

MSDH - Health Facilities Licensure and Certification

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 22CI	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED C 11/30/2022
NAME OF PROVIDER OR SUPPLIER GRENADA REHABILITATION AND HEALTHCARE CEN		STREET ADDRESS, CITY, STATE, ZIP CODE 1966 HILL DRIVE GRENADA, MS 38901		
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M 000	Initial Comments The State Agency (SA) conducted a complaint survey, MS #19742, from 11/28/22 to 11/30/22. The SA substantiated complaint MS #19742 for dietary services, residents not offered snacks at night. During the survey the SA determined the facility was not in compliance with the Mississippi Regulations for Minimum Standards for Institutions for Aged or Infirm with a deficiency cited at M 970. The facility is licensed for 95 of beds and at the time of the survey the census was 82.	M 000		
M 970 SS=F	45.33.4 Control of insects, rodents, etc. Control of insects, rodents, etc. The facility shall be kept free of ants, flies, roaches, rodents, and other insects and vermin. Proper methods for their eradication and control shall be utilized. This Statute is not met as evidenced by: Based on observations, staff interviews, policy review, and record review, the facility failed to maintain food storage, preparation, and service areas free of visible signs of insects and/or rodents, as evidenced by observations of evidence of an infestation in the kitchen and dry food storage room, for 1 of 1 kitchen tours during a complaint survey. Review of the facility policy titled, "HCSG Policy 029 Pest Control," with a revised date of 9/2017, revealed, "Policy Statement, A program will be established for the control fo insects and rodents for the Dining Services department. Procedures, 1. The Dining Services Director coordinates wit the Director of Maintenance to arrange pest control services on a monthly basis, or as needed. 2. All food preparation, service, and	M 970	M970 Control of insects, rodents, etc. 1. On 11-28-2022, the Maintenance Director contacted the Pest Control vendor and their technician replaced pest control trap apparatuses located in Dietary with no negative outcomes noted during the site visit. On 12-2-2022; the Administrator, Maintenance Director, and Pest Control vendor Facility Representative met and developed a new Pest Control Program consisting of an additional monthly site visit and an exterior spraying around the facility grounds and along the creek behind the facility that was completed on 12-20-2022.	1/13/23

Mississippi State Department of Health

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Electronically Signed

12/22/22

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M 970	Continued From page 1 storage areas will be monitored regularly for any signs of pest/vermin. The center staff will be notified immediately of any concerns." An observation on 11/28/22 at 08:45 AM, during the initial tour for a complaint investigation, revealed a total of 6 insect/rodent sticky traps in the kitchen and the dry storage room. Insect/rodent sticky trap #one (1) was in the dry storage room under the freezer with 6 large brown bugs on it. Insect/rodent sticky trap #two (2) held 1 large brown bug and 4 small black bugs with tan markings on their back, and insect/rodent sticky trap #three (3) held 1 large brown bug and 3 small black bugs with tan markings on their back. Insect/rodent sticky traps #2 and #3 were both located to the right of the freezer, near the base of the wall in the kitchen. Insect/rodent sticky trap #4 was located near the base of the wall, and under the right side of the food prep table that was located directly beside the main kitchen entrance and held 6 large brown bugs and a twin pack of butter crackers. Insect/rodent sticky trap #five (5) was located behind the ice machine, near the base of the wall, and it held 12 small dark brown pellet shaped particles on the outer edge of the 2 longer sides of the trap, held 2 small lizard looking creatures, 5 large brown bugs, and 10 small black bugs. Insect/rodent sticky trap number 6 was located behind the refrigerator near the main entrance to the kitchen and held 4 large brown bugs, 1 large black spider, and 10 small black bugs. 2 large brown bugs were also observed on the floor behind this refrigerator that were not on a trap. An observation and interview on 11/28/22 at 09:00 AM with the Dietary Manager, confirmed the observations of a total of 6 insect/rodent sticky traps in the kitchen and the dry storage	M 970	2. All residents have the potential to be affected. 3. On 11-29-2022, quality review observations were conducted by the Administrator to ensure the pest control apparatuses were in compliance and the facility was maintaining an effective pest control program. No deficient areas were noted. On 12-6-2022; the Governing Body, Infection Preventionist, and additional Quality Assurance Performance Improvement committee members completed Root Cause Analysis and determined the following: Dietary staff failed to notify the Maintenance Director and or Administrator that there were signs of pests or rodents, and the pest control program with the Pest Control vendor failed to have enough site visits and interior pest control techniques in the Dietary Department to maintain an effective pest control program so that the facility is free of pests and rodents. On 11-29-2022, the Dietary Director initiated an all Dietary staff education with a completion date of 1-13-2022, on notifying the Maintenance Director and or Administrator if there are signs of pests or rodents. The Dietary Director will educate newly hired Dietary staff on notifying the Maintenance Director and or Administrator if there are signs of pests or rodents. 4. On 12-5-2022, the Administrator and or	

