STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	HAL051041	A. BUILDING: _____ B. WING _____	04/15/2016

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
CLAYTON HOUSE	145 DAIRY ROAD CLAYTON, NC 27520

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
D 000	Initial Comments The Adult Care Licensure Section conducted an annual survey on April 13 - 15, 2016.	D 000		
D 287	10A NCAC 13F .0904(b)(2) Nutrition And Food Service 10A NCAC 13F .0904 Nutrition And Food Service (b) Food Preparation and Service in Adult Care Homes: (2) Table service shall include a napkin and non-disposable place setting consisting of at least a knife, fork, spoon, plate and beverage containers. Exceptions may be made on an individual basis and shall be based on documented needs or preferences of the resident. This Rule is not met as evidenced by: Based on observations and interviews, the facility failed to provide table service that included a non-disposable butter knife and a non-disposable bowl to all 52 residents. The findings are: Observation of the kitchen at 11:15am on 4/15/16 revealed: -The kitchen pantry contained a box of small Styrofoam bowls. The bowls were estimated to be 6 to 8 ounces in capacity. -A large tray holding approximately 40 ½-cup servings of fruit cocktail portioned into Styrofoam bowls was observed in the refrigerator. The entire tray was covered with a sheet of plastic wrap. Observation of eating utensils in the kitchen and dining areas at 11:40am on 4/15/16 revealed: -A fork and spoon, with a paper napkin wrapped around the utensils.	D 287		

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D 287	Continued From page 1 -No butter knives were observed in the kitchen or dining room. Observation of resident dining room service from 11:45am to 12:15pm on 4/15/16 revealed: -Residents were assisted by staff to their assigned seats in the dining room. -Residents were served baked chicken (bone-in), green beans, field peas, roll and fruit cocktail. -Tableware provided for each resident's meal service included non-disposable plates, cups and tumblers, and a fork, teaspoon and paper napkin. -Each resident was also served fruit cocktail in a disposable Styrofoam bowl. Observation of the meal and interviews of residents dining from 11:45am to 12:15pm on 4/15/16 revealed: -One resident was using a spoon to remove chicken from bone. The resident was successful in scraping the meat from the drumstick. He was not interviewable, did not respond to questions. -Three residents immediately picked up their piece of baked chicken and ate the chicken with their fingers. They were not interviewable, they did not talk during the meal. -One resident was observed to move a baked chicken thigh around his plate with his fork. He was asked if he wanted a knife to cut his chicken. He replied there were no knives here, they never gave him a knife. He was unable to answer any more questions regarding the meal. He was later observed pulling the chicken off the bone with his fingers. -Two residents were observed unable to answer, when asked if they wanted a knife to help them eat their meal. They appeared confused by the question, and concentrated on shredding and picking at the chicken with their forks and spoons. -Another resident was moving the baked chicken	D 287		

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D 287	Continued From page 2	D 287		

around her plate with a fork. When asked if she wanted a knife, she replied she did not know. She said it was hard to eat the chicken with her fork. Continued observation revealed she ate approximately half of the chicken presented to her by the end of the meal. She did not pick it up with her fingers.
-Four residents were able to pull the chicken off the bone with their forks. The chicken came off the bone in large pieces, up to 3 inches in length. The residents then used their fingers and fork to bring the chicken to to their mouths.. They were not interviewable,, and did not respond to questions about their meal.
-Continued observation revealed those who ate the chicken with only a fork were unable to consume the entire portion of chicken.

Observations of staff from 11:45am to 12:20pm on 4/15/16 in the facility dining room revealed:
-Staff assisted residents to their assigned seats in the dining room.
-Personal Care Aides (PCAs) and Dietary Staff served plates of food to all residents in the dining room.
-Three PCAs were observed to circulate throughout the dining room and offer assistance to residents, such as getting additional food and beverages, cleaning up spills, replacing dropped silverware and napkins, cutting up chicken with a fork or soon, and encouraging meal consumption.
-Three PCAs were observed to provide 1:1 feeding assistance to residents throughout the entire meal.

Staff interviews in the dining room from 12noon to 12:30pm on 4/15/16 revealed:
-One PCA said no one received a knife because they all had diagnoses of dementia, knives were dangerous. Facility policy was to treat all

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D 287	Continued From page 3 residents equally, so no one was offered a knife. -A second PCA said she used the resident's fork or spoon to chop or mash food for a resident if they could not place food on their utensils, or she could ask the Dietary Manager for chopped foods for the resident. -A third PCA at 12:15pm on 4/15/16 said the kitchen staff chopped up and pureed lots of food ahead of time for those who could not cut up or chew their food, and this food was for anyone who had trouble eating regular food. The kitchen could provide chopped chicken for a resident who could not eat it as served. -All three PCAs said they knew from experience who had difficulty eating or feeding themselves. Interview with the Kitchen Manager at 12:20pm on 4/15/16 revealed: -The facility residents did not get any butter knives, for their own safety. -Butter knives were never included in place settings, there were no butter knives in the facility. -He was not aware that knives were to be included in all meal service ware. -The facility did not have enough non-disposable bowls to serve all residents at this time. -The facility had only 8 sturdy plastic bowls, they used to have more plastic bowls -Desserts had been portioned out into disposable Styrofoam bowl "for a while." -Kitchen staff chose to serve all residents their desserts in styrofoam bowls, so all residents would be treated equally. -The Kitchen Manager was not aware that Styrofoam containers were not to be routinely used during meal service. Continued interview with the Kitchen Manager at 12:45pm revealed:	D 287		

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D 287	Continued From page 4 -He found an unopened box of non-disposable plastic fruit bowls [1/2 cup capacity] in a storage area of the facility. He estimated there were 60 bowl in the box. -The bowls would be washed and sanitized today, and used for future meals. -Styrofoam bowls would not be used at mealtimes any longer. Interview with the Administrator and Regional Director of Operations on 04/15/16 at 6:00 pm revealed: -Silverware would be ordered so that all residents would have a 3 piece place setting (knife, fork and spoon) at each meal. -Dessert bowls and plates would be ordered so that non-disposables would not be used during meals.	D 287		