MSDH - Health Facilities Licensure and Certification

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	76WC	A. BUILDING: _____ B. WING _____	02/09/2023

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
WASHINGTON CARE CENTER	1920 LISA DRIVE EXTENDED GREENVILLE, MS 38703

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M 000	Initial Comments The State Agency (SA) conducted an annual recertification survey and Complaint Investigations (CI) MS #12065, MS 19039, and MS #19096 at the facility from 02/06/23 through 02/09/23. During the survey, the SA determined the facility was not in compliance with the Minimum Standards for Institutions for Aged or Infirm, state licensure requirements.The SA identified non-compliance and cited M610 for CI MS #12065 for Activities of Daily Living. There were no deficiencies cited for CI MS #19096 related to injury of unknown origin and CI MS #19039 for injury of unknown origin. No other deficiencies were cited. At the time of the survey, the facility had a census of 53 and held a license for 60 beds.	M 000		
M 610	45.21.2 Activities of daily living Activities of daily living. Each resident shall receive assistance as needed with activities of daily living to maintain the highest practicable well being. These shall include, but not be limited to: 1. Bath, dressing and grooming; 2. Transfer and ambulate; 3. Good nutrition, personal and oral hygiene; and 4. Toileting. This Statute is not met as evidenced by: Level II Based on observation, staff interviews, resident interview, facility policy review and record review, the facility failed to provide Activities of Daily	M 610	Facility failed to provide Activities of Daily Living (ADLs) as evidenced by long and jagged nails, and unshaven facial hair for two (2) of eighteen residents observed. Resent #24 and Resident #42	3/17/23

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M 610	Continued From page 1 Living (ADLs) as evidenced by long and jagged nails, and unshaven facial hair for two (2) of eighteen residents observed. Resident #24 and Resident #42 Findings include: A record review of the facility policy titled, "A.M. Care policy"' with a revision date of 10/17 revealed, Purpose: To prepare the resident for their day, to maintain oral health and bodily hygiene, and to maintain the resident's desired physical appearance ... Procedure: 12. Assist the resident with grooming according to their preferences (makeup application, shaving, hair removal, hair care, and styling, etc.) ..." A record review of the facility policy titled, "Nail Care Policy", with a revision date of 10/17 revealed," Purpose: To promote cleanliness, safety, and a neat appearance. To observe skin condition on fingers and toes ...Procedure: 8. Trim the nails straight across, and even with the end of the finger or toe. For fingers, remove any sharp edges with the file or emery board..." Resident #24 During an observation on 02/06/23 at 11:20 AM, revealed Resident #24 sitting in his wheelchair with long fingernails that were approximately 1/2 inch past the end of his fingertips. Resident #24 stated that he had asked staff to cut his nails, but they told him they didn't have any clippers. Resident #24 stated that he knew somebody here should have nail clippers. During an observation on 02/07/23 at 9:44 AM, revealed Resident #24 sitting up in wheelchair. His fingernails had been trimmed but had sharp	M 610	1. Director of Nursing was notified of the deficient practice by the surveyor on 2/7/23. On 2/6/23 resident #24 nails trimmed by the Activity Trainer. On 2/7/23 Nursing staff provided nail care to resident□s jagged edges and or rough edges and uneven corners were trimmed evenly and filed smoothly for resident # 24.(Exhibit 6) On 2/7/23 the Director of Nursing provided nail care to resident #24. On 2/7/23 resident #42 shaved by nursing staff. Resident requested that hair above top lip be left in place (ie mustache). (Exhibit #7) 2. This has the potential to affect 2 of 53 residents that currently reside in the 60 bed facility. 3. On 2/7/23 the Director of Nursing initiated an in-service for the nursing staff in regards to monitoring the need for nail care and shaving daily for all residents as needed. Resident care task includes resident□s preferences. (Exhibit #8) To begin 2/7/23 upon hire, annually, and as needed, all nursing staff will receive orientation training by the Staff Development Nurse or Director of Nursing regarding care practices. To begin 2/7/23 upon hire, annually, and as needed, all licensed nursing staff will receive a skills competency evaluation by the Staff Development Nurse regarding resident care practices. 4. Director of Nursing or Staff	

