STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	FCL032096	A. BUILDING: 01 B. WING _____	09/02/2015

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
JONES FAMILY HOME	2122 OVERLAND DRIVE DURHAM, NC 27704

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
C 000	Initial Comments Report by Suzanna Fay and Glenn Hoppin DHSR Construction Section conducted a Biennial Survey on September 2, 2015 from 2:20 PM to 3:18 PM at the above referenced facility. DHSR records indicate the home was first licensed on January 15, 2010 as a Family Care Home for six ambulatory Residents (able to evacuate and respond without any physical or verbal assistance during a fire or other emergency.) Based on this information we are requiring the home to maintain compliance with the following: the 2005 Rules 10A NCAC 13G for Family Care Homes and the 2009 North Carolina State Building Code - Section 421.2 - Residential Care Homes. At the time of our visit, we cited deficiencies that require an acceptable plan of correction. They are as follows:	C 000		
C 109	Construction-Two Stories SECTION .0300 - THE BUILDING 10A NCAC 13G .0302 DESIGN AND CONSTRUCTION (f) If the building is two stories in height, it shall meet the following requirements: (1) Each floor shall be less than 2500 square feet in area if existing construction or, if new construction, shall not exceed the allowable area for R-4 occupancy in the North Carolina State Building Code; (2) Aged or disabled persons are not to be housed on any floor above or below grade level; (3) Required resident facilities are not to be located on any floor above or below grade level; and (4) A complete fire alarm system with pull stations on each floor and sounding devices	C 109		

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C 109	Continued From page 1 which are audible throughout the building shall be provided. The fire alarm system shall be able to transmit an automatic signal to the local emergency fire department dispatch center, either directly or through a central station monitoring company connection. This Rule is not met as evidenced by: 1. Observations revealed that the facility is utilizing the basement level for staff living/sleeping. Previous surveys cited that the facility did not meet the requirements of a two-story facility and staff could not utilize this level because it did not comply with .0302 (f)(4) it did not have a alarm system in place with pull stations on each level that is monitored. At the time of this survey, switches had been installed at each level that went to a separate alarm that was audible throughout the facility. However, the switches are not pull stations and the system was not monitored by an outside entity, nor did it send a signal directly to the fire department. Have a qualified technician install acceptable pull stations and install an alarm system that meets the requirements of this rule. Provide documentation of the repairs through copies of receipts or work orders.	C 109	Will have a qualified technician install an acceptable pull station alarm system or will close off the basement level	2-5-16
C 148	Outside Entrances/Exits-Free of Obstructions SECTION .0300 - THE BUILDING 10A NCAC 13G .0312 OUTSIDE ENTRANCE AND EXITS (e) All entrances/exits shall be free of all obstructions or impediments to allow for full instant use in case of fire or other emergency. This Rule is not met as evidenced by:	C 148		

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C 148	Continued From page 2 1. Observations revealed that the exit from the laundry room in the Staff area was overgrown with grass. A large spider had constructed a web across the entrance to the door. Have a qualified person trim the grass and remove the pests to allow for unobstructed egress from this room. 2. Observations revealed safety catches on the windows in Bedroom #1 and in Bedroom #2 which could deter prompt exiting from the windows in the case of an emergency. Have a qualified person remove or disable the safety catches to allow the windows to open easily. Provide documentation of the repairs through photos or copies of receipts or work orders.	C 148	(1) Has trim grass (2) will remove or disable the safety catches on the window to open easily	12-4-16 2-5-16
C 152	Floors 10A NCAC 13G .0314 FLOORS (a) All floors in a family care home shall be of smooth, non-skid material and so constructed as to be easily cleanable. (b) Scatter or throw rugs shall not be used. (c) All floors shall be kept in good repair. This Rule is not met as evidenced by: 1. Observations revealed that the corridor floor did not have a wall base and the rough edges of the floor finish were exposed. Have a qualified technician install a floor base in the hall. Provide documentation of the repairs through photos or copies of receipts or work orders.	C 152	(1) will install a floor base in the hall to cover the rough edges.	2-5-16
C 153	Housekeeping And Furnishings-Clean, Repaired SECTION .0300 - THE BUILDING 10A NCAC 13G .0315 HOUSEKEEPING AND FURNISHINGS (a) Each family care home shall:	C 153		

