

MSDH - Health Facilities Licensure and Certification

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 51CR	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 11/16/2022
NAME OF PROVIDER OR SUPPLIER BEDFORD CARE CENTER OF NEWTON		STREET ADDRESS, CITY, STATE, ZIP CODE 1009 SOUTH MAIN STREET NEWTON, MS 39345		
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M 000	Initial Comments The State Agency (SA) conducted an annual recertification survey at the facility from 11/14/2022 to 11/16/2022. During the survey, the SA determined the facility was not in compliance with the Minimum Standards of Operation for Institutions for the Aged or Infirm, state licensure requirements and M710 was cited.	M 000		
M 710	45.24.3 Consultation Consultation. Each facility shall obtain the services of a licensed pharmacist who will be responsible for: 1. Establishing a system of records of receipt and disposition of all controlled drugs and to determine that drug records are in order and that an account of all controlled drugs are maintained and reconciled; 2. Provide drugs regimen review in the facility on each resident every thirty (30) days by a licensed pharmacist; 3. Report any irregularities to the attending physician or nurse practitioner/physician assistant and the director or nursing; and 4. Records must reflect that the consultation pharmacist monthly report is acted upon. This Statute is not met as evidenced by: Based on record review, facility policy review, and staff interviews, the facility failed to act upon a Consultant Pharmacy (CP) recommendation for psychotropic medications for two (2) of five (5) residents reviewed for unnecessary medications. Resident #28 and Resident #35 Findings include: A record review of the facility's policy, "Medication	M 710	1. A new order for Ativan Tablet 1 MG (milligram) give one MG by mouth every 8 hours as needed for anxiety was written on Resident #28 on November 30, 2022 with a stop date of 14 days. The order for Ativan Tablet 1 MG give every 12 hours as needed for anxiety was discontinued on Resident #35 on November 16, 2022.	12/23/22

Mississippi State Department of Health
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Electronically Signed

12/02/22

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M 710	Continued From page 1 Regimen Reviews (MRR)," with a revised date of 8/2/22, revealed, "...8. Within 24 hours of the MRR, the Consultant Pharmacist provides a written report to the attending physicians for each resident identified as having a non-life-threatening medication irregularity. The report contains: a. the resident's name b. the name of the medication c. the identified irregularity and d. the pharmacist's recommendation... 14. The consultant pharmacist provides the director of nursing services and medical director with a written signed and dated copy of all medication regimen reports... 15. Copies of the medication regimen review reports, including physician responses, are maintained as part of the permanent medical record ..." Resident #28 A record review of the "Order Summary Report," for Resident #28 revealed, "... Active Orders As Of: 11/16/22 ... Ativan Tablet 1 MG (LORazepam) Give 1 mg (milligrams) by mouth every 8 hours as needed for anxiety... Order Date 8/11/22 and Start Date 8/11/22 ..." The physician's orders did not include a specific duration of time for the medication or an automatic stop date. A record review of the "Note to Attending Physician/Prescriber" dated 9/23/22, and sent by the Consultant Pharmacist (CP) for Resident #28 revealed, "...PRN (as needed) PSYCHOTROPIC MEDICATION CONSULT... This resident has an order for Ativan 1 mg (milligram) q8h (every eight hours) prn for anxiety. New federal guidelines require that PRN psychotropic medication orders automatically discontinue after 14 days. The provider must re-write the PRN order every 14 days to continue the medication on a PRN basis ..."	M 710	2. All residents with orders for psychotropic meds as needed have potential to be affected. 3. A 100% audit of Residents with an order for psychotropic meds as need was done on November 30, 2022 by the resident care coordinator to assure all had a stop date of 14 days or less. The facility Consultant Pharmacist was notified on December 1, 2022 by the Director of Nursing to send copies of her pharmacy review report to the Administrator, Director of Nursing and Resident Care Coordinator via email monthly. The Pharmacy Consultant will notify the facility on what date to expect the report each month. If the report has not been received by that date the Pharmacy Consultant will be notified of non receipt. Once the report has been received the Director of Nursing, Administrator and/or Resident Care Coordinator will follow up to assure all recommendations have been completed. 4. The Resident Care Coordinator and/or Director of Nursing will monitor all as needed psychotropic medication orders Monday through Friday for 8 weeks to assure all as needed psychotropic medication orders have a stop date of 14 days or less. This monitoring began on 12/02/22. The results of this monitoring will be brought to the monthly Quality Assurance Committee meeting times two months beginning on 12/16/22 to evaluate the effectiveness and changes will be made as deemed necessary by the Quality Assurance Committee.	

