STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	FCL017024	A. BUILDING: _____ B. WING _____	07/23/2015

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
D & H FAMILY CARE HOME #2	1143 YARBOROUGH ROAD MILTON, NC 27305

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
C 000	Initial Comments The Adult Care Licensure Section and Caswell County Department of Social Services conducted an annual survey on July 23, 2015.	C 000		
C 074	10A NCAC 13G .0315(a)(1) Housekeeping and Furnishings 10A NCAC 13G .0315 Housekeeping And Furnishings (a) Each family care home shall: (1) have walls, ceilings, and floors or floor coverings kept clean and in good repair; This Rule shall apply to new and existing homes. This Rule is not met as evidenced by: Based on observation and interview, the facility failed to assure the wall, baseboard and pantry door were cleaned in the kitchen, the floors, baseboards, soap holders, toilets and sinks, the walls were cleaned not stained in the bathroom, the carpet, walls, baseboards were cleaned, not stained and the doors and walls did not have holes in the resident rooms, the walls, baseboards, garbage can and deep freezer were not stained or did not have holes in the wall in the sunroom and the floor did not have raised carpet and the front door did not have rust in the living room. The findings are: Observation in the kitchen on 7/23/15 at 10:14 a.m. revealed: -One of four walls had brown and black food stains. -The baseboard on one of four walls had built-up brown dirt. -The pantry door had chipped paint.	C 074		

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C 074	Continued From page 1 Observation of bathroom A (closest to dining room) on 7/23/15 at 10:21 a.m. revealed: -The caulking around the sink attached to the wall was loosed. -The baseboards on three walls were stained brown. -The area of the floor between the tub and sink had built-up gray dust and dirt. -The metal soap holder attached to the wall had green and white stains. -The wall on the right side of the toilet had an indention with brown stains. Observation of bathroom B (beside staff's room) on 7/23/15 at 10:28 a.m. revealed: -The tiles around the toilet had dark brown stains. -The top and bottom of the toilet seat was stained brown. -The carpet on the floor at the entrance to the bathroom was stained black. Observation of a resident's room (beside the dining room) on 7/23/15 at 10:31 a.m. revealed there were several black stains on the entrance of the carpet and behind the entrance door. Interview with a resident who lived in the above room on 7/23/15 at 10:31 a.m. revealed the resident did not have a problem with the cleanliness of the facility. Observation of a resident's room (across the hall from staff's room) on 7/23/15 at 10:46 a.m. revealed: -There was multiple black stains on the carpet in the room. -There was a hole 3-4 inches in length and 1 inch wide in 1 of 2 closet doors. -The other closet door had three areas of scraped	C 074		

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C 074	Continued From page 2 paint. The wall beside the closet door had a hole in the wall which showed the inside of the wall. -The baseboards on all four walls had built-up brown dirt. Interview with a resident who lived in the above room on 7/23/15 at 10:46 a.m. revealed the resident did not have a problem with the cleanliness of the facility. Observation of the sunroom on 7/23/15 at 10:54 a.m. revealed: -The bottom of the door leading to the patio had several rust stains. -The 1 of 4 walls, which was beside the patio door where the garbage can, was located had several brown stains. The garbage can was leaning against the wall and was dirty with several brown stains. -Four sides of the deep freezer was covered in rust. -The wall behind the deep freezer had one hole the size of a golf ball and another hole the size of a tennis ball. The same wall had an indention 4 inches wide and 2 inches wide. -The area of the vinyl floor beside the deep freezer had brown stains. -The baseboards on all four walls had dark brown stains. Interview with a resident on 7/23/15 at 11:00 a.m. revealed: -The resident did not have a problem with the cleanliness of the facility. -Staff cleaned the floors and walls twice weekly. Observation of the living room on 7/23/15 at 11:05 a.m. revealed: -The bottom of the front living room entrance door had several areas of rust.	C 074		

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C 074	Continued From page 3 -The carpet on the front entrance floor had thin worn carpet. -There were six raised areas of the carpet in the living room. Interview with the Administrator on 7/23/15 at 3:04 p.m. revealed: -The walls are wiped daily and as needed. -The floors are cleaned and the carpet is vacuumed daily. -The stain on the floor around the toilet was due to a new toilet being installed. -The tiles to replace the stained tiles had been ordered. -The carpet in the facility is shampooed every other month. The carpet needed to be replaced. The carpet was last shampooed May 2015. -The holes had been in the walls for one year. The holes will get repaired. -She had bought the paint for the front door to be painted. Someone had supposed to have painted the door on the day of the survey (7/23/15.) -She was aware of what needed to be cleaned and repaired.	C 074		
C 076	10A NCAC 13G .0315(a)(3) Housekeeping and Furnishings 10A NCAC 13G .0315 Housekeeping and Furnishings (a) Each family care home shall: (3) have furniture clean and in good repair; This Rule shall apply to new and existing homes. This Rule is not met as evidenced by: Based on observation and interview, the facility failed to assure the cabinets in the kitchen had knobs, the chesters in the residents' rooms did	C 076		

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C 076	Continued From page 4	C 076		

not have scraped wood or was not off the hinge, the woodened furniture and upholstered furniture in the sunroom, living room and resident rooms were cleaned and the glass living room table was not cracked or peeling on the side.

