Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	FCL017024	A. BUILDING: _____ B. WING _____	07/23/2015

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
D & H FAMILY CARE HOME #2	1143 YARBOROUGH ROAD MILTON, NC 27305

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
C 000	Initial Comments The Adult Care Licensure Section and Caswell County Department of Social Services conducted an annual survey on July 23, 2015.	C 000		
C 074	10A NCAC 13G .0315(a)(1) Housekeeping and Furnishings 10A NCAC 13G .0315 Housekeeping And Furnishings (a) Each family care home shall: (1) have walls, ceilings, and floors or floor coverings kept clean and in good repair; This Rule shall apply to new and existing homes. This Rule is not met as evidenced by: Based on observation and interview, the facility failed to assure the wall, baseboard and pantry door were cleaned in the kitchen, the floors, baseboards, soap holders, toilets and sinks, the walls were cleaned not stained in the bathroom, the carpet, walls, baseboards were cleaned, not stained and the doors and walls did not have holes in the resident rooms, the walls, baseboards, garbage can and deep freezer were not stained or did not have holes in the wall in the sunroom and the floor did not have raised carpet and the front door did not have rust in the living room. The findings are: Observation in the kitchen on 7/23/15 at 10:14 a.m. revealed: -One of four walls had brown and black food stains. -The baseboard on one of four walls had built-up brown dirt. -The pantry door had chipped paint.	C 074	All walls in the Kitchen have been cleaned and painted to remove stains, by maintenance, SIC will report any noted problems to Administrator for to respond with maintenance immediately. Baseboard in Kitchen has been cleaned by SIC. SIC will clean baseboards monthly with spot cleaning daily according to daily and monthly cleaning scheduled provided by Administrator. Pantry door in Kitchen repainted by maintenance	8/4/15 7/27/15 8/4/15

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
Black Patriot	Adm	10/27/15

MB 11/2015

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C 074	Continued From page 1 Observation of bathroom A (closest to dining room) on 7/23/15 at 10:21 a.m. revealed: -The caulking around the sink attached to the wall was loosed. -The baseboards on three walls were stained brown. -The area of the floor between the tub and sink had built-up gray dust and dirt. -The metal soap holder attached to the wall had green and white stains. -The wall on the right side of the toilet had an indention with brown stains. Observation of bathroom B (beside staff's room) on 7/23/15 at 10:28 a.m. revealed: -The tiles around the toilet had dark brown stains. -The top and bottom of the toilet seat was stained brown. -The carpet on the floor at the entrance to the bathroom was stained black. Observation of a resident's room (beside the dining room) on 7/23/15 at 10:31 a.m. revealed there were several black stains on the entrance of the carpet and behind the entrance door. Interview with a resident who lived in the above room on 7/23/15 at 10:31 a.m. revealed the resident did not have a problem with the cleanliness of the facility. Observation of a resident's room (across the hall from staff's room) on 7/23/15 at 10:46 a.m. revealed: -There was multiple black stains on the carpet in the room. -There was a hole 3-4 inches in length and 1 inch wide in 1 of 2 closet doors. -The other closet door had three areas of scraped	C 074	Bathroom A was thoroughly cleaned by SIC. Removing all stains from baseboards, between tub and sink, and metal soap holder. SIC will clean bathroom daily as part of daily cleaning schedule provided by Administrator. Administrator will monitor tasks performed weekly. 7/24/15 Bathroom A walls were cleaned by SIC. 7/24/15 Maintenance repaired caulking around bathroom sink, painted walls. 8/4/15 Indention on bathroom wall patched by maintenance. 8/4/15 SIC will promptly report any maintence problems to administrator for repairs. Bathroom B thouroughly cleaned by SIC, including floor and toilet. SIC to mop floors daily and as needed and clean bathroom daily. 7/24/15 All carpet in home was shampooed, including entrance to bathroom to remove stains. 5/8/15 continued	