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M 710	Continued From page 2 Record review of the significant change Minimum Data Set (MDS) dated 9/30/22 Section N revealed " ...Medications Received- Indicate the number of DAYS the resident received the following medications by pharmacological classification ...A.Antianxiety ... The number of days entered that Resident #28 had received this medication was "7". A record review of the "Admission Record," revealed, the facility admitted Resident #28 on 2/21/22, with diagnoses that included Generalized Anxiety, and Schizophrenia. Resident #35 A record review of the "Order Summary Report," for Resident #35 revealed, "... Active Orders As Of: 11/15/22 ... Ativan Tablet 1 MG (LORazepam) Give 1 mg (milligram) by mouth every 12 hours as needed for anxiety... Order Date 2/04/22 and Start Date 2/04/22 ..." The physician's orders did not include a specific duration of time for the medication or an automatic stop date. A record review of the "Note to Attending Physician/Prescriber" dated 8/23/22, and sent by the Consultant Pharmacist (CP) for Resident #35 revealed, "...PRN (as needed) PSYCHOTROPIC MEDICATION CONSULT... This resident has an order for Ativan 1 mg every 12 hrs (hours) prn for anxiety. New federal guidelines require that PRN psychotropic medication orders automatically discontinue after 14 days. The provider must re-write the PRN order every 14 days to continue the medication on a PRN basis ..." Record review of the quarterly Minimum Data Set (MDS) dated 10/20/22 Section N revealed "	M 710		

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M 710	Continued From page 3 ...Medications Received- Indicate the number of DAYS the resident received the following medications by pharmacological classification ...B.Antianxiety ..." The number of days entered that Resident #35 had received this medication was "7". A record review of the "Admission Record" for Resident #35, revealed the facility admitted the resident on 10/15/19, with the diagnoses that included Alzheimer's Disease and Dementia with other Behavioral Disturbances. During an interview with the Director of Nursing (DON) on 11/16/22 at 1:20 PM, she confirmed the Ativan PRN orders for Resident #28 and Resident #35 did not have a duration time or an automatic stop date. She also confirmed the resident's medical records did not contain clinical documentation with new orders to extend the Ativan beyond the 14 days. During a telephone interview with the facility's CP on 11/16/22 at 1:30 PM, she explained she sent the facility a recommendation regarding the PRN Ativan order for Resident #35 on 8/23/22, and a recommendation regarding the PRN Ativan order for Resident #28 on 9/23/22. She confirmed the PRN orders needed to have a specific duration of time for use and should only be used for 14 days but may be extended beyond 14 days if the provider documents clinical opinion, clinical rationale for extension, and a specific duration of time for the use of the PRN medication. She reported she has strongly encouraged this, but the facility does not always respond, and she keeps sending the recommendations. During an interview with the facility's Nurse Practitioner on 11/16/22 at 1:45 PM, she	M 710		

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M 710	Continued From page 4 explained when the CP sends the Pharmacy recommendation regarding the PRN use, she will provide appropriate diagnosis, rationale for extension, and duration of use of either 30, 60, or 90 days. She reported she does not remember seeing the CP recommendations for Resident #28 and Resident #35. During an interview with the DON on 11/16/22 at 3:00 PM, she confirmed the CP resent the Pharmacy recommendations for the PRN Ativan for both Residents #28 and #35 but the facility could not locate the original Pharmacy recommendations and the recommendations had not been addressed by the prescriber. Level II Based on record review, facility policy review, and staff interviews, the facility failed to act upon a Consultant Pharmacy (CP) recommendation for psychotropic medications for two (2) of five (5) residents reviewed for unnecessary medications. Resident #28 and Resident #35 Findings include:	M 710		

