STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	HAL023004	A. BUILDING: _____ B. WING _____	R 04/14/2016

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
OPENVIEW RETIREMENT HOME	112 PONY BARN ROAD LAWNDALE, NC 28090

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
D 000	Initial Comments The Adult Care Licensure Section and the Cleveland County Department of Social Services conducted an annual and follow-up survey on April 13 - 14, 2016.	D 000		
D 074	10A NCAC 13F .0306(a)(1) Housekeeping And Furnishings 10A NCAC 13F .0306 Housekeeping And Furnishings (a) Adult care homes shall: (1) have walls, ceilings, and floors or floor coverings kept clean and in good repair; This Rule is not met as evidenced by: Based on observations and interviews, the facility failed to assure walls, ceilings, and floors or floor coverings were clean and in good repair in 2 of 4 common one-half baths, 2 of 2 shared shower/tub rooms, and 3 of 12 resident rooms. The findings are: Observation of the facility during tour on 4/13/16 revealed the following: -There were several 1 to 2 inch holes in the wall beside the toilet between rooms #1 and #2. -There was some pealing paint in the shared bathroom between rooms #1 and #2 -A hole in the sheetrock behind the door in resident room #5. -The face plate was missing on the entry door to room #5 and the door was cracked. -Lower window pane in room #5 was cracked. -Broken baseboard tile in the common tub bathroom beside resident room #5. -A build-up of mold at the head of the bathtub in the common bath beside resident room #5.	D 074		

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D 074	Continued From page 1	D 074		

-A small hole in the sheetrock behind the door, where the towel bar attaches in resident room #6.
-A missing door knob on the closet door in resident room #6.
-A broken floor tile with approximately 25% of the tile missing in the center of the room in resident room #7.
-A hole in the sheetrock the size of the doorknob behind the door in the common half-bath beside room #7.
-There was a brown stain around the base of the toilet in the half-bath beside room #7
-Peeling paint behind the commode and sink in the common half-bath beside room #7.
-Two missing baseboard tiles in the common shower room beside room #8.
-The light fixture cover was missing in the common shower room beside of room #8.
-The light fixture cover was missing in the common half-bath beside the mop room.
-Peeling paint behind the commode and sink in the common half-bath beside room #10.
-Peeling paint behind the commode and sink in the common half-bath beside room #11.
-A heavy buildup of dirt on the floor around the commodes in 3 of 4 common half-baths.
-The return air conditioner / heating vents were covered with a heavy layer of dust.
-The ceiling fans throughout the building were covered with a heavy layer of dust.

Interview with the Housekeeper on 4/14/16 at 9:18am revealed:
-She works Monday through Friday.
-She swept, mopped, and dusted the rooms daily.
-She cleaned the air conditioner return vents once per month when the air filters are replaced.
-She dusted the ceiling fans every two months.

Interview with the Administrator on 4/14/16 at

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D 074	Continued From page 2 11:00am revealed: -He was unaware that the window pane in resident room #5 was cracked. -He was unaware that the closet door knob was missing in resident room #6. -He bought air filters for the heating / air conditioner returns once per month and that is when they are changed and cleaned. -He had just had to replace the sewer system and was going to start working on the bathrooms. -He was going to get shatterproof bulbs for the lights in the bathroom. -There had been "a lot" of work done in the building, but was aware that more work was needed. A review of the facility's sanitation report dated 4/04/16 revealed: -The facility received a total score of 96.5. -One demerit was taken off for walls and ceilings not clean or in good repair.	D 074		