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C 074	Continued From page 3 -The carpet on the front entrance floor had thin worn carpet. -There were six raised areas of the carpet in the living room. Interview with the Administrator on 7/23/15 at 3:04 p.m. revealed: -The walls are wiped daily and as needed. -The floors are cleaned and the carpet is vacuumed daily. -The stain on the floor around the toilet was due to a new toilet being installed. -The tiles to replace the stained tiles had been ordered. -The carpet in the facility is shampooed every other month. The carpet needed to be replaced. The carpet was last shampooed May 2015. -The holes had been in the walls for one year. The holes will get repaired. -She had bought the paint for the front door to be painted. Someone had supposed to have painted the door on the day of the survey (7/23/15.) -She was aware of what needed to be cleaned and repaired.	C 074	Walls in sunroom are cleaned and repainted to remove all stains. All holes in sunroom patched and repainted over by maintence. Indention in sunroom repaired by maintenance. Baseboards in sunroom cleaned. SIC will clean baseboards monthly and spot clean daily removing any stains as part of daily and monthly cleaning schedule. Door of sunroom sanded to remove rust, by maintenance, and repainted. Freezer cleaned thoroughly to remove outside stains by SIC. SIC will clean daily as part of daily cleaning tasks. Admin. will monitor. Floor cleaned and stains removed by SIC. Daily mopping by SIC as part of daily cleaning schedule will continue.	8/4/15 7/24/15 7/24/15
C 076	10A NCAC 13G .0315(a)(3) Housekeeping and Furnishings 10A NCAC 13G .0315 Housekeeping and Furnishings (a) Each family care home shall: (3) have furniture clean and in good repair; This Rule shall apply to new and existing homes. This Rule is not met as evidenced by: Based on observation and interview, the facility failed to assure the cabinets in the kitchen had knobs, the chesters in the residents' rooms did	C 076	Trash can in sunroom cleaned and all stains removed by SIC. SIC will clean out trash cans weekly to prevent stains from forming. Living Room entrance door sanded and repainted by maintenance to remove rust. Carpet in front entrance and raised carpet areas replaced by maintenance in living room.	7/24/15 8/4/15 8/10/15

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C 074	Continued From page 2 paint. The wall beside the closet door had a hole in the wall which showed the inside of the wall. -The baseboards on all four walls had built-up brown dirt. Interview with a resident who lived in the above room on 7/23/15 at 10:46 a.m. revealed the resident did not have a problem with the cleanliness of the facility. Observation of the sunroom on 7/23/15 at 10:54 a.m. revealed: -The bottom of the door leading to the patio had several rust stains. -The 1 of 4 walls, which was beside the patio door where the garbage can, was located had several brown stains. The garbage can was leaning against the wall and was dirty with several brown stains. -Four sides of the deep freezer was covered in rust. -The wall behind the deep freezer had one hole the size of a golf ball and another hole the size of a tennis ball. The same wall had an indention 4 inches wide and 2 inches wide. -The area of the vinyl floor beside the deep freezer had brown stains. -The baseboards on all four walls had dark brown stains. Interview with a resident on 7/23/15 at 11:00 a.m. revealed: -The resident did not have a problem with the cleanliness of the facility. -Staff cleaned the floors and walls twice weekly. Observation of the living room on 7/23/15 at 11:05 a.m. revealed: -The bottom of the front living room entrance door had several areas of rust.	C 074	Carpet will be shampooed monthly and vacuumed daily by SIC. SIC will report any problems to administrator. Black stains on carpet of resident's room, beside dining room, removed. Carpet shampooed. 8/8/15 Resident's room, across the hall from staff room, cleaned thoroughly. Baseboards cleaned from brown dirt. 7/27/15 Carpet shampooed in above room and stains removed. 8/8/15 SIC to clean baseboards monthly with spot cleaning daily. Administrator will monitor. Closet doors in above room patched and repainted by maintence to remove holes. SIC will report any visible damage to Administrator for proper maintenance repair. 8/4/15 Room above had wall hole patched and repainted by maintenance. 8/4/15	

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C 076	Continued From page 4 not have scraped wood or was not off the hinge, the woodened furniture and upholstered furniture in the sunroom, living room and resident rooms were cleaned and the glass living room table was not cracked or peeling on the side. The findings are: Observation of the woodened kitchen cabinets in the kitchen on 7/23/15 at 10:14 a.m. revealed seven knobs were missing on seven cabinets. Observation of a resident's room (across from staff's room) on 7/23/15 at 10:46 a.m. revealed: -The top and both sides of the woodened chester had multiple areas of scraped wood. -Six of six woodened chester drawers had scraped wood. Interview with a resident, who lived in the above room, on 7/23/15 at 10:46 a.m. revealed the furniture was nice and the resident did not have a problem with the furniture. Observation of a red cloth upholstered lounge chair in the sunroom on 7/23/15 at 10:54 a.m. revealed the head of the chair and both arm rests of the chair had built-up black stains. Observation of a second resident's room (near the dining room) on 7/23/15 at 11:00 a.m. revealed: -The top of the woodened chester had multiple areas of scraped wood. -Two of six woodened chester drawers were off of the hinge. -One of two woodened rocking chairs had a brown stain. Interview with a resident, who lived in the above	C 076	SIC will report any signs of damage to administrator to ensure proper repairs. Administrator will provide weekly inspections to check for any needed repairs and report them to maintenance and make sure they are completed. All Kitchen cabinets' Knobs are replaced. 8/5/15 Chester drawer in residents room, across from staff room, polished and restained to remove all stratches, by maintenance. 8/5/15 Furniture will be dusted daily by SIC and any conditions needing attention should be reported to Administrator for repairs by maintence. Red upholstered longe chair in sunroom cleaned to remove all build-up stains. 8/8/15 Chester drawers in residents room, near dining room, stained to remove all areas of scraped wood. Drawers were repaired and hinges repaired by maintenance. 8/5/15 Rocking chair in above room polished and stains removed by SIC. 7/29/15	