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M 710	Continued From page 5 A record review of the facility's policy, "Medication Regimen Reviews (MRR)," with a revised date of 8/2/22, revealed, "...8. Within 24 hours of the MRR, the Consultant Pharmacist provides a written report to the attending physicians for each resident identified as having a non-life-threatening medication irregularity. The report contains: a. the resident's name b. the name of the medication c. the identified irregularity and d. the pharmacist's recommendation... 14. The consultant pharmacist provides the director of nursing services and medical director with a written signed and dated copy of all medication regimen reports... 15. Copies of the medication regimen review reports, including physician responses, are maintained as part of the permanent medical record ..." Resident #28 A record review of the "Order Summary Report," for Resident #28 revealed, "... Active Orders As Of: 11/16/22 ... Ativan Tablet 1 MG (LORazepam) Give 1 mg (milligrams) by mouth every 8 hours as needed for anxiety... Order Date 8/11/22 and Start Date 8/11/22 ..." The physician's orders did not include a specific duration of time for the medication or an automatic stop date. A record review of the "Note to Attending Physician/Prescriber" dated 9/23/22, and sent by the Consultant Pharmacist (CP) for Resident #28 revealed, "...PRN (as needed) PSYCHOTROPIC MEDICATION CONSULT... This resident has an order for Ativan 1 mg (milligram) q8h (every eight hours) prn for anxiety. New federal guidelines require that PRN psychotropic medication orders automatically discontinue after 14 days. The provider must re-write the PRN order every 14	M 710		

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M 710	Continued From page 6 days to continue the medication on a PRN basis ..." Record review of the significant change Minimum Data Set (MDS) dated 9/30/22 Section N revealed " ...Medications Received- Indicate the number of DAYS the resident received the following medications by pharmacological classification ...A.Antianxiety ... The number of days entered that Resident #28 had received this medication was "7". A record review of the "Admission Record," revealed, the facility admitted Resident #28 on 2/21/22, with diagnoses that included Generalized Anxiety, and Schizophrenia. Resident #35 A record review of the "Order Summary Report," for Resident #35 revealed, "... Active Orders As Of: 11/15/22 ... Ativan Tablet 1 MG (LORazepam) Give 1 mg (milligram) by mouth every 12 hours as needed for anxiety... Order Date 2/04/22 and Start Date 2/04/22 ..." The physician's orders did not include a specific duration of time for the medication or an automatic stop date. A record review of the "Note to Attending Physician/Prescriber" dated 8/23/22, and sent by the Consultant Pharmacist (CP) for Resident #35 revealed, "...PRN (as needed) PSYCHOTROPIC MEDICATION CONSULT... This resident has an order for Ativan 1 mg every 12 hrs (hours) prn for anxiety. New federal guidelines require that PRN psychotropic medication orders automatically discontinue after 14 days. The provider must re-write the PRN order every 14 days to continue the medication on a PRN basis ..."	M 710		

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M 710	Continued From page 7 Record review of the quarterly Minimum Data Set (MDS) dated 10/20/22 Section N revealed " ...Medications Received- Indicate the number of DAYS the resident received the following medications by pharmacological classification ...B.Antianxiety ..." The number of days entered that Resident #35 had received this medication was "7". A record review of the "Admission Record" for Resident #35, revealed the facility admitted the resident on 10/15/19, with the diagnoses that included Alzheimer's Disease and Dementia with other Behavioral Disturbances. During an interview with the Director of Nursing (DON) on 11/16/22 at 1:20 PM, she confirmed the Ativan PRN orders for Resident #28 and Resident #35 did not have a duration time or an automatic stop date. She also confirmed the resident's medical records did not contain clinical documentation with new orders to extend the Ativan beyond the 14 days. During a telephone interview with the facility's CP on 11/16/22 at 1:30 PM, she explained she sent the facility a recommendation regarding the PRN Ativan order for Resident #35 on 8/23/22, and a recommendation regarding the PRN Ativan order for Resident #28 on 9/23/22. She confirmed the PRN orders needed to have a specific duration of time for use and should only be used for 14 days but may be extended beyond 14 days if the provider documents clinical opinion, clinical rationale for extension, and a specific duration of time for the use of the PRN medication. She reported she has strongly encouraged this, but the facility does not always respond, and she keeps sending the recommendations.	M 710		

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M 710	Continued From page 8 During an interview with the facility's Nurse Practitioner on 11/16/22 at 1:45 PM, she explained when the CP sends the Pharmacy recommendation regarding the PRN use, she will provide appropriate diagnosis, rationale for extension, and duration of use of either 30, 60, or 90 days. She reported she does not remember seeing the CP recommendations for Resident #28 and Resident #35. During an interview with the DON on 11/16/22 at 3:00 PM, she confirmed the CP resent the Pharmacy recommendations for the PRN Ativan for both Residents #28 and #35 but the facility could not locate the original Pharmacy recommendations and the recommendations had not been addressed by the prescriber.	M 710		