Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	FCL035029	A. BUILDING: 01 B. WING _____	02/10/2017

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
PIONEER HEALTHCARE #2	113 JUSTICE STREET LOUISBURG, NC 27549

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
C 000	Initial Comments Report by Suzanna Fay DHSR Construction Section conducted a Biennial Survey on February 10, 2017 from 9:24 AM to 10:47 AM at the above referenced facility. DHSR records indicate the home was first licensed on November 6, 2007 as a Family Care Home for six ambulatory Residents (able to evacuate and respond without any physical or verbal assistance during a fire or other emergency.) Based on this information we are requiring the home to maintain compliance with the following: the 2005 Rules 10A NCAC 13G for Family Care Homes and the 2006 North Carolina State Building Code - Section 421.2 - Residential Care Homes. At the time of our visit, we cited deficiencies that require an acceptable plan of correction. They are as follows:	C 000	The Kitchen floor will be repaired by a technician by 3/30/17, repair work is ongoing and will be completed by above date. The administrator will inspect the house monthly to make sure the house is in good order and any needed repairs will be done in a timely manner.	
C 152	Floors 10A NCAC 13G .0314 FLOORS (a) All floors in a family care home shall be of smooth, non-skid material and so constructed as to be easily cleanable. (b) Scatter or throw rugs shall not be used. (c) All floors shall be kept in good repair. This Rule is not met as evidenced by: 1. Observations revealed that the kitchen floor was torn in front of the refrigerator and at the edge of the refrigerator. There were also dark orange circular rust stains in the activity area between the freezer unit and the folding table. Have a qualified technician repair the floors. Provide documentation of the repairs in the form of photos, receipts or work orders.	C 152		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE: Bridget Dunn — TITLE: Administrator — (X6) DATE: 2/22/17

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C 153	Continued From page 1	C 153	The wall around the sink in the shower bath will be painted by a technician which will be completed by 3/30/17. The ding in the wall of bedroom #3 is being repaired and will be completed by 3/30/17. The ceiling in the dinning room with cracks is being repaired and will be completed by 3/30/17.	
C 153	Housekeeping And Furnishings-Clean, Repaired SECTION .0300 - THE BUILDING 10A NCAC 13G .0315 HOUSEKEEPING AND FURNISHINGS (a) Each family care home shall: (1) have walls, ceilings, and floors or floor coverings kept clean and in good repair; (2) have no chronic unpleasant odors; (3) have furniture clean and in good repair; (e) This Rule shall apply to new and existing homes. This Rule is not met as evidenced by: 1. Observations revealed that the walls around the sink in the shower bath were marked and scraped up. Have a qualified technician paint the walls. Provide documentation of the repairs in the form of photos, receipts or work orders. 2. Observations revealed a small ding in the wall to the right of the door swing in Bedroom 3. Have a qualified technician repair the wall. Provide documentation of the repairs in the form of photos, receipts or work orders. 3. Observations revealed cracks in the dining room ceiling running parallel to each other either side of the light fixture. The ceiling finish was beginning to bubble and split along the cracks. Have a qualified technician repair the ceiling in the dining area. Provide documentation of the repairs in the form of photos, receipts or work orders.	C 153		
C 169	Fire Safety-Smoke Detectors SECTION .0300 - THE BUILDING 10A NCAC 13G .0316 FIRE SAFETY AND	C 169		

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C 169	Continued From page 2 DISASTER PLAN (b) The building shall be provided with smoke detectors as required by the North Carolina State Building Code and U.L. listed heat detectors connected to a dedicated sounding device located in the attic and basement. These detectors shall be interconnected and be provided with battery backup. Note: Smoke detectors are required to be interconnected by this Rule. The application of the Rule permits the heat detectors to be interconnected with smoke detectors, but does not require it. This Rule is not met as evidenced by: 1. Observations revealed that the the heat detector in the attic was not connected. The detector was laying disassembled on the attic floor. Have a qualified technician install the heat detector. Provide documentation of the repairs in the form of photos, receipts or work orders. 2. At the time of this survey, the smoke detector outside of the Staff bedroom did not sound when placed on battery backup. Install a battery in the smoke detector. Provide documentation of the repairs in the form of receipts.	C 169	-The heat detector in the attic has been connected as at 2/20/17 and it is working correctly. -The smoke detector has new battery installed as at 2/20/17 and working correctly.	
C 171	Fire Safety- Evacuation Plan SECTION .0300 - THE BUILDING 10A NCAC 13G .0316 FIRE SAFETY AND DISASTER PLAN (d) A written fire evacuation plan (including a diagrammed drawing) which has the approval of the local code enforcement official shall be prepared in large print and posted in a central location on each floor. The plan shall be	C 171		

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C 171	Continued From page 3 reviewed with each resident on admission and shall be a part of the orientation for all new staff. This Rule is not met as evidenced by: 1. Observations revealed that the evacuation plans were not oriented to the direction of travel from the posted location. Rotate the plans to reflect the exit routes from the posted location. Provide documentation of the repairs in the form of photos.	C 171	The evacuation plans will be posted to reflect the ~~direction~~ of travel at the posted location. The entire house will be reposted, this will be completed by 3/30/17	
C 174	Building Equipment Maintained Safe, Operating SECTION .0300 - THE BUILDING 10A NCAC 13G .0317 BUILDING SERVICE EQUIPMENT (a) The building and all fire safety, electrical, mechanical, and plumbing equipment in a family care home shall be maintained in a safe and operating condition. (j) This Rule shall apply to new and existing family care homes. This Rule is not met as evidenced by: 1. Observations revealed a layer of dust on the kitchen range hood. Clean the hood. Provide documentation of the repairs in the form of photos. 2. Observations revealed that the window sills and lower mullion on the large window in the living room had a heavy layer of mildew or mold. the sill and mullion were showing signs of rot on the left side over to the middle of the window. There was a layer of condensation on the window surface. Have a qualified technician remove and replace the damaged sections of trim and sill. Caulk the windows to help with the condensation. Provide documentation of the repairs in the form	C 174	-The Kitchen range hood has been cleaned and will be cleaned more frequently weekly to remove any accumulated dust done by 2/20/17. -Repairs are being done on the window sill. Repairs on the rotted frames and scrapping of the dark layers of mildew and painting are in progress and will be completed by 3/30/17.	

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C 174	Continued From page 4 of photos, receipts or work orders. 3. Observations revealed that the toilet in the Staff bath did not have a lid on the tank. Provide a lid for the toilet. Provide documentation of the repairs in the form of photos or receipts. 4. Observations revealed moisture and black mold or mildew on the window trim and frames in Bedroom 2 and in the tub bathroom window. The caulking had come out of the glazing in Bedroom 2's window and the glass was no longer secure. In all of the windows of the facility, the interior and exterior caulking is dry rotting and falling out . Have a qualified technician clean and recaulk the windows and clean and repair the windows with mold. Provide documentation of the repairs in the form of photos, receipts or work orders. 5. Observations revealed that the GFCI outlet at the base of the wall by the sink in the shower bath was tripped and would not reset. Have a qualified technician repair or replace the outlet. Provide documentation of the repairs in the form of receipts or work orders. 6. Observations revealed that the laminate at both sides of the shower bath sink had chipped and broken off. Have a qualified technician repair the laminate countertop. Provide documentation of the repairs in the form of photos, receipts or work orders. 7. Observations revealed that the light nearest the shower in the hall bath was missing a globe. Install a globe to protect the fixture. Provide documentation of the repairs in the form of photos or receipts. 8. Observations revealed that the towel bar over	C 174	-The Staff toilet will be provided with a lid to the tank as soon as possible by 3/30/17 -The window frames and frames in bedroom #2 and the tub bathroom are seen repaired the mildew and being cleaned off and caulking done. The repairs will be completed by 3/30/17 -The GFCI out in the shower bath will be capped off by a technician since not in used. This repair will also be completed by 3/30/17. -The Laminate counter top on the sides of the sink in the shower bath will be replaced by 3/30/17 -The light nearest the shower in the hall bath without globe has be replaced with a globe by 2/14/17	

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C 174	Continued From page 5 the toilet in the tub bathroom was broken. Have a qualified technician repair or replace the towel bar. Provide documentation of the repairs in the form of photos, receipts or work orders. 9. Observations revealed that the sink base cabinet would not stay closed creating an exposed sharp corner. Install catches or repair the cabinet so that it closes properly. Provide documentation of the repairs in the form of photos, receipts or work orders. 10. Observations revealed an opening in the wall to the left of the electrical panel. Have a qualified technician seal around the panel to close off the opening. Provide documentation of the repairs in the form of photos, receipts or work orders. 11. Observations revealed that the exterior paint was flaking and peeling on the fascia trim at the front porch and around the side of the porch. Have a qualified technician scrape and paint the fascia trim. Provide documentation of the repairs in the form of photos, receipts or work orders. 12. Observations revealed a section of exterior siding below the Staff bathroom window that was soft and damaged. Have a qualified technician replace the damaged siding. Provide documentation of the repairs in the form of photos, receipts or work orders. 13. Observations revealed an attached storage room outside of Bedroom 3 that was in poor condition. The door was missing and the gutter around the room was rusted with huge holes all along the perimeter. Have a qualified technician replace the door to prevent pests and weather elements to get into the room and repair the gutters. Provide documentation of the repairs in	C 174	-The ~~broken~~ towel rack in the tub bathroom will be removed since not in use repairs will be completed by 3/30/17. -The cabinet under the sink in the shower bathroom has been repaired by 2/14/17. -The hole by the electrical panel will be sealed by a technician, work will be completed by 3/30/17. -The peeling paint of the fascia trim in front will be scrapped and painted by a technician and will be completed by 3/30/17 -The siding by the staff room has repairs ongoing and will be completed by 3/30/17. -The storage shed outside the house will be fixed with a door and the gutters removed, all repairs will be completed by 3/30/17.	

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C 174	Continued From page 6 the form of photos, receipts or work orders.	C 174	- Call system is wired in the house to each resident bed and connected to the staff room. Technician has checked the call system and it is in good working order as at 2/20/17.	
C 180	Building Service Equipment-Call System SECTION .0300 - THE BUILDING 10A NCAC 13G .0317 BUILDING SERVICE EQUIPMENT (f) Where the bedroom of the live-in staff is located in a separate area from residents' bedrooms, an electrically operated call system shall be provided connecting each resident bedroom to the live-in staff bedroom. The resident call system activator shall be such that it can be activated with a single action and remain on until deactivated by staff. The call system activator shall be within reach of resident lying on his bed. (j) This Rule shall apply to new and existing family care homes. This Rule is not met as evidenced by: 1. Observations revealed a Staff bedroom off of the living room. The Resident bedrooms were located along the back hall. No call system was available. Have a qualified technician provide a call system. Provide documentation of the repairs in the form of receipts or work orders.	C 180		