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C 076	Continued From page 5 room, on 7/23/15 at 10:31 a.m. revealed: -The resident did not have a problem with the furniture. -The drawers had been off the hinge for at least one year. Interview with a second resident who lived in the above room on 7/23/15 at 11:00 a.m. revealed: -The resident's chester had scraped wood since 2007. -The resident did not have a problem with the furniture. Observation of a third resident's room (near the living room) on 7/23/15 at 11:05 a.m. revealed: -The bottom of the woodened chester drawer had scraped wood. -There were many areas of scraped wood on the head boards of two beds. Interview with the resident who lived in the above room on 7/23/15 at 11:10 a.m. revealed the resident did not have a problem with the furniture. Observation of the living room on 7/23/15 at 12:50 p.m. revealed: -The large cream upholstered sectional had multiple areas of brown stains. -The corner of the top of the glass table was cracked and the golden plastic paper wrap on the side of the table was loosed. Interview with the Administrator on 7/23/15 at 3:04 p.m. revealed: -She will get knobs for the drawers. -She will replace the woodened chester drawers in two of the residents' rooms. -The upholstered chairs are cleaned monthly. The upholstered furniture was last cleaned 6 months ago.	C 076	S/C will report any problems observed during daily cleaning to administrator for proper repairs to be done. Chester drawer in resident's room near living room replaced by administrator. 8/5/15 Head boards in above room polished by S/C and restained to remove scraped wood areas, by maintence. 8/5/15 Cream sectional in living room cleaned and stains removed by administrator. 8/8/15 Upholstered furnishings throughout home will be cleaned monthly by administrator. Glass for table in living room ordered to replace crack glass. 8/5/15 Plastic paper wrap on the table above tightly fixed to prevent loose appearance by maintence. 8/5/15	

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C 076	Continued From page 6 -The furniture was cleaned and repaired furniture as needed.	C 076		
C 202	10A NCAC 13G .0702(a) Tuberculosis Test and Medical Examination 10A NCAC 13G .0702 Tuberculosis Test and Medical Examination (a) Upon admission to a family care home each resident shall be tested for tuberculosis disease in compliance with the control measures adopted by the Commission for Health Services as specified in 10A NCAC 41A .0205 including subsequent amendments and editions. Copies of the rule are available at no charge by contacting the Department of Health and Human Services, Tuberculosis Control Program, 1902 Mail Service Center, Raleigh, North Carolina 27699-1902. This Rule is not met as evidenced by: Based on observation, interview and record review, the facility failed to assure 1 of 3 residents (#1) was tested tor tuberculosis (TB) in compliance with control measures using the 2 Step TB Skin Test. The findings are: Review of Resident #1's current FL-2 dated 8/18/14 revealed diagnoses included dementia, diabetes mellitus, high blood pressure and osteoporosis. Review of Resident #1's Resident Register revealed the resident was admitted to the facility on 1/15/15. Record review revealed there was no documentation of a two step TB test in Resident	C 202	Resident's chart updated by Administrator. Documentation made available of Resident #1 & step TB skin test.	7/24/15

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C 202	Continued From page 7 #1's record. Interview with Resident #1 on 7/23/15 at 11:10 a.m. revealed the resident was admitted to the facility 5-6 months ago. Interview with Resident #1 on 7/23/15 at 4:02 p.m. revealed the resident did not provide information about receiving TB testing. Interview with the Administrator on 7/23/15 at 3:04 p.m. revealed: -When a resident is admitted to the facility, the first step TB test should be completed upon admission. -The second step should be completed within 2-3 weeks after the first step was completed. -Resident #1 had a first step TB test completed upon admission to the facility. -The second step was completed April 2015. -Both tests were negative. -She last reviewed Resident #1's 2 step TB tests two weeks ago and both tests were in the resident's record. -She could not provide documentation of Resident #1's 2 step TB tests and she was unaware the tests were not in the record.	C 202	Administrator will check resident charts monthly to ensure all documentation is up to date and in it's proper place within the chart. Addendum: Telephone interview with the Administrator on 11/2015 at 2:00pm revealed: - The Admin. will check/monitor the cleanliness of the facility wkly - She will check on any repairs needed every 2 wks. - She will monitor future repairs wkly - daily. - She will monitor Res. Charts weekly to make sure there is documentation of TB tests in the charts (2 step). LS 11/2015	