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C 153	Continued From page 3 (1) have walls, ceilings, and floors or floor coverings kept clean and in good repair; (2) have no chronic unpleasant odors; (3) have furniture clean and in good repair; (a) This Rule shall apply to new and existing homes. This Rule is not met as evidenced by: 1. At the time of this survey, the kitchen wall behind the stove was splattered with grease. Several ants were observed crawling across the wall behind the stove. Clean the walls and have a qualified person treat for ants. Provide documentation of the repairs through photos or copies of receipts or work orders. 2. Observations revealed that the base and the vinyl floor behind the sink in the bathroom near the kitchen was pulling away from the wall. Have a qualified technician repair the floor and secure the base. Provide documentation of the repairs through photos or copies of receipts or work orders. 3. Observations revealed damage to the ceiling in the hall outside of Bedroom #4. There was a large crack running from the intersection of the wall and ceiling and the ceiling was bowed at the crack. Have a qualified technician investigate the cause of the damage and make the necessary repairs. Provide documentation of the repairs through photos or copies of receipts or work orders. 4. Observations revealed that the wardrobe unit in Bedroom #3 was damaged. The bottom of the unit was broken and the clothing was spilling out onto the floor. Have a qualified technician repair the unit or provide a new wardrobe for the Resident. Provide documentation of the repairs	C 153	(1) will clean, paint and treat for ants and send copies of work (2) will repair vinyl floor behind the sink in the bathroom near the kitchen and send photos or copies. (3) will repair large crack on wall and ceiling and send photos or copies (4) will repair or replace with a new wardrobe and send a photo.	2-5-16 2-5-16 2-5-16 2-5-16

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C 153	Continued From page 4 through photos or copies of receipts or work orders.	C 153		
C 165	Bedroom Furnishings- Light Overhead or Lamp SECTION .0300 - THE BUILDING 10A NCAC 13G .0315 HOUSEKEEPING AND FURNISHINGS (b) Each bedroom shall have the following furnishings in good repair and clean for each resident: (8) a light overhead of bed with a switch within reach of person lying on bed; or a lamp. The light shall provide a minimum of 30 foot-candle power of illumination for reading. (e) This Rule shall apply to new and existing homes. This Rule is not met as evidenced by: 1. Observations revealed that there were no working lights in Bedroom #3. There were a couple of lamps that were either not plugged in or had missing bulbs. The wall lamps were not working at the time of this survey. Have a qualified technician repair the wall hung fixtures and provide adequate lighting for the bedroom. Provide documentation of the repairs through photos or copies of receipts or work orders.	C 165	Will repair wall lamps and put lamps and bulbs in place, send photos	2-5-16
C 174	Building Equipment Maintained Safe, Operating SECTION .0300 - THE BUILDING 10A NCAC 13G .0317 BUILDING SERVICE EQUIPMENT (a) The building and all fire safety, electrical, mechanical, and plumbing equipment in a family care home shall be maintained in a safe and operating condition.	C 174		

