STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	HAL060106	A. BUILDING: _____ B. WING _____	07/09/2015

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
THE LAURELS IN HIGHLAND CREEK	6101 CLARKE CREEK PARKWAY CHARLOTTE, NC 28269

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
D 000	Initial Comments The Adult Care Licensure Lection and the Mecklenburg County Department of Social Services conducted an annual survey on July 8, 2015 and July 9, 2015.	D 000		
D 273	10A NCAC 13F .0902(b) Health Care 10A NCAC 13F .0902 Health Care (b) The facility shall assure referral and follow-up to meet the routine and acute health care needs of residents. This Rule is not met as evidenced by: Based on record review and interview the facility failed to assure physician notification for 2 of 7 sampled residents (#4, and #5) with low heart rate and elevated blood pressure. The findings are: A. Review of Resident#4's current FL-2 dated 10/09/14 revealed diagnoses included hemiplegia, hypopotassium, hypertension, muscle weakness, esophageal reflux, aphasia and hyperlipidemia. Review of Resident #4's Resident Register revealed the resident was admitted to the facility on 11/01/13. Review of Resident#4's current assessment and care plan signed by the physician on 07/09/15 revealed documentation the resident required extensive assistance with toileting, bathing, dressing and transfers.	D 273		

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D 273	Continued From page 1 Review of Resident #4's record revealed: -A signed physician's order dated 02/12/15 for staff to check and record weight and vital signs early each month with the following parameters as to when to notify the physician: -If systolic blood pressure was greater than 180 or greater than 160 on three consecutive readings, systolic blood pressure was less than 110, diastolic blood pressure was greater than 105. -If heart rate was less than 55 beats per minute or greater than 105 beats per minute. -If respiratory rate was less than 12 breaths per minute or greater than 22 breaths per minute. Review of Resident #4's monthly vital sign record revealed the following heart rates outside of the normal parameters: -March 2015's documented heart rate was 42 beats per minute. -April 2015's documented heart rate was 44 beats per minute. -July 2015's documented heart rate was 52 beats per minute. Review of Resident #4's facility notes revealed: -Vital signs were obtained due to change in resident condition and documented on 03/05/15 as blood pressure 165/52 and heart rate 51, with no documentation of the physician notified. -Vital signs were obtained due to change in resident condition and documented on 04/21/15 as heart rate 45 beats per minute, with no documentation of the physician notified. Interview with a Medication Aide on 07/09/15 at 10:00 am revealed: -Personal Care Aides (PCA) were responsible for collecting the monthly vital signs. -The PCAs documented the vital signs and gave	D 273		

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D 273	Continued From page 2	D 273		

them to the nurse in the wellness clinic.
-If the vital signs are abnormal, it was the nurse's discretion and responsibility to notify the physician.

Interview with a PCA on 07/09/15 at 10:05 am revealed:
-All PCAs take monthly vital signs because we had a list of residents they are responsible for.
-If the heart rate was low, "I go to the nurse and she will double check it."
-"I am not sure what a low heart rate would be, I can't remember."

Interview with the Supervisor on 07/09/15 at 10:10 am revealed:
-First and second shift PCAs obtained monthly vital signs at the beginning of each month.
-The PCAs documented the vital signs and then took them to the Supervisor.
-If the vital signs were abnormal, the supervisor would recheck them and document on the vital sign record.
-Nursing Supervisor was not able to locate any other vital signs documented.
-A heart rate less than 52 and greater than 100 beats per minute was considered abnormal.

Interview with the Physician Assistant on 07/09/15 at 10:20 am revealed:
-"I was not aware of the low heart rates."
-There were no office records to indicate that the facility had made the physician's office aware.
-"I consider a heart rate in the 40's low and I would like to have been notified."
-It was the facility's process to fax notifications to the physician's office such as falls and abnormal vital signs".

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D 273	Continued From page 3 B. Review of Resident #5's current FL-2 dated 07/08/15 revealed: -Diagnoses included hyperlipidemia and anxiety. -An order for blood pressures twice weekly. Review of the record revealed a previous order dated 06/03/15 for blood pressures twice weekly with instructions to notify the physician for blood pressures greater than 160/90. Review of the June 2015 Medication Administration Record (MAR) revealed: -Documentation of 7 blood pressures ranging from 119/65 to 159/100. -Two blood pressures outside ordered parameters: on 06/15/15, blood pressure was 159/100 and on 06/19/15, blood pressure was 136/94. Review of the July 2015 MAR revealed two blood pressures of 132/78 and 118/74. Review of Resident #5's record revealed no documentation the physician was notified of the June blood pressures outside the ordered parameters. Interview on 07/09/15 at 3:00 pm with the Clinic Assistant revealed: -It was the responsibility of the medication aide (MA) to notify the physician of blood pressures outside ordered parameters. -There was currently no monitoring system in place to ensure the physician was notified. -The Clinic Assistant "assumed" staff were notifying the physician. Interview on 07/09/15 at 3:10 pm with the Supervisor revealed: -It was the responsibility of the MA to notify the	D 273		

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D 273	Continued From page 4 physician of blood pressures outside ordered parameters. -There was currently no monitoring system in place to ensure the physician was notified. Interview on 07/09/15 at 2:50 pm with Resident #5 revealed: -Staff checked her blood pressure "several times a week". -She had increased pressures before but her blood pressure was fine now.	D 273		