

Division of Health Service Regulation

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| STATEMENT OF DEFICIENCIES<br>AND PLAN OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA<br>IDENTIFICATION NUMBER:<br><br><b>HAL050017</b> | (X2) MULTIPLE CONSTRUCTION<br>A. BUILDING: 01<br><br>B. WING: _____ | (X3) DATE SURVEY<br>COMPLETED<br><br><b>01/11/2017</b> |
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NAME OF PROVIDER OR SUPPLIER

STREET ADDRESS, CITY, STATE, ZIP CODE

**THE HERMITAGE**

**185 BRICKFARM ROAD  
DILLSBORO, NC 28725**

| (X4) ID<br>PREFIX<br>TAG | SUMMARY STATEMENT OF DEFICIENCIES<br>(EACH DEFICIENCY MUST BE PRECEDED BY FULL<br>REGULATORY OR LSC IDENTIFYING INFORMATION)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | ID<br>PREFIX<br>TAG | PROVIDER'S PLAN OF CORRECTION<br>(EACH CORRECTIVE ACTION SHOULD BE<br>CROSS-REFERENCED TO THE APPROPRIATE<br>DEFICIENCY)                                                                                                                                                                                                                          | (X5)<br>COMPLETE<br>DATE |
|--------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------|
| C 000                    | Initial Comments<br><br>Report of Construction Section Biennial Survey<br>by Dennis Harrell on 1-11-2017.<br><br>Records indicate that this ninety-bed facility was<br>first submitted on 11-3-2008, and first licensed on<br>1-12-2010. Based on this information, the facility<br>must meet the current 2005 Rules for Adult Care<br>Homes of Seven or More Beds and the 2006 NC<br>State Building Code.<br><br>Deficiencies were cited that will require a plan of<br>correction.                                                                                                                                                         | C 000               |                                                                                                                                                                                                                                                                                                                                                   |                          |
| C 111                    | Must Have Current San. & Fire Safety Reports<br><br>SECTION .0300 - PHYSICAL PLANT<br>10A NCAC 13F .0302 DESIGN AND<br>CONSTRUCTION<br>f) The facility shall have current sanitation and<br>fire and building safety inspection reports which<br>shall be maintained in the home and available for<br>review.<br><br>This Rule is not met as evidenced by:<br>Based on a review of documents, the most recent<br>Fire Marshal building safety inspection report was<br>dated at least 3 years ago. Buildings must be<br>inspected and approved annually as required to<br>ensure all systems can operate properly in an<br>actual emergency. | C 111               | C 111<br><br>Facility maintenance services manager<br>has contacted Micheal Forbis, Jackson Co<br>Fire Marshall office requested written<br>documentation on the Facility's behalf<br>to show facility had contacted Jackson Co.<br>numerous times to schedule Fire Marshall<br>inspection, and to have a new inspection<br>scheduled on 2/3/2017 |                          |
| C 166                    | Housekeeping-Maintained Free of Hazards<br><br>SECTION .0300 - PHYSICAL PLANT<br>10A NCAC 13F .0306 HOUSEKEEPING AND<br>FURNISHINGS<br>(a) Adult care homes shall:<br>(5) be maintained in an uncluttered, clean and                                                                                                                                                                                                                                                                                                                                                                                                                         | C 166               |                                                                                                                                                                                                                                                                                                                                                   |                          |

