STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	HAL032001	A. BUILDING: _____ B. WING _____	R 09/21/2016

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
ENO POINTE ASSISTED LIVING	5600 N ROXBORO ROAD DURHAM, NC 27712

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
D 000	Initial Comments The Adult Care Licensure Section conducted an annual and a follow-up survey on September 20-21, 2016.	D 000		
D 105	10A NCAC 13F .0311(a) Other Requirements 10A NCAC 13F .0311 Other Requirements (a) The building and all fire safety, electrical, mechanical, and plumbing equipment in an adult care home shall be maintained in a safe and operating condition. This Rule is not met as evidenced by: Based on observation and interviews, the facility failed to ensure two of the seven washers were in operating condition resulting in delays with the cleaning of residents' dirty clothes. The findings are: Observation on 9/21/16 at 12:37 p.m. of the New South Hall Laundry Room revealed: -The dirty clothes in the laundry room were piled up in a chair, in a laundry basket and on the table. Interview with the Laundry Aide on 9/21/16 at 12:45 p.m. revealed: -The spin cycle of a washer in the New South Hall Laundry Room had not been working properly for about a month. -She had reported it to the Maintenance Director about two weeks ago. -A repairman came to the facility about two weeks ago to fix the washer. -The washer's spin cycle still was not working properly. Interview with the Laundry Aide on 9/21/16 at 1:00	D 105		

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D 105	Continued From page 1	D 105		

p.m. revealed:
- A washer in the South Hall Laundry Room had not been working properly for about a month and half.
-She had reported it to the Maintenance Director about month ago.
-A repairman came to the facility about two weeks ago to fix the washer.
-The washer still was not working.

Interview with the Maintenance Director on 9/21/16 at 2:00 p.m. revealed:
-The Laundry Aide notified him about month and half ago that the washer in the South Hall laundry room was not working.
-He notified the Administrator on the same day.
-The Laundry Aide notified him about two weeks ago that a washer's spin cycle in the New South Hall Laundry Room was not working properly.
-He had not notified the Administrator.
-Two weeks ago a repairman came to the facility to fix the washers on the South Hall and New South Hall Laundry Room.
-The washer on the New South Hall spin cycle was not working properly.
-The washer on the South Hall cyclic board needed to be replaced.
-The repairman was not able to fix the two washers because he needed to order parts.
-He had no documentation or invoice to support a repairman came to the facility two weeks ago.
-He did not know when the two washers would be fixed.

Interview with the Administrator on 9/21/16 at 2:35 p.m. revealed:
She was aware that one of the washers in the South Hall Laundry Room was not working.
-The Maintenance Director notified her about a month ago.

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D 105	Continued From page 2 -A repairman came to the facility about two weeks ago to fix the washer. -The washer was still not working. -She had no documentation or invoice to support a repairman came to the facility two weeks ago. -She was not aware that one of the washers in the New South Hall Laundry Room was not working properly. -She was not always aware of needed repairs at the facility. -The Maintenance Director was responsible for making sure the equipment at the facility was in good working condition. -The Business Office Manager was responsible for notifying repair agencies of needed repairs at the facility and making the appointments. Telephone interview with the Business Office Manager (BOM) on 9/21/16 at 2:40 p.m. revealed: -She had no documentation or invoice to support that a repairman came to the facility two weeks ago to fix the washers. -She called the wash machine repair agency on 9/21/16 at (no time) to see when the repairman would be coming back to the facility to fix the washers. -She left a message on 9/21/16 at (no time).	D 105		