STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	HAL098006	A. BUILDING: _____ B. WING _____	09/10/2015

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
SPRING ARBOR OF WILSON	2045 WARD BOULEVARD, NW WILSON, NC 27893

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
D 000	Initial Comments The Adult Care Licensure Section and the Wilson County Department of Social Services conducted an annual survey on September 9, 2015 and September 10, 2015.	D 000		
D 164	10A NCAC 13F .0505 Training On Care Of Diabetic Resident 10A NCAC 13F .0505 Training On Care Of Diabetic Residents An adult care home shall assure that training on the care of residents with diabetes is provided to unlicensed staff prior to the administration of insulin as follows: (1) Training shall be provided by a registered nurse, registered pharmacist or prescribing practitioner. (2) Training shall include at least the following: (a) basic facts about diabetes and care involved in the management of diabetes; (b) insulin action; (c) insulin storage; (d) mixing, measuring and injection techniques for insulin administration; (e) treatment and prevention of hypoglycemia and hyperglycemia, including signs and symptoms; (f) blood glucose monitoring; universal precautions; (g) universal precautions; (h) appropriate administration times; and (i) sliding scale insulin administration. This Rule is not met as evidenced by: Based on record review and interview, the facility failed to assure that training on the care of diabetic residents was provided to 2 of 3 Medication Aides (Staff B and Staff D) prior to the	D 164		

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D 164	Continued From page 1 administration of insulin. The findings are: 1. Review of Staff B's personnel record revealed: - She was hired on 2/10/15 as a Medication Aide/ Resident Aide (MA/RA) - She received her 15 hour medication training on 2/25/15. - She passed the Medication Aide exam on 10/16/2000. - She completed the Medication Administration Clinical Skills checklist on 2/25/15 - She completed the Infection Control Training on 3/26/15. - There was no documentation on training on care of diabetic residents. Review of the facility's Medication Administration Records (MAR) revealed that Staff B administered insulin during the months of July, August and September 2015. Interview with Staff B on 9/10/15 at 3:15 P.M. revealed: - She had worked as a MA at the facility for almost seven months. - She administered insulin to residents according to physician's order. - She could not recall having a separate training specific to diabetic residents. Refer to interview with Resident Care Coordinator (RCC) on 9/10/15 at 3:45 P.M. Refer to interview with Executive Director (ED) on 9/10/15 at 4:32 P.M. 2. Review of Staff D's personnel record revealed: - She was hired on 1/9/15 as a Medication Aide/ Resident Aide (MA/RA) - She received her 15 hour medication	D 164		

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D 164	Continued From page 2	D 164		

training on 2/2/15.
- She passed the Medication Aide exam on 2/19/15.
- She completed the Medication Administration Clinical Skills checklist on 2/6/15
- She completed the Infection Control Training on 3/26/15.
- There was no documentation on training on care of diabetic residents.

Review of the facility's Medication Administration Records (MAR) revealed that Staff D administered insulin during the month of August 2015.

Interview with Staff D on 9/10/15 at 2:52 P.M. revealed:
- When she works on second shift, she administered insulin to one resident.
- She administered insulin to residents according to physician's order as part of her duties as a MA.
- She may have had a class just on diabetes with the nurse but could not recall when.

Interview with Cottage Care Coordinator (CCC) on 9/10/15 at 3:02 P.M. revealed:
- Diabetes training was done in MA training.
- She did not know if MA training had been offered as yet this year.

Refer to interview with Resident Care Coordinator (RCC) on 9/10/15 at 3:45 P.M.

Refer to interview with Executive Director (ED) on 9/10/15 at 4:32 P.M.

Interview with Resident Care Coordinator (RCC) on 9/10/15 at 3:45 P.M. revealed:

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D 164	Continued From page 3 - She was responsible for scheduling training classes. - The facility tries to have diabetes training classes quarterly. - Diabetes training classes are usually 3 continuing education units (CEUs) that are done through our pharmacy. - The Pharmacy was scheduled to do a diabetes training class on 8/19/15 but it was cancelled. - When pharmacy came on 8/26/15, they did not have time to do diabetes training class. - The diabetes training class needed to be rescheduled, but had not been rescheduled yet. Interview with Executive Director (ED) on 9/10/15 at 4:32 P.M. revealed: - The CCC and the RCC does the scheduling for the diabetic care training. - The diabetic care training are scheduled yearly. - If there is a new hire, then before they even touch the cart, they have the 15 hour training and the checkoff with our nurses. - Staff does not get a diabetic care certificate until they have had the class with our pharmacy. - They are scheduled to have the diabetic care class with the pharmacy during the next pharmacy review in October or before.	D 164		