The findings are:

Observation of the woodened kitchen cabinets in the kitchen on 7/23/15 at 10:14 a.m. revealed seven knobs were missing on seven cabinets.

Observation of a resident's room (across from staff's room) on 7/23/15 at 10:46 a.m. revealed:
-The top and both sides of the woodened chester had multiple areas of scraped wood.
-Six of six woodened chester drawers had scraped wood.

Interview with a resident, who lived in the above room, on 7/23/15 at 10:46 a.m. revealed the furniture was nice and the resident did not have a problem with the furniture.

Observation of a red cloth upholstered lounge chair in the sunroom on 7/23/15 at 10:54 a.m. revealed the head of the chair and both arm rests of the chair had built-up black stains.

Observation of a second resident's room (near the dining room) on 7/23/15 at 11:00 a.m. revealed:
-The top of the woodened chester had multiple areas of scraped wood.
-Two of six woodened chester drawers were off of the hinge.
-One of two woodened rocking chairs had a brown stain.

Interview with a resident, who lived in the above

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C 076	Continued From page 5 room, on 7/23/15 at 10:31 a.m. revealed: -The resident did not have a problem with the furniture. -The drawers had been off the hinge for at least one year. Interview with a second resident who lived in the above room on 7/23/15 at 11:00 a.m. revealed: -The resident's chester had scraped wood since 2007. -The resident did not have a problem with the furniture. Observation of a third resident's room (near the living room) on 7/23/15 at 11:05 a.m. revealed: -The bottom of the woodened chester drawer had scraped wood. -There were many areas of scraped wood on the head boards of two beds. Interview with the resident who lived in the above room on 7/23/15 at 11:10 a.m. revealed the resident did not have a problem with the furniture. Observation of the living room on 7/23/15 at 12:50 p.m. revealed: -The large cream upholstered sectional had multiple areas of brown stains. -The corner of the top of the glass table was cracked and the golden plastic paper wrap on the side of the table was loosed. Interview with the Administrator on 7/23/15 at 3:04 p.m. revealed: -She will get knobs for the drawers. -She will replace the woodened chester drawers in two of the residents' rooms. -The upholstered chairs are cleaned monthly. The upholstered furniture was last cleaned 6 months ago.	C 076		

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C 076	Continued From page 6 -The furniture was cleaned and repaired furniture as needed.	C 076		
C 202	10A NCAC 13G .0702(a) Tuberculosis Test and Medical Examination 10A NCAC 13G .0702 Tuberculosis Test and Medical Examination (a) Upon admission to a family care home each resident shall be tested for tuberculosis disease in compliance with the control measures adopted by the Commission for Health Services as specified in 10A NCAC 41A .0205 including subsequent amendments and editions. Copies of the rule are available at no charge by contacting the Department of Health and Human Services, Tuberculosis Control Program, 1902 Mail Service Center, Raleigh, North Carolina 27699-1902. This Rule is not met as evidenced by: Based on observation, interview and record review, the facility failed to assure 1 of 3 residents (#1) was tested tor tuberculosis (TB) in compliance with control measures using the 2 Step TB Skin Test. The findings are: Review of Resident #1's current FL-2 dated 8/18/14 revealed diagnoses included dementia, diabetes mellitus, high blood pressure and osteoporosis. Review of Resident #1's Resident Register revealed the resident was admitted to the facility on 1/15/15. Record review revealed there was no documentation of a two step TB test in Resident	C 202		

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C 202	Continued From page 7 #1's record. Interview with Resident #1 on 7/23/15 at 11:10 a.m. revealed the resident was admitted to the facility 5-6 months ago. Interview with Resident #1 on 7/23/15 at 4:02 p.m. revealed the resident did not provide information about receiving TB testing. Interview with the Administrator on 7/23/15 at 3:04 p.m. revealed: -When a resident is admitted to the facility, the first step TB test should be completed upon admission. -The second step should be completed within 2-3 weeks after the first step was completed. -Resident #1 had a first step TB test completed upon admission to the facility. -The second step was completed April 2015. -Both tests were negative. -She last reviewed Resident #1's 2 step TB tests two weeks ago and both tests were in the resident's record. -She could not provide documentation of Resident #1's 2 step TB tests and she was unaware the tests were not in the record.	C 202		