

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: HAL092024	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 03/19/2015
NAME OF PROVIDER OR SUPPLIER BRIGHTON GARDENS OF RALEIGH		STREET ADDRESS, CITY, STATE, ZIP CODE 3101 DURALEIGH ROAD RALEIGH, NC 27612		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
D 000	Initial Comments The Adult Care Licensure Section conducted an annual and follow-up survey from 3/17/2015 through 3/19/2015.	D 000		
D 074	10A NCAC 13F .0306(a)(1) Housekeeping And Furnishings 10A NCAC 13F .0306 Housekeeping And Furnishings (a) Adult care homes shall: (1) have walls, ceilings, and floors or floor coverings kept clean and in good repair; This Rule is not met as evidenced by: Based on observation, interview, and record review the facility failed to keep walls in good repair and rugs clean in 10 out of 41 resident rooms on the third floor of the facility. The findings are: Observation of the third floor during the tour on 3/17/2015 at 10:30 a.m. revealed: -There were 41 out of 43 occupied resident rooms. -Room numbers ranged from 310 to 358. -Room 310 had dark brown spots on the rug in front of the dresser, plaster was coming off the the corners of the wall in two places in the bedroom, the wood casing on the bottom of the bathroom door was chipped off, and plastic gloves were turned inside out on the floor. -Room 314 had plaster coming off the corner of the wall in the bedroom with the metal stripping exposed, black marks were along the bottom of the walls, dark brown stains were on the rug under the chair and next to the bed, and a large cabinet door was missing in the bathroom. -Room 323 had a urine smell and brown spots on	D 074		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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D 074	Continued From page 1 the rug in the bedroom. -Room 330 had the carpet and threshold torn going into the bathroom with a visible water spot. -Room 337 had dark brown spots and gray spots on the carpet throughout the room, more exaggerated next to the bed. -Room 339 had plaster missing midway up the wall on 3 corners of the wall in the bedroom with metal stripping exposed, gray lines were in the middle of the wall leading to the bathroom, no handles were on a bathroom cabinet door, the door molding was broken in the bathroom half way up the wall and was hanging loose and crooked on both sides, and the corner of the wall next to the shower had metal stripping exposed which had bowed out with sharp edges exposed. -Room 341 had brown spots on the rug throughout the room and plaster off the wall in 2 areas behind the bed. -Room 347 had brown spots on the rug next to the bed, and the bathmat in the shower had brown dirt spots. -Room 353 had brown spots on the rug throughout the bedroom, black dirt was on the bottom of the wall, brown staining was on the bottom of the shower curtain, and plaster was missing off the wall near the closet. -Room 357 had brown stained spots on the rug around the side table. Interview with the Health Care Coordinator (HCC) on 3/18/2015 at 8:45 a.m. revealed there had just been a renovation of the second and third floor carpets and walls. Interview with the Executive Director on 3/18/2015 at 10:15 a.m. revealed: -The carpets had been replaced in the hallways on the second and third floor. -Individual rooms had not been done.	D 074		

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D 074	Continued From page 2 -All the staff, including housekeeping, care managers, and nursing should be reporting if the carpet in resident rooms needs to be cleaned or the walls need to be repaired. -The resident agreement states that vacuuming will be done once a week and general cleaning of the room daily. -The resident or their families can request carpet cleaning for a fee of \$35.00. Interview with the Maintenance manager on 3/18/2015 at 10:45 a.m. revealed: -She was unaware of any issues with the carpet or walls on the third floor. -There were currently no work orders for the third floor and there hadn't been for the past month. -The maintenance man was terminated approximately one month ago because he was signing off work orders as done which were not. -She did not monitor or walk through the in the facility to assess work order needs. -She depended on the staff to fill out a work order forms. Interview with the Executive Director on 3/20/2015 at 9:00 a.m. revealed: - Management had assessed the resident bedrooms on the third floor. -On 3/18/2015 the carpet had been cleaned by maintenance in rooms 310, 312, 313, 314, 321, 322, 323, 328, and 337 where rug spots were found. -Room 310 needed a corner beam patch. -Room 314 needed a corner beam patch. -Room 316 needed touch-up paint and to tighten the cabinet door in the kitchen. -Room 321 needed touch up paint on the trim. -Room 322 needed a patch hole in the wall and paint. -Room 323 needed touch up paint.	D 074		

