought back some of the items she had requested. The

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Administrator made CNA #1 bring the remaining items and $20 of the cash. The facility also gave Resident #1 $20 in cash. Resident #1 said she only got $40 dollars back and she "didn't want to get her in trouble, but I am out $70 dollars that I did not authorize her to use on my EBT card". Resident #1 commented that she "really felt sorry for her and I don't want to get her in trouble". Resident #1 pulled up text messages from her phone between her and CNA #1 from Sunday, 7/24/22 at 2:28 PM, CNA #1 texted Resident #1 "Hey Mrs. (Proper Name of Resident #1) ...I would have brought you the stuff Friday but I literally had no gas. And had a flat tire. I have your ebt card and I only spent 100.00 of your money ...there's 40 ...do you mind if I use it for gas." Resident #1 did not respond to the text. The next text was Monday, 7/25/22 at 9:25 AM, "Mrs. (Proper Name of Resident #1) I will see you around 6 this evening. I have stuff for you to bring. Also I am having issues with the bosses there at (Proper Name of Facility). So if you don't mind. Don't let them know we have spoke. I hope things can be worked out but I will see you this afternoon."

An interview with LPN #1, on 8/29/22 at 1:47 PM, revealed that Resident #1 had told her that the CNA told the resident she was broke and did not have money for food or gas. The resident told me she gave the CNA her treasure card to get cash and her EBT card. She told the CNA she could use $50 off the EBT card to buy groceries for her family. The CNA still had the resident's stuff, and the resident said the CNA used about $110 to $120 off her EBT card.

On 8/29/22 at 1:57 PM, in an interview with Registered Nurse (RN) #1, she stated that LPN

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#1 asked her to witness Resident #1's statement. RN #1 confirmed her written statement that the resident stated CNA #1 spent money on her EBT card and took cash from her and did not repay her. Resident #1 then showed LPN #1 and RN #1 the text message exchange between her and CNA #1 that she kept on her phone. The Director of Nurse (DON) was then notified.

During an interview with the Administrator on 8/30/22 at 1:46 PM, she stated Resident #1 gave the staff (CNA #1) permission to use the EBT card and gave her the password. The resident told the staff to buy her family groceries. The Administrator verified that she had read the text messages exchanged between Resident #1 and CNA #1 in which CNA #1 was asking to use the resident's money for gas. The Administrator stated she did not see anything that would indicate the staff (CNA #1) had manipulated the resident.

Record review of the "Admission Record" revealed that Resident # 1 was admitted by the facility on 6/16/22, with diagnoses including include Metabolic Encephalopathy, Adjustment Disorder with Mixed Anxiety and Depressed Mood, and Anxiety Disorder.

Record review of the Admission Minimum Data Set (MDS), with an Assessment Reference Date (ARD) of 6/24/22 revealed Resident #1 had a Brief Interview of Mental Status (BIMS) score of 15, indicated the resident was cognitively intact.

Record review of the "Freedom from Abuse, Neglect and/or Exploitation Prevention Plan Education" and the "Vulnerable Adults' Prevention Policy" revealed, CNA #1 signed the document on

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F 602	Continued From page 6 3/10/22, which indicated she received training related to abuse, including misappropriation of personal property and vulnerable adults.	F 602		
F 608 SS=D	Reporting of Reasonable Suspicion of a Crime CFR(s): 483.12(b)(5)(i)-(iii) §483.12(b) The facility must develop and implement written policies and procedures that: §483.12(b)(5) Ensure reporting of crimes occurring in federally-funded long-term care facilities in accordance with section 1150B of the Act. The policies and procedures must include but are not limited to the following elements. (i) Annually notifying covered individuals, as defined at section 1150B(a)(3) of the Act, of that individual's obligation to comply with the following reporting requirements. (A) Each covered individual shall report to the State Agency and one or more law enforcement entities for the political subdivision in which the facility is located any reasonable suspicion of a crime against any individual who is a resident of, or is receiving care from, the facility. (B) Each covered individual shall report immediately, but not later than 2 hours after forming the suspicion, if the events that cause the suspicion result in serious bodily injury, or not later than 24 hours if the events that cause the suspicion do not result in serious bodily injury. (ii) Posting a conspicuous notice of employee rights, as defined at section 1150B(d)(3) of the Act. (iii) Prohibiting and preventing retaliation, as defined at section 1150B(d)(1) and (2) of the Act. This REQUIREMENT is not met as evidenced by: Based on interviews, record review, and facility	F 608	* Incident was reported pm 09/13/22 to	9/30/22