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M 610	Continued From page 2 edges and his left thumbnail was jagged. Resident #24 stated they (staff) came in yesterday afternoon and cut them. He confirmed they were rough but stated that it was a start. On 02/07/23 at 1:00 PM, during an interview with the Activity Trainer revealed that she cut Resident #24's fingernails yesterday. She stated that they were long, but they were clean. An interview on 2/7/23 at 2:10 PM, with Certified Nursing Assistant (CNA) #3 revealed that she felt like Resident #24's fingernails were kind of long today, but not as long as they were yesterday. She confirmed that they needed trimming. An observation and interview, on 2/7/23 at 3:20 PM, with the Director of Nursing (DON) confirmed Resident #24's fingernails were trimmed yesterday. She confirmed they had sharp uneven corners. She stated that long nails and rough nails could cause skin tears and harbor debris. The DON stated the Certified Nursing Assistants are responsible for maintaining nails or reporting to the nurse if they are unable to cut them. Review of the facility Face Sheet revealed Resident #24 was admitted to the facility on 6/27/22 with diagnoses that included Chronic Obstructive Pulmonary Disease and Anxiety. Record review of Section C of the Minimum Data Set (MDS) with an Assessment Reference Date (ARD) of 1/04/23 revealed a Brief Interview for Mental Status (BIMS) score of 13 which indicated Resident #24 was cognitively intact. Resident #42 During an interview and observation on 2/06/23 at	M 610	Development Nurse will monitor residents for nail care and shaving on various shifts beginning 2/24/23 at least three (3) times weekly for four (4) weeks, then at least (2) time weekly for four (4) weeks if no new problems identified. (Exhibit #9) A Quality Assurance Committee Meeting was conducted on 2/24/23 (Exhibit #10) and will be conducted on 3/16/23 and will be conducted monthly x 3 months to discuss findings from the monitoring of nail care and shaving per resident's individual preferences and policies and to ensure compliance until resolved. Director of Nursing or Staff Development Nurse will report any recurring problem to the monthly Quality Assessment and Improvement Committee. Administrator and Director of Nursing will take necessary corrective action such as: Individual in-services, in-service, or disciplinary action up to and including termination of employees, and initiate Quality Assurance and Performance Improvement (QAPI) if warranted. QAPI Committee will make recommendations or changes as needed to ensure compliance until resolved.	

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11:54 AM, revealed Resident #42 sitting on the side of the bed with facial hair noted to the sides of his cheeks, above his lip, and on his chin with approximately. 1-inch growth. Resident #42 revealed the last time he was shaved was a week ago, but he likes to be shaved every two days. He revealed he has mentioned it to staff before, but they say they'll get to it but never do. Resident #42's fingernails on bilateral hands were approximately 1/2-inch past the end of the finger, were jagged, and dirty with a brown substance under each nail. The resident revealed he doesn't like them this long and would like them to be cut but they haven't cut them since he's been here.

An observation on 2/06/23 at 2:30 PM, revealed, Resident # 42 lying in bed. Resident #42 was unshaven and nails on bilateral fingers jagged and approximately 1/2 inch long with a brown substance under the nails. The resident revealed he hasn't been shaved or his nails cut yet.

An observation and interview on 2/07/23 at 08:10 AM, revealed Resident #42 sitting on the side of the bed. The resident was unshaven, and his nails were long, with a brown substance underneath.

An observation on 2/07/23 at 9:55 AM, revealed Resident #42 sitting in the dining room, unshaven and the fingernails on bilateral hands are dirty, jagged, and approximately 1/2 inch long.

An interview and observation on 2/07/23 at 11:05 AM, with CNA #1 confirmed that Resident # 42's nails were long and dirty and needs to be cut. She revealed that if a resident isn't diabetic that the aides can cut their nails, but she was unsure if the resident was diabetic or not. She revealed that she hasn't cut his fingernails and wasn't sure

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if he was supposed to get that done when he went to the shower. She revealed his shower days are Monday, Wednesday, and Friday and that he gets shaved by CNA #2 because she gives him his showers. She revealed that she can shave him as well if he needs it. She confirmed that he hasn't been shaved in a while and that he should have been. She revealed we don't have assignment sheets with the exact task we are supposed to do and wished the facility had them.

An interview and observation on 2/07/23 at 11:30 AM, the DON confirmed Resident #42's fingernails were long, jagged, and dirty. She revealed she would get his nails done right away. She confirmed that the resident was unshaven with hair on his chin and the sides of his face. Resident #42 revealed to the DON that he likes to be shaven every other day. The DON revealed the residents usually get shaved when they go to the shower and confirmed that the resident was unshaven and looked like he hadn't been shaved in a while.

On 2/07/23 at 1:30 PM, during an interview with CNA #2 revealed she does the showers, and it is basically her responsibility to shave a resident when they come to the shower unless they can shave by themselves. She revealed Resident # 42 was unable to shave on his own. She revealed she can't remember when the last time he was shaven, but it might have been last Friday. She confirmed that she had noticed his long fingernails before but hadn't cut them and any aide can cut the resident's nails unless they are diabetic, but there is no one specifically assigned.

Record review of Resident #42's Face Sheet revealed the resident was admitted to the facility

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M 610	Continued From page 5 on 10/24/2022 with diagnoses that included, Hemiplegia, unspecified affecting left nondominated side, Personal history of Transient Ischemic Attack (TIA), and Cerebral Infarction. A record review of the MDS with an ARD of 1/30/2023 revealed Resident #42 had a Brief Interview for Mental Status (BIMS) score of 10, which indicated the resident has moderate cognitive impairment.	M 610		