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C 174	Continued From page 5 (j) This Rule shall apply to new and existing family care homes. This Rule is not met as evidenced by: 1. Observations revealed that several of the kitchen cabinet drawer fronts were damaged or missing. Missing drawer fronts were to the left of the stove and to the left of the washer and dryer. The top drawer to the right of the stove was damaged. Have a qualified technician repair and replace the drawer fronts. Provide documentation of the repairs through photos or copies of receipts or work orders. 2. Observations revealed the cabinet doors under the kitchen sink were not hanging correctly. Have a qualified technician repair the cabinet doors. Provide documentation of the repairs through photos or copies of receipts or work orders. 3. Observations revealed that the kitchen outlet on the back wall (left of the washer and dryer) did not have power. A hole was observed in the wall below the outlet. Have a qualified technician repair the wall and the outlet. Provide documentation of the repairs through photos and copies of receipts or work orders. 4. Observations revealed the vinyl floor in the kitchen was torn at the threshold to the dining and at the threshold to the exterior door. The vinyl was not cut to fit beneath the cabinets and the vinyl was curled up and loose at the cabinet bases. Have a qualified technician repair or replace the vinyl floor in the kitchen. Provide documentation of the repairs through photos or copies of receipts or work orders. 5. It was observed that the refrigerator was	C 174	(1) will repair damage cabinet or replace cabinet and send photos. 2-5-16 (2) we hang cabinet doors proper and send photos. 2-5-16 (3) will have a qualified technicen to repair the wall and the outlet and send photos 2-5-16 (4) will repair the vinyl floor in the kitchen and send a photo 2-5-16	

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C 174	Continued From page 6 leaning toward the back. Further observation revealed that the compressor was leaking and there was standing water on the floor beneath the refrigerator. The floor appeared to be rotting and sagging along the back wall. The floor level was approximately 1 inch below the bottom edge of the wall base. Have a qualified technician investigate the damage and make the necessary repairs to the floor. Have a qualified technician repair the refrigerator or purchase a new one to prevent further damage. Provide documentation of the repairs through copies of receipts or work orders. 6. Observations revealed that a section of the trim at the attic access door had broken off leaving a hole in the kitchen ceiling. Have a qualified technician repair the hatch opening. Provide documentation of the repairs through photos or copies of receipts or work orders. 7. Observations revealed that the handle to the storm door at the kitchen exit was broken. Have a qualified technician repair the door. Provide documentation of the repairs through photos or copies of receipts or work orders. 8. Observations revealed that one of the screws was missing in the right vanity light of the bathroom near the kitchen and the light was hanging loose. Have a qualified technician repair the fixture so it is secure. Provide documentation of the repairs through photos or copies of receipts or work orders. 9. At the time of this survey, the smoke detector in Bedroom #1 did not sound when sprayed with canned smoke. Have a qualified technician repair or replace the smoke detector. Provide documentation of the repairs through copies of	C 174	(5) will replace the refrigerator, will repair the floor beneath the refrigerator and send a photo. (6) will repair the hatch opening send a photo (7) will replace a new handle on the storm door at the kitchen and send a photo (8) will replace the missing screw and repair or tighten the light and send a photo (9) will replace with a new smoke detector	2-5-16 2-5-16 2-5-16 2-5-16 2-5-16

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C 174	Continued From page 7 receipts or work orders. 10. Observations revealed that the Resident in Bedroom #3 was using the curtain rod as a clothing rod. The weight of the clothes has the rod bowed and appears to be in danger of breaking. Remove the clothing and replace the rod. Provide adequate storage for the Resident's belongings. Provide documentation of the repairs through photos or copies of receipts or work orders. 11. Observations revealed that the door knob was broken off of the closet door in Bedroom #3. Have a qualified technician install a door knob. Provide documentation of the repairs through photos or copies of receipts or work orders. 12. Observations revealed that the blinds on the right window, front wall of Bedroom #3 were damaged beyond repair. Install new blinds for this window. Provide documentation of the repairs through photos or copies of receipts or work orders. 13. Observations revealed that the lift bar on the right window in Bedroom #2 was broken making the window difficult to open. Have a qualified technician repair the window. Provide documentation of the repairs through copies of receipts or work orders. 14. Observations revealed that the flanges around the shower head, the shower knob and the hot water knob were loose and no longer secure to the tub surround which will allow moisture to penetrate the surround. Have a qualified technician repair the tub fixtures. Provide documentation of the repairs through photos or copies of receipts or work orders.	C 174	(10) will replace with a clothing rod. will send a photo 2-5-16 (11) will replace with a new door knob on the closet door and send a photo 2-5-16 (12) will replace blinds with new blinds in bed room #3 and send photo 2-5-16 (13) will repair lift bar on the window to open proper send photo 2-5-16 (14) will repair flanges around the shower head tighten water knobs and send photo. 2-5-16	