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F 608	Continued From page 7 policy review, the facility failed to report misappropriation of a resident's property to local law enforcement for one (1) of four (4) residents sampled for abuse. Resident #1. Findings Include: Review of the facility's policy, "Abuse and/or Neglect Prevention Plan" dated 3/17/2010, revealed, " ...Reasonable suspicion of a Crime: If there is reasonable suspicion of a crime, the facility must make a report to at least one law enforcement agency...If there is no serious bodily injury, the report must be made not later than 24hours after forming suspicion of a crime ..." Record review of the facility's investigation dated 8/5/22 and signed by the Administrator, revealed the State Agency (SA) was notified by the facility on 8/5/22 at 4:27 PM that a Certified Nursing Assistant (CNA) had used a resident's money. The Attorney General's Office (AGO) was notified on 8/9/22 at 4:55 PM. There was no indication that local law enforcement was notified of a reasonable suspicion of a crime. On 8/29/22 at 10:40 AM, in an interview with Resident #1, she stated that she gave CNA #1 her "Treasury Card" to get $140 cash and her Electronic Benefit Transfer (EBT) card. Resident #1 stated that she told CNA #1 that she could use $50 from the EBT card to get food for her (CNA #1) and her (CNA #1) family. Resident #1 explained that she was trying to help the CNA out because she was having a hard time and she felt sorry for her. Resident #1 became concerned when CNA #1 did not return to work for three (3) days. She called to check on any transactions related to her EBT card and was informed that an	F 608	Local Police Department Case #2022021647, Mississippi State Department of Health 08/05/22 and Attorney Generals office on 08/09/22. * All residents have the potential to be effected. * In-service education was conducted by Regional Operations Director to Administrator on 09/13/22 regarding Reporting of Reasonable Suspicion of a Crime to local law enforcement, Mississippi State Department of Health, and Attorney Generals Office, (F608). * Beginning 09/01/22, the Director of Nursing reviewed all incident reports to determine if reporting is necessary. This will be ongoing and the findings will be taken to Quality Assessment and Performance Improvement meeting on 09/29/22. All Incident Reports will be reviewed in Daily Stand up Meeting for three weeks beginning, 09/29/22 then weekly for two weeks, then monthly for two months. Findings from the daily stand up meeting will be taken to October and November Quality Assessment and Performance meeting to determine if corrective action is needed.	

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F 608	Continued From page 8	F 608		

additional $70 had been spent from the card. At that time, Resident #1 canceled her Treasury Card and EBT card. She then notified the staff that CNA #1 only brought back some of the items she had requested. Resident #1 said she only got $40 dollars back and she "didn't want to get her in trouble, but I am out $70 dollars that I did not authorize her to use on my EBT card". Resident #1 commented that she "really felt sorry for her and I don't want to get her in trouble".

During an interview with the Administrator on 8/30/22 at 1:46 PM, she confirmed that she did not report the reasonable suspicion of misappropriation to local law enforcement because the resident "gave the staff permission to use the EBT card and gave her the pass word. The resident told the staff to buy her family groceries and I did not see it as a crime."

Record review of the "Admission Record" revealed that Resident # 1 was admitted by the facility on 6/16/22, with diagnoses including include Metabolic Encephalopathy, Adjustment Disorder with Mixed Anxiety and Depressed Mood, and Anxiety Disorder.

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