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D 074	Continued From page 3 -Room 330 needed a transition strip and paint on the trim of the bathroom. -Room 339 needed paint, a patch, and the door frame repaired or replaced. -Room 341 needed touch up paint. -Room 346 needed housekeeping to wipe down the walls. -Room 347 needed a hole in the bedroom repaired. -Room 355 needed housekeeping to wipe down the walls. -Room 357 needed an exhaust fan, holes repaired in the walls, and the carpet cleaned. -These repairs were going to be made. Review of the maintenance request log for the past 3 months from 12/19/2014 to 3/19/2015 revealed: -On 1/26/2015 there was a request to clean the carpet in room 337. -On 1/20/2015 there was a request to clean the carpet in room 324. -On 1/8/2015 there was a request to clean the carpet in room 331. -On 12/19/2014 there was a request to clean the carpet in room 357. Review of the Carpet maintenance policy revealed: "Carpet stains will be spot cleaned immediately by all Sunrise team members who are trained to do so."	D 074		
D 139	10A NCAC 13F .0407(a)(7) Other Staff Qualifications 10A NCAC 13F .0407 Other Staff Qualifications (a) Each staff person at an adult care home shall: (7) have a criminal background check in accordance with G.S. 114-19.10 and 131D-40;	D 139		

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D 139	Continued From page 4 This Rule is not met as evidenced by: Based on observation, interview and record review, the facility failed to assure two of six sampled staff had a criminal background check in accordance with G.S. 114-19.10 and 131D-40. (Staff B and D). The findings are: 1. Review of the employee record for Staff B revealed: - Staff B was hired on 9/18/06 as a Care Manager (nursing assistant). - Review of Staff B's application forms revealed Staff B's last employment was in another country in June 2005. - There was no documentation of a completed national criminal history background check including indications that fingerprints were sent to the Department of Justice for the nationwide search. Interview on 3/19/15 at 11:25 a.m. with the Executive Director revealed: - He was new in this position. - He would check to see if he could locate a national criminal history background check for Staff B. Observation on 3/19/15 at 4:05 p.m. revealed Staff B was assisting residents in the memory care unit. Interview on 3/19/15 at 4:05 p.m. with Staff B revealed: - Staff B's last employment prior to her current employment at this facility was in another country in 2005. - Staff B moved to this country and gained employment in June of 2006 at this facility as a Resident Care Manager.	D 139		

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D 139	Continued From page 5 - Has been employed here ever since then. - When hired in 2006, there were a lot of forms and training but, Staff B did not remember completing finger prints for a national criminal history background check for this position. Interveiw on 3/19/15 at 5 p.m. with the Health Care Coordinator revealed: - The staff in the business office was responsible for criminal background checks. - The business office was not available at this time. - She would check with the E.D. No national criminal history record check was provided by the end of the survey. 2. Review of the employee record for Staff C revealed: - Staff C was hired on 10/05/10 as a Resident Care Manager (nursing assistant.) - A document dated 9/29/10 included an investigation service completed a "NC Basic Level" check. - Documentation in Staff C's employee record revealed she did not live in the state until 9/09/09. - There was no documentation of a completed national criminal history background check including indications that fingerprints were sent to the Department of Justice for the nationwide search. Observation on 3/17/15 at 10:45 a.m. revealed Staff C was caring for residents in the memory unit. Interview on 3/19/15 at 12:28 p.m. with Staff C revealed: - Staff C had lived in another state from 2005 to 2009 before moving to this state in 2009.	D 139		

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D 139	Continued From page 6 - Staff C did not remember having fingerprints taken for a nationwide criminal history background check upon hire. Interview on 3/19/15 at 4:08 p.m. with the Executive Director (ED) revealed: - He was not aware some staff had only state/local background checks when they had not lived in the state for five years. - He would look for nationwide criminal background checks. Interveiw on 3/19/15 at 5 p.m. with the Health Care Coordinator revealed: - The staff in the business office was responsible for criminal background checks. - The business office was not available at this time. - She would check with the ED. No national criminal history background check was provided for Staff C by the end of the survey.	D 139		