Division of Health Service Regulation

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

TATE FORM

6899

2XLZ21

If continuation sheet 1 of 5

Division of Health Service Regulation

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| STATEMENT OF DEFICIENCIES<br>AND PLAN OF CORRECTION      |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | (X1) PROVIDER/SUPPLIER/CLIA<br>IDENTIFICATION NUMBER:<br><br><b>HAL050017</b>              | (X2) MULTIPLE CONSTRUCTION<br>A. BUILDING: <b>01</b><br><br>B. WING: _____                                                                                                                                                                                                                                                                                                                                                                                       | (X3) DATE SURVEY<br>COMPLETED<br><br><b>01/11/2017</b> |
| NAME OF PROVIDER OR SUPPLIER<br><br><b>THE HERMITAGE</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>185 BRICKFARM ROAD<br/>DILLSBORO, NC 28725</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                        |
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| C 166                                                    | Continued From page 1<br><br>orderly manner, free of all obstructions and hazards;<br>(e) This Rule shall apply to new and existing facilities.<br><br>This Rule is not met as evidenced by:<br>1. Based on observation, the building was not maintained in a safe manner by not properly handling portable medical oxygen cylinders. This could affect all residents, staff and visitors if cylinders fall, breaking their valves, propelling the cylinder and turning it into a dangerous projectile. Findings include:<br>a. Five portable medical oxygen cylinders were stored in no container in the SCU med room.<br>b. One portable medical oxygen cylinder was stored in no container in the oxygen storage room.<br>c. Two large oxygen cylinders were stored without the required stand in the oxygen storage room.<br><br>2. Based on observation, part of the latch assembly was missing on one of the smoke barrier doors near bedroom 413. The missing hardware exposed sharp edges.<br><br>3. Based on observation, there was no key onsite to allow entry into the supply closet near the TV room to survey for hazards. | C 166                                                                                      | C 166<br><br>The facility has contacted local DME provider and requested extra storage racks for empty oxygen tanks<br><br>ED/SCC/RCC will hold staff training to discuss proper oxygen cylinder storage on 2/15/2017 @ 1:30pm<br><br>Smoke barrier doors repaired, hardware replaced on 2/4/17<br><br>Both supply closets will have keyed door knobs replaced with electronic keypad entry, all staff will be given the keypad code. Keypads have been ordered. | 2/6/17<br><br><br><br><br>2/4/17                       |
| C 185                                                    | Fire Safety-Rehearsals on Each Shift<br><br>SECTION .0300 - PHYSICAL PLANT<br>10A NCAC 13F .0309 PLAN FOR EVACUATION<br>(b) There shall be rehearsals of the fire plan quarterly on each shift in accordance with the requirement of the local Fire Prevention Code                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | C 185                                                                                      |                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                        |

Division of Health Service Regulation  
STATE FORM

Division of Health Service Regulation

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| NAME OF PROVIDER OR SUPPLIER<br><br>THE HERMITAGE |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | STREET ADDRESS, CITY, STATE, ZIP CODE<br>185 BRICKFARM ROAD<br>DILLSBORO, NC 28725 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                                          |
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| C 189                                             | Continued From page 3<br><br>resist the passage of fire and smoke. Corridor doors that do not close completely and latch present the possibility that a fire that begins in one space can quickly spread to the corridor and the remainder of the facility.<br>Findings include:<br>a. Both of the smoke barrier doors near room 413 failed to latch because the latch strikes were missing.<br>b. One of the smoke barrier doors near room 413 failed to close completely when activated by the fire alarm system.<br>c. The B labled fire rated door to the laundry was propped and wedged open. This fire rated door must be self-closing and must automatically latch when closed.<br>d. The corridor door to the kitchen was wedged open.<br>e. The latch strike was installed improperly at the door to bedroom 305 causing the door to not fit the opening properly to be resistant to the passage of smoke.<br>f. Clothes racks hanging on the door knob at room 414 prevented the door from latching quickly.<br><br>2. Based on observation the required one-hour fire rated walls and/or ceilings were compromised in locations. Holes and penetrations that are not sealed with materials approved for use in one-hour fire rated construction present the possibility that a fire that begins in one space can quickly spread to other areas of the facility.<br>Findings include:<br>a. Holes around pipes in the ceiling of the riser room,<br>b. Conduit sleeves (2) not properly sealed through the ceiling of the riser room,<br>c. Hole at a wire in the ceiling of the med room in SCU, | C 189                                                                              | C189<br><br>Smoke barrier doors latch strikes replaced on 2/3/2017<br><br>Adjusted closer on smoke barrier door to ensure door closed completely on 2/3/17<br><br>All door wedges removed, installed magnetic door holders<br><br>Latch strike on 305 repaired on 2/6/2017<br><br>Removed residents clothes rack from room door 414<br><br><br><br><br><br><br><br>Holes around pipes re-caulked with fire rated caulk.<br>Conduit sleeves re-caulked with fire rated caulk<br>SCU med room holes re-caulked with fire rated caulk. Completed 2/6/17 | 2/3/17<br><br><br>2/3/17<br><br>2/3/17<br><br>2/6/17<br><br>2/3/17<br><br><br><br><br>2/6/17<br><br>2/6/17<br><br>2/6/17 |

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| C 189                                             | Continued From page 4<br><br>d. Hole in the wall above the fire alarm system,<br>e. The sprinkler escutcheons were missing or not tightly fitted to the ceiling complete the one-hour protection in the SCU med room, the AL clean linen, the kitchen (2). and above the commercial dryer. | C 189                                                                              | C 189<br><br>Hole in wall above fire alarm re-caulked with fire rated caulk on 2/2/2017<br><br>Escutcheons were installed where missing, loose were resecured on 2/3/17 | 2/2/17<br><br>2/3/17                         |