

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: HAL096047	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 02/22/2017
NAME OF PROVIDER OR SUPPLIER SOMERSET COURT OF GOLDSBORO		STREET ADDRESS, CITY, STATE, ZIP CODE 603 LOCKHAVEN COURT GOLDSBORO, NC 27530		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
D 000	Initial Comments The Adult Care Licensure Section conducted an annual survey and complaint investigation on February 21, 2017 - February 22, 2017.	D 000		
D 282	10A NCAC 13F .0904(a)(1) Nutrition and Food Service 10A NCAC 13F .0904 Nutrition and Food Service (a) Food Procurement and Safety in Adult Care Homes: (1) The kitchen, dining and food storage areas shall be clean, orderly and protected from contamination. This Rule is not met as evidenced by: Based on observation, interviews and record reviews, the facility failed to assure the kitchen equipment, hand washing areas, floors and walk-in cooler and freezer were clean, orderly and protected from contamination. The findings are: Observations during the tour on 2/22/17 at 9:30 a.m. of the kitchen included: A. The entrance to the kitchen from the dining room and entrance to the walk-in refrigerator and freezer areas revealed: - Both the inside and the outside of the entrance door to the kitchen was covered with dark fingerprints and food smears on the door opener area and on the glass window. - The light switches at the entrance doorway above the hand washing sink was covered with blackish/brown smears. - The hand washing sink at the entrance door to the kitchen/dining room and at the entrance to the walk-in refrigerator/freezer both had thick build-up of a brown substance around the perimeter of the	D 282		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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D 282	Continued From page 1 sink area. - The small walls next to and behind the hand washing sink at the front entrance had brownish smears and drip marks. - Both towel dispensers at the kitchen entrance hand washing sink and the back of the kitchen hand washing sink had brownish/black smears and food build-up on the front, sides and areas beneath the area where the towels come out of the dispensers. - The soap dispensers of both sinks were smeared with a blackish substance where the hand push lever to release the soap was located. - The soap dispensers had brownish black smears all over the plastic surfaces. B. Kitchen serving and preparation equipment observations revealed: - The coffee/tea/hot water maker had pitchers stained a brownish color. - The electric heating plates of the hot drink maker had a build-up of dark stains and food particles surrounding them. - There was a build-up of food particles and a food smears on the hot water dispenser handle and the machine buttons were thick with a dark substance and were sticky to touch. - The boxed drink dispensers under the cold tea tank dispenser had brownish drips on it and the boxed cranberry drink dispenser nozzle was dark with a brownish substance. - The front wall of the steam table had light colored stains and drip marks all over it with an accumulation of the light colored substance at the bottom edge of the front panel. - The outside of the microwave was covered with finger marks and brownish smears. - Inside the microwave was an uncovered plate of burritos and ham slices. - Grease marks were under the plate of food	D 282		

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D 282	Continued From page 2 inside of the microwave. - Food smears and particles were observed on the walls and bottom of the microwave. - The condensers of two small stacked refrigerators in the kitchen were covered with a thick gray dust. - The large commercial stove/oven was covered with food smears and the right hand side burners had a thick accumulation of cooked food pieces and particles burned on them. - There was a build-up of food particles in the well area surrounding the burners and grease in the front well. - The metal back splash had food and grease splatters. - The left side of the stove/oven was covered with grease splashes and lumps of greasy food from the food fryer next to the stove. - The food fryer was covered with a yellowish greasy coating with food lumps throughout. - The front and sides had this coating all up and down the front panel and sides. - The food fry baskets on top of the fryer were fully coated with the yellow greasy substance and each square pattern in the fry baskets has round yellow grease blobs attached. - The grease well was covered with yellow brownish grease. - The metal top of the grease well was covered with the yellow grease and lumps of grease covered food. - A three shelf clean container cart was sitting right next to the cook stove/oven. - The cart had a container with silverware inside it and empty pitchers with some turned upside down on the shelves of the cart. - The shelves had dried debris and dirt throughout on the areas where the clean utensils were being stored.	D 282		

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D 282	Continued From page 3 C. The flooring in the kitchen and storage areas included: - The red tiled floor around the perimeter of the kitchen and storage areas and at door threshold areas had thick build-up out from the walls approximately 6 - 8 inches in width of accumulated black dirt and grime. - Most of the grout between the red tiles was black in color but some was a gray color. - The floor area between the table with the microwave and the stacked refrigerators had a 5 - 6 inch diameter of grease and liquid with lumps and large pieces of food. - The floor under the dish wash area had dirt and food particles with a broken plate up against the back wall. D. Observation of the dish washing equipment and area revealed: - The dish washing equipment had gages and equipment that was covered with a dark brown dried on substance. - The front of the dishwasher was covered with whitish drips and marks. E. The walk-in refrigerator and freezer revealed: - The doors had back grime smeared into the textured surface of the door about one foot above and one foot below the handle. - The door handles had a black sticky substance smeared into the textured surface. - Three of the five metal shelves near the walk-in refrigerator had a white fuzzy appearing substance hanging off of the rungs of the shelves. - A foil covered food tray above the fuzzy substance had a broken and torn area of the foil. - Two of four food trays covered with foil and labeled as tuna fish salad, chicken, pizza, and barbecue had broken, loose and torn areas on	D 282		

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D 282	Continued From page 4 the foil covering. - Packages of unmarked sandwiches were on the shelves near the door. - The walk-in freezer had multiple packages of meats, vegetables and round dough that had been removed from a contents identified box that were unlabeled. Interview on 2/22/17 at 9:30 a.m. with the Administrator revealed: - The floor in the kitchen had been power washed about 1 year ago. - It had been very difficult to clean and all of the floor was cleaned but the perimeters had not been completely cleaned. - She was not aware of the food in the microwave and said it should not be there and the night shift must have left it. - Each day, kitchen staff were to clean up after meals and one time per week each staff was assigned to an area to deep clean. - Dietary cleaning forms were to be signed when tasks were completed. - The dietary manager was not available for interview during the survey but the Administrator would look for the forms. - A facility company was to be notified when heavy cleaning such as removing shelves for cleaning or floor power washing was necessary. Interview on 2/22/17 at 9:40 a.m. with the two dietary aides revealed: - Both had only been working in the facility for about one month. - Each day they were to clean up after meals such as utensils, equipment and floors. - Once per week each dietary aide had an area to clean more thoroughly. A second observation on 2/23/17 at 12:45 p.m. in	D 282		

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D 282	Continued From page 5 the kitchen revealed: - More food in the freezer and refrigerator was out of original boxes and unlabeled. - Equipment, floors and storage areas remained the same condition as on the kitchen tour on 2/22/17. - The fryer in the kitchen had some of the fat and food globs removed from the fryer baskets. but a coating of yellow grease and food remained on the front and sides of the fryer and the top grease well cover. Interview on 2/22/17 at 2:30 p.m. with the Administrator revealed: - Usually, the food bags in the refrigerator and freezer were to be labeled, but the food truck had come in and the food had not been labeled yet. - She was not able to locate the food service policy on cleaning but provided the lists and forms to be signed by dietary aides when areas were cleaned. - Deep cleaning would included pulling out shelves for wiping down and moving tables and cleaning behind things. - Areas would need to be cleaned and in a thorough and complete manner. - Daily cleaning would be as listed on the initialed pages of chores. - She was going to implement a new cleaning system similar to one used before when the kitchen was kept in a satisfactory state. - The Administrator would ensure the areas needing cleaning and maintaining would be cleaned by the staff at the facility. Review of the dietary cleaning schedule forms revealed: - Names were listed of dietary aides and manager. - Initials were to be signed in the columns when	D 282		

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D 282	Continued From page 6 cleaning occurred. - There were columns for cleaning walls and floors daily; window ledges daily; blinds/chairs biweekly; walk-in cooler and freezer weekly; dry storage deep clean weekly; stove/oven weekly; deep fryer weekly, coffeepots and cups and floors under all equipment daily.	D 282		