STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	FCL017024	A. BUILDING: _____ B. WING _____	R 12/29/2016

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
D & H FAMILY CARE HOME #2	1143 YARBOROUGH ROAD MILTON, NC 27305

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
C 000	Initial Comments The Adult Care Licensure Section conducted an Annual and Follow-Up survey on 12/29/16.	C 000		
C 105	10A NCAC 13G .0317(d) Building Service Equipment 10A NCAC 13G .0317 Building Service Equipment (d) The hot water tank shall be of such size to provide an adequate supply of hot water to the kitchen, bathrooms, and laundry. The hot water temperature at all fixtures used by residents shall be maintained at a minimum of 100 degrees F (38 degrees C) and shall not exceed 116 degrees F (46.7 degrees C). This Rule is not met as evidenced by: Based on observations and interviews, the facility failed to assure the hot water temperature at 2 sinks fixtures and 1 bath tub fixture and 1 shower fixture used by residents were maintained at a minimum of 100 degrees F (38 degrees C) and did not exceed 116 degrees F (46.7 degrees C). The findings are: Observations on 12/29/16 at 10:22 a.m. of the right hall common bathroom revealed: - The bathroom sink hot water from the fixture measured 124 degrees F. with steam present. - The hot water from the fixture in the bath tub measured 122 degrees F. with no steam. Observation on 12/29/16 at 10:28 a.m. of the left hall common bathroom revealed: - The hot water from the sink fixture measured 118 degrees F. - The hot water from the shower measured 118 degrees F.	C 105		

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C 105	Continued From page 1 Interview with the Administrator on 12/29/16 at 10:22 a.m. revealed: - The plumber adjusted a tank under the house last week because there was no hot water. - The plumber must have turned the hot water temperature up. - She was not aware the hot water level was too hot at this time. - They did not check the hot water temperatures after the hot water tank was adjusted and fixed by the plumber. - The facility had not been completing a hot water temperature check log. - She did not have a working thermometer in the facility. - Residents were capable of mixing the hot and cold water together to prevent burns. - No residents had received burns or injuries from the hot water. Interview on 12/29/16 at 10:22 a.m. with the Supervisor-In-Charge (SIC) revealed: - She does not check hot water temperatures with a thermometer in the facility. - She bathes and assists a couple of residents with hand washing and baths. - She checks the water temperature with her own skin to check for appropriate temperature before using it with residents. - She does not check the hot water temperature with a thermometer before baths or hand washing with residents she assists. - Other residents were capable of checking and mixing the hot and cold water to prevent burns. - No residents had received any burns from the hot water in the facility. - As suggested, she said she would post hot water warning signs in the bath rooms to ensure residents would not receive any burns until the hot water was in the correct temperature range.	C 105		

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C 105	Continued From page 2 Interview on 12/29/16 at 10:22 a.m. with the Cook and fill-in SIC revealed: - He had not checked any hot water temperatures in the facility. - He thought the hot water range was alright if it was between 116 degrees F. and 117 degrees F. - Residents could mix the hot and cold water to determine a hot water temperature. Interview on 12/29/16 at 10:26 a.m. with three facility residents revealed: - They could adjust water to ensure they would not be burned. - They thought the water temperatures were not too hot. - One of the residents said a staff member prepared the water for her bath. - No residents had been burned from the hot water. On 12/29/16 at 10:30 a.m. the Administrator said the plumber was on the way out to the facility to lower the hot water temperature. Interview on 12/29/16 at 10:33 a.m. with the Adminsitrator revealed: - Two facility residents required assistance with bathing and hand washing. - The others were mostly independent. Observation of rechecks on 12/29/16 at 2:30 p.m. of the left hall common bathroom revealed: - The hot water from the sink measured 114 degrees F. - The hot water from the shower measured 112 degrees F. Observation of rechecks of hot water temperatures on 12/29/16 at 2:35 p.m. of the left	C 105		

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C 105	Continued From page 3 hall common bathroom revealed: - The bathroom sink hot water measured 114 degrees F. - The hot water from the the bath tub fixture measured 114 degrees F. with no steam. Observations on 12/29/16 at 10:35 a.m. and 2:35 p.m. of the two resident common bathrooms revealed hot water warning signs had been posted.	C 105		