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M 970	Continued From page 2 room, that insect/rodent trap #1 was located in the dry storage room, under the freezer, with 6 large brown bugs on it, that insect/rodent trap #2 and #3 were both located on the right side of the freezer, near the base of the wall in the kitchen, confirmed that insect/rodent trap #2 held 1 large brown bug and 4 small black bugs with tan markings on their back, and confirmed insect/rodent trap #3 held 1 large brown bug and 3 small black bugs with tan markings on their back. She also confirmed the observations that insect/rodent trap #4 was located near the base of the wall, and under the right side of the food prep table that was located beside the main kitchen entrance with 6 large brown bugs on it, confirmed that insect/rodent trap #5 was located behind the ice machine, near the base of the wall, with 12 small dark brown pellet shaped particles on the outer edge of the 2 longer sides of the trap, that it held 2 small lizard looking creatures, that it held 5 large brown bugs, and that it held 10 small black bugs on it, confirmed that insect/rodent trap #6 was located directly behind the refrigerator, near the main entrance to the kitchen, that held 4 large brown bugs, held 1 large black spider, and held 10 small black bugs on it. She confirmed that there were 2 additional large brown bugs behind the same refrigerator that were not on a trap. The Dietary Manager revealed the facility did have an infestation, that she was aware of it, that she was not aware she was to call the Maintenance Director or the Administrator for an as needed visit from the exterminator to have the traps replaced, revealed that she had only observed bugs on the floor, on the insect/rodent sticky traps, and not on any of the food preparation surfaces. She revealed even though she did not physically see any bugs crawling on the food preparation areas, she instructed staff to sanitize the areas prior to	M 970	Dietary Director will conduct Quality Review Observations ensuring that the Dietary Department is free of pests and rodents and in accordance with professional standards for food service safety for 4 times a week for 4 weeks, then 2 times a week for 4 weeks, and then 1 time a week for 4 weeks. Quality Review findings will be submitted to the Quality Assurance Performance Improvement Committee and reviewed by the Interdisciplinary Team on 12-30-2022, and then monthly for two additional months. Root Cause Analysis will be used to determine Performance Improvement Plans as indicated. 5. Completion Date 1-13-2022.	

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M 970	Continued From page 3 preparing food. She revealed the insect infestation could possible cause food borne illness for the residents. An observation on 11/29/22 at 09:25 AM revealed a manhole in the center of the street that was in front of the driveway entrance to the nursing facility parking lot. No large brown bugs were observed. An interview on 11/28/22 at 09:20 AM with the Dietary Cook, revealed she was aware of the rodent/insect infestation and was not assigned do anything about the insect/rodent sticky traps. An interview on 11/28/22 at 09:30 AM with the Dietary Dishwasher revealed he was aware of the bug infestation in the kitchen and had not been informed he had to do anything about the insect/rodent sticky traps. An interview on 11/28/22 09:37 AM with the Maintenance Supervisor, confirmed the facility had an insect infestation. He revealed the infestation was confined to the kitchen and that it had been going on his full year of employment. He revealed the exterminator only visited the building only once a month to spray, to replace the insect/rodent sticky traps, and the exterminator found that the source of the infestation was in a manhole near the facility in August 2022. He noted the insect/rodent sticky traps are always changed by the exterminator. He reported the infestation was much better that it was before and the count of bugs in the kitchen was significantly lower than it used to be. He revealed he could not give specifics on how many bugs there used to be, but he can tell by looking at the insect/rodent traps that the number had decreased drastically.	M 970		