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C 174	Continued From page 8 15. Observations revealed black stains on the caulking at the back side of the tub. Have a qualified technician clean or remove the old caulking and recaulk as required. Provide documentation of the repairs through photos or copies of receipts or work orders. 16. At the time of this survey, the iron rails at the steps leading from the front walk to the driveway were loose. Have a qualified technician secure the rails. Provide documentation of the repairs through copies of receipts or work orders. 17. Observations revealed that the double doors leading from the Staff living area to the driveway were framed with OSB board. The board is unfinished and is rotting along the bottom of the doors. The door trim is also rotting along the bottom edges. Have a qualified technician repair the framing and trim at the exit doors. Provide documentation of the repairs through photos or copies of receipts or work orders. 18. Observations revealed a section of the exterior siding above the rear kitchen exit is loose and has pulled away from the wall. Have a qualified technician repair the siding. Provide documentation of the repairs through photos or copies of receipts or work orders. 19. Observations revealed cracks in the foundation block at the exterior wall of the facility outside the kitchen. Have a qualified technician repair the foundation wall. Provide documentation of the repairs through photos or copies of receipts or work orders. 20. Observations revealed that the foundation vent is out where the plumbing lines emerge	C 174	(15) will remove old caulking, clean and replace new caulking send photo (16) will repair loose rails on steps leading from the drive way and send copies. (17) repair framed OSB board, trimming and photo (18) will repair exterior siding above the rear kitchen, send photo (19) repair cracks in the foundation block at the exterior wall outside the kitchen, send photo	2-5-16 2-5-16 2-5-16 2-5-16 2-5-16

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C 174	Continued From page 9 outside the kitchen side wall. Have a qualified technician install a vent to secure the opening. Provide documentation of the repairs through photos or copies of receipts or work orders. 21. At the time of this survey, the exterior GFCI outlet at the right wall of the front porch did not have power. Have a qualified technician repair or replace the outlet. Provide documentation of the repairs through copies of receipts or work orders.	C 174	(20) will repair foundation vents, will send photo (21) will have the exterior GFCI outlet at the right wall of the front porch and send copies	2-5-16 2-5-16
C 179	Building Service Equipment-Night Lights SECTION .0300 - THE BUILDING 10A NCAC 13G .0317 BUILDING SERVICE EQUIPMENT (e) All resident areas shall be well lighted for the safety and comfort of the residents. The minimum lighting required is: (3) 1 foot-candle power at the floor for corridors at night. (j) This Rule shall apply to new and existing family care homes. This Rule is not met as evidenced by: 1. Observations revealed that the facility did not have night lights in the corridors. Interview with Staff indicated that the hall light stayed on during the night. Install night lights in the corridors or areas outside the bathrooms to provide visibility at night. Provide documentation of the repairs through photos or copies of receipts.	C 179	will install night lights in the corridors, send photo	2-5-16
C 180	Building Service Equipment-Call System SECTION .0300 - THE BUILDING 10A NCAC 13G .0317 BUILDING SERVICE EQUIPMENT (f) Where the bedroom of the live-in staff is	C 180		

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C 180	Continued From page 10 located in a separate area from residents' bedrooms, an electrically operated call system shall be provided connecting each resident bedroom to the live-in staff bedroom. The resident call system activator shall be such that it can be activated with a single action and remain on until deactivated by staff. The call system activator shall be within reach of resident lying on his bed. (j) This Rule shall apply to new and existing family care homes. This Rule is not met as evidenced by: 1. At the time of this survey, there was a Staff bedroom downstairs. Interview with Staff revealed that the facility does not have 24 hour awake Staff. Therefore, the facility is required to have a call system in place that meets the requirements of this rule. Have a qualified technician install a call system at each Resident bed that sounds to a control panel in the Staff room or verify that the facility has 24 hour awake Staff. Provide documentation of the repairs through copies of receipts or work orders.	C 180	Will put a call system in or have a wake staff in place.	2-5-16