Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	FCL035021	A. BUILDING: _____ B. WING _____	07/21/2016

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
DIVINE FAMILY CARE HOME III	46 CANNADY WAY FRANKLINTON, NC 27525

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
C 000	Initial Comments	C 000		
C 202	10A NCAC 13G .0702(a) Tuberculosis Test and Medical Examination 10A NCAC 13G .0702 Tuberculosis Test and Medical Examination (a) Upon admission to a family care home each resident shall be tested for tuberculosis disease in compliance with the control measures adopted by the Commission for Health Services as specified in 10A NCAC 41A .0205 including subsequent amendments and editions. Copies of the rule are available at no charge by contacting the Department of Health and Human Services, Tuberculosis Control Program, 1902 Mail Service Center, Raleigh, North Carolina 27699-1902. This Rule is not met as evidenced by: Based on interview and record review, the facility failed to assure 1 of 3 residents sampled (#1) had Tuberculosis (TB) Disease testing in compliance with the control measures adopted by the Commission for Health Services upon admission. The findings are: Review of the current FL-2 dated 1/05/16 for Resident #1 revealed the resident was admitted to the facility on 6/16/14. Review of the resident record for Resident #1 revealed there was no documentation of TB testing in the record. Interview on 7/21/16 at 2:15 p.m. with the Supervisor-in-Charge (SIC) revealed: - All resident TB tests should be in the residents'	C 202	9/12/16 Telephone addendum & Administrator • New residents to have TB Skin test prior to admission. then a second step after admission • TB tests will be documented in the back of each residents record. • Administrator will ensure TB tests completed • Facility nurse review records for TB test. 2-3 x/mo. Date of Correction 8/19/16 — K Miles. C202 Plan of Correction for resident #1. Resident #1 had a chest xray prior to the State visit - However, resident #1 was taken again to the doctor and had both step 1 & II TB testing. See attached copy of doctors visits and results.	

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE Owner (X6) DATE 9/6/16

STATE FORM 6899 Y77G11 If continuation sheet 1 of 7

9/12/16 Reviewed and accepted with addendum: K Miles

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C 202	Continued From page 1 records. - TB tests were not filed in another place. - She would check with the Administrator about Resident #1's TB test. - The nurse comes to the facility every month and reviews residents' records to ensure everything had been completed. No TB skin tests were provided for Resident #1 by the end of the survey.	C 202		
C 270	10A NCAC 13G .0904 (c-7) Nutrition And Food Service 10A NCAC 13G .0904 Nutrition And Food Service Menus in Family Care Homes: (7) The facility shall have a matching therapeutic diet menu for all physician-ordered therapeutic diets for guidance of food service staff. This Rule is not met as evidenced by: Based on observation, interview and record review, the facility failed to assure there were matching therapeutic diet menus for 3 of 3 residents (#2, #3, #4) sampled with physician orders for a combination diet including of Low Fat/Low Cholesterol/Low Salt diet, and a Low Fat/Low Cholesterol and a low sodium diet order. The findings are: Interview on 7/21/16 at 12:32 p.m. with the Supervisor-In-Charge (SIC) revealed: - The menu for the lunch was resident choice and it would consist of a noodle with broth soup, and salad with dressing. Water and a drink of choice, tea or lemonade. - Resident #4 was on a low sodium diet. She will	C 270	Facility has an approved menu from a ~~Registered~~ Dietician ~~to~~ match the therapeutic diet menu for all physician ordered therapeutic diets. Facility has also changed all the food supplies both can and fresh Produce ~~to~~ match the therapeutic diet menu as ordered by the Physician - see attached receipts of purchase	

Tag C270 - Telephone Addendum: • Registered dietician completed matching 9/12/16 menus to orders. • Administrator + nurse will ensure diet orders match menus. • A diet order sheet will offer diets with menus for practitioners to mark. Date of Correction = 8/19/16. KMiles.

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C 270	Continued From page 2 not get the broth in the noodle soup today, just the noodles. - We do not have a menu for low sodium diet order nor low fat /low cholesterol. - There was only the regular diet menu in the facility for use by staff. - Low salt diet meant no salt added. We do not add salt when cooking and not too many spices to the food. - There is no salt at the table. - Canned foods with salt are drained and washed to get the salt off. - There were no low sodium canned food available. - The facility fried food only one time per week otherwise food was baked or broiled or boiled. - Most of the time, residents eat the same diet. - She was not aware there needed to be menus to match the diet orders. - She only had the regular diet order to use to make food for the residents. Observation on 7/21/16 at 12:20 p.m. revealed a resident in the kitchen was making salad for the residents for their lunch. Observation of the 12:30 lunch meal on 7/21/16 revealed: - Two of the three residents (#2 and #4) with therapeutic diet orders were at the facility for lunch. - Residents had a salad with Italian or Ranch dressing. - Resident #2 had the noodle soup with broth and the other, Resident #4 had noodles without broth. The Admnistrator was not available for interview. Record review revealed 3 of 3 residents sampled had therapeutic diet orders.	C 270	Administrator also scheduled an inservice for all staff to educate them on preparing low sodium, ~~and~~ low Cholesterol and low fat diet.	

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C 270	Continued From page 3 A. Review of Resident #2's current FL-2 dated 3/14/16 revealed: - Diagnoses of Acute and Chronic Systolic Heart Failure, Shortness of Breath, Atrial Fibrillation of the Heart, Schizophrenia and Depression. - Diet order included a Low Fat/Low Cholesterol/Low Salt diet. Review of the facility diet list posted in the kitchen revealed Resident #2 was to receive a Low Sodium, 2000 or less diet. Review of the facility's menus on hand revealed: - There was not a menu for a Low Sodium diet or a Low Salt diet nor a Low Fat/Low Cholesterol diet. - No combination menu for a low salt, low fat, low cholesterol diet. Interview with Resident #1 at 12:20 p.m. on 7/21/16 revealed: - The SIC usually cooked but the resident wanted to make salad for residents who wanted to have some. - Some residents wanted to loose weight and some were on no salt diets like she was. B. Review of the current FL-2 dated 7/15/16 for Resident #4 revealed: - Diagnoses of Post Traumatic Stress Disorder, Hypothyroid, Gastro-Esophageal Reflux Disorder, Morbid Obesity. - Diet order included Low Fat/Low Cholesterol. Review of the facility's menus on hand revealed there was not a menu for a Low Fat/Low Cholesterol diet. Review of the facility diet list posted in the kitchen	C 270		

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C 270	Continued From page 4 revealed Resident #4 was was to receive a Low Sodium diet. Interview on 7/21/16 at 12:30 p.m. with Resident #4 revealed: - The resident was only having the noodles without the broth, the salad with ranch dressing and a small cup of plain yogurt. - She was trying to loose weight. C. Review of the current FL-2 dated 1/05/16 for Resident #3 revealed: - Diagnoses of Hypertension, Diabetes Mellitus Type II, and Paranoid Schizophrenia. - Diet order was for Low Sodium. Review of the facility diet list posted in the kitchen revealed Resident #4 was was to receive a Low Sodium diet. Review of the facility's menus on hand revealed there was not a menu for a Low Sodium diet order. Resident #3 was not available for interview.	C 270		
C 443	10A NCAC 13G .1212 Record of Staff Qualifications 10A NCAC 13G .1212 RECORD OF STAFF QUALIFICATIONS A family care home shall maintain records of staff qulaifications required by the rules in Section .0400 of this Subchapter in the facility. When there is an approved cluster of licensed facilities, these records may be kept in one location among the clustered facilities.	C 443	Due to previous Personal and Marriage Confidential Information that was Compromised, Administrator did not leave Staff records into the facility. However, Moving forward Staff records will be Locked up in a secure	

Tag C443 - 9/12/16 Telephone addendum with Administrator.
- Staff records will be available for review in the facility in a secure area. - Administrator will ensure all staff qualifications and training is available. Date of correction = 8/19/16. kmiles.

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C 443	Continued From page 5 This Rule is not met as evidenced by: Based on observation and interview, the facility failed to assure staff qualifications in Employee Records for Staff A and Staff B were maintained in the facility. The findings are: Upon entrance to the facility, interview with the Supervisor-In -Charge (SIC), Staff A revealed: - The SIC was caring for 6 residents living in the facility. - Two residents were out of the facility this morning at day programs today - The others were in the house that day. - The SIC had duties of cooking, cleaning, ensuring supervision of the residents and medication administration. - She was trained in personal care and medication administration. - There was one other staff member, Staff B, who worked in the facility. - Each of the staff members worked one week at a time living in and then the other staff member worked for a week and lived in. Interview on 7/21/16 at p.m. with the SIC revealed: - After request of Employee Records, The SIC said they were not in the facility and did not know exactly where they were. - She said they were probably in the facility's office. - The Administrator would have to get the Employee records. Telephone interview on 7/21/16 at 3:16 p.m. with	C 443	Cabinet. The key to the locked cabinet will be given to the S.I.C on duty. All S.I.C will sign a confidential form not to violate anyone personal information failure to do that will result to termination.	

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C 443	Continued From page 6 the Administrator revealed: - The Employee Records were kept in his office away from the facility. - There had been problems before when Employee Records were out in the facility. - Personal and confidential information was compromised. - He did not feel comfortable keeping the records in the facility where anyone could access them. - He did not have anyone to bring the Employee Records to the facility today. - He could not bring them as he was sick and under physician orders. No Employee Records were provided by the end of the survey.	C 443		