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M 970	Continued From page 4 An interview on 11/28/22 at 09:50 AM with the Registered Dietician, revealed she was responsible for kitchen inspections once a month, to check to see if the kitchen area was clean, and revealed she was not aware of the insect infestation. A kitchen tour observation and interview on 11/28/22 at 10:05 AM with the Administrator, revealed that he was not aware of the insect infestation. The Administrator was observed to pick up insect/rodent trap #5, confirmed that it held 12 small dark brown pellet shaped particles on the outer edge of the 2 longer sides of the trap, that it held 2 small lizard looking creatures, that it held 5 large brown bugs, and that it held 10 small black bugs. He revealed he did not think the pellet shaped particles, on the edges of the trap, came from a mouse. He revealed he was not aware of the infestation, was able to do a call back to the exterminator as needed, and that the Dietary Manager, nor Maintenance Director had requested a call back for the exterminator. The Administrator confirmed that there was a total of 6 insect/rodent sticky traps and confirmed the count of bugs on each. The Administrator revealed that there was likelihood for food borne illness, for the residents, due to the insect infestation. A telephone interview on 11/28/22 at 12:50 PM with the Exterminator, revealed she had only treated the facility for 3 months and had been treating the infestation for large and small roaches for the entire time. She revealed the infestation existed when she took over the assignment. She noted she did not change the insect/rodent sticky traps during her monthly visit in November 2022, because the traps had 1 or 2	M 970		

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M 970	Continued From page 5 roaches on them. She revealed if there are not a lot of roaches on the traps during her visit, she will not change them, but will leave traps for the nursing facility to change out if the traps get full of insects. A telephone interview on 11/28/22 at 01:00 PM AM with the Exterminator Service Office Manager confirmed there were active treatments for large and small roaches in the kitchen of the nursing facility, for an insect infestation in the kitchen, and the documentation from the Exterminator, revealed that November 8, 2022, was the first month there had not been a change in the insect/rodent sticky traps, because there were not enough insects on them, at the time of the exterminator's visit, to warrant the insect/rodent sticky traps to be changed. She revealed the nursing facility could call at any time, before or after the monthly exterminator visit, for an exterminator to come and provide needed services. She noted some of the exterminators would leave extra insect/rodent sticky traps at the service areas for the customers to change out themselves. She also revealed she was able to go back, in her system, to June 2022 and noted there were treatments going on since that time. Record review of the monthly pest control invoices/Service Inspection Report from the exterminating services dated 6/8/2022 revealed " ... Glue boards ... Areas Applied: Kitchen, Target Pests: General Household Pest ... Glueboards ... Placement ... Target Pests: General Household Pest, Areas Applied: Kitchen - Kitchen Area;" 7/15/22 revealed ... Alpine Cockroach Gel, Areas Applied: Kitchen, Target Pests: Roaches ... Alpine Cockroach Gel ... Target Pests: Roaches, Areas Applied: Kitchen - Kitchen Area;" 8/16/22 revealed ... Glue Boards ... Areas Applied:	M 970		

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M 970	Continued From page 6 Kitchen, Target Pests: General Household Pest ... Vendetta Plus Cockroach Gel Bait, Areas Applied: Kitchen, Target Pests: Roaches ... Glueboards ... Target Pests: General Household Pest, Areas Applied: Kitchen - Kitchen Area ... Vendetta Plus Cockroach Gel Bait ... Target Pests: Roaches, Areas Applied: Kitchen - Kitchen Area; ... Glueboards ... Areas Applied: Kitchen, Target Pests: General Household Pest;" 9/13/22 revealed Glueboards ... Areas Applied: Kitchen, Target Pests: General Household Pests ... Vendetta RHC (roach) Gel Bait, Areas Applied: Kitchen, Target Pests: Roaches ... Glueboards ... Target Pests: General Household Pest ... Placement ... Areas Applied: Kitchen - Kitchen Area ... Vendetta RCH Gel Bait ... Target Pests: Roaches ... Areas Applied: Kitchen - Kitchen Area;" 10/13/22 revealed Glueboards ... Areas Applied: Kitchen, Target Pests: General Household Pest ... Glueboards ... Placement ... Target Pests: General Household Pest ... Areas Applied: Kitchen - Kitchen Area ... Alpine Cockroach Gel ... Target Pests: Roaches, Areas Applied: Kitchen - Kitchen Area;" and 11/08/22 revealed no treatment for the kitchen - kitchen area.	M 970		