

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: FCL035028	(X2) MULTIPLE CONSTRUCTION A. BUILDING: 01 B. WING _____	(X3) DATE SURVEY COMPLETED 02/10/2017
NAME OF PROVIDER OR SUPPLIER PIONEER HEALTHCARE #1		STREET ADDRESS, CITY, STATE, ZIP CODE 306 LUMPKIN BLVD LOUISBURG, NC 27549		
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C 000	Initial Comments Report by Suzanna Fay DHSR Construction Section conducted a Biennial Survey on February 10, 2017 from 10:52 AM to 12:04 PM at the above referenced facility. DHSR records indicate the home was first licensed on August 30, 2006 as a Family Care Home for six ambulatory Residents (able to evacuate and respond without any physical or verbal assistance during a fire or other emergency.) Based on this information we are requiring the home to maintain compliance with the following: the 2005 Rules 10A NCAC 13G for Family Care Homes and the 2006 North Carolina State Building Code - Section 421.2 - Residential Care Homes. At the time of our visit, we cited deficiencies that require an acceptable plan of correction. They are as follows:	C 000		
C 148	Outside Entrances/Exits-Free of Obstructions SECTION .0300 - THE BUILDING 10A NCAC 13G .0312 OUTSIDE ENTRANCE AND EXITS (e) All entrances/exits shall be free of all obstructions or impediments to allow for full instant use in case of fire or other emergency. This Rule is not met as evidenced by: 1. Observations revealed safety clips on the windows in Bedroom 6. When engaged, the clips could impede egress in the case of an emergency. Remove or disable the clips. Provide documentation of the repairs in the form of photos.	C 148		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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C 149	Continued From page 1	C 149		
C 149	Outside Entrances/Exits-Handrails At Porches SECTION .0300 - THE BUILDING 10A NCAC 13G .0312 OUTSIDE ENTRANCE AND EXITS (f) All steps, porches, stoops and ramps shall be provided with handrails and guardrails. This Rule is not met as evidenced by: 1. Observations revealed a ramp located at the front entry with handrails along the left side. The right side is open and is not protected with a handrail. Have a qualified technician add a handrail to the right side of the ramp and landing. Provide documentation of the corrections in the form of photos, receipts or work orders.	C 149		
C 153	Houskeeping And Furnishings-Clean, Repaired SECTION .0300 - THE BUILDING 10A NCAC 13G .0315 HOUSEKEEPING AND FURNISHINGS (a) Each family care home shall: (1) have walls, ceilings, and floors or floor coverings kept clean and in good repair; (2) have no chronic unpleasant odors; (3) have furniture clean and in good repair; (e) This Rule shall apply to new and existing homes. This Rule is not met as evidenced by: 1. Observations revealed a large v-shaped tear in the middle of the kitchen floor. Have a qualified technician repair the kitchen floor. Provide documentation of the repairs in the form of photos, receipts or work orders. 2. Observations revealed that two of the handles were broken on the chest of drawers in Bedroom	C 153		

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C 153	Continued From page 2 6. Have the drawers repaired. Provide documentation of the repairs in the form of photos, receipts or work orders. 3. Observations revealed that the floor in the Bathroom off of Bedroom 4 & 5 was soft and giving in front of the shower. The floor in the hall bath was soft and giving around the toilet fixture. Have a qualified technician inspect for damages and make all of the necessary repairs. Provide documentation of the repairs in the form of receipts or work orders. 4. Observations revealed damage to the ceiling of the hall bathroom just above the door. The finish is cracked and buckling. Have a qualified technician repair the ceiling. Provide documentation of the repairs in the form of photos, receipts or work orders.	C 153		
C 174	Building Equipment Maintained Safe, Operating SECTION .0300 - THE BUILDING 10A NCAC 13G .0317 BUILDING SERVICE EQUIPMENT (a) The building and all fire safety, electrical, mechanical, and plumbing equipment in a family care home shall be maintained in a safe and operating condition. (j) This Rule shall apply to new and existing family care homes. This Rule is not met as evidenced by: 1. At the time of this survey, the GFCI outlet at the kitchen counter with the oven and two outlets on the cooktop island did not have power. Have a qualified technician repair or replace the outlets. Provide documentation of the repairs in the form of receipts or work orders.	C 174		

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C 174	Continued From page 3 2. Observations revealed that the smoke detector in Bedroom 6 was sounding at a very low decibel. Have a qualified technician replace the smoke detector in this room. Provide documentation of the repairs in the form of receipts or work orders. 3. Observations revealed that the fire extinguishers were last serviced in November of 2015 and are past due for servicing. Have a qualified technician service the fire extinguishers. Provide documentation of the repairs in the form of photos or receipts. 4. Observations revealed that the light fixtures in the hall bath and in the bath off of Bedroom 4 & 5 were missing lense covers or globes. Install globes or lens covers over the exposed bulbs. Provide documentation of the repairs in the form of photos or receipts. 5. Observations revealed mildew or staining on the exterior soffit of the left side of the facility. Have a qualified technician clean or paint the soffit. Provide documentation of the repairs in the form of photos, receipts or work orders. 6. Observations revealed green mildew stains on the back deck and exterior siding around the deck and on the right side of the facility. Have the siding and deck cleaned to remove the mildew. Provide documentation of the repairs in the form of photos, receipts or work orders. 7. Observations revealed that the gate to the back deck steps was severely damaged. Have a qualified technician repair or remove the gate. Provide documentation of the repairs in the form of photos, receipts or work orders.	C 174		

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C 174	Continued From page 4 8. Observations revealed that two of the deck boards were damaged near the outside rail of the back deck. Have a qualified technician replace the damaged boards. Provide documentation of the repairs in the form of photos, receipts or work orders. 9. Observations revealed a plywood storage bin built into the back deck at the kitchen wall. The front board of the bin was rotted and buckled. Have a qualified technician repair or remove the storage bin. Provide documentation of the repairs in the form of photos, receipts or work orders. 10. Observations revealed that the mullions on the back window of the Staff bedroom were rotting and damaged at the base of the mullions. Have a qualified technician replace the damaged trim. Provide documentation of the repairs in the form of photos, receipts or work orders. 11. Observations revealed that the deck boards at the double stair landing of the back exit were rotting and deteriorated along the edges. One of the boards at the upper deck was rotted along the edge. Have a qualified technician replace the damaged boards. Provide documentation of the repairs in the form of photos, receipts or work orders. 12. Observations revealed that a section of the fascia board was deteriorating and falling down from the face of the overhang at the corner outside of the laundry/freezer rooms. Have a qualified technician replace the damaged fascia and make all necessary repairs. Provide documentation of the repairs in the form of photos, receipts or work orders.	C 174		

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C 174	Continued From page 5 13. Observations revealed a small hole in the exterior masonry at the top corner of the dryer exhaust. Caulk or seal the hole to prevent moisture or pests from entering the wall. Provide documentation of the repairs in the form of photos or receipts. 14. Observations revealed that the corner trim had fallen off the corner of the house outside the Staff room. Have a qualified technician replace the trim. Provide documentation of the repairs in the form of photos, receipts or work orders. 15. Observations revealed metal encased ductwork running under the deck. The straps for the ducts have broken and the duct is sagging and the metal casing is splitting open. Have a qualified technician secure and repair the duct. Provide documentation of the repairs in the form of photos, receipts or work orders. 16. Observations revealed several electrical wires hanging under the deck. Have a qualified technician secure the wires. Provide documentation of the repairs in the form of photos, receipts or work orders.	C 174		
C 180	Building Service Equipment-Call System SECTION .0300 - THE BUILDING 10A NCAC 13G .0317 BUILDING SERVICE EQUIPMENT (f) Where the bedroom of the live-in staff is located in a separate area from residents' bedrooms, an electrically operated call system shall be provided connecting each resident bedroom to the live-in staff bedroom. The resident call system activator shall be such that it	C 180		

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C 180	Continued From page 6 can be activated with a single action and remain on until deactivated by staff. The call system activator shall be within reach of resident lying on his bed. (j) This Rule shall apply to new and existing family care homes. This Rule is not met as evidenced by: 1. Observations revealed that the facility has sleep in Staff. The Staff room is located off of the kitchen and three of the four Resident bedrooms are located on the opposite end of the facility. Therefore, a call system is needed. Have a qualified technician install a call system. Provide documentation of the repairs in the form of receipts or